

August 19, 2022

City Clerk
ATTN: CLAIMS
200 E. Wells St., Room 205
Milwaukee, WI 53202-3567

Dear City of Milwaukee Claims Department;

This claim is in response to water damage that occurred at my lower level home (5175-77 N 55th Street) on Thursday, May 19, 2022. The city of Milwaukee was working on the underground pipes in the area and had to turn the water supply off. When they completed their work for that day, they failed to reconnect the water supply to our home. After we contacted the City of Milwaukee water works several times they finally turned the water on around 11:00 p.m. Due to the reconnection involving two separate water lines from two separate locations it created too much pressure and as a result blew the gasket and seals on the water meter. Flooding occurred from the water pressure which damaged the basement area flooring. In addition there were a few items that were stored in the basement including an area rug that had to be discarded because of the mildew from the water. I met with Laurie Sheely and spoke with Anthony the water construction engineer for the City of Milwaukee who assisted with evaluating the water issue. We are requesting that the City of Milwaukee repair damages caused by the water as well as replace other items that were lost. Please find enclosed estimates and photos that support this claim. We are seeking an amount of \$6,200.00.

Thank you,


Alonzo and Dawn Chapman

OFFICE OF CITY ATTORNEY
26 AUG '22 AM08:41

CITY OF MILWAUKEE
2022 AUG 24 AM 11:51
CITY CLERK'S OFFICE

I am Destanie Buie a tenant at the property at 5175 N 55th. On May 19, 2022 our water supply was shut off on our block for the entire day. When Milwaukee water works finished working they forgot to turn our  water supply back on @ 4 p.m when they turned everyone else's on. Everyone on the block was receiving water but us. If we wouldn't have called the city of Milwaukee to notify them, it would still be off because they said by the field being nextdoor they thought the pipe line stopped at the house next door so no one came out to check so we didn't get water until 11 pm and they hooked it up to the neighbors pipes. The pressure busted our water meter and our basement flooded all night til the next evening I had a lot of property in the basement that was damaged and appliances that don't work due to water damage.

From: Ed Bidwill edbidwillempire@gmail.com
 Subject: flooring quote
 Date: July 26, 2022 at 11:13 AM
 To: doobies2@icloud.com



Dawn,
 Please see attached quotes for flooring.
 I am so sorry for the delay.
 Thanks
 Ed
 Empire Today
 414-429-1318



Quote A

Vinyl Flooring

Cash/Credit Price: **\$5,605.12**

12 Months with Pay/Deferred Interest * **\$467.09**

48 Months Equal Payments ** **\$149.45**

Plus Tax

Service Plan Not Eligible For Any Product

Vinyl Flooring

Woodside - Colonial

Family Room

Underlayment	No
Embossing Leveler	All Embossing Leveler
Take Up	No Take Up
Installation Method	Glue Down (Wood Surface) - Vinyl
Haul Away	No
Move Belongings	Standard Furniture (Up to 200 lb ea...
1/4 Round (Coordinating)	Bradstreet Acacia Samba Brown 1/4...
Transportation	Standard Trip Charge - 50-80 miles

Waste factor for vinyl

ALL-INCLUSIVE PRICING*

- Measuring
- Standard Furniture Moving
- Removal & Haul Away of Old Flooring
- Professional Installation
- Padding/Underlayment
- New Flooring
- Thresholds/Transitions
- Clean Up

EMPIRE TODAY SERVICE PLAN

PROTECT YOUR PURCHASE

3 MILLION SERVED CUSTOMERS

60 YEARS

ACCREDITED BUSINESS

LOW PRICE GUARANTEE*

We won't be beat on price!

*See store for details. Sales (except CA, MA, LI) and installation are provided by independent contractors. Learn more at EmpireToday.com. © 2022 Empire Today, LLC.

*Estimated monthly payment if paid in full within 12 months. **Estimated monthly payment for 48 month term with a special rate of 11.99% APR



Quote B

LVP

Cash/Credit Price: **\$4,600.78**

12 Months with Pay/Deferred Interest * **\$383.40**

48 Months Equal Payments ** **\$122.67**

Plus Tax

Service Plan Not Applied On Any Products

LVP

Alliance - Silver Lining

Family Room

Underlayment	No
Take Up	No Take Up
Embossing Leveler	ProPatch Plus
Haul Away	No
Installation Method	Glue Down (Wood Surface) - LVP Gl...
Install Diagonal	No
Transportation	Standard Trip Charge - 50-80 miles
1/4 Round (Coordinating)	Cambridge Chestnut 1/4 Round
Reducer/Square Nose (Coordinating)	Galewood Crafted Reducer/Square...

ALL-INCLUSIVE PRICING*

- Measuring
- Standard Furniture Moving
- Removal & Haul Away of Old Flooring
- Professional Installation
- Padding/Underlayment
- New Flooring
- Thresholds/Transitions
- Clean Up

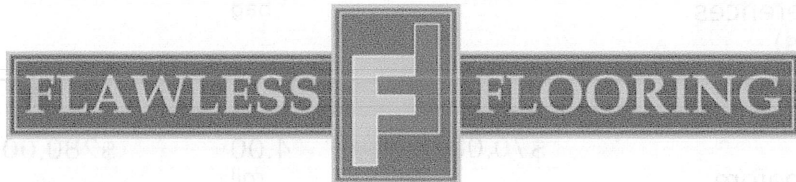
EMPIRE TODAY SERVICE PLAN

PROTECT YOUR PURCHASE

3 MILLION SERVED CUSTOMERS

60 YEARS

ACCREDITED BUSINESS



Estimate

2207-2611-1278

2022-07-26

Flawless Flooring
 14105 W Greenfield Ave
 New Berlin WI 53151
 office@flawlessflooringllc.com
 262-442-7490

Dawn Chatman
 5175 N 55th St
 Milwaukee WI 53218
 doobies2@icloud.com
 414-708-8925

LVT
 5175 N 55th St, Milwaukee, WI, 53218

Credit Card Fee / Cash Payment Discount

Description	Unit Price	Quantity	Total
<u>Credit/Debit Card: 3% Processing Fee</u>	\$0.03	4304.50	\$129.14
<ul style="list-style-type: none"> 3% processing fee will be applied to all credit & debit card payments as noted in Terms and Agreement. This will be deleted if you choose to pay with cash or check 		\$	

Install

Description	Unit Price	Quantity	Total
<u>Floor Prep (hourly)</u>	\$75.00	1.00	\$75.00
*This is an estimate. Final amount may be adjusted after tear out completed.		hour	
<u>Install - LVT</u>	\$8.75	396.00	\$3,465.00
<ul style="list-style-type: none"> Installation areas include: basement room Material: LVT - Exact product TBD until customer comes and picks it out (Price will adjust accordingly once product is chosen) 		sq	
<u>Transitions - Reducer</u>	\$75.00	1.00	\$75.00
<ul style="list-style-type: none"> Material & Installation: Coordinating with chosen LVP Install Location: Room to laundry room and room to hallway (2 doorways) 		unit	
		398.00	\$3,615.00

Miscellaneous

1. Work shall be performed at the priority listed in estimate.
2. Start time will be between 8:00am and 9:30am, pending weather and traffic.
3. Family job completed on - it is understood that it is understood to complete a project may vary from the time listed on the quote/estimate. The time for job completion listed is approximate.
4. Unless quoted, furniture removal must be done prior to starting your project for prohibited material installation only. We do not move pianos, pool tables or sleep number beds. We do not offer furniture removal for existing projects.
5. Parents are all breakables. Please! Flooding is not responsible for any damage it causes.
6. Please keep children and pets away from work areas.
7. This is not a completely dust-free project. Please expect a broom like condition for clean up by the homeowner. We do our best to contain the dust and wipe down as much as possible while on site.
8. Working under air conditioning must be in operation during installation and finishing work.
9. We are not responsible for tools or trash left behind by others.

10. INSTALLATION

- Base and/or shoe molding must be removed for all install projects. We can remove base and/or shoe and will reinstall it at added charges only if the homeowner intends to reuse the existing base and shoe. We are not responsible for nicks or chips caused by removal or if molding is brittle and cracks during removal. Painted base and shoe will require touch up once installed which may include painting and caulking against the drywall. This is done by the homeowner.
- If we are to remove a toilet, we will replace wax ring and reuse existing waterline hookups. If any back keys, homeowner will contact our office or homeowner's expense. Pool tile, sink and utility sinks are responsibility of homeowner to remove & reinstall. If appliances are placed forward and back in place, we will not disconnect your appliances.
- Regarding attaching your installation, replacement may not match existing hardwood - this is new to old mistakes.
- We are not responsible for wind shaker hardware sounds.
- A whole-home humidifier/dehumidifier such as an Aquiline system is strongly recommended for hardwood floors. Most floors will show some separation between boards/parklets in the winter months when the air is dry. Use of a humidifier throughout winter months will minimize expansion gaps.

11. FINISHING

- Wall Time: 4 plus hours after final coat to walk on floor with socks only; 24 hours after final finish coat to walk on with shoes and final finishing. (Make sure to fill & cut furniture, do not burn or pull); 48 hours after final coat to allow beds, 7-10 days for area rugs, mats, cork or stone.
- Please cover anything below the level that does not have a finished calling due to a wheel, finish or stain seeping through gaps in the floor. We are not responsible for any damage to personal items that you do not cover yourself.
- For carpets only: \$200. If you do not have a \$200 carpet protector, we will make a call, we will contact directly into your local carpet store. Please! Flooding is not responsible for electrical problems related to electric service that has not been updated or does not meet code.
- Appliances - we do not install under appliances unless our application, but it's your call on the matter.

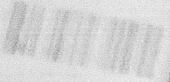
- Refinished flooring does not guarantee that stains or blemishes will come out. Imperfections due to airborne particles from vents or outside may be in the finish. Minor defects in the finish seen from under six feet in normal lighting are considered reasonable. Stains such as urine or rock salt may have a chemical reaction to finish coats applied. This will not be considered faulty.
 - When color matching floors and trim work, there is no guarantee that it will match exactly due to the aging of wood and or prefinished materials you have.
 - When installing a new unfinished floor adjacent to an existing wood floor, the best solution is to sand and refinish the existing floor. Color samples will be done the morning of the first day (preferable) of the project and the customer must be present. We not responsible for stain specks or chips that hit your walls or base and shoe. There will be touchup needed particularly on white/painted trim molding. All paint touch ups of any kind are the responsibility of the homeowner.
 - We do not recommend having your floors refinished in phases. Jobs done at different times will not matching exactly.
 - We will only supply and use Dura Seal stains. We cannot use customer's stain or finish products on any refinish or trim projects.
12. All flooring materials are special ordered and final sale. If you need to cancel your special order before your project, contact your salesman immediately before the shipping process has started. Restocking fees and freight charges will apply if materials can be returned to our suppliers.
 13. Contract Price. The estimate price shall be subject to change with added or subtracted work. If you are quoted for flooring removal there could be unforeseen layers, damage or height differences. (We do not putty or fill holes caused by such removal.) Added charges will be quoted to the homeowner. A revised work order will be emailed to you containing all changes to scope.
 14. 50% deposit due at scheduling;
 15. Balance due upon completion
 16. Past balances will be turned over to our collection agency 30 days after job completion with a 1.5-2% annual percentage rate interest charge applied Customer will be responsible to any and all associated costs.
 17. Progress Invoices. In the event where a majority of job is completed but not all due to things such as a transition/materials are on backorder, a progress invoice will be sent to customer for work performed. A final invoice will be sent to customer with the small remaining balance when job if fully complete.
 18. Credit/Debit Card Terms. Customer authorizes Flawless Flooring to charge their credit/debit card for deposit and final job balance. Credit/Debit card information will automatically run within 24 hours of job completion. Most debt cards have a certain transaction limit. Customer will need to verify limit with their bank before using debit card in order to run higher transactions.
 19. There will be a \$50 service fee for all returned checks.
 20. Wisconsin Construction Lien Notice. As required by the Wisconsin Construction Lien Law, Flawless Flooring hereby notifies Customer that persons or companies furnishing labor or materials for the home improvement may have lien rights on the Customer's land and buildings if not paid. Those entitled to lien rights in addition to Flawless Flooring are those who contract directly with the Customer or who give the Customer notice within 60 days after they first furnish labor or materials for the construction. Accordingly, Customer will probably receive notices from those who furnish labor or materials for the construction and should give a copy of each notice received to Flawless Flooring and his mortgage lender, if any, to see that all potential lien claimants are duly paid. A construction lien may be placed on your home.
 21. Miscellaneous Provisions and 1 Year Warranty of goods and materials.

28680815

28680815



8081212



28680815





