

**TEARMAN SPENCER**

City Attorney

**KIMBERLY R. WALKER**

Special Deputy City Attorney

**MARY L. SCHANNING**

**ODALO J. OHIKU**

**SCOTT F. BROWN**

**ROBIN A. PEDERSON**

Deputy City Attorneys



Milwaukee City Hall Suite 800 • 200 East Wells Street • Milwaukee, Wisconsin 53202-3551  
Telephone: 414.286.2601 • TDD: 414.286.2025 • Fax: 414.286.8550

SUSAN E. LAPPEN  
PATRICIA A. FRICKER  
HEIDI WICK SPOERL  
GREGG C. HAGOPIAN  
JAY A. UNORA  
KATHRYN Z. BLOCK  
KEVIN P. SULLIVAN  
THOMAS D. MILLER  
JEREMY R. MCKENZIE  
PETER J. BLOCK  
JENNY YUAN  
ALLISON N. FLANAGAN  
HEATHER H. HOUGH  
ANDREA J. FOWLER  
PATRICK J. MCCLAIN  
NAOMI E. GEHLING  
BENJAMIN J. ROOVERS  
ELLENY B. CHRISTOPOULOS  
TYRONE M. ST. JUNIOR  
HANNAH R. JAHN  
JULIE P. WILSON  
GREGORY P. KRUSE  
KIMBERLY A. PRESCOTT  
SHEILA THOBANI  
KATRYNA C. RHODES  
NICOLE F. LARSEN  
JAMES M. CARROLL  
WILLIAM G. DAVIDSON  
MEIGHAN M. ANGER  
ALEXANDER R. CARSON  
Assistant City Attorneys

December 14, 2020

To the Honorable Common Council  
Of the City of Milwaukee  
Room 205 – City Hall

RE: C.I. File No. 1048-2020-1469  
Communications from CYNTHIA PINTO

Dear Common Council Members:

We return the enclosed document which has been filed with the City Clerk and ask that it be introduced and referred to the committee on Judiciary & Legislation with the following recommendation.

On July 29, 2020, a water meter technician conducted a meter exchange at 3884 N. 7<sup>th</sup> Street. During the process, the technician operated the inlet and outlet valves in order to turn off the water. While turning off the inlet Ground Key Stop valve, the core nut broke off causing water pressure in the pipe to force off the valve, resulting in water to flow inside the residence.

The technician was able to turn off the water from the curb stop to stop the flow of water coming into the residence. Heiden Plumbing was hired to cut the lead line and add a new shut off valve. It is Milwaukee Water Work's position the claimant's property was damaged as a result of the water meter technician's repair activity.

Ms. Cynthia Pinto, property owner of 3884 N. 7<sup>th</sup> Street, acquired the services of ServPro to pump water out of the basement, clean the floors, sanitize, and removed all the debris. Ms. Pinto also incurred damages to her personal property.

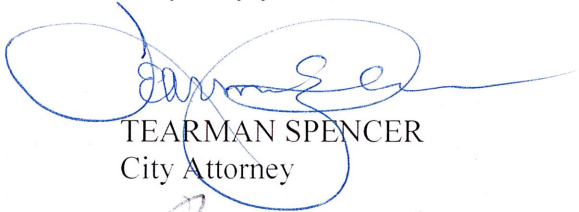
Ms. Pinto has filed a claim against the City for \$12,701.85, which is consisted of a final bill from ServPro in the amount of \$9,478.98, and a list of damaged personal property in the amount of \$3,222.87. A compromise settlement of \$10,000 was extended for full and



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final settlement of her claim. We recommend the Common Council approve settlement of this matter for \$10,000 in exchange for a signed and notarized release from Ms. Pinto.

Very truly yours,



TEARMAN SPENCER  
City Attorney



KATRYNA RHODES  
Assistant City Attorney

KCR:kdb

Enclosure  
1048-2020-1469:272519