



Damaged glass windshield

1 message

Jessica Davis <jessica.davis41214@gmail.com>

Mon, Mar 17, 2025 at 9:42 AM


To: samantha@huntmanagement.com

Good morning, Sam!


It appeared that when waste management emptied our garbage bin this morning, snow/ice that were on the lids hit my husband's front windshield and created a Crack when lifting the bin into their truck. Can you please let me know what are the steps moving forward? What are we covered under insurance at Servite. I've attached pics. Thank you for your time!


Jessica L Davis


5 attachments

 **IMG_0372.jpg**
19 KB

 **IMG_0367.jpg**
21 KB

 **IMG_0368.jpg**
24 KB

 **IMG_0369.jpg**
21 KB

 **IMG_0366.jpg**
21 KB



Damaged glass windshield

1 message

Samantha Hoppe <Samantha@huntmanagement.com>
To: Jessica Davis <jessica.davis41214@gmail.com>

Mon, Mar 17, 2025 at 9:52 AM

Good morning. Oh gosh!

It is my understanding is all trash and recycling services are pick up through the city of Milwaukee. We do not contract out for these services.

I am out of the office this week but wanted to respond to you.

Please reach out to the city Milwaukee Garbage division.

Samantha Hoppe
Directors of Community Management

Sent via the Samsung Galaxy S23+ 5G, an AT&T 5G smartphone
Get Outlook for Android

From: Jessica Davis <jessica.davis41214@gmail.com>
Sent: Monday, March 17, 2025 10:42:17 AM
To: Samantha Hoppe <Samantha@huntmanagement.com>
Subject: Damaged glass windshield

[Quoted text hidden]



Damaged glass windshield

1 message

Jessica Davis <jessica.davis41214@gmail.com>

Mon, Mar 17, 2025 at 12:05 PM

To: Samantha Hoppe <Samantha@huntmanagement.com>

Hi Samantha!

Can you double check and make sure that Servite is not responsible? The garbage removal is a paid service from someone/somewhere. I'm waiting to hear back from city of Milwaukee to understand whose responsible. Thank you!

Jessica L Davis

[Quoted text hidden]



Confirmation number
given

166-380-88

transcript will read what was
stated on initial date 3/17/25.

TO FILE A CLAIM WITH THE CITY OF MILWAUKEE:

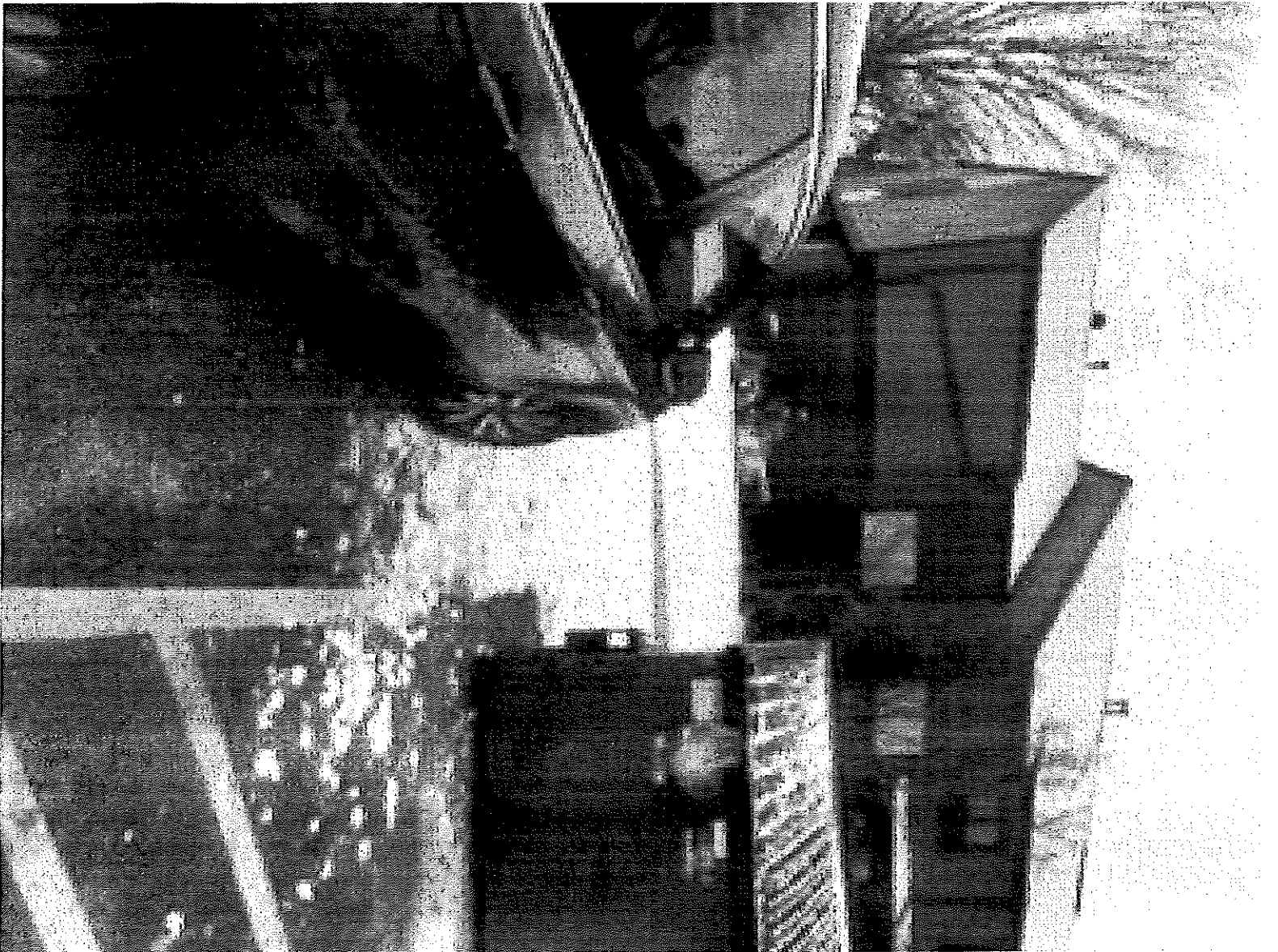
You will need the following information:

DATE of Incident

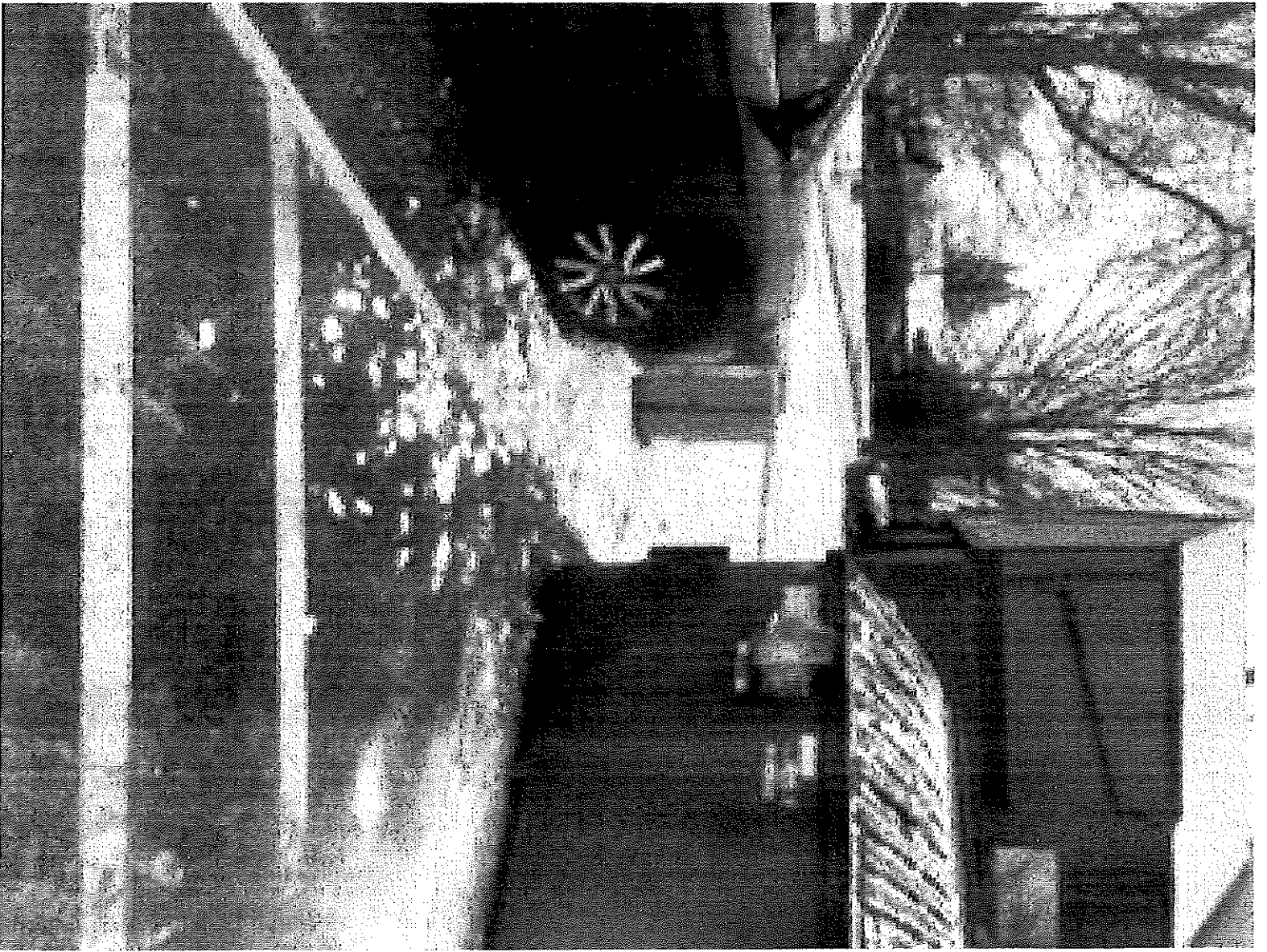
3-17-25

"City" Vehicle Number

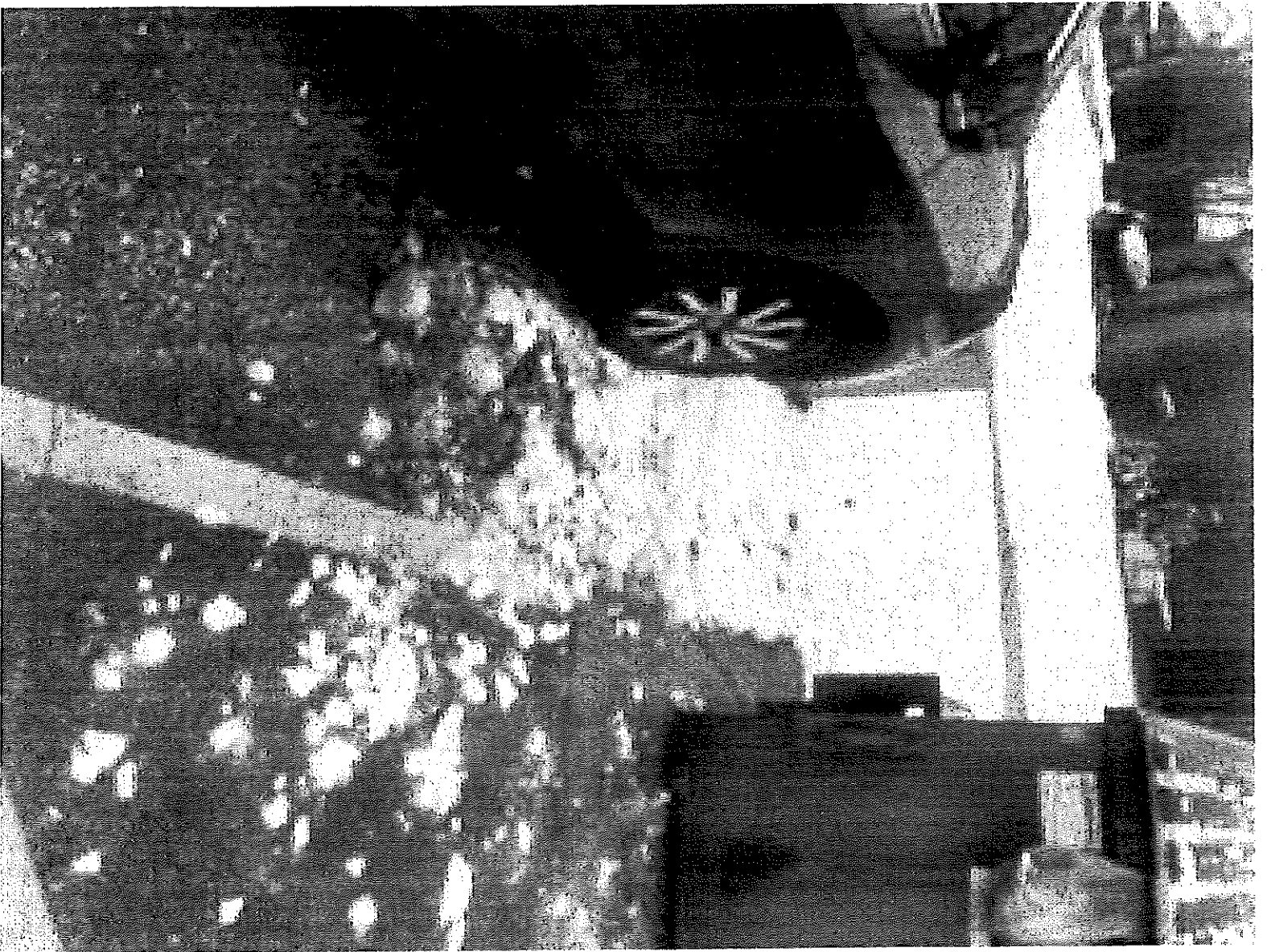
8608 N. SERV. TC INVOS



Picture
After
Garage
Pick-up.
Snow/ice
on
ground.
Surrounding
garage/bir



Picture
AFTER
Garage
pick-up
snow/ice
on
ground
surrounding
garage bin



Picture

AFTER

GARBAGE

Pick-up.

snow/ice

on

ground -

surrounding

garbage bin

To whom it may concern,

On Monday, March 17th 2025 I left the house to go to work at 7:30am. When I went to start the car I noticed a crack on the front passenger side of my front carshield window. The garbage had already been picked up by that time. Large ice pieces and snow were on the top lid of garbage dumpster. I am seeking compensation for the damage to front windshield. It appears when front loader lifted the dumpster to empty the garbage the lid covered with the ice/snow hit the windshield and created a crack.

I've submitted pictures and two itemized estimates. The incident took place at 8608 N. SERVITE DR, Milwaukee, WI. 53223
My contact information is cell phone 414-517-3324. I can also be reached by email phatkey@gmail.com.

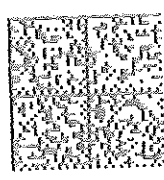
Thank you for your time. 

CITY OF MILWAUKEE
OFFICE OF THE CITY ATTORNEY
800 City Hall
200 East Wells Street
Milwaukee, Wisconsin 53202-3551

1009

Mr. Mark Keith Davis
8608 North Servite Drive
Milwaukee, WI 53223

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