

City Clerk – ATTN: CLAIMS
200 E. Wells St., Room 205
Milwaukee, WI 53202-3567

Date: September 4, 2025

Re: Claim for Vehicle Damage – Loose Manhole Cover (24th & Capitol, Milwaukee, WI)

Dear City Clerk,

I, **Elham Mf Al Nather**, am filing a claim against the City of Milwaukee for damages sustained to my legally parked **2012 Mercedes Benz C300 4Matic** as a result of a hazardous manhole cover.

On **August 4, 2025, at approximately 6:00 PM**, my **2012 Mercedes Benz C300 4Matic** was legally parked on **24th and Capitol, Milwaukee, WI 53206**, in front of the building at that location. At that time, traffic passing over a loose manhole cover caused it to dislodge and strike my **2012 Mercedes Benz C300 4Matic**. The impact resulted in damage to the **driver's side front** and the **driver's side panel** of my **2012 Mercedes Benz C300 4Matic**.

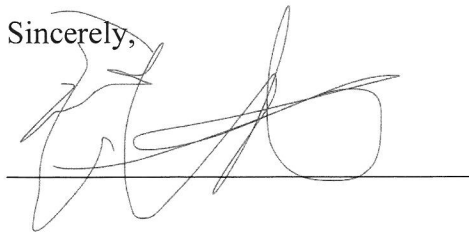
I obtained a professional repair estimate from **Caliber Collision**, totaling **\$6,078.02**. A copy of this estimate is attached to this claim as proof of damages.

Claimant Information

- Name: Elham Mf Al Nather
- Address: 9980 S. Jennifer Lane, Oak Creek, WI 53154
- Phone: 414-241-5700
- Email: keefah60@gmail.com
- Relief Sought: Reimbursement in the amount of **\$6,078.02** for repairs to my **2012 Mercedes Benz C300 4Matic**.

Please contact me at your earliest convenience if further documentation or inspection of the **2012 Mercedes Benz C300 4Matic** is required.

Sincerely,



Elham MF Al - Nather

CITY OF MILWAUKEE
2025 SEP - 8 P 2: 55
CITY CLERK'S OFFICE



CALIBER - OAK CREEK

RESTORING THE RHYTHM OF YOUR LIFE
161 W Marquette Ave, Oak Creek, WI 53154
Phone: (414) 570-1993
FAX: (414) 570-4383

Workfile ID: bd5ce0e2
Federal ID: 33-0730794
State ID: N/A
Federal EPA: WIR000039446
State EPA: N/A
License Number: 456-1030307475-04

Preliminary Estimate

Customer: Alnather, Eihamm

Written By: Zach Duarte

Insured: Alnather, Eihamm
Type of Loss:
Point of Impact: 11 Left Front

Policy #:
Date of Loss:

Claim #:
Days to Repair: 0

Owner:
Alnather, Eihamm
(414) 364-7162 Cell

Inspection Location:
CALIBER - OAK CREEK
161 W Marquette Ave
Oak Creek, WI 53154
Repair Facility
(414) 570-1993 Business

Insurance Company:
CUSTOMER PAY

VEHICLE

2012 BENZ C-Class C300 Sport 4MATIC 4D SED 6-3.0L Gasoline Electronic Fuel Injection gray

VIN: WDDGF8BB8CA667106 Interior Color: Mileage In: 168,740 Vehicle Out:
License: ABY1417 Exterior Color: gray Mileage Out:
State: WI Production Date: Condition: Job #:

TRANSMISSION

Automatic Transmission
4 Wheel Drive

POWER

Power Steering
Power Brakes
Power Windows
Power Locks
Power Mirrors
Heated Mirrors

Power Driver Seat
Power Passenger Seat

DECOR

Dual Mirrors

CONVENIENCE

Air Conditioning
Intermittent Wipers
Tilt Wheel
Cruise Control
Rear Defogger
Keyless Entry
Alarm
Message Center
Steering Wheel Touch Controls
Telescopic Wheel
Climate Control

RADIO

AM Radio
FM Radio

Stereo
Search/Seek
CD Player
Auxiliary Audio Connection

SAFETY

Drivers Side Air Bag
Passenger Air Bag
Anti-Lock Brakes (4)
4 Wheel Disc Brakes
Front Side Impact Air Bags
Head/Curtain Air Bags
Hands Free Device

ROOF

Electric Glass Sunroof

SEATS

Bucket Seats
Leather Seats

WHEELS

Aluminum/Alloy Wheels

PAINT

Clear Coat Paint

OTHER

Fog Lamps
Traction Control
Stability Control
Signal Integrated Mirrors
Power Trunk/Liftgate

Preliminary Estimate

Customer: Alnather, Eihamm

2012 BENZ C-Class C300 Sport 4MATIC 4D SED 6-3.0L Gasoline Electronic Fuel Injection gray

| Line | Oper | Description | Part Number | Qty | Extended Price \$ | Labor | Paint |
|------|------|--|----------------|-----|-------------------|-------|-------|
| 1 | | FRONT BUMPER | | | | | |
| 2 | | O/H bumper assy | | | | 3.4 | |
| 3 | <> | Repl Bumper cover w/o lamp wash | 20488061479999 | 1 | 940.00 | Incl. | 2.4 |
| 4 | | Add for Clear Coat | | | | | 1.0 |
| 5 | | Repl LT Upper bracket | 2048810706 | 1 | 20.00 | 0.1 | |
| 6 | | Repl LT Molding | 2048853721 | 1 | 129.00 | Incl. | |
| 7 | | Repl LT Outer grille w/o AMG pkg | 2048803224 | 1 | 60.00 | Incl. | |
| 8 | | R&I Grille w/o radar cruise bright finish | | | | Incl. | |
| 9 | | R&I RT Outer grille w/o AMG pkg | | | | Incl. | |
| 10 | | R&I Lower grille w/o AMG pkg w/o park sensor | | | | Incl. | |
| 11 | | FRONT LAMPS | | | | | |
| 12 | | Repl LT Side marker lamp w/o C63 | 2049067301 | 1 | 35.00 | Incl. | |
| 13 | | R&I RT Side marker lamp w/o C63 | | | | Incl. | |
| 14 | | Repl LT Daytime run lamp w/o C63 | 2049068900 | 1 | 464.00 | 0.4 | |
| 15 | | R&I RT Daytime run lamp w/o C63 | | | | 0.4 | |
| 16 | | Repl LT Headlamp assy w/o bi-xenon from 9/2/07 | 204820995980 | 1 | 260.00 | 0.8 | |
| 17 | | Aim headlamps | | | | 0.5 | |
| 18 | | FENDER | | | | | |
| 19 | * | Rpr LT Fender w/o C63 (ALU) | | | | 4.0 | 2.0 |
| 20 | | Overlap Major Non-Adj. Panel | | | | | -0.2 |
| 21 | | Add for Clear Coat | | | | | 0.4 |
| 22 | | R&I LT Fender liner front w/o C63 | | | | 0.3 | |
| 23 | | R&I LT Fender liner rear w/o C63 | | | | 0.2 | |
| 24 | | PILLARS, ROCKER & FLOOR | | | | | |
| 25 | | Repl LT Rocker molding w/o C63 w/o AMG | 20469803549999 | 1 | 492.00 | 1.4 | 2.0 |
| 26 | | Overlap Major Non-Adj. Panel | | | | | -0.2 |
| 27 | | Add for Clear Coat | | | | | 0.4 |
| 28 | | FRONT DOOR | | | | | |
| 29 | * | Rpr LT Door shell | | | | 5.0 | 2.0 |
| 30 | | Overlap Major Adj. Panel | | | | | -0.4 |
| 31 | | Add for Clear Coat | | | | | 0.3 |
| 32 | | R&I LT Belt molding w/o classic | | | | 0.3 | |
| 33 | | R&I LT R&I mirror | | | | 0.4 | |
| 34 | | R&I LT Handle, outside w/keyless iridium slvr | | | | 0.5 | |
| 35 | | R&I LT R&I trim panel | | | | 1.0 | |
| 36 | # | Flex Additive | | 1 | 12.00 T | | |
| 37 | # | Repl Corrosion Protection / Primer | | 1 | 15.00 T | 0.3 | |
| 38 | # | Cover Car for Overspray | | 1 | 12.00 T | 0.3 | |
| 39 | # | Mask Jambs, Opening, Entry | | 1 | 12.00 T | 0.3 | |

Preliminary Estimate

Customer: Alnather, Eihamm

2012 BENZ C-Class C300 Sport 4MATIC 4D SED 6-3.0L Gasoline Electronic Fuel Injection gray

| 40 | # | Refn | Color Tint | | | | | 0.5 |
|------------------|----------------------------|------|------------------|---|-----------------|---|-------------|-------------|
| 41 | VEHICLE DIAGNOSTICS | | | | | | | |
| 42 | # | | Pre-repair scan | 1 | 40.00 | T | | 0.5 |
| 43 | # | | Post-repair scan | 1 | 80.00 | T | | 0.5 |
| SUBTOTALS | | | | | 2,571.00 | | 20.6 | 10.2 |

NOTES

Prior Damage Notes:
front center

ESTIMATE TOTALS

| Category | Basis | Rate | Cost \$ |
|--------------------|---------------|--------------|-----------------|
| Parts | | | 2,400.00 |
| Body Labor | 20.6 hrs @ | \$ 83.00 /hr | 1,709.80 |
| Paint Labor | 10.2 hrs @ | \$ 83.00 /hr | 846.60 |
| Paint Supplies | 10.2 hrs @ | \$ 60.00 /hr | 612.00 |
| Miscellaneous | | | 171.00 |
| Subtotal | | | 5,739.40 |
| Sales Tax | \$ 5,739.40 @ | 5.9000 % | 338.62 |
| Grand Total | | | 6,078.02 |

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Caliber Collision is the industry leader in quality collision repair. Since day one, our highest purpose has been to get people just like you back on the road as quickly as possible and fully restored to the rhythm of your life. You can be sure we do everything possible to ensure your complete satisfaction including:

- Personalized, high quality service from the largest collision repair company in the U.S.
- Consistently ranked among the highest customer satisfaction scores in the industry.
- Approved by every major insurance company in the U.S.
- Expedited car rental and towing services to get you back on the road again in no time.
- Repair work backed by a written, lifetime warranty honored at every location.
- 24/7/365 customer service to answer questions and put your mind at ease.

This is a preliminary estimate based on visible damage. There may be additional repairs needed once the vehicle is taken apart by our I-CAR Gold Class technicians to identify any additional damage.

If an insurance company has written an estimate for you, please provide us with a copy. Properly endorsed insurance company checks are welcome as payment for the repair of your vehicle. Caliber Collision gladly accepts all major credit cards, debit cards, cashier's and traveler's checks. See your Caliber Collision center for details on acceptance of personal checks.

Before leaving your vehicle with us, please remove all important personal and valuable items from your vehicle. Caliber Collision is not responsible for belongings left in your vehicle.

Please let us know how we can be of further assistance, and when we can schedule an appointment for your vehicle to be repaired.



Preliminary Estimate

Customer: Alnather, Eihamm

2012 BENZ C-Class C300 Sport 4MATIC 4D SED 6-3.0L Gasoline Electronic Fuel Injection gray

Caliber Collision - Restoring The Rhythm Of Your Life

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MOTOR VEHICLE REPAIR PRACTICES ARE REGULATED BY CHAPTER ATCP 132, WIS. ADM. CODE, ADMINISTERED BY THE BUREAU OF CONSUMER PROTECTION, WISCONSIN DEPT. OF AGRICULTURE, TRADE AND CONSUMER PROTECTION, P.O. BOX 8911, MADISON, WISCONSIN 53708-8911.

Estimate based on MOTOR CRASH ESTIMATING GUIDE and potentially other third party sources of data. Unless otherwise noted, (a) all items are derived from the Guide ERI5777, CCC Data Date 08/15/2025, and potentially other third party sources of data; and (b) the parts presented are OEM-parts. OEM parts are manufactured by or for the vehicle's Original Equipment Manufacturer (OEM) according to OEM's specifications for U.S. distribution. OEM parts are available at OE/Vehicle dealerships or the specified supplier. OPT OEM (Optional OEM) or ALT OEM (Alternative OEM) parts are OEM parts that may be provided by or through alternate sources other than the OEM vehicle dealerships with discounted pricing. Asterisk (*) or Double Asterisk (***) indicates that the parts and/or labor data provided by third party sources of data may have been modified or may have come from an alternate data source. Tilde sign (~) items indicate MOTOR Not-Included Labor operations. The symbol (<>) indicates the refinish operation WILL NOT be performed as a separate procedure from the other panels in the estimate. Non-Original Equipment Manufacturer aftermarket parts are described as Non OEM, A/M or NAGS. Used parts are described as LKQ, RCY, or USED. Reconditioned parts are described as Recond. Recored parts are described as Recore. NAGS Part Numbers and Benchmark Prices are provided by National Auto Glass Specifications. Labor operation times listed on the line with the NAGS information are MOTOR suggested labor operation times. NAGS labor operation times are not included. Pound sign (#) items indicate manual entries.

Some 2024 vehicles contain minor changes from the previous year. For those vehicles, prior to receiving updated data from the vehicle manufacturer, labor and parts data from the previous year may be used. The CCC ONE estimator has a list of applicable vehicles. Parts numbers and prices should be confirmed with the local dealership.

The following is a list of additional abbreviations or symbols that may be used to describe work to be done or parts to be repaired or replaced:

SYMBOLS FOLLOWING PART PRICE:

m=MOTOR Mechanical component. s=MOTOR Structural component. T=Miscellaneous Taxed charge category. X=Miscellaneous Non-Taxed charge category.

SYMBOLS FOLLOWING LABOR:

D=Diagnostic labor category. E=Electrical labor category. F=Frame labor category. G=Glass labor category. M=Mechanical labor category. S=Structural labor category. (numbers) 1 through 4=User Defined Labor Categories.

OTHER SYMBOLS AND ABBREVIATIONS:

Adj.=Adjacent. Algn.=Align. ALU=Aluminum. A/M=Aftermarket part. Blnd=Blend. BOR=Boron steel. CAPA=Certified Automotive Parts Association. CFC=Carbon Fiber. D&R=Disconnect and Reconnect. HSS=High Strength Steel. HYD=Hydroformed Steel. Incl.=Included. LKQ=Like Kind and Quality. LT=Left. MAG=Magnesium. Non-Adj.=Non Adjacent. NSF=NSF International Certified Part. O/H=Overhaul. Qty=Quantity. Refn=Refinish. Repl=Replace. R&I=Remove and Install. R&R=Remove and Replace. Rpr=Repair. RT=Right. SAS=Sandwiched Steel. Sect=Section. STS=Stainless Steel. Subl=Sublet. UHS=Ultra High Strength Steel. N=Note(s) associated with the estimate line.

Preliminary Estimate

Customer: Alnather, Eihamm

2012 BENZ C-Class C300 Sport 4MATIC 4D SED 6-3.0L Gasoline Electronic Fuel Injection gray

CCC ONE Estimating - A product of CCC Intelligent Solutions Inc.

The following is a list of abbreviations that may be used in CCC ONE Estimating that are not part of the MOTOR CRASH ESTIMATING GUIDE:

BAR=Bureau of Automotive Repair. EPA=Environmental Protection Agency. NHTSA= National Highway Transportation and Safety Administration. PDR=Paintless Dent Repair. VIN=Vehicle Identification Number.