

Office of the City Clerk
200 E. Wells St. Room 205
Milwaukee, WI 53202-3567

CITY OF MILWAUKEE
2002 AUG 29 AM 11:22
RONALD D. LEONHARDT
CITY CLERK

RE: Filing a claim against the city for
The property at:
3943 South 51st Street
Milwaukee, WI 53220
Occupant: Diane Renteria
Day # 414-299-7749
Home # 414-546-6166

Incident Occurred: August 13, 2002

I am filing a formal complaint and requesting reimbursement for all my losses due to the negligence of the city. On August 13, 2002, I came home from work at approximately 5:00 PM to two-three feet of sewage waste in my basement. Other neighbors already notified me before I actually entered my home, of the sewage in their basements. There were city workers in yellow trucks standing over manholes in the surrounding streets.

As you can see from the many pictures that I took over the next few days of the incident, that I lost a lot of items. Many were antiques and family treasures that I can no longer replace. An itemized list of everything that was in the basement is attached along with the receipt of items that I have already replaced since the flooding incident, receipts of items that I just recently purchased that were floating in the sewage, cleaning receipts for cleaning supplies and the contractor's bill to clean up the whole mess, and estimates to replace both furnaces and both water heaters that were damaged in the flood. There is also a list of items that were damaged and had to be thrown away due to the bacteria, that still need to be replaced, but either the items are seasonal and not available right now or I just don't have the money to go and re-purchase.

I also lost time from work during this disaster, which I am requesting to be compensated for. I had to leave work early on the 14th of August to meet the city workers who I had an appointment with at 11:30 AM. Their instructions were to file a claim with the city because it was clearly the city's fault. The workers even wrote this information down and I have enclosed a copy of it for your viewing. I took off of work on August 26 & 27 to try and disinfect the few items that I thought could be salvaged. Along with the four hours on August 14, I was off a total of 19.50 hours of work @ 16.00 an hour due to this disaster. Total of \$312.00

CITY OF MILWAUKEE
RECEIVED
02 AUG 29 PM 2:55
CITY CLERK

Page 2 (City Claim-Diane Renteria)

I haven't decided whether or not to contact an attorney to help me solve this issue and to ensure that I am compensated for my losses due to the city sewage problem. If I decide to take legal action, I will be asking for reimbursement for my legal fees in the near future. This will depend on your response to my claim.

Attached is an itemized list of the damaged items located in my basement and the cost of each item. As stated previously, I have enclosed receipts for some of these items and request payment from the city to replace those items lost that I cannot afford to replace at this time.

Please contact me at your earliest convenience if you have any questions or concerns. **The winter months are coming and I will not have heat due to the furnaces needing to be replaced.**

On a separate note, I want to show for the record that my family and I have been sick with stomach pain, diarrhea and headaches. We believe that this could be caused from the smell of the sewage that had been lingering upstairs to the living quarters before we could get someone out to clean the mess up. The doctor believes that we could suffer health issues in the future due to the bacteria.

I believe immediate action on the part of the city of Milwaukee should be taken to help pay for damages to my property and personal belongings and to ensure that my family and I will have heat this winter in our home. I thank you for your quick attention to this matter.

Sincerely,

Diane Renteria

Diane Renteria

8/28/02

Enclosures: pictures - 29
receipts
estimates - 3

CC: Contact Six

Page 3 (

Cleaning Supplies & Contractor fees

Once the sewage water went down I tried to clean this myself, but the basement smelled too bad even with a respirator that I had to purchase. I purchased several containers of bleach and Pine-Sol. The contractor agreed that I could purchase the necessary materials myself in order to save on the cost of the total repairs.

Menards Receipt for **\$40.82** (Pine-Sol, bleach, heavy broom & respirator)

Ben Franklin Receipt for **\$4.74** (bleach)

Kmart Receipt for **\$20.28** (trash bags for 9 loads of laundry that were sitting in the water
And a pack of Polaroid film to take pictures of the incident)

Home Depot Receipt for **\$250.06** (Cleaning supplies for Contractor)

Contractor Fee (**\$1,900.00**)

I am also requesting some kind of document from the city stating that the water damage in my basement was caused by the city sewage system. I foresee problems in the future at the time I sell my home if I have to list if there were any water problems in the basement. Buyers tend to stay away from purchasing homes with this amount of extensive damages. I want to be able to inform the buyer that the foundation itself is fine and the sump pump is fully operational.

Replacement Items – Items that I've replaced since the city flooding

Kohl's Dept. Store for **\$100.21** (child's clothes that were in baskets in the basement) There are many more damaged clothes of the child that I just don't have the money for right now that need to be replaced. I just needed to have some clothing to last him until this claim is settled.

(Receipt attached)

Walmart for **\$78.46** (Two box fans were lost in the flooding and two were purchased to help dry out the basement) Some of our underclothing were replaced, but again, not everything in the nine baskets of clothes that were lost can be replaced right now.

(Receipt attached)

American for **\$798.22** (Washers and Dryer all need to be replaced due to sewage damage). I had two working washers in the basement and one dryer, but only replaced one of the washers at this time to keep down my out-of-pocket costs.

(Receipt attached)

I was remodeling the upper bathroom and spare bedroom at the time of the flooding. My house is small so I was keeping some of the new fixtures for these room in the basement until I actually needed them. The mattress and box spring were also in the basement along with the boxed up computer until the remodeling was completed.

Items that I previously bought that I still had the receipts for:

Menards for **\$94.74** Bathroom wall panels (Toned Gray in color) that were to be installed the following weekend. **(receipt attached)**

Menards for **\$226.78** Bathroom Oak Tri-view With Light and two wooden shelves. **(receipt attached)**

Boston Store for **\$63.34** for two pairs of my work pants.

Kohl's' Dept. Store for **\$80.55** for two shirts that I lost and a bag of new bathroom towels, rug sets and plastic candle holders for the shelves in the new bathroom.

Kohl's' Dept. Store for **\$50.40** for clothes that were in the nine baskets of laundry that had to be thrown away.

Laundromat Charges

August 13, 2002, I tried taking the soiled laundry that was in the basement at the time of the flooding, to the Laundromat to wash in hot water to try and save the majority of the clothes. Everything was washed twice in hot water for a cost of **\$52.25**. This would include the cost of laundry soap that I had to purchase that night. The clothes were not able to be saved. They were stained and still smelled and did not want to take the chance of getting an bacteria infection due to the sewage waste on them.

August 18, 2002, Laundromat fees (\$17.00) to take the clothes I had left to the Laundromat to wash due to the washer and dryer being damaged from the sewer water. These receipts are not available due to no attendant at the Laundromat.

Below is a list of items that were in the basement that are not listed on the previous pages. I am still looking for some of the receipts and some receipts are not recoverable. I have listed an estimate cost for what I have paid for these items. I expected reimbursement for this so I may go out and replace them. You will notice some of these items in the pictures I took. Some pictures were taken while the items were still in the damaged basement and some were taken outside when they were put out for the garbage men.

Christmas Items

Artificial Christmas Tree \$175.00
Motion Carpenter Santa \$50.00
Motion Santa reading X-Mas List \$50.00
9 boxes of Icecycles lights for outdoors \$180.00
10 boxes of indoor tree lights \$80.00
Artificial Fireplace bought last year for the living room at Christmas Time \$165.00
Ornaments (12 boxes of store bought valued at about \$72.00
Waving lighted Santa for the chimney \$79

Ornaments from my childhood and my children's childhood over the years were completely damaged due to the fact that most of them were material made (stuffed bears, etc) and some were hand made bought from craft shows. Others were hand-made by my children themselves. These were priceless! Things that could never, ever be replaced. I held them deep in my heart and besides losing most of the family pictures, I'm sick to death knowing that my tree will not hold these this Christmas. I put a price on these items of \$2000.

Household Items Damaged

One mattress and box spring \$599.00 (bought at American a few years back)

Washing machine \$400.00 (bought about 5 years ago) I claimed the other machine under "Items I've already replaced". I had two wash machines in the basement and one dryer at the time of flooding.

Carpet Cleaner \$275.00 bought about 3 ½ years ago

Color TV \$329.00

Antique Dresser \$500 (My grandmothers that matched my antique vanity and headboard)

Pizza Oven \$100

Radio/CD Player \$199.00

Toys \$230.00 to include Toy Story Woody Doll, Monster's Inc. talking figure, stuff animals, balls, Scooby Do stuff animal, Tonka trucks, motorcycles and race set.

Power Wheels Bike \$250

Child car seat \$65.00

Counter top \$40

Blue area rug \$60

High Chair \$60

Storage Bins holding all my pictures and Christmas Items

7 twenty gallon bins @ \$70.00

5 twenty-five gallon bins @ \$60.00

4 ten gallon bins @ \$20.00

1 huge gray bin @ \$18.00

Also, in the above bins were spare bedding and seasonal clothes. They are as follows:

Comforter set \$80.00

Four blankets \$60.00

8 decorative pillows \$60.00

11 pair of shoes \$200.00

9 pair of jeans \$260.00

15 shirts and sweaters \$225.00

6 sets of jogging suits (Haenes brand) \$75.00

Winnie the Pooh baby lamp w/shade \$25.00

Tiara from my quinceneria \$95.00

College Books \$475.00

Miscellaneous clothing (winter pajamas, long johns, thermal jackets) \$410.00

Curtains \$60.00

Wedding dress \$575.00

Page 7 (Cont. of City Claim of Household Items Damaged)

Power Wheels Bike \$250.00
Sunbeam Electric Blanket \$75.00
Towels soiled \$75.00
Winter Columbia Jacket \$179.00
Winter Leather Coat \$199.00
9 laundry baskets that were holding the 9 loads of dirty wash \$36.00
Computer and printer \$425.00 (This was after all the rebates I got)
Picture Stand \$125.00
Dish Set still in the box from Kmart \$20.00
Folding table \$25.00
2 pair of winter boots \$65.00
Toy Box \$45.00
Brass photos frames x 6 \$52.00

Miscellaneous Charges

Film developing for proof of flood damages \$7.99
Plumbing pieces in basement \$37.00

Hours and hours of my own time cleaning off some of my personal possessions to try and save them from this horror only to end up with hardly anything salvageable.
Approximately 19.50 hours of my time (\$312).

Also, time for shopping for a new washer and dryer and having estimates to replace both furnaces and water heaters. Not to mention the 5 or 6 hours it took me to complete this claim request.

Estimate to repair both furnaces and replace both water heaters: **\$5935.00 or less depending on the contractor selected.**

This ordeal has been very, very stressful for me. The anguish of losing personal items that can't be replace still sickens me and keeps me up nights. Other things can be re-purchased, but not family memorabilia. I had to throw out boxes and boxes of family photos that were stored in covered Rubbermaid containers thinking that they would be safe. My children's baby albums, wedding albums, pictures they made for me while they were young and art projects. Birth certificates, tax records, etc. ALL GONE!

Total Damages being sought for reimbursement \$20,366.84

286-2150

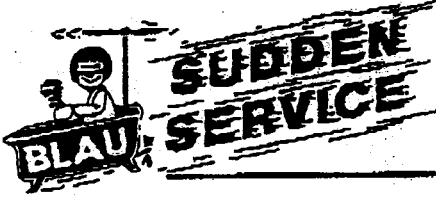
WANT to speak
to city clerk

Main Metro sewer
back up into
city sewer

Need itemized
list of
Damage

top handle

This was given to us by a city
worker
the day I came home from
work (Aug. 13) with the Sewer
Water in my basement.



BLAU PLUMBING, INC.

HEATING, AIR CONDITIONING,
SEWER & DRAIN CLEANING

12221 W. Fairview Ave. • Milwaukee, WI 53226 • Phone: (414) 258-4040 • FAX: (414) 258-0746

FACSIMILE COVER SHEET

SENT TO: DIANE RENTERIA

COMPANY: _____

DATE SENT: 8-22-02 TIME SENT: 11:45 AM/PM

FAX PHONE NUMBER: 414-299-7920 NO OF PAGES SENT: 3
(INCLUDE COVER SHEET)

SENDER: Bob Dvoran

REGARDING/COMMENTS: Replacement of Flood
Damaged Appliances

IF YOU HAVE NOT RECEIVED A CLEAR TRANSMISSION OF ALL COPIES, PLEASE
NOTIFY THE SENDER AT (414)-258-4040).

FAX 258-0746

THANK YOU!

****IMPORTANT CONFIDENTIALITY NOTICE****

The documents included in this facsimile transmission from Blau Plumbing, Inc. contains information which may be confidential or legally privileged. These documents are intended only for the use of the individual or entity named on this transmission cover sheet. If you or your firm are not the intended recipient and have received this transmission mistakenly, you are hereby notified that reading, copying, disclosing or disseminating these documents, or taking any action based on the information contained within them, is strictly prohibited and that the documents should be returned to this firm immediately. If you have received this facsimile transmission in error, please notify us by telephone (414-258-4040) immediately so that we can arrange to retrieve the transmitted documents at no cost to you.





- PLUMBING
- HEATING
- AIR CONDITIONING

HVAC PROPOSAL

12221 West Fairview Avenue
Milwaukee, WI 53226

Family Owned Since 1960
(414) 258-4040 • www.blauplumbing.com

Purchaser: <u>DIANE Rostenia</u>	Phone: <u>546-6166</u>	Date: <u>8-20-02</u>
Address: <u>3943 S. 51st St</u>	Job Name: <u>SAME</u>	
City, State, & Zip Code: <u>Milwaukee WI 53220</u>	Job Address:	

We hereby propose to furnish all materials and labor necessary to install the following:

- ~~One~~ Two (2) Trane XR 80 1-80,000 169,000 80 %
(Furnace) (BTU's) (Eff.)
- Use Existing Thermostat Install New Thermostat [] Type _____
- Vent New Furnace To: Chimney Outside []
NOTE: Some chimneys, due to liner capacity, deterioration, or lack of a liner, may require further inspection and modification to code. The price below, unless stated, does not include any modification of the chimney.
- [] New warm air and return air ductwork from furnace to the existing basement stacks, registers, or grilles.
OR
 New blended plenum adapters from existing ductwork to furnace supply outlet and return air drop duct.
- Remove existing furnace, unused pipe and equipment from the premises.
- Provide the wiring and permits according to city code. NOTE: Local codes may require additional costs to upgrade existing service or modify wiring.
- One year limited warranty on parts and labor. Extended parts warranty in accordance with manufacturer's written warranty.

Total Furnace Installation \$ 4545.00

- Humidifier Model _____ \$ _____
- Air Cleaner Model _____ \$ _____
- Air Conditioner _____ (Model) _____ (BTU's) (SEER) \$ _____

Additional Specifications:

2 - 40 GAL BRADFORD WHITE GAS 1390.00
Water Heaters Installed

Total System Installation Price \$ 5935.00

WE ARE PROUD OF OUR QUALITY AND WORKMANSHIP • WE GUARANTEE OUR WORK TO BE TO YOUR SATISFACTION OR WE'LL DO IT OVER
THIS PROPOSAL MAY BE WITHDRAWN IF NOT ACCEPTED WITHIN 30 DAYS.

Payment: _____ Down-Balance Upon Completion
 MC Visa Discover Amer. Ex. BLAU CC

ACCEPTANCE OF PROPOSAL: The above prices, specifications, and conditions as stated on both sides of this form are satisfactory, and hereby accepted. You are authorized to do the work as specified. Payment will be made as outlined above.

Authorized Signature _____
Blau Plumbing, Inc.

Signature

Signature

Date of Acceptance



August 13, 1993

Re: Flood-Damaged Appliances and Related Systems

Dear Contractor,

I am writing to tell you about an emergency consumer education program we have undertaken in your area. Its objective is to deliver this important message to homeowners in areas affected by the recent floods:

All plumbing, heating and cooling appliances and systems (including water heaters, furnaces, boilers and air conditioners) that have been immersed in water are potentially unsafe and should be replaced by a qualified professional, rather than repaired. This advice applies to all such equipment, and damaged connections and venting, whether the energy source is gas, oil or electricity.

Our recommendation is based on the fact that once an appliance has been submerged in water for any period of time, controls, gas valves and other components are damaged beyond repair. This damage can take many forms, including the following:

- Water in controls can slowly corrode critical parts, such as the gas valve seat. If this happens, the valve could continuously leak gas, even when it's supposed to be closed.
- Silt, sediment and corrosion by-products can foul all parts of the unit—gas tubing, burner ports, etc. Result can be inefficient combustion, improper venting and a buildup of deadly carbon monoxide. Fouled gas lines and ports can also lead to flashbacks and explosion or fire.
- In the case of water heaters, moisture trapped in the insulation can corrode both the tank and the shell. And floodwater sediment can work its way into the relief valve, causing it to freeze shut or leak continuously.

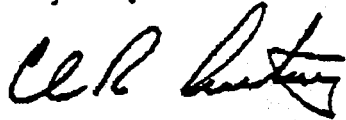
As a professional, you recognize these and many other hazards that can arise as a result of water damage to appliances and related systems. Correcting them all is a costly, time-consuming and uncertain process, rarely if ever worth the expense to the homeowner.

That's why we are recommending replacement rather than repair of flood-damaged heating equipment, regardless of fuel. We are also emphasizing that this work should also be done by a qualified, professional contractor. Homeowners just aren't competent to work on the controls or other precision components of their appliances.

In the days ahead, we will be carrying this message to the public throughout the flood area via radio, television and newspapers. Our public information program includes both news stories and paid advertisements. You may already have seen one or more of our messages.

We ask you to join with us in advising homeowners against attempting to repair flood-damaged appliances and related systems themselves. Replacement is the only 100% safe option, and the work should be done by a qualified professional such as yourself.

Very Truly Yours



C. Reuben Antery
President

CRA/ras

PS: Consumers should be advised that in some instances, government aid may be available to help consumers finance the replacement of flood-damaged appliances and related systems. More information can be obtained from offices of the Federal Emergency Management Administration (FEMA), set up in various localities to help flood victims.

Fred's Heating and Air Conditioning, Inc.

5607 S. 25th St
 Milwaukee, WI 53221
 414-282-8620 office
 414-807-6800 mobile

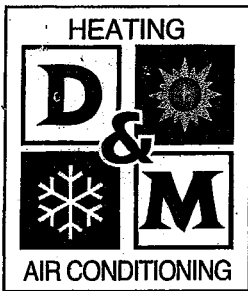
NAME / ADDRESS
Diane Renteria 3943 S 51st St Milwaukee, WI 53220

Proposal

DATE
08/21/2002

DESCRIPTION	TOTAL	
Remove 2 (two) existing gas furnaces due to flood damage (see note) and haul away. Install 2 (two) new Rheem 75,000 BTU 80%+ Criterion gas furnaces with new sheet metal filter racks. Hook up to existing lower central air conditioning units. Includes permits. Cost per unit: \$1480.00	2,960.00	
Remove and haul away 2 (two) existing hot water heaters and replace with new units due to sewage contamination in insulation between tank and outer shell of unit. Cost per unit: \$325.00	650.00	
NOTE: Due to sewage damage and contamination of furnace housing and blower assembly, we recommend total replacement of furnaces.		
<table border="1"> <tr> <td>All material is guaranteed to be as specified. All work to be completed in a workmanlike manner according to standard practices. Any alteration or deviation may result in an extra charge over and above the estimate. Manufacturer's warranties and 1 year parts and labor by installer will apply. Licensed and insured. HVAC #242488 Refrigeration handling license #049300852</td> </tr> </table>		All material is guaranteed to be as specified. All work to be completed in a workmanlike manner according to standard practices. Any alteration or deviation may result in an extra charge over and above the estimate. Manufacturer's warranties and 1 year parts and labor by installer will apply. Licensed and insured. HVAC #242488 Refrigeration handling license #049300852
All material is guaranteed to be as specified. All work to be completed in a workmanlike manner according to standard practices. Any alteration or deviation may result in an extra charge over and above the estimate. Manufacturer's warranties and 1 year parts and labor by installer will apply. Licensed and insured. HVAC #242488 Refrigeration handling license #049300852		
Total	\$3,610.00	

We look forward to having you as a happy customer.



D & M HEATING AND AIR CONDITIONING, INC.

4227 S. 13th Street
Milwaukee, WI 53221
(414) 281-5350

2686 E. Main St.
East Troy, WI 53120
(262) 642-9855

Submitted to DIANA RENTERIA Phone 546-6166 Date 8-22-02

Address 3943 S. 51 ST

City, State, Zip MILWAUKEE This does not include

Job Location 2 UNITS the 2 water heaters like the Job Phone

FURNACE - BRAND
CARRIER 80%

AIR CONDITIONER - BRAND
Other 2 estimates did

Model - Capacity (BTU)
587AV 70,000 BTU

Model Capacity (BTU)

- All required gas line/piping to furnace
 - All required supply/return air sheetmetal as needed
 - All required high/low voltage electrical wiring
 - Venting of exhaust in PVC pipe
 - Venting of exhaust into existing chimney.
 - Standard Thermostat
 - Condensate drainline to floor drain or sumpwell
- COLD AIR RETURN FITTINGS

- Outdoor pad for condenser
- Sheetmetal work as needed
- Refrigeration line up to 50 ft.
- Condensate drain line to floor drain or sumpwell
- High/low voltage wiring
- Indoor evaporator coil
- Breaker type
- Condenser location _____
- Standard Thermostat

ADDITIONAL LABOR/MATERIALS NEEDED TO PERFORM ABOVE INSTALLATION AT ADDITIONAL COST

OPTIONAL EQUIPMENT

- Additional High voltage wiring \$ _____
- Fuel oil tank removal \$ _____
- Refrigerant recovery \$ _____

- Humidifier model _____ \$ _____
- Humidistat located _____ \$ _____
- Programmable thermostat/
Automatic set back model _____ \$ _____
- High efficient air filter model _____ \$ _____
- Chimney liner size _____ \$ _____
- Other _____ \$ _____
- _____ \$ _____
- _____ \$ _____

NOTES: INCLUDE REMOVAL, TAXES, ETC

PERMITS SUPPLIED BY:
 Contractor Owner

We Propose hereby to furnish material and labor - complete in accordance with above specifications,
for the sum of: THREE THOUSAND, THREE HUNDRED, FORTY (\$ 3340⁰⁰)
Payment to be made as follows 10% UPON COMPLETION



2

Point Loomis
Milwaukee, WI
(414) 282-3460

07-15-02 6:10P 0043/0001/4799/0 515403
ID# 999-9284-9781-8989-9956-9852-0109

JUNIOR KNIT TOP	24425829	*	4.99	T1
JUNIOR KNIT TOP	24425911	*	4.99	T1
BATH ACCESS	11575602	*	6.69	T1
BATH ACCESS	11575604	*	6.69	T1
HOLDERS	06527627	G	1.13	T1
HOLDERS	06527627	G	1.13	T1
CAROLINA DESIGN	020824000161	*	0.89	T1
CAROLINA DESIGN	020824000161	*	0.89	T1
HOLDERS	06527627	G	1.13	T1
HOLDERS	06527627	G	1.13	T1
TOWELS	079465566987	*	6.99	T1
TOWELS	079465567007	*	5.49	T1
TOWELS	079465567021	*	3.88	T1
TOWELS	079465567007	*	5.49	T1
TOWELS	079465566987	*	6.99	T1
BATH RUGS	042694958229	*	9.99	T1
BATH RUGS	042694958342	*	9.99	T1
KIDS ATH. SHOES	091207803822	*	10.79	T1
GIRLS SPORT SAN	091209815120	*	11.99	T1
Item Correct	091209815120	*	11.99	T1
GIRLS SPORT SAN	091209815120	*	11.99	T1

T1= 101.26 @ SUBTOTAL 101.26
5.600% TAX 5.67
TOTAL 106.93

KOHL'S CHG XXXXXXXX9904 106.93
APPROVED 079939



BRIDAL SHOWERS? BRIDAL SOLUTIONS!
VISIT KOHL'S GIFT REGISTRY KIOSK

Boston Store

SOUTHRIDGE
05772433 9419 4 224188

0665624856046
154010 MS RELATIVITY SPTS
24773368 40.00 10.01 29.99

0665624856145
154010 MS RELATIVITY SPTS
19300771 40.00 10.01 29.99

SUBTOTAL 59.98
TAX 5.600% 3.36
AMOUNT DUE 63.34
MASTERCARD 63.34
XXXXXXXXXXXX7616 0405
0213045-0
CHANGE DUE 0.00

06/29/02 12:29 PM SALE
DIANE H RENTERIA

PLEASE RETAIN THIS RECEIPT.
IT WILL EXPEDITE ANY EXCHANGE OR RETURN
OF MERCHANDISE NOT INDICATED AS 'GIFT'.

Thank You
For Shopping At
BOSTON STORE

*Pants
I previously
bought
that were
in the
loads
of wash
I lost.*

*my
Pants
x2*

(29.99)
(29.99)
(63.34)
(63.34)

Use Your  1%
BIG CARD REBATE

MENARDS®

Oak Creek Store
 6800 South 27TH St.
 Oak Creek, WI 53154
 (414) 761-3840



Sale Transaction

3-HOOK RACK	
6751052	4.95
UPTOWNE WOODS 20" SH	
6750862	17.99
1-1/4" P-TRAP	
6795652	2.47
UPTOWNE WOODS PAPER	
6750804	6.99
7.5OZ FINE CARE HAND (Rebate #1195)	
6488973	0.86
5/8 COMP X 3/8 COMP	
6821063	2.19
5/8 COMP X 3/8 COMP	
6821063	2.19
3/8C X 1/2IP X 16" S	
6799441	2.09
3/8C X 1/2IP X 16" S	
6799441	2.09
UPTOWNE WOODS 24" TW	
6750794	8.99
UPTOWNE WOODS 18" TW	
6750781	7.99
1H LAV W/POP CHROME	
6730730	53.98
MILBURN TC5831C 2 PKG	
7257636 2 @27.80	55.60
KILZ ULTRA GALLON	
5506716	14.98
37X19 WHITE/WHITE TO	
6072867	73.89
36X18 JAMESVILLE VAN	
6052625	169.00
36" OAK TRIVIEW W/LT	
6772484	199.00
TOTAL	625.25
TAX AT 5.6%	35.01
TOTAL SALE	660.26
M/C 7616	660.26
524831 EXP: 04/05	

Wood Shelves → (8.99)
 → (7.99)

*In the Box
 yet waiting to
 be installed*

KOHL'S
that's more like it™

Southridge
Greendale, WI
(414) 421-9070

*Damage &
clothing*

07-22-02 11:52A 0071/0001/5432/4 330407
ID# 999-9277-9788-4741-9928-9845-6804

SPORTS APPAREL	720873668533	G	12.00	T1
MENS KNITS	35311600	G	7.20	T1
MENS KNITS	35311570	G	7.20	T1
MENS T SHIRT	638950856233	G	4.50	T1
MENS WOVENS	796482296665	G	10.80	T1
MENS SHORTS	25426114	G	8.40	T1
MENS SHORTS	25421281	G	7.20	T1
MENS SHORTS	25421274	G	7.20	T1

T1= 64.50 SUBTOTAL 64.50
5.600% TAX 3.61
TOTAL 68.11

KOHL'S CHG
APPROVED

XXXXXXXX9904 68.11
079111

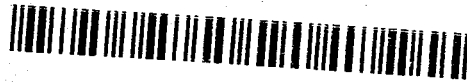


BRIDAL SHOWERS? BRIDAL SOLUTIONS!
VISIT KOHL'S GIFT REGISTRY KIOSK

Use Your  1%
BIG CARD REBATE

MENARDS®

Oak Creek Store
6800 South 27TH St.
Oak Creek, WI 53154
(414) 761-3840



Sale Transaction

PL-200 MULTI ADHSIV	
5201914 6 @0.97	5.82
PL-300 FOAM ADHESIVE	
5201972 3 @1.24	3.72
8' CAP-GRAY	
5093999 5 @1.48	7.40
TONED GRAY	
5071610 6 @15.79	94.74
8' OUTSIDE CORNER GR	
5093986 5 @1.48	7.40
4X4 GYPSUM WALLBOARD	
1311060	1.29
TOTAL	120.37
TAX AT 5.6%	6.74
TOTAL SALE	127.11
CASH	200.00
CHANGE	72.89-

*Bathroom
Wall panels
that
were
stored
there while
Remodeling
the
Bath*

MENARDS LOW PRICE GUARANTEE
We Guarantee our low prices
or we'll beat it by 11%

IT HAS BEEN A PLEASURE SERVING YOU!!
YOUR CASHIER, JESSE

15680 11 1384 07/09/02 04:43PM 3032



SAVE
TOP
FLOOD
CLAIM

Southridge
Greendale, WI
(414) 421-9070

08-17-02 5:42P 0071/0015/5681/4 749705
ID# 999-9182-9782-5762-9928-8443-1887

BOYS FLEECE	24686542	*	9.99	T1
BASIC FLEECE TO	24685541	*	9.99	T1
BOYS FLEECE	24686534	*	9.99	T1
BASIC FLEECE TO	24685533	*	9.99	T1
BOYS KNIT TOPS	04639631	*	7.50	T1
BOYS KNIT TOPS	04639623	*	7.50	T1
BOYS KNIT TOPS	04639599	*	10.00	T1
NFL 4-7 APPAREL	673676887130	*	17.49	T1
BOYS 4-7 CLOTHI	093348457087	G	6.00	T1
BOYS 4-7 CLOTHI	093348457032	G	6.00	T1
REEBOK 4-7 APPA	633731001994	G	9.00	T1
4-7 SHORTS/SWIM	745644876863	G	2.00	T1

	SUBTOTAL	105.45
** % OFF KOHL'S COUPON 10%		10.55-
T1= 94.90	5.600% TAX	5.31
	TOTAL	100.21

KOHL'S CHG	XXXXXXXX9904	100.21
APPROVED	079210	



BRIDAL SHOWERS? BRIDAL SOLUTIONS!
VISIT KOHL'S GIFT REGISTRY KIOSK

WAL★MART

ALWAYS LOW PRICES. ALWAYS WAL-MART.

Always.

WE SELL FOR LESS
ALWAYS
MANAGER STEVE HANKE
(414) 383 - 1113
MILWAUKEE, WI

ST# 2828	OP# 00001026	TE# 20	TR# 03110
BOX FAN	068113106620		19.96 J
BOX FAN	068113106620		19.96 J
			39.92
			4.48 J
MENS SOCKS	003825751195		7.93 J
HANE BX BRIE	007533804753		7.93 J
HANE BX BRIE	007533804753		5.00 J
SOCKS	007763824704		3.59 J
3PK PANTY X	007533803663		5.86 J
6PK PANTY	007533886954		2.48 J
SERIES GEL	004740013070		3.97 J
SV ONE DAILY	007874243647		2.94 J
STYLING	007940008360		2.97 J
EQUATE PH	033041934750		4.97 J
FOUNDATION	002270000859		1.96 J
DEODERANT X	003700031004		3.47 J
CLEAN GEL	038137003353		97.47
			5.46
TAX 1	5.600 %		TOTAL
			102.93
			VISA TEND
			102.93

Replacement on some clothing damaged

plus tax

ACCOUNT #5517
APPROVAL #019690
TRANS ID -0012232024891339
VALIDATION -WGHF
PAYMENT SERVICE - E
CHANGE DUE 0.00

ITEMS SOLD 15

TC# 3135 1139 3595 2595 0155 2



SEE THE NEW EYEWEAR IN OPTICAL
08/19/02 19:41:30

CUSTOMER COPY

American

Date: 8/22/2002 Page 1
 Sale Num: 08222165736
 Doc Date: 08/22/2002 07:37pm

Bill to:
 DIANE RENTERIA
 3943 S 51ST
 MILWAUKEE, WI 53220 MILWAUKEE

Ship to:
 Same

Cust Code: (RENT394) Tax Nr:
 Home Ph# : 414-546-6166 Bus Nr: 414-299-7749
 Delivery Date: CALL AMTV
 Slsp: XW - VINCENT G

Qty	SKU#	Vend Description	Model	Size	Finish	St	Loc	PDL	Promotion	Price	Extended
1	250340103	GENE WASHER	WBSE3120BW		WHITE			K	D	349.97	349.97
1	253290705	GENE GAS DRYER	DBXR463GBW		WHITE			K	D	349.97	349.97
Gas hookup/hose included. LP Conversion Kit NOT included. LP conversion NOT included.											
1	279090042	MAPC W/279090028	FLEX HOSE/					D	D	10.00	10.00
										Total Sale:	709.94

----- Please read the following important information -----

- ** 1 : Product may not be available if pickup scheduled beyond 3 days from today or if delivery scheduled beyond 14 days from today.
- ** 2 : Please check your receipt. If you were charged a price higher than the price shown on our price tag at the time of your purchase, we'll pay you the difference, plus \$3.
- ** 3 : Delivery type is Layaway ****Delivery Questions? 262-549-6161**
 All deliveries must be paid in full at the time of scheduling delivery.
- ** 4 : This is not a firm delivery. Please call 7 days in advance to schedule delivery.

Directions: HOWARD AVE AND NORWICH
 Spec Inst : PUT IN PLACE AND LEVEL.
 Comments : INFORMED CUSTOMER OF OUR PERFORMANCE GUARANTEE
 Comments : Layaway delivery with tentative date - 23-AUG-02

Payment Information

Amt paid MOP Card#/Check#	Auth Nr	Prom End Date	Subtotal :	709.94
798.22 BC XXXXXXXXXXXXX5517 AP022638-5			Del Chg :	45.94
			Tax Chg :	42.30
			Total Chg:	798.22
			Total Pd :	798.22
			Balance :	0.00

** Customer Signature X Diane Renteria DATE: 8/22/2002
 This purchase is made in accordance with the terms of my revolving credit account agreement. I acknowledge receipt of a copy of this invoice.
 (prt# 6c cdr# BC)

American's Satisfaction Policy • American's 110% Price Guarantee • American's Performance Guarantee
 See Back of Yellow Sales Receipt for American's Contract Promises To You, Restrictions and Limitations.





Deliver to:
DIANE RENTERIA
3943 S 51ST

Delivery Receipt

Date Printed : 23-AUG-02 20:58
Page 1
Delivery Date: 24-AUG-02 11A
Truck Number : 17030
Stop Number : 35
Sale Order #: 08222165736

MILWAUKEE, WI 53220
Home Ph# : 4145466166
Bus Ph# : 4142997749

VINCENT GALLO

Deliv Status: Cmpl't Cmpl't w/Dmg Partial Refused Not Home Uncomplt

-----Delivered-----

In Good Cond	Damaged	Refused	Qty	SKU#	Vend Description	Model
			1	250340103	GENE WASHER	WBSE3120PLM
			1	253290705	GENE GAS DRYER	DBXR463GBLH
			1	279090042	MAPC W/279090028	FLEX HOSE/GAS HOOKU

Installation Checklist

- Box and packing materials hauled away.
- Complete install.
- Products tested.
- Products leveled.
- Customer understands they are responsible for connecting the dryer vent prior to operation.
- Gas line hooked up.
- Gas line safety tested.

If No, Why?

Yes No

Yes No

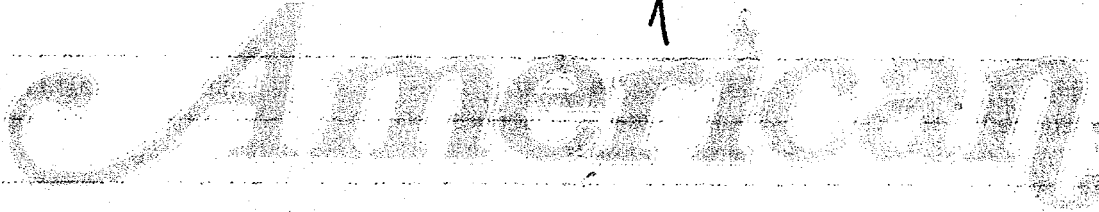
Yes No

Yes No

Yes No

Yes No

Yes No



I hereby accept delivery of the above-listed appliances, electronics and/or furniture and acknowledge that all such products were delivered in good condition and without damage or soiling to any of the products or anything else in my home or business with the above exceptions (leave blank if no exceptions):

Diane Renteria
Recipient's Signature

Delivery on the
Washer & dryer

Use Your  1%
BIG CARD REBATE

MENARDS®

Oak Creek Store
6800 South 27TH St.
Oak Creek, WI 53154
(414) 761-3840



Sale Transaction

64 OZ PINE CLEANER 6487067	1.89
64 OZ PINE CLEANER 6487067	1.89
HVY DUTY RESPIRATOR 2121660	24.88
BIG RED PLEN-T-PAK 2731089	8.50
18"SMOOTH-SURF PUSH 6480417	9.96
TOTAL	39.30
TAX AT 5.6%	2.16
Food item AT 5.85%	0.04
TOTAL SALE	41.50
CASH	42.00
CHANGE	0.50

*bram
for
basement*

MENARDS LOW PRICE GUARANTEE
We Guarantee our low prices
or we'll beat it by 11%

IT HAS BEEN A PLEASURE SERVING YOU!?
YOUR CASHIER, audrey

1392 04 1449 08/14/02 02:18PM 3032

41.50
68
40.82

CLEANING
SUPPLIES

Thank you

Call again

07-03-02

2414.06

12 *3.00

07 *7.99

07 *27.99

07 *14.99

07 *9.99

*5.00

*6.2

*77.58

*100.00

*22.42

1647

13-43

18

ET TX TMTM

CLEANING
SUPPLIES

08-13-02

R 1 \$4.49
\$4.49 ST
\$0.25 TX 1

\$4.74 TL
\$5.00 CA
\$0.26 CG

P 6-09
E 7676#002

** WELCOME TO OUR **
** K MART STORE 4385 **

01370021735	TRASH BAG	6.29
07200077475	LIGHT COMBO	12.99
07410023966	POLAROID 600	12.99
75830400724B	WABER	17.99
*** TAX	J.93	BAL 74.19
CASH		100.00
CHANGE		25.81

RECEIPT ID: ODS 69R JH1 00J L6N NLU
#

08/13/02 6:30 PM 4385 03 6226 0046

MERCHANDISE INCLUDED IN TODAY'S
TRANSACTION MAY BE RETURNED OR
EXCHANGED BEFORE 11/11/02 WITH
THIS RECEIPT.

THE COMPLETE RETURN & EXCHANGE POLICY
IS AVAILABLE AT THE SERVICE DESK.

**** THANK YOU FOR ****
**** SHOPPING OUR K MART ****

THE HOME DEPOT 4907
6489 SOUTH 27TH STREET
FRANKLIN, WI. 53132 (414)304-1024

4907 00001 78202 08/18/02
SALE 11 317 10:25 AM



084305355546	HOMER BUCK	3.97
084305355546	HOMER BUCK	3.97
084305355546	HOMER BUCK	3.97
077089435122	9 IN TRAY	7.47
022367398606	GL1416 5GA	69.97
051652200003	KILZ II 5	41.48
051652200003	KILZ II 5	41.48
021709370713	ODRCNTRLCO	8.94
021709370713	ODRCNTRLCO	8.94
041294354189	PINE SOL 1	7.87
077089145120	ROLL COVER	5.47
077089145120	ROLL COVER	5.47
077089143300	3PK RLLR C	6.86
716341011802	2 1/2 OREG	13.97
021202335561	TECH 450 G	6.97
	SUBTOTAL	236.80
236.80	TAX WI 5.600	13.26
	TOTAL	\$250.06
	VISA/MC	250.06

XXXXXXXXXXXX5517
AUTH CODE 018242/2012485 TA



4907 01 78202 08/18/02 6910

20% OFF ALL LEVOLOR BLINDS UNTIL 8/31/02
FREE DELIVERY W/ APPLIANCES OVER \$399.00
PART TIME EMPLOYMENT @ 1-877-WORK-4-HD

PROPOSAL

PREMIUM INSTALLATIONS
 MILWAUKEE, WI.
 414 810-9434

PROPOSAL NO.	00047
SHEET NO.	
DATE	

PROPOSAL SUBMITTED TO:

NAME	DIANE KENTERIA
ADDRESS	3943 S. 51ST ST.
	MILWAUKEE, WI
PHONE NO.	414 546 6166

WORK TO BE PERFORMED AT:

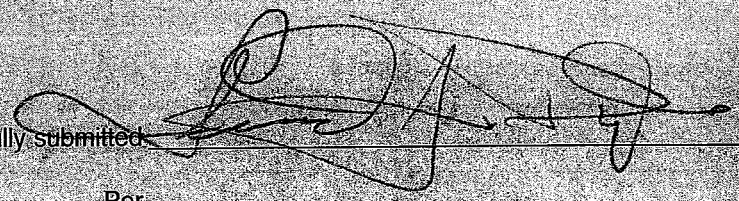
ADDRESS	SAME
DATE OF PLANS	
ARCHITECT	

We hereby propose to furnish the materials and perform the labor necessary for the completion of:

- REMOVE ALL FURNITURE, PERSONAL BELONGINGS, AFFECTED CABINETS, TOYS BOXS, AND ANY OTHER DAMAGED MERCHANDISE IN THE BASEMENT AS A RESULT OF 3-4 FEET OF BACK UP SEWER SLUDGE.
- WASH BLEACH, DISINFECT & STAIN GUARD PAINT ALL WALLS & FLOOR.

All material is guaranteed to be as specified, and the above work to be performed in accordance with the drawings and specifications submitted for above work and completed in a substantial workmanlike manner for the sum of 1900.00 **NINETEEN HUNDRED AND NO/100** Dollars (\$ 1900.00)

with payments to be made as follows.

Respectfully submitted 

Any alteration or deviation from above specifications involving extra costs will be executed only upon written order, and will become an extra charge over and above the estimate. All agreements contingent upon strikes, accidents, or delays beyond our control.

Per _____

Note — This proposal may be withdrawn by us if not accepted within 10 days.

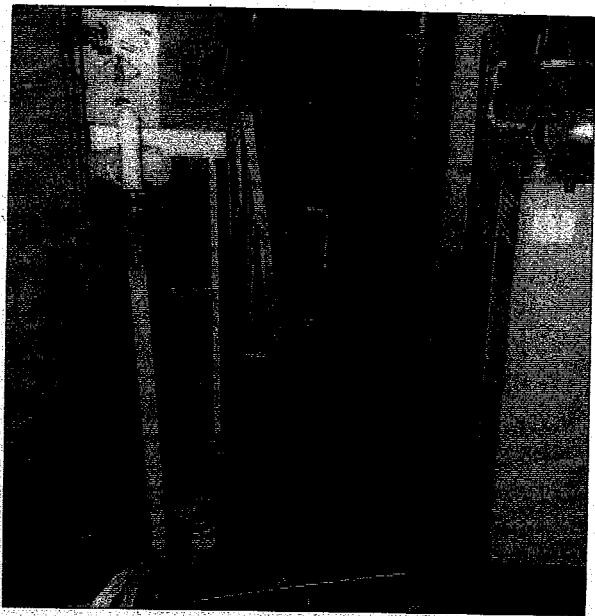
ACCEPTANCE OF PROPOSAL

The above prices, specifications and conditions are satisfactory and are hereby accepted. You are authorized to do the work as specified. Payments will be made as outlined above.

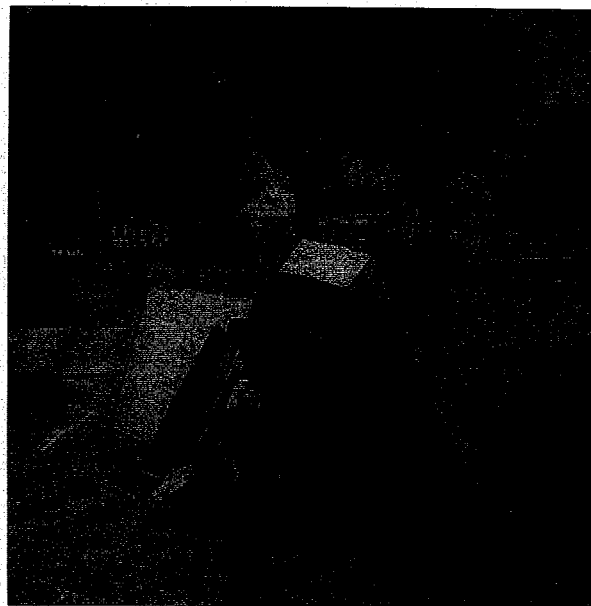
Signature Diane Kenteria

Date August 16, 2002

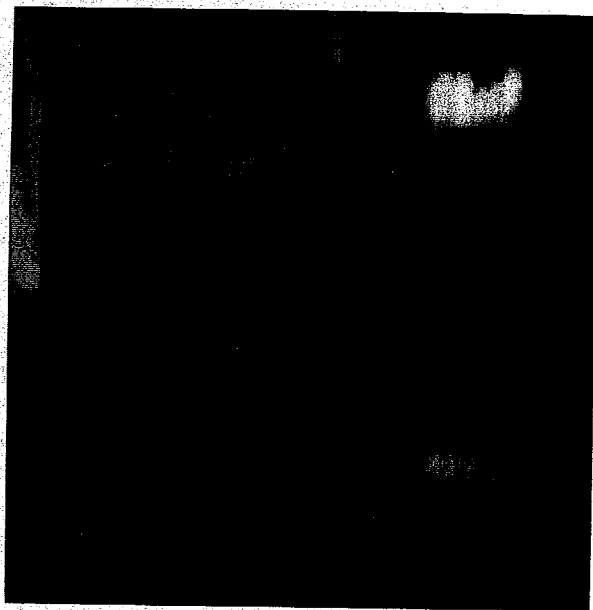
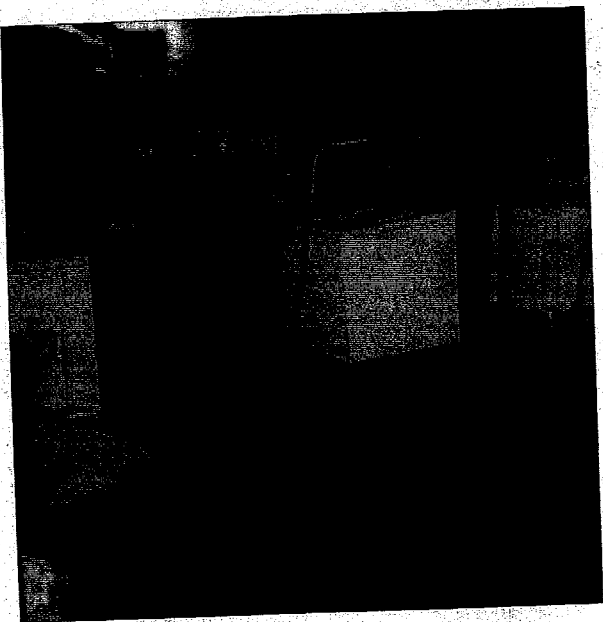
Signature _____

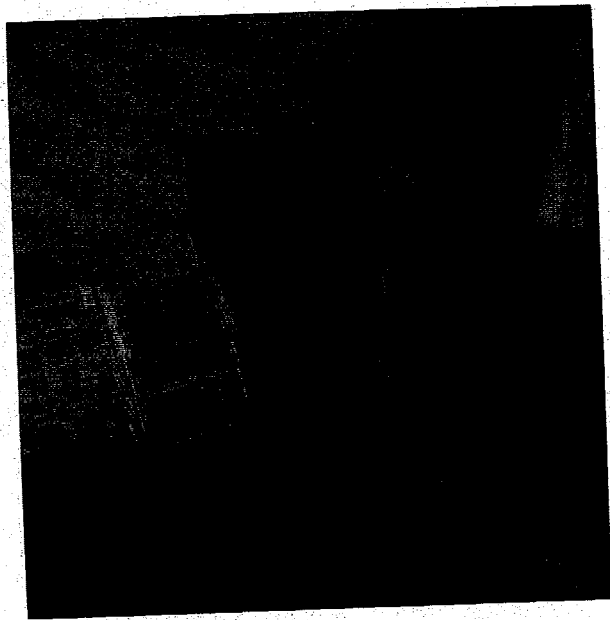
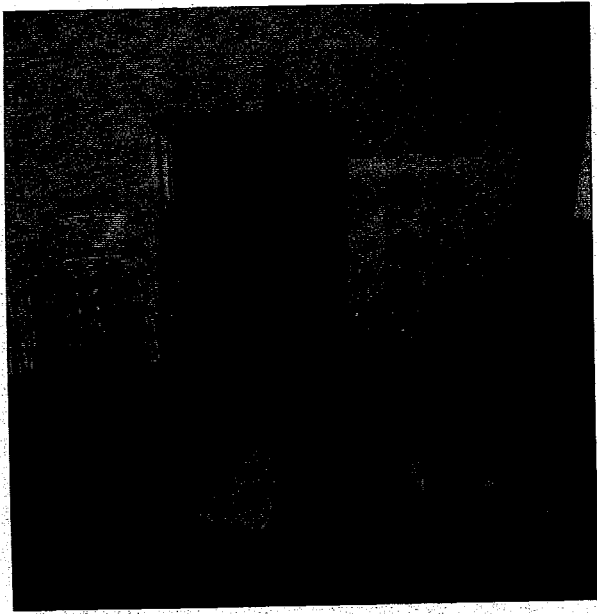
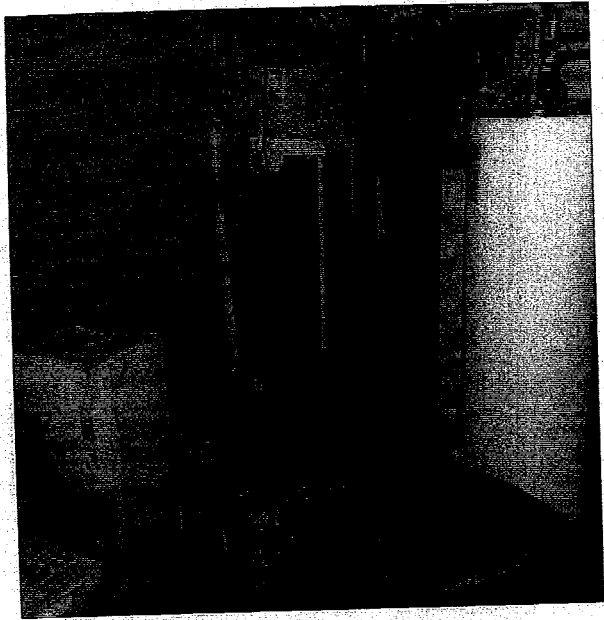


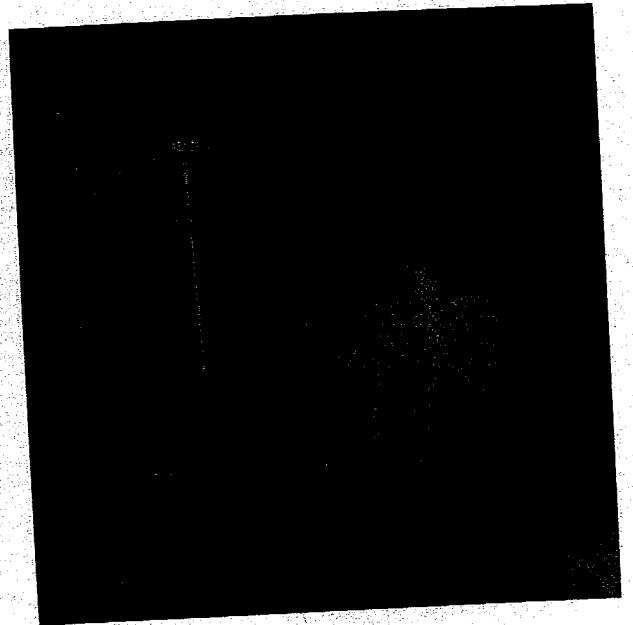
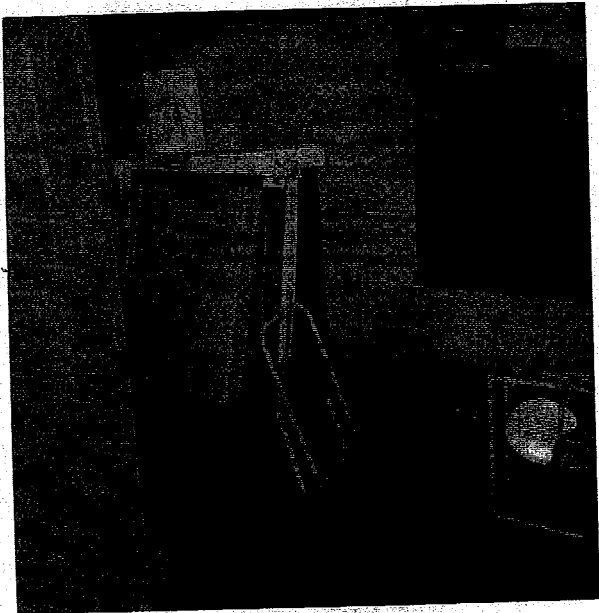
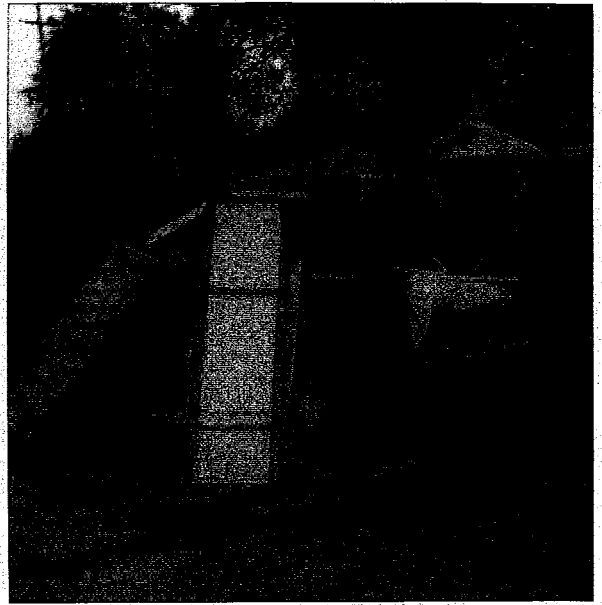
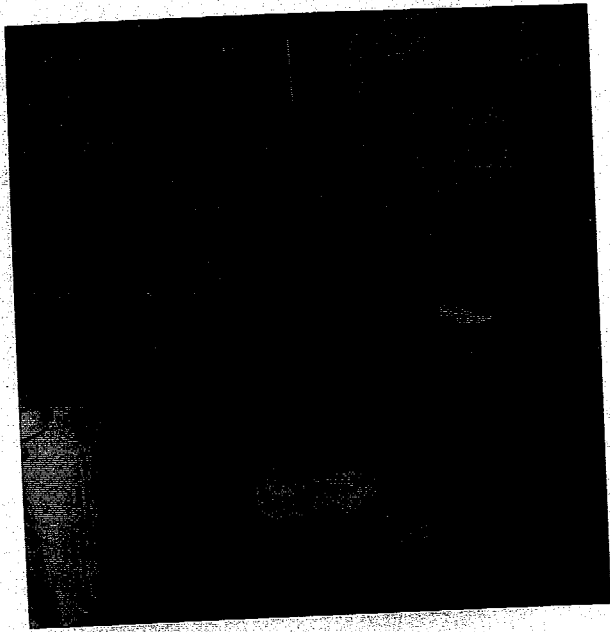
↑
WATER
LINE



11.
Antique dresser & other
miscellaneous items









27

