



# MILWAUKEE POLICE DEPARTMENT

## STANDARD OPERATING PROCEDURE

### 910 - CIVIL DISTURBANCE AND CROWD MANAGEMENT

**GENERAL ORDER:** 2025-20  
**ISSUED:** April 3, 2025

**EFFECTIVE:** April 3, 2025

**REVIEW/APPROVED BY:**  
Assistant Chief Steven Johnson  
**DATE:** February 28, 2025

**ACTION:** Amends General Order 2023-10 (February 17, 2023)

**WILEAG STANDARD(S):** 13.1.1

#### ROLL CALL VERSION

**Contains only changes to current policy.  
For complete version of SOP, see SharePoint.**

#### 910.15 PROCEDURES (WILEAG 13.1.1)

##### D. SPONTANEOUS EVENTS OR INCIDENTS

The department must quickly restore order, prevent incidents from escalating, protect innocent citizens and isolate the incident. The National Incident Command System (ICS) shall be followed in responding to spontaneous events.

1. The first officer to arrive on the scene of a spontaneous civil disturbance shall:
  - b. Notify the ~~Technical Communications Division~~ Department of Emergency Communications (DEC) of the nature and seriousness of the disturbance, particularly the availability of improvised or deadly weapons, the location and estimated number of participants, current activities (e.g., blocking traffic), direction of movement, and ingress and egress routes for emergency vehicles;
2. The first officer or supervisor in charge at the scene shall:
  - e. Provide ongoing assessment to the ~~Technical Communications Division~~ DEC.
3. The IC shall also ensure that:
  - e. The ~~Technical Communications Division (TCD)~~ shall DEC will make sure the event is logged in CAD for documenting activities and actions taken during the course of the incident;

JEFFREY B. NORMAN  
CHIEF OF POLICE