

Lynnette Washington  
7839 W. Lynmar Ct.  
Milwaukee, WI 53222  
November 26, 2019

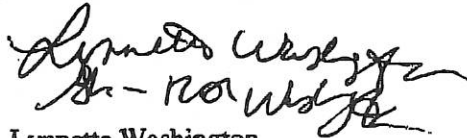
City Clerk  
Attn: Claims  
City of Milwaukee  
200 E. Wells St., RM 205  
Milwaukee, WI

To whom it may concern:

I would like to request a hearing regarding the decision I received on 11-23-19 regarding the city vehicle hitting my car. I am including a copy of the envelope showing the postmark date.

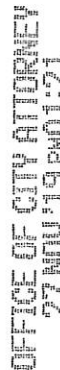
We can be reached at 414-550-9999 or 414-248-4308 for any questions.

Thank you for your time and prompt attention to this matter.



Lynnette Washington

Sha-Ron Washington



**CITY OF MILWAUKEE**  
Office of the City Attorney  
**OFFICE OF THE CITY ATTORNEY**  
800 City Hall  
200 East Wells Street  
Milwaukee, Wisconsin 53202-3551

Ms. Lynnette Washington  
7839 W. Lynmar Court  
Milwaukee, WI 53222

PRESCPTED  
FIRST CLASS



U.S. POSTAGE PATNEY BOWES  
ZIP 53005 \$000.38<sup>3</sup>  
02 4W  
6000337158 NOV 21 2019

JAXX55B 53222



CITY OF MILWAUKEE  
2019 SEP 19 P 2:35  
CITY CLERK'S OFFICE

Lynnette Washington  
7839 W. Lynmar Ct.  
Milwaukee, WI 53222  
September 16, 2019

RECEIVED  
OFFICE OF CITY ATTORNEY

City Clerk  
Attn: Claims  
City of Milwaukee  
200 E. Wells St., RM 205  
Milwaukee, WI 53202

SEP 23 2019

3:45 A.M./P.M.

Dear City Clerk:

My husband Sha-Ron Washington was involved in a car accident with one of your employees on 6-28-19 city vehicle# 32461 & I would like my car repaired for the amount of \$2663.86. I have attached two estimates stating what it will cost to repair my car. The police did come and take a report.

On June 28, 2019, Sha-Ron Washington was pulling out from Crown Plumbing located at 2016 N. Dr. Martin Luther King Drive and as he was pulling away from the curb the city garbage truck hit him and kept going. Sha-Ron followed him on a flat tire eventually stopping him on 7<sup>th</sup> & Walnut. The driver of the city vehicle called his boss and police were called. The police arrived on the scene and took pictures and a report.

We can be reached at 414-550-9999 or 414-248-4308 for any questions.

Thank you for your time and prompt attention to this matter.

Lynnette Washington

*Lynnette Washington*  
Sha-Ron Washington

*Sha-Ron Washington*

#1

SEP 23 2019

3:45 A.M./P.M.

SCHOK'S AUTO BODY  
5701 WEST BURLEIGH STREET  
MILWAUKEE, WI 53210  
PHONE: 414-873-9944 FAX: 414-873-5040  
FED TAX ID# 39-1330692

\*\*\* PRELIMINARY ESTIMATE \*\*\*

07/10/2019 10:46 AM

Owner

Owner: Sha-ron Washington  
Address: Work/Day: (414)248-4308

Inspection

Inspection Date: 07/10/2019 10:47 AM  
Primary Impact: Left Front Corner  
Inspection Type:  
Secondary Impact:  
Appraiser Name: Mary Kuhn  
Email: Schoksauto@Gmail.com  
Appraiser License # :

Repairer

Target Complete Date/Time: Days To Repair: 11

Vehicle

OEM Part Price Quote ID: \*\*\*\*

2010 Chevrolet Impala LT 4 DR Sedan  
6cyl 3.5 liter flex  
4 Speed Automatic

Lic Expire:  
Prod Date: 03/2010  
Veh Insp# :  
Condition:  
Ext. Color:  
Ext. Refinish: Two-Stage  
Ext. Paint Code:  
VIN: 2G1WB5EK8A1227642  
Mileage:  
Mileage Type: Actual  
Code: U4173B  
Int. Color: Gray w/Leather-Accent Seating (Fleet)  
Int. Refinish: Two-Stage  
Int. Trim Code: 832

Options - AudaVIN Information Received

- |                              |                                 |                               |
|------------------------------|---------------------------------|-------------------------------|
| <b>AM/FM CD Player</b>       | <b>Air Conditioning</b>         | Alarm System                  |
| <b>Aluminum/Alloy Wheels</b> | <b>Anti-Lock Brakes</b>         | Auto Headlamp Control         |
| <b>Bodyside Moldings</b>     | <b>Bose Sound System</b>        | <b>Bucket Seats</b>           |
| Cargo/Trunk Mat              | <b>Center Console</b>           | Cruise Control                |
| Daytime Running Lights       | Dual Airbags                    | <b>Dual Power Seats</b>       |
| Dual Zone Auto A/C           | Emergency S.O.S. System         | <b>Floor Mats</b>             |
| <b>Fog Lights</b>            | Halogen Headlights              | <b>Head Airbags</b>           |
| <b>Heated Front Seats</b>    | <b>Illuminated Visor Mirror</b> | Intermittent Wipers           |
| Keyless Entry System         | <b>Leather Seats</b>            | <b>Leather Steering Wheel</b> |
| Lighted Entry System         | <b>MP3 Decoder</b>              | <b>OnStar System</b>          |
| Power Brakes                 | Power Door Locks                | <b>Power Mirrors</b>          |
| Power Steering               | Power Windows                   | Rear Bench Seat               |
| <b>Rear Spoiler</b>          | Rear Window Defroster           | Rem Trunk-L/Gate Release      |

<b>Remote Starter</b>	<b>Side Airbags</b>	Sport Suspension
<b>Stability Cntrl Suspensn</b>	<b>Strg Wheel Radio Control</b>	<b>Tachometer</b>
Theft Deterrent System	Tilt Steering Wheel	Tinted Glass
<b>Tire Pressure Monitor</b>	<b>Traction Control System</b>	Trip Computer
Wood Interior Trim	XM Satellite Radio	

**AudaVIN options are listed in bold-italic fonts**

**Damages**

Line	Op	Guide	MC	Description	MFR.Part No.	Price	ADJ% B%	Hours	R
<b>Stripes And Mouldings</b>									
1	I	219		Mldg,Front Door Side LT	Repair			0.5*	SM
2	L	219		Mldg,Front Door Side LT	Refinish			0.5	RF
					0.4 Surface				
					0.1 Two-stage				
3	RI	219		Mldg,Front Door Side LT	R & I Assembly			0.2	SM
4	I	234		Mldg,Rear Door Side LT	Repair			0.5*	SM
5	L	234		Mldg,Rear Door Side LT	Refinish			0.5	RF
					0.4 Surface				
					0.1 Two-stage				
6	RI	234		Mldg,Rear Door Side LT	R & I Assembly			0.2	SM
<b>Front Doors</b>									
7	I	207		Door Shell,Front LT	Repair			1.0*	SM
8	L	207	13	Door Shell,Front LT	Refinish			3.4	RF
					2.3 Surface				
					0.6 Two-stage setup				
					0.5 Two-stage				
9	RI	197		Mldg,Front Door Belt LT	R & I Assembly			1.0	SM
10	RI	229		Mirror,Outer R/C LT	R & I Assembly			INC	SM
11	RI	227		Handle,Front Door Otr LT	R & I Assembly			0.2	SM
<b>Rear Doors</b>									
12	I	287		Door Shell,Rear LT	Repair			9.0*	SM
13	L	287		Door Shell,Rear LT	Refinish			2.2	RF
					1.8 Surface				
					0.4 Two-stage				
14	RI	374		Mldg,Rear Door Belt LT	R & I Assembly			0.2	SM
15	RI	305		Handle,RR Door Outer LT	R & I Assembly			0.6	SM
<b>Quarter And Rocker Panel</b>									
16	I	376		Panel,Quarter LT	Repair			4.0*	SM
17	L	376		Panel,Quarter LT	Refinish			2.6	RF
					2.2 Surface				
					0.4 Two-stage				
<b>Rear Bumper</b>									
18	RI	566		Rear Bumper Cover R&I	R & I Assembly			1.8	SM
19	I	566		Cover,Rear Bumper	Repair			2.0*	SM
20	L	566		Cover,Rear Bumper	Refinish			3.6	RF
					3.0 Surface				
					0.6 Two-stage				
<b>Rear Body, Lamps And Floor Pan</b>									
21	RI	533		Taillamp Assembly LT	R & I Assembly			0.3	SM
<b>Manual Entries</b>									
22	EC	M03		Flex Additive	Replace Economy	\$3.00*			RF
23	EC	M17		Cover Car Exterior	Replace Economy	\$5.00*		0.3*	RF

24 SB M60 Hazardous Waste Removal Sublet Repair \$10.00\* SM  
24 Items

MC Message

13 INCLUDES 0.6 HOURS FIRST PANEL TWO-STAGE ALLOWANCE

**Estimate Total & Entries**

**Other Parts**  
**Paint & Materials** 13.1 Hours @ \$38.00 \$8.00  
**Parts & Material Total** \$497.80  
**Tax on Parts & Material** @ 5.600% \$28.32

Labor	Rate	Replace Hrs	Repair Hrs	Total Hrs		
Sheet Metal (SM)	\$58.00	4.5	17.0	21.5	\$1,247.00	
Mech/Elec (ME)	\$95.00					
Frame (FR)	\$70.00					
Refinish (RF)	\$58.00	13.1		13.1	\$759.80	
<b>Labor Total</b>				34.6 Hours		\$2,006.80
<b>Tax on Labor</b>		@ 5.600%			\$112.38	
<b>Sublet Repairs</b>					\$10.00	
<b>Tax on Sublet</b>		@ 5.600%			\$0.56	
<b>Gross Total</b>						<b>\$2,663.86</b>
<b>Net Total</b>						<b>\$2,663.86</b>

Alternate Parts Y/00/00/00/00/00 CUM 00/00/00/00/00 Zip Code: 53210 Default  
 OEM Part Prices DT 07/10/2019 10:53 AM EstimateID 578248588786671616 QuoteID \*\*\*\*  
 Rate Name Default

Audatex Estimating 8.0.643 ES 07/10/2019 10:56 AM REL 8.0.643 DT 06/01/2019 DB 07/10/2019  
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2.7 HRS WERE ADDED TO THIS ESTIMATE BASED ON AUDATEX'S TWO-STAGE REFINISH FORMULA.

THIS ESTIMATE HAS BEEN PREPARED BASED ON THE USE OF ONE OR MORE REPLACEMENT PARTS SUPPLIED BY A SOURCE OTHER THAN THE MANUFACTURER OF YOUR MOTOR VEHICLE. WARRANTIES APPLICABLE TO THESE REPLACEMENT PARTS ARE PROVIDED BY THE MANUFACTURER OR DISTRIBUTOR OF THE REPLACEMENT PARTS RATHER THAN BY THE MANUFACTURER OF YOUR MOTOR VEHICLE.

**Op Codes**

* = User-Entered Value	^ = Labor Matches System Assigned Rates	E = Replace OEM
NG = Replace NAGS	EC = Replace Economy	OE = Replace PXN OE Srpls
UE = Replace OE Surplus	ET = Partial Replace Labor	EP = Replace PXN
EU = Replace Recycled	TE = Partial Replace Price	PM = Replace PXN Reman/Reblt
UM = Replace Reman/Rebuilt	L = Refinish	PC = Replace PXN Reconditioned



#2

# Abra Auto Body Repair of America - Milwaukee North

Workfile ID: 2b1d103a  
Federal ID: 41-1484683

Right the First Time...On Time  
6920 North 76th Street, Milwaukee, WI 53223  
Phone: (414) 358-2110  
FAX: (414) 358-2232

## Preliminary Estimate

**Customer: Washington, Sha-Ron**

Written By: Michael Bock

Insured:  
Type of Loss: Liability  
Point of Impact:

Policy #:  
Date of Loss:

Claim #:  
Days to Repair: 0

**Owner:**  
Washington, Sha-Ron  
  
7839 West Lynmar Court  
Milwaukee, WI 53222  
(414) 248-4308 Cell

**Inspection Location:**  
Abra Auto Body Repair of America - Milwaukee North  
6920 North 76th Street  
Milwaukee, WI 53223  
Repair Facility  
(414) 358-2110 Business

**Insurance Company:**  
DAIRYLAND INSURANCE COMPANY

## VEHICLE

2010 CHEV Impala LT 4D SED 6-3.5L Flex Fuel SFI White

VIN: 2G1WB5EK8A1227642	Interior Color:	Mileage In: 258,413	Vehicle Out:
License: 687-SNW	Exterior Color: White	Mileage Out:	
State: WI	Production Date: 3/2010	Condition:	Job #:

### TRANSMISSION

Automatic Transmission  
Overdrive

### POWER

Power Steering  
Power Brakes  
Power Windows  
Power Locks  
Power Mirrors  
Power Driver Seat

### DECOR

Dual Mirrors  
Body Side Moldings  
Tinted Glass

Console/Storage  
Wood Interior Trim

### CONVENIENCE

Air Conditioning  
Intermittent Wipers  
Tilt Wheel  
Cruise Control  
Rear Defogger  
Keyless Entry  
Message Center  
Steering Wheel Touch Controls

Climate Control  
Remote Starter

### RADIO

AM Radio  
FM Radio  
Stereo  
Search/Seek  
CD Player  
Auxiliary Audio Connection  
Satellite Radio

### SAFETY

Drivers Side Air Bag  
Passenger Air Bag  
Anti-Lock Brakes (4)  
4 Wheel Disc Brakes  
Front Side Impact Air Bags  
Head/Curtain Air Bags

Communications System  
Hands Free Device

### SEATS

Cloth Seats  
Bucket Seats

### WHEELS

Aluminum/Alloy Wheels

### PAINT

Clear Coat Paint

### OTHER

Fog Lamps  
Traction Control  
Stability Control  
Power Trunk/Gate Release

## Preliminary Estimate

**Customer: Washington, Sha-Ron**

2010 CHEV Impala LT 4D SED 6-3.5L Flex Fuel SFI White

Line	Oper	Description	Part Number	Qty	Extended Price \$	Labor	Paint
1		<b>FRONT BUMPER &amp; GRILLE</b>					
2		O/H front bumper				2.4	
3	**	Repl RECOND Bumper cover w/fog lamps	89025048	1	278.00	Incl.	3.0
4		Add for Clear Coat					1.2
5		Add for fog lamps				0.4	
6	**	Repl Opt OEM Energy absorber	15886100	1	189.00	0.2	
7		R&I License bracket				0.2	
8		Repl License bracket rivet	11518091	2	11.96		
		Note: Part included with license bracket. 2 of these are required.					
9	*	R&I Upper grille w/o SS				<u>Incl.</u>	
10	*	R&I Lower grille w/o SS				<u>Incl.</u>	
11	*	R&I RT Bezel w/o SS				<u>Incl.</u>	
12	**	Repl A/M LT Bezel w/o SS	22756161	1	27.00	Incl.	
13		<b>FRONT LAMPS</b>					
14		R&I RT Headlamp assy				0.3	
15	**	Repl A/M CAPA LT Headlamp assy	25958359	1	184.00	0.3	
16		Repl LT Headlamp assy clip	15281294	1	8.58		
17	*	R&I RT Fog lamp assy				<u>Incl.</u>	
18	*	R&I LT Fog lamp assy				<u>Incl.</u>	
19		Repl Aim headlamps		1		0.5	
20		Repl Aim fog lamps		1		0.3	
21		<b>FENDER</b>					
22	*	Rpr LT Fender				<u>3.0</u>	2.2
23		Add for Clear Coat					0.9
24		R&I LT Fender liner				0.4	
25		<b>VEHICLE DIAGNOSTICS</b>					
26		Repl Post-repair scan		1	m		
27	#	Post repair scan (Subsequent scan)		1	80.00 T	0.5	
28		<b>MISCELLANEOUS OPERATIONS</b>					
29	*	Repl Cover car/bag		1	15.00 T	0.2	
30	#	Repl Corrosion Protection primer		1	16.00 T	0.3	
31	#	Hazardous waste removal		1	7.50 T		
<b>SUBTOTALS</b>					<b>617.04</b>	<b>9.0</b>	<b>7.3</b>



Preliminary Estimate

Customer: Washington, Sha-Ron

2010 CHEV Impala LT 4D SED 6-3.5L Flex Fuel SFI White

**ESTIMATE TOTALS**

Category	Basis	Rate	Cost \$
Parts			698.54
Body Labor	9.0 hrs @	\$ 63.00 /hr	567.00
Paint Labor	7.3 hrs @	\$ 63.00 /hr	459.90
Paint Supplies	7.3 hrs @	\$ 41.00 /hr	299.30
Miscellaneous			118.50
Subtotal			2,143.24
Sales Tax	\$ 2,143.24 @	5.6000 %	120.02
<b>Grand Total</b>			<b>2,263.26</b>
<b>CUSTOMER PAY</b>			<b>0.00</b>
<b>INSURANCE PAY</b>			<b>2,263.26</b>

MyPriceLink Estimate ID / Quote ID:

590232742231285760 / 52798730

MOTOR VEHICLE REPAIR PRACTICES ARE REGULATED BY CHAPTER ATCP 132, WIS. ADM. CODE, ADMINISTERED BY THE BUREAU OF CONSUMER PROTECTION, WISCONSIN DEPT. OF AGRICULTURE, TRADE AND CONSUMER PROTECTION, P.O. BOX 8911, MADISON, WISCONSIN 53708-8911.

THIS ESTIMATE HAS BEEN PREPARED BASED ON THE USE OF ONE OR MORE REPLACEMENT PARTS SUPPLIED BY A SOURCE OTHER THAN THE MANUFACTURER OF YOUR MOTOR VEHICLE. WARRANTIES APPLICABLE TO THESE REPLACEMENT PARTS ARE PROVIDED BY THE MANUFACTURER OR DISTRIBUTOR OF THE REPLACEMENT PARTS RATHER THAN BY THE MANUFACTURER OF YOUR MOTOR VEHICLE.

## Preliminary Estimate

**Customer: Washington, Sha-Ron**

2010 CHEV Impala LT 4D SED 6-3.5L Flex Fuel SFI White

Estimate based on MOTOR CRASH ESTIMATING GUIDE and potentially other third party sources of data. Unless otherwise noted, (a) all items are derived from the Guide DR1CB06, CCC Data Date 08/09/2019, and potentially other third party sources of data; and (b) the parts presented are OEM-parts. OEM parts are manufactured by or for the vehicle's Original Equipment Manufacturer (OEM) according to OEM's specifications for U.S. distribution. OEM parts are available at OE/Vehicle dealerships or the specified supplier. OPT OEM (Optional OEM) or ALT OEM (Alternative OEM) parts are OEM parts that may be provided by or through alternate sources other than the OEM vehicle dealerships with discounted pricing. Asterisk (\*) or Double Asterisk (\*\*) indicates that the parts and/or labor data provided by third party sources of data may have been modified or may have come from an alternate data source. Tilde sign (~) items indicate MOTOR Not-Included Labor operations. The symbol (<>) indicates the refinish operation WILL NOT be performed as a separate procedure from the other panels in the estimate. Non-Original Equipment Manufacturer aftermarket parts are described as Non OEM, A/M or NAGS. Used parts are described as LKQ, RCY, or USED. Reconditioned parts are described as Recond. Recored parts are described as Recore. NAGS Part Numbers and Benchmark Prices are provided by National Auto Glass Specifications. Labor operation times listed on the line with the NAGS information are MOTOR suggested labor operation times. NAGS labor operation times are not included. Pound sign (#) items indicate manual entries.

Some 2020 vehicles contain minor changes from the previous year. For those vehicles, prior to receiving updated data from the vehicle manufacturer, labor and parts data from the previous year may be used. The CCC ONE estimator has a list of applicable vehicles. Parts numbers and prices should be confirmed with the local dealership.

The following is a list of additional abbreviations or symbols that may be used to describe work to be done or parts to be repaired or replaced:

### SYMBOLS FOLLOWING PART PRICE:

m=MOTOR Mechanical component. s=MOTOR Structural component. T=Miscellaneous Taxed charge category. X=Miscellaneous Non-Taxed charge category.

### SYMBOLS FOLLOWING LABOR:

D=Diagnostic labor category. E=Electrical labor category. F=Frame labor category. G=Glass labor category. M=Mechanical labor category. S=Structural labor category. (numbers) 1 through 4=User Defined Labor Categories.

### OTHER SYMBOLS AND ABBREVIATIONS:

Adj.=Adjacent. Algn.=Align. ALU=Aluminum. A/M=Aftermarket part. Blnd=Blend. BOR=Boron steel. CAPA=Certified Automotive Parts Association. D&R=Disconnect and Reconnect. HSS=High Strength Steel. HYD=Hydroformed Steel. Incl.=Included. LKQ=Like Kind and Quality. LT=Left. MAG=Magnesium. Non-Adj.=Non Adjacent. NSF=NSF International Certified Part. O/H=Overhaul. Qty=Quantity. Refn=Refinish. Repl=Replace. R&I=Remove and Install. R&R=Remove and Replace. Rpr=Repair. RT=Right. SAS=Sandwiched Steel. Sect=Section. Subl=Sublet. UHS=Ultra High Strength Steel. N=Note(s) associated with the estimate line.

CCC ONE Estimating - A product of CCC Information Services Inc.

The following is a list of abbreviations that may be used in CCC ONE Estimating that are not part of the MOTOR CRASH ESTIMATING GUIDE:

BAR=Bureau of Automotive Repair. EPA=Environmental Protection Agency. NHTSA= National Highway Transportation and Safety Administration. PDR=Paintless Dent Repair. VIN=Vehicle Identification Number.

Preliminary Estimate

Customer: Washington, Sha-Ron

2010 CHEV Impala LT 4D SED 6-3.5L Flex Fuel SFI White

PARTS SUPPLIER LIST

Line	Supplier	Description	Price
3	Keystone 4410 N. 132ND STREET, SUITE A BUTLER WI 53007 (414) 463-1019	#GM1000764R RECOND Bumper cover w/fog lamps Quote: 395802692 Expires: 09/26/19	\$ 278.00
6	Keystone 4410 N. 132ND STREET, SUITE A BUTLER WI 53007 (414) 463-1019	#GM1070241OE Opt OEM Energy absorber Quote: 395803167 Expires: 09/26/19	\$ 189.00
12	Keystone 4410 N. 132ND STREET, SUITE A BUTLER WI 53007 (414) 463-1019	#GM1038103 A/M LT Bezel w/o SS Quote: 395804588 Expires: 09/26/19	\$ 27.00
15	Keystone 4410 N. 132ND STREET, SUITE A BUTLER WI 53007 (414) 463-1019	#GM2502261C A/M CAPA LT Headlamp assy Quote: 395805000 Expires: 09/26/19	\$ 184.00
16	John Paul's Buick GMC 3615 S 108th St Greenfield WI 53228	#15281294 LT Headlamp assy clip Quote: 468532825 Expires: 09/11/19	\$ 8.58