

CITY OF MILWAUKEE  
2001 SEP 27 PM 3:15  
RONALD D. LEONHARDT  
CITY CLERK

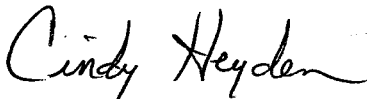
September 25, 2001

Milwaukee City Clerk  
200 East Wells Street  
Room 205  
Milwaukee, WI 53202

Re: C.I. File No.: 01-S-261

The purpose of this letter is to request a hearing regarding the damage to my vehicle, which occurred on April 16, 2001 in the MacArthur Square parking structure.

Sincerely,



Cindy Heyden  
1362 N. 63rd Street  
Wauwatosa, WI 53213

CITY OF MILWAUKEE  
RECEIVED  
OFFICE OF  
CITY ATTORNEY  
01 SEP 27 PM 4:14

Ronald D. Leonhardt  
City Clerk  
City Hall, Room 205  
200 East Wells St.  
Milwaukee, WI 53202

July 24, 2001

CITY OF MILWAUKEE  
001 JUL 27 PM 12: 54  
RONALD D. LEONHARDT  
CITY CLERK

Dear Mr. Leonhardt:

The purpose of this letter is to file a claim against the City of Milwaukee to recover losses suffered in an accident in the MacArthur Square parking structure on April 16, 2001.

On April 16, 2001, at approximately 4:25 p.m., I was leaving the Public Museum. I noticed a number of cars waiting to exit the James Lovell exit, so I decided to try the 9<sup>th</sup> Street exit. As I began to head up the ramp to take the 9<sup>th</sup> Street exit, I noticed that there was a Janus Security car parked along side the wall to the right side of the traffic lane. As I went around the Janus car and started to turn left to enter the ramp to the 9<sup>th</sup> Street exit, a traffic control arm came crashing through my passenger window, nearly crushing my daughter's head, who was sitting in the front passenger seat. I immediately came to a stop, and the control arm sprung out of the vehicle, bending the doorframe. Neither my daughter nor myself ever saw this control arm. It was not fully extended, as it should have been, and was only sticking out about a foot further than the front of the Janus security vehicle, which I had just passed by. The arm is painted black at the end, which makes it virtually impossible to see in the dimly lit parking structure. Bobbie Vivians, the Janus employee who witnessed the incident, was the person sitting in the Janus Security car parked along the wall. Bobbie came to see if we were all okay. Bobbie and I exchanged information and I explained to her that I would like to drive by van to the dealership where my husband works, to get a rental car before the dealership service department closed. All three of my children were in the car, quite shaken, including my oldest daughter who had her entire face and torso sprayed with broken glass. Since no one was hurt and there was no property damage other than my vehicle, I felt that it was not an urgent matter that required a police officer on the scene. In fact, I felt it was a matter between the parking structure owners and myself. Another employee of Janus Security, Dana Johnson, walked over just as I was leaving, but did not offer any information. I later learned that he was the individual responsible for pulling out the traffic control arm part way, causing a potentially lethal situation.

Later, at approximately 6:00 p.m., I stopped at the police station on my way back to the parking structure. The officer that I spoke to agreed that I should take the matter up with the City of Milwaukee, and try to settle the matter with them or their insurance carrier. He did hand me a police compliant form to complete but suggested I not send it in until I contacted the parking structure owners. I then returned to the parking structure to obtain additional information from the Janus Security employees. At that time, I noticed that the traffic control arm was retracted back against the wall. I asked Bobbie Vivians why the arm had been pulled out away from the wall in the first place. She stated that her co-worker, Dana Johnson, had just moved the arm shortly after 4:00 p.m. and she did not know the reason why. Bobbie tried to contact a Janus manager several

CITY OF MILWAUKEE  
RECEIVED  
01 JUL 27 PM 4: 29  
CITY CLERK

times on her walkie-talkie and no one responded. I went home to feed my children and tried calling another phone number that Bobbie had given to me. A patrol supervisor named Jessie Jr. answered and said that he would check into the incident that evening and call me back.

Bobbie was the only person around at the time the accident occurred. Even after the accident, there were no cars behind me, and even while we exchanged information, only one car came down the exit past me. I saw no reason for this traffic arm to even be pulled out. I feel that the combination of the very poorly painted control arm partly sticking out into the traffic lane and the dimly lit interior of the structure was an absolutely dangerous situation, and caused needless damage. Repairs to my car for work done by Prestige Auto Body totaled \$1218.13, and I incurred rental car charges of \$304.00 to Enterprise Rent-A-Car. My personal portion of the charges was \$564.00 which included my \$500.00 deductible and the excess rental car charges over the amount allowed by my insurance carrier of \$64.00. My insurance company, General Casualty, paid the balance of \$958.13. I feel that we are both due a complete refund given the nature of the incident. It is my belief that the actions of your employee, Dana Johnson, and the negligence of Dana and Bobbie Vivians in removing a potentially lethal hazard from the vehicle exit lane was the proximate cause of this accident. If I do not obtain a fair settlement of this claim, I intend to pursue this matter in small claims court.

I am enclosing copies of the two estimates that I received from Andrew Auto Body Shop, and Prestige Auto Works, and Enterprise Rent-A-Car. I have also enclosed a photocopy of the damage to my van, and additional pictures I took of the poorly painted control arm.

Sincerely,



Cindy Heyden  
1362 N 63<sup>rd</sup> St  
Milwaukee, WI 53213  
(414) 774-8939

Enclosures

Gen Miller  
X 6322

PRESTIGE AUTO WORKS AND FINISHES INC  
6301 W DOUGLAS AVENUE  
MILWAUKEE, WI. 53218  
PHONE 414-466-2111 FAX 414-466-9992  
FEDERAL ID# 39-1661-727  
CD LOG NO 0000917 DATE 04/19/01

SHOP CONTACT: JIM

INSP DATE 04/19/01

OWNER DARRYL & CINDY HEYDEN  
ADDRESS 1362 N 63RD STREET  
CITY STATE MILWAUKEE WI  
ZIP 53213

HOME PHONE (414) 774-8939  
WORK PHONE (414) 540-2571

LOSS DATE 04/16/01  
POINT OF IMPACT 12

CLAIMANT  
TYPE OF LOSS COLL/

INS CO GENERAL CASUALTY

CONTACT  
DEDUCTIBLE 500.00

LIC# CINDY 11  
BODY COLOR MAROON  
CONDITION GOOD

VIN 1GNDX03E6XD227482  
MILEAGE 24441  
ACCT'NG CTL#

E=NEW PART	EC=ECONOMY PART	EU=SALVAGE PART
EP=SEE PX REPORT	P=CHECK	I=REPAIR/ALIGN/SUBLET
L=REFINISH	N=ADDN'L LABOR OPERATION	TE=PART/PARTIAL REPLACE
ET=LABOR/PARTIAL REPLACE	IT=LABOR/PARTIAL REPAIR	AA=APPEARANCE ALLOWANCE
RP=RELATED PRIOR DAMAGE	UP=UNRELATED PRIOR DAMAGE	*=USER ENTERED VALUE

PRELIMINARY. CAR IN NOW.

1999 CHEV VENTURE 120" WHEELBASE VAN U6522B/C OPTNS E/24DBGFM

OPTIONS:	TWO-STAGE - EXTERIOR SURFACES	TWO-STAGE - INTERIOR SURFACES
	POWER WINDOWS	REMOTE KEYLESS ENTRY SYSTEM
	PRIVACY GLASS	HEATED TAILGATE GLASS
	CRUISE CONTROL	

OP	GDE	MC	DESCRIPTION	MFG. PART NO.	PRICE	AJ%	HOURS	R
I	208		DOOR SHELL, FRONT	RT REPAIR/ALIGN			5.5	*1
L	208	09	DOOR SHELL, FRONT	RT REFINISH			3.7	4
E	250		W/STRIP, FRT DOOR BODY	RT 10292525 GM PART	31.75		.7	1
E	268		W/STRIP, BELT OUTER	RT R & I	*		.2	1
E	252		W/STRIP, FRT DOOR GLASS	RT 16630666 GM PART	5.13			1
E	262		MLDG, FRONT DOOR LOWER	RT R & I	*		.4	1
E	244		N/PLATE, FRONT DOOR	RT 15995664 GM PART	7.13		.2	1
E	230		MIRROR, OUTER R/C	RT R & I	*		.3	1
E	G216	02	GLASS, FRONT DOOR T	RT 10411118 GM PART	170.00		1.0	1
E	228		HANDLE, FRONT DOOR OTR	RT R & I	*		.2	1
E	271		MLDG, REAR DOOR LOWER	RT R & I	*		.4	1

CHEV VENTURE 120" WHEELBASE VAN  
CD LOG NO 0000917

Page 2  
Date 04/19/01

OP	GDE	MC	DESCRIPTION	MFG. PART NO.	PRICE	AJ%	HOURS	R
EC	M05		RUSTPROOFING	ECONOMY PART	18.50*		.3	*1
EC	M07		PINSTRIPES-TAPE	ECONOMY PART	18.50*		.5	*1
L	M17		COVER CAR EXTERIOR	REFINISH			.6	*4
N	M60		HAZARDOUS WASTE REMOVAL	ADDNL LABOR	4.00*			*1
L			BLEND LEFT RR DOOR	REFINISH		*	1.4	*4*

16 ITEMS

MC MESSAGE

02 PART NO. DISCONTINUED, CALL DEALER FOR EXACT PART NO.  
09 INCLUDES 0.6 HOURS MAJOR PANEL TWO-STAGE ALLOWANCE

FINAL CALCULATIONS & ENTRIES

GROSS PARTS	214.01
OTHER PARTS	41.00
PAINT MATERIAL	136.80
<b>PARTS TOTAL</b>	<b>391.81</b>
TAX ON PARTS & MATERIAL @ 5.600%	21.94

LABOR	RATE	REPLACE HRS	REPAIR HRS	
1-SHEET METAL	44.00	4.2	5.5	426.80
2-MECH/ELEC	72.00			
3-FRAME	44.00			
4-REFINISH	44.00	5.7		250.80
5-PAINT MATERIAL	24.00			
<b>LABOR TOTAL</b>				<b>677.60</b>
TAX ON LABOR @ 5.600%				37.95
SUBLET REPAIRS				
TOWING				
STORAGE				
<b>GROSS TOTAL</b>				<b>1,129.30</b>
LESS: DEDUCTIBLE				500.00-
<b>NET TOTAL</b>				<b>629.30</b>

ADP SHOPLINK U2834 ES LOG 0000917 DATE 04/19/01 08:34:20 R4.2 CD 02/01  
PXN:NN/00/00/00/00 CUM:00/00/00/00  
Copyright, 2001 Automatic Data Processing

1.1 HOURS WERE ADDED TO THIS ESTIMATE BASED ON ADP'S TWO-STAGE REFINISH  
FORMULA: 20% OF REFINISH HOURS, AFTER OVERLAP, PLUS 0.6 HOURS FOR THE FIRST  
MAJOR PANEL, WHERE NOTED.

THIS ESTIMATE HAS BEEN PREPARED BASED ON A VISUAL INSPECTION. ACTUAL REPAIRS  
MAY REQUIRE ADDITIONAL PARTS AND LABOR DUE TO HIDDEN DAMAGE. THEREFORE WE  
CANNOT GUARANTEE A FINAL PRICE PRIOR TO COMPLETION NOR A FINAL COMPLETION  
TIME. YOU WILL BE NOTIFIED OF ADDITIONAL COST FOR PRIOR APPROVAL. ESTIMATE  
VALID FOR 30 DAYS. PARTS PRICES SUBJECT TO CHANGE WITHOUT NOTICE FROM MFG.  
YOU ARE RESPONSIBLE FOR FULL PAYMENT UPON COMPLETION. STORAGE FEES ARE

CHEV VENTURE 120" WHEELBASE VAN  
CD LOG NO 0000917

Page 3  
Date 04/19/01

\$10/DAY OUTSIDE, \$15/DAY INSIDE. PERSONAL CHECKS OVER \$50 WITH PRIOR APPROVAL.  
NON OEM PARTS ARE IDENTIFIED AS "QUALITY REPLACEMENT PARTS" OR "ECONOMY PART"  
PAW NOT RESPONSIBLE FOR PERSONAL PROPERTY LOST OR DAMAGED DURING REPAIRS.  
I HAVE READ, UNDERSTAND AND RECEIVED A COPY OF THIS ESTIMATE AND AUTHORIZE  
REPAIRS INCLUDING SUBLET.

SIGNATURE *Daryl A. Hughes*

DATE 4-20-01



Date: 4/30/01 05:09 PM  
 Estimate ID: 0940138798  
 Estimate Version: 1  
 Supplement: 1 (F) 4/30/01 05:06:25 PM  
 Profile ID: CUSTOMIZED

GENERAL CASUALTY INSURANCE  
 18500 WEST CORPORATE DR SUITE 300 BROOKFIELD, WI 53045  
 (262) 787-6300  
 Fax: (262) 787-6220

Damage Assessed By: GENE WILLER  
 Supplemented By: GENE WILLER

Type of Loss: Collision  
 Date of Loss: 4/16/01  
 Deductible: 500.00  
 Claim Number: 0940138798

*MAIL OUT w/CHECK*

Owner: DARRYL HEYDEN  
 Address: 1362 N 63RD ST WAUWATOSA, WI 53213  
 Telephone: Work Phone: (414) 540-2571 Home Phone: (414) 774-8939

Mitchell Service: 917493

Description: 1999 Chevrolet Venture  
 Body Style: VanPassExt 120" WB  
 VIN: 1GNDX03E6XD227482  
 Mileage: 24,441  
 OEM/ALT: A  
 Color: RED  
 Options: AIR CONDITIONING, POWER STEERING, POWER BRAKES, AM-FM STEREO  
 AUTOMATIC TRANSMISSION

Drive Train: 3.4L Inj 6 Cyl 2WD  
 License: CINDY II WI  
 Search Code: GN094

Line Item	Entry Number	Labor Type	Operation	Line Item Description	Part Type/ Part Number	Dollar Amount	Labor Units
S1 1	700777	REF	REFINISH	R FRT DOOR OUTSIDE			C 2.3
2	900500	GLS *	ADD'L LABOR OP	BROKEN GLASS CLEANUP	Existing		0.5*
3	700787	BDY	REPAIR	R FRT DOOR REPAIR PANEL	Existing		5.5* #
4	700791	BDY	REMOVE/INSTALL	R FRT REAR VIEW MIRROR			INC #
5	701546	BDY	REMOVE/INSTALL	R FRT BELT MLDG			0.5 #
S1 6	703128	BDY	REMOVE/REPLACE	R FRT LWR DOOR MOULDING	10439348 GM PART	44.30	0.3
7	700803	BDY	REMOVE/REPLACE	R FRT DOOR NAMEPLATE	15995664 GM PART	7.13	0.2
8	700860	BDY	REMOVE/INSTALL	R FRT OTR DOOR HANDLE			0.3 #
9	701245	GLS	REMOVE/REPLACE	R FRT DOOR MOVEABLE GLASS	10411118 GM PART	d170.00	1.1 #
10	701883	BDY	REMOVE/REPLACE	R FRT DOOR GLASS RUN	10294035 GM PART	42.20	0.5*
S1 11	700920	REF	BLEND	R SIDE CARGO DOOR			1.4*
S1 12	700943	BDY	REMOVE/REPLACE	R LWR SIDE CARGO DOOR MOULDING	10439351 GM PART	25.60	0.3
S1 13	700985	BDY	REMOVE/INSTALL	R OTR DOOR HANDLE			0.7 #
S1 14	702620	GLS	REMOVE/INSTALL	R SIDE CARGO DOOR MOVEABLE GLASS	Existing		0.7*
S1 15	702635	BDY	REMOVE/INSTALL	R SIDE CARGO DOOR GLASS W/STRIP	Existing		0.3* #
S1 16	900600	BDY *	REMOVE/REPLACE	PINSTRIPES-TAPE	**Qual Repl Part	12.50 *	0.5*
S1 17	900500	BDY *	ADD'L LABOR OP	RF DOOR GLASS REGULATOR-GLASS REMOVAL	Existing		0.5*
18	933002	REF	ADD'L OPR	CLEAR COAT			1.0*
19	933003	REF	ADD'L OPR	TINT COLOR			0.3*
20	933005	BDY	ADD'L OPR	RESTORE CORROSION PROTECTION		5.00 *	0.2*
21	933018	REF	ADD'L OPR	MASK FOR OVERSPRAY		6.00 *	0.3*
22	AUTO		ADD'L COST	PAINT/MATERIALS		110.00 *	

ESTIMATE RECALL NUMBER: 4/20/01 15:17:06 0940138798

Mitchell Data Version: APR\_01\_A  
 UltraMate Version: 4.7.006

UltraMate is a Trademark of Mitchell International  
 Copyright (C) 1994 - 2000 Mitchell International  
 All Rights Reserved







ANDREW CHEVROLET-NISSAN, INC.  
 1500 W. SILVER SPRING DR.  
 MILWAUKEE, WI 53209  
 PH: 414-228-6200 FX: 414-228-6201

CD LOG NO 76-1

SHOP: INSP DATE: 4/19/01  
 CONTACT: STEVE MAREK  
 OWNER: HEYDEN, DARRYL & CINDY HOME PHONE: (414) 774-8939  
 ADDRESS: 1362 N 63RD ST WORK PHONE: (414) 540-2571  
 CITY STATE: MILWAUKEE, WI  
 ZIP: 53213-

POINT OF IMPACT: 12

LIC#: CINDY 11 STATE: WI VIN: 1GNDX03E6XD227482  
 BODY COLOR: MAROON MILEAGE: 24,403  
 CONDITION: GOOD ACCTNG CTL#:  
 DRIVEABLE: NO VEH. INSP#:

\*=USER-ENTERED VALUE E=REPLACE OEM NG=REPLACE NAGS  
 EC=REPLACE ECONOMY EU=REPLACE SALVAGE EP=REPLACE PXN  
 PE=PARTL REPL PRICE ET=PARTL REPL LABOR IT=PARTIAL REPAIR  
 I=REPAIR L=REFINISH BR=BLEND REFINISH  
 PT=TWO-TONE CG=CHIPGUARD SB=SUBLET  
 V=ADDITIONAL LABOR RI=R&I ASSEMBLY P=CHECK  
 AA=APPEAR ALLOWANCE RP=RELATED PRIOR UP=UNRELATED PRIOR

1999 CHEVROLET VENTURE STD 4DOOR PASS. VAN EXTENDED 6CYL GASOLINE 3.4  
 CODE: U6522B/C OPTNS E/24EDGFMTC

OPTIONS:  
 TWO-STAGE - EXTERIOR SURFACES TWO-STAGE - INTERIOR SURFACES  
 SLIDING SIDE DOOR, LEFT POWER WINDOWS  
 PRIVACY GLASS HEATED TAILGATE GLASS  
 CRUISE CONTROL OVERHEAD CONSOLE  
 POWER DOOR LOCKS

OP	GDE	MC	DESCRIPTION	MFG. PART NO.	PRICE	AJ%	B%	HOURS	R
	0210		PNL, FRONT DOOR OUTE RT REPAIR					6.0*	1
	0210	09	PNL, FRONT DOOR OUTE RT REFINISH					3.7	4
			2.6 SURFACE						
			0.6 TWO STAGE SETUP						
			0.5 TWO STAGE						
	0064		W/STRIP, FRONT DOOR RT	10296294 GM PART	5.13*			0.3	1
	0250		W/STRIP, FRT DOOR BO RT	10292525 GM PART	31.75*			0.7	1
I	0268		W/STRIP, BELT OUTER RT	R&I ASSEMBLY				0.5	1
I	0262		MLDG, FRONT DOOR LOW RT	R&I ASSEMBLY				0.4	1
	0260		N/PLATE, FRONT DOOR RT	10252926 GM PART		INC			1

1999 CHEVROLET VENTURE STD 4DOOR PASS. VAN EXTENDED  
CD LOG NO 76-1

E	0216	02	GLASS,FRONT DOOR T	RT	10411118	GM PART	170.00	1.0	1
RI	0228		HANDLE,FRONT DOOR O	RT	R&I	ASSEMBLY		0.2	1
EC	M05		RUSTPROOFING			ECONOMY PART	15.00*	0.3	*4
EC	M07		PINSTRIPES-TAPE			ECONOMY PART	20.00*	0.5	*1
			2 COLOR STRIPE						
L	M16		COLOR BLEND			REFINISH		2.0	*4

12 ITEMS

MC MESSAGE(S)

02 PART NO. DISCONTINUED, CALL DEALER FOR EXACT PART NO  
09 INCLUDES 0.6 HOURS MAJOR PANEL TWO-STAGE ALLOWANCE

FINAL CALCULATIONS & ENTRIES

GROSS PARTS		206.88
OTHER PARTS		35.00
PAINT MATERIAL		150.00
PARTS TOTAL		391.88
TAX ON PARTS & MATERIAL @	5.600%	21.95

LABOR	RATE	REPLACE HRS	REPAIR HRS	
1-SHEET METAL	44.00	3.6	6.0	422.40
2-MECH/ELEC	76.00			
3-FRAME	42.00			
4-REFINISH	44.00	6.0		264.00
5-PAINT MATERIAL	25.00			

LABOR TOTAL		686.40
TAX ON LABOR @	5.600%	38.44
SUBLET REPAIRS		
TOWING		
STORAGE		

GROSS TOTAL 1,138.67

NET TOTAL 1,138.67

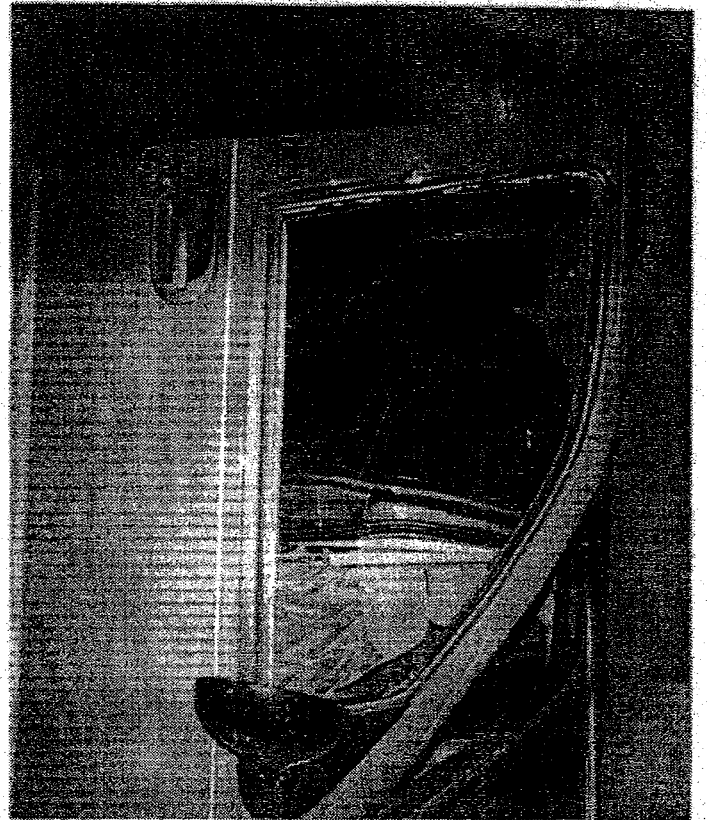
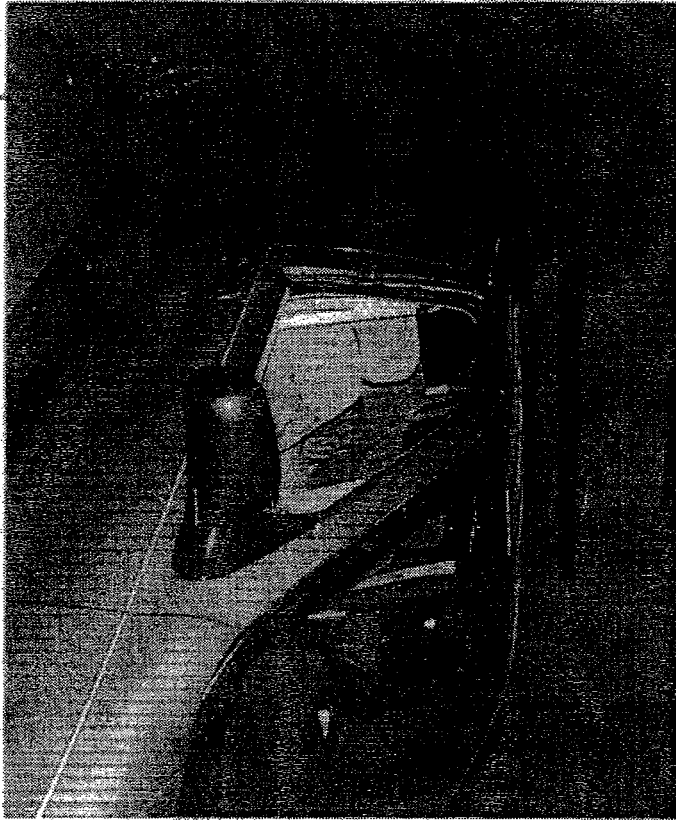
ADP SHOPLINK UG202 ES CD LOG 76-1 R6.2 CD 07/01

PXN:N/00/00/00/00 CUM:/// HOST LOG

COPYRIGHT 2000, AUTOMATIC DATA PROCESSING, INC.

1.1 HRS WERE ADDED TO THIS EST. BASED ON ADP TWO-STAGE REFINISH FORMULA.

-----  
THIS ESTIMATE HAS BEEN PREPARED BASED ON THE USE OF ONE OR MORE REPLACEMENT PARTS SUPPLIED BY A SOURCE OTHER THAN THE MANUFACTURER OF YOUR MOTOR VEHICLE. WARRANTIES APPLICABLE TO THESE REPLACEMENT PARTS ARE PROVIDED BY THE MANUFACTURER OR DISTRIBUTOR OF THE REPLACEMENT PARTS RATHER THAN BY THE MANUFACTURER OF YOUR MOTOR VEHICLE.



HEYDEN.

# Rental Invoice



DUPLICATE

1935 W SILVER SPRING DR STE 7  
MILWAUKEE WI 53209-4445

**Bill To:**

0000011-00004/00015-F-441299999

CYNTHIA HEYDEN  
1362 N 63RD ST  
WAUWATOSA WI 53213

**RENTAL INFORMATION**

<b>Date Out</b> 4/16/01 5:30PM	<b>Date In</b> 4/27/01 6:19P	
<b>Renter</b> CYNTHIA HEYDEN	<b>Home Phone</b> 414-774-8939	
<b>Address</b> 1362 N 63RD ST	<b>Office Phone</b> 414-228-6200	
<b>City</b> WAUWATOSA	<b>State</b> WI	<b>Zip</b> 53213
<b>Driver License</b> H3501006159104	<b>State</b> WI	<b>Expires</b> 3/11/02
<b>DOB</b> 3/11/61		

**Additional Driver**

**Name**  
NO OTHER DRIVER PERMITTED

<b>Age</b>	<b>Driver License</b>	<b>State</b>	<b>Expires</b>
------------	-----------------------	--------------	----------------

**RENTAL VEHICLES CLAIM INFORMATION**

<b>Color</b> GREEN	<b>License No.</b> SLL186	<b>Claim #/Policy #/P.O. #</b> 0940138798
<b>Model</b> OO CORO	<b>Unit #</b> WT4852	<b>Insured</b>
	<b>Date of Loss</b>	<b>Type of Loss</b> INSURED
	<b>Type of Car</b>	<b>Repair Shop</b> ANDREW CHEVR

Rental Agreement

D412540 - 4412

**BILLING DETAIL**

Description	Rate	Amount
12 DAYS @	23.99	287.88
SALES TAX%	5.60	16.12

TOTAL CHARGES	304.00
LESS AMOUNT RECEIVED	64.00
CHARGED TO OTHERS	240.00
<b>AMOUNT DUE</b> .....	<b>.00</b>

**IMPORTANT INFORMATION**

**Billing Inquiries Call** 414-540-7100  
**Fed Tax ID #** 43-1507735

**Thank You For Choosing Enterprise**

DUPLICATE COPY  
PLEASE DISREGARD IF  
ALREADY PAID

Please Return This Portion with Remittance

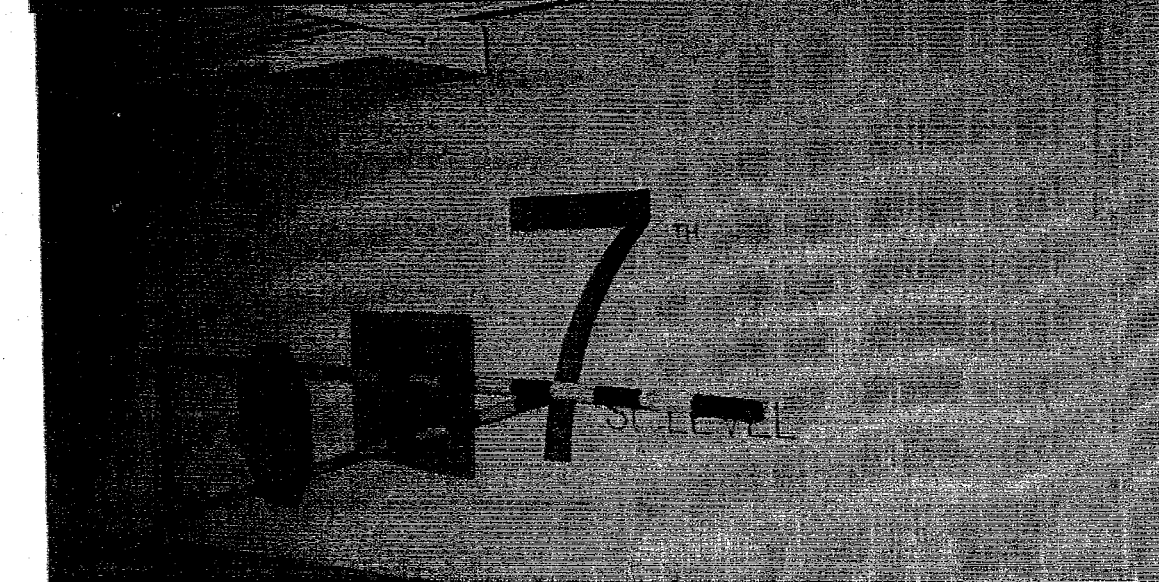
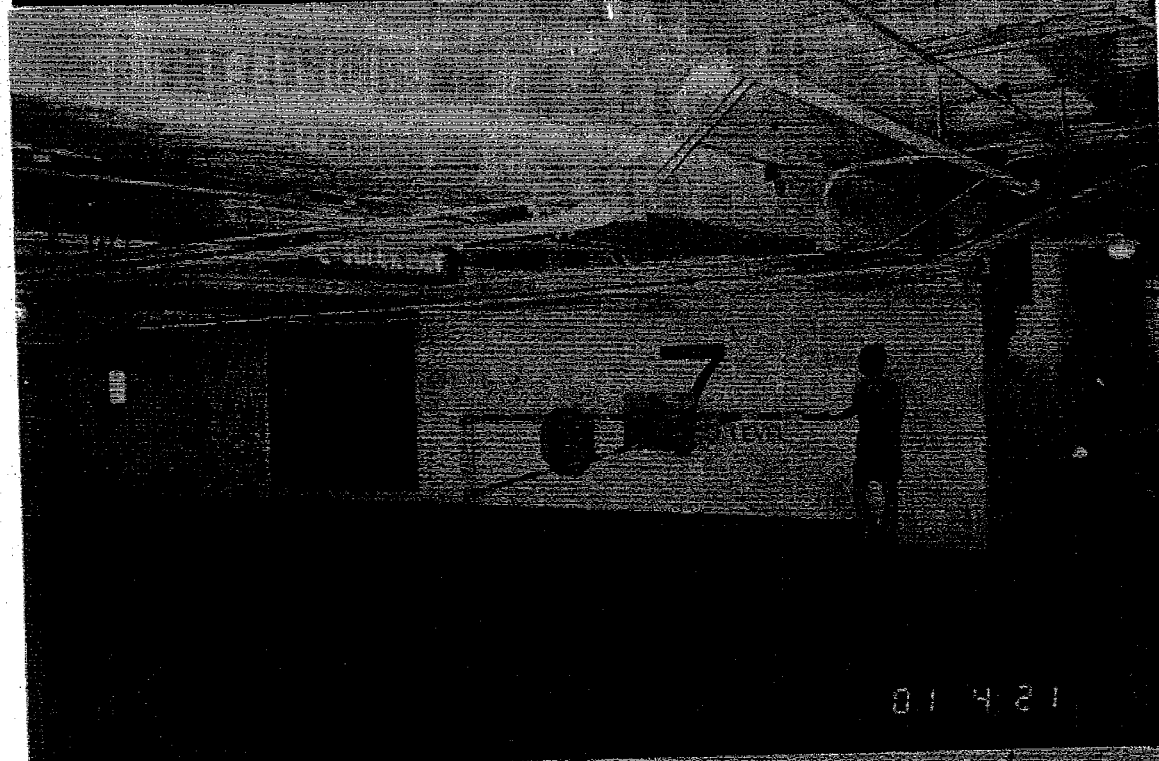
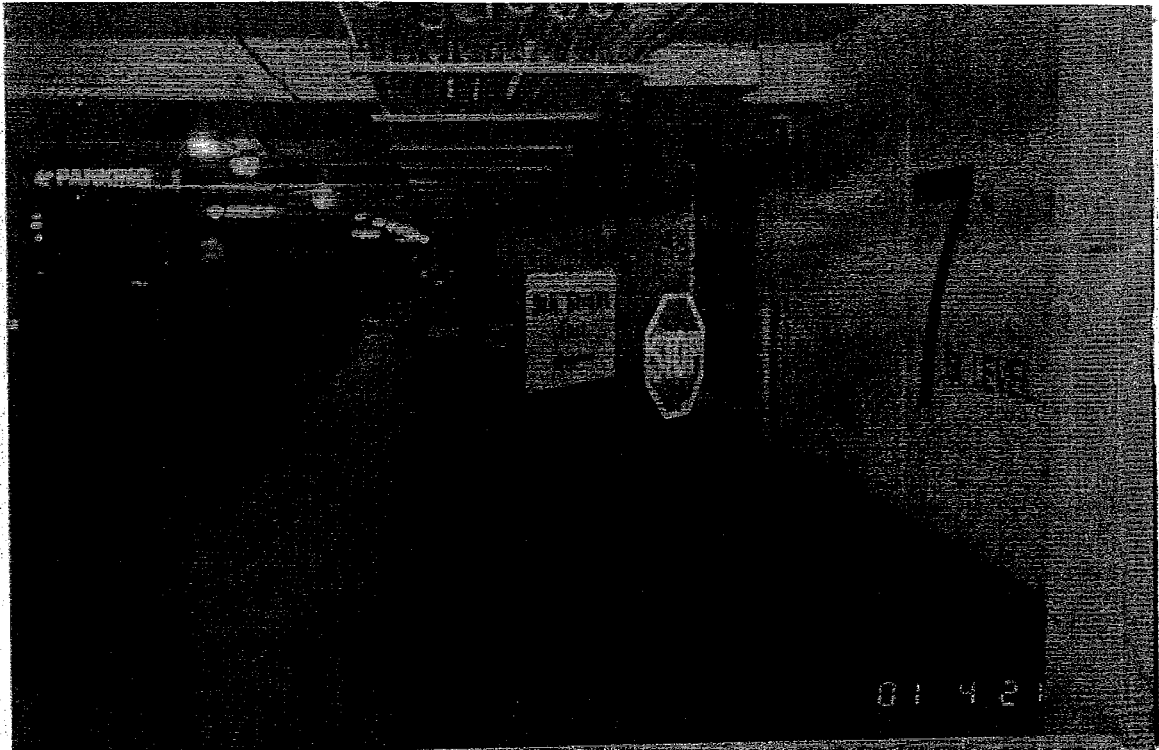
**Remit to:**

ENTERPRISE RENT-A-CAR  
ATTN: ACCTS RECEIVABLE  
S17 W22650 LINCOLN AVE.  
WAUKESHA WI 53187

**AMOUNT DUE**..... **.00**

**Paid by:**

CYNTHIA HEYDEN  
1362 N 63RD ST  
WAUWATOSA WI 53213





# JANUS SECURITY SERVICES

Since 1974

NATIONAL BUILDING MAINTENANCE, INC.

- GUARD SERVICES
- PATROL SERVICES
- ELECTRONICS

## TELEFAX TRANSMITTAL COVER MEMO

TO THE ATTENTION OF: Ms. Sharon Mc Guire

COMPANY/INSTITUTION: City of Milwaukee

ADDRESS: \_\_\_\_\_

TELEFAX NUMBER: 414-286-5093

\*\*\*\*\*

FROM: Fosario @ Janus Security

URGENT. Please hand deliver to addressee.

Please call addressee for pickup.

Place in mailbox.

NOTES: Should you have any questions, please call

DATE SENT 8/23/01 PAGES SENT 7  
Includes cover memo

Lat 286-5093

### SERIOUS INCIDENT REPORT

DATE: 4-17-01

- 1. Print Legibly
- 2. Prepare in duplicate
- 3. Submit both copies to Office.

CLIENT: All right Parking LOCATION: \_\_\_\_\_

WHAT HAPPENED: As traffic back-up on 7th st level, I checked to see what was causing the back-up and observed a red van holding up traffic with a broken passenger side window. When offer to call police was made, she declined. I then had her sign a statement.

WHEN DID IT HAPPEN: Monday, April 16, 2001 approximately 4:30pm

WHERE DID IT HAPPEN: Mae Ansther Square Parking facility

HOW DID IT HAPPEN: As the red van attempted to drive around the gate, misjudgement caused driver to strike end of the gate thus breaking out the passenger side window and scratching the paint on the door trim.

WHO WAS NOTIFIED: (COMPANY) NAME Jim (All right Supervisors) POSITION Supervisor TIME 5pm

Client) \_\_\_\_\_

(Others) \_\_\_\_\_

WHAT WAS DONE ABOUT IT: When asked if she wanted us to notify police she declined, then I had her sign statement then she left.

ADDITIONAL COMMENTS: I was off duty at the time of incident and was helping out to get things cleared out and no mention of incident in report.

REPORTING PERSON'S NAME (Print) Dana Johnson

SIGNATURE Dana Johnson

#### OFFICE USE ONLY

ACTION TAKEN \_\_\_\_\_

MANAGER: \_\_\_\_\_

DATE: \_\_\_\_\_



FR# 223-4137

SERIOUS INCIDENT REPORT

DATE: 4/16/01

- 1. Print Legibly
- 2. Prepare in duplicate
- 3. Submit both copies to Office.

CLIENT: ALRIGHT PARKING LOCATION: MACARTHUR SQUARE

WHAT HAPPENED: I was paged @ approximately 7:15pm by officer Jesse Junior, stating that a woman was @ MacArthur Square, claiming she had an accident earlier

WHEN DID IT HAPPEN: approx. 4:25pm 4/16/01

WHERE DID IT HAPPEN: Ramp leading to 9th St.

HOW DID IT HAPPEN: Vehicle occupant ran into parking gate arm while attempting to go around it. Driver did not want to report accident @ that time.

WHO WAS NOTIFIED (COMPANY) NAME: Rosario Marchese POSITION: Manager TIME: 7:15pm  
 Client: Allright Parking  
 (Others):

WHAT WAS DONE ABOUT IT: Told officer Jesse Junior to report to MacArthur Square and write incident report.

ADDITIONAL COMMENTS: Followed up with Dennis Krauske on 4/17/01.

REPORTING PERSON'S NAME (PRINT): ROSARIO MARCHESE  
SIGNATURE: Rosario Marchese

OFFICE USE ONLY

ACTION TAKEN

Pro Janus.

It appears that the driver of the car involved in the incident yesterday misjudged the distance and hit the traffic control device. She did not want or request any medical aid or assistance at the time of the incident since she obviously knew she was wrong, but then after talking it over with her husband she decided to return to get information and try to get the blame on someone other than herself.

Based upon my investigation of the scene and my conversations with Bobbi and Dana this lady was totally in the wrong.

Her only defense was that the pole on the traffic control device was painted black and therefore made it difficult to see.

Jose

JANUS  
security  
officer

Janus Security  
2062 Commerce St  
Milwaukee, WI 53212  
414 372-9692 \* 1-800-562-2738

Janus Security  
1100 56th Street  
Kenosha, WI 53140  
414 657-9099 \* 1-800-310-0070

# Daily Report

DATE 4/16/01  
ACCOUNT All Right Parking

SHIFT	Officer Name
2	Bobin VIVIAN

TIME	LOCATION	Incident/Activity/Disposition/Remarks	Initials
7:25	MacArthur Sq	Vehicle Chevrolet CINDY II plate Hit a street exit stop sign TIME 4:25 pm Cindy Floyd Right window Broken.	BV
3pm	MacArthur Sq	Check IN	3pm BV
3pm	MacArthur Sq	Direct car at MacArthur Sq	BV
4:33 pm	MacArthur Sq	patrol	BV
	4 street	patrol	BV
	2 street	patrol	BV
	MacArthur Sq	Tour	BV
	4 street	Tour	BV
	2 street	Tour	BV
	MacArthur Sq	patrol	BV
	4 street	patrol	BV
	2 street	patrol	BV
	MacArthur Sq	patrol	BV
	4 street	patrol	BV
	2 street	patrol	BV
	MacArthur Sq	patrol	BV
	4 street	patrol	BV
	2 street	patrol	BV

### SERIOUS INCIDENT REPORT

DATE: 4-16-2001

- 1. Print Legibly
- 2. Prepare in duplicate
- 3. Submit both copies to Office.

CLIENT: ALL RIGHT PARKING LOCATION: MACARTHUR SQUARE RED

WHAT HAPPENED: AT 4:25 PM OFFICER VIVIAN'S OBSERVED ~~BLUE/BLACK~~ <sup>RED</sup> CHEVROLET LIC# (CINDY II) DRIVEN BY CINDY HAYDEN. VEHICLE STRUCK TRAFFIC CONTROL DEVICE BREAKING PASSENGER SIDE WINDOW

WHEN DID IT HAPPEN: 4:25 PM ON 4-16-2001

WHERE DID IT HAPPEN: RAMP LEADING TO 9th ST EXIT

HOW DID IT HAPPEN: DRIVER WAS ATTEMPTING TO GO AROUND TRAFFIC CONTROL DEVICE AND STRUCK DEVICE CAUSING DAMAGE TO WINDOW (RIGHT PASSENGER) SIDE.

WHO WAS NOTIFIED (COMPANY) NAME DANA JOHNSON POSITION SECURITY SUPERVISOR TIME 4:27

Client) \_\_\_\_\_

(Others) JESSE JUNIOR SECURITY SUPERVISOR 7:30

WHAT WAS DONE ABOUT IT: INFORMATION (CONTACT) WAS GIVEN TO DRIVER.

DRIVER DID NOT REQUEST ANY ASSISTANCE IE: 911 OR AMBULANCE.

DRIVER WAS GIVEN NAMES OF SECURITY OFFICERS ON DUTY AT TIME OF INCIDENT

ADDITIONAL COMMENTS: DRIVER RETURNED TO GET FURTHER INFORMATION

REGARDING INCIDENT AT 7:00 PM. FEMALE APPROX 11 YRS WAS IN <sup>REAR</sup> PASSENGER SEAT NO INJURIES REPORTED AT TIME OF INCIDENT.

REPORTING PERSON'S NAME (Print) BOBIE J VIVIAN'S / BOBIE JULIUS

SIGNATURE BOBIE J VIVIAN'S

OFFICE USE ONLY

ACTION TAKEN \_\_\_\_\_

MANAGER: \_\_\_\_\_

DATE: \_\_\_\_\_



