

February 23, 2004

City Clerk  
ATTN: Claims  
200 E. Wells St.  
Milwaukee, WI 53202-3567

CITY OF MILWAUKEE  
FEB 23 2004

'04 FEB 23 PM 3:47

CITY CLERK

CITY OF MILWAUKEE

04 FEB 23 PM 2:24

RONALD D. LLONHARDT  
CITY CLERK

RE: John and Margaret DeMore Claim and Notice of Injury under §893.80

Dear Sir/Madam:


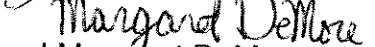
This letter notifies the City of Milwaukee of a loss we suffered on November 3, 2003 due to a back-up of sewage-contaminated water in our basement located at 9600 W. Auer Avenue in the City of Milwaukee. We are requesting reimbursement for the cost of cleaning and decontaminating our basement and for the value of personal property kept in the basement family room and laundry room.

On November 3, 2003 we discovered our basement family room filled with dark water which we soon realized was sewage-contaminated water. We contacted the city, and city crews determined that a plugged sewer on 96<sup>th</sup> Street had obstructed the flow of the sewer. After equipment was brought in to clear the sewer, the water and sewage dissipated. Because of the sewage contamination, on the advice of the city's sewer investigator, we hired a professional cleaning service to assist with the clean-up. The cleaning crew removed the carpet and pad from the floor. Because the sewage had soaked the legs and cushions of the furniture, the cleaning crew also removed all the non-metals items and anything else that had come in contact with the water.

We have attached a detailed list of the items that had to be removed and their replacement value. We are not seeking replacement value; current values are clearly lower. We will provide you a copy of the bill for the cleaning and decontamination as soon as we receive it. We are requesting \$ 15,000 to compensate us for the clean-up and property loss. This claim does not include the loss of use of the family room which was our family's primary gathering space.

We have pictures documenting the lost items which you may review. Please contact us at your convenience. We can be reached at (414) 527-4062.

Sincerely,

John and Margaret DeMore  
9600 W. Auer Ave  
Milwaukee, WI 53222

A record of documentation stating the items that were destroyed and thrown out on November fourth, 2003 due to a city sewer pipe clogged with grease. Emergency Restoration Services removed our contaminated possessions on November fourth and fifth 2003. Here is the current and comparable value for these items.

#### ITEMS AND THEIR VALUE

TWO PIECE SECTIONAL COUCH: BOSTON STORE, 1,500 & Colders, 1,200

1. GLOBE BAR: JCPENNY 150.00
2. CHERRY FIREPLACE : JCPENNY 600.00 & COLDERS 500.00
3. LOVESEAT SOFA: JCPENNY 700.00 & BOSTON STORE 800.00
4. OAK CURIO: COLDERS 550.00 & JCPENNY 650.00
5. JELLY CABINET COLDERS 500.00 & OAK WORLD 500.00
6. ANTIQUE COUCH : OPEN HOUSE 500.00 & CHATTLE CHANGERS 600.00
7. HALL TREE: POTTERY BARN 600.00 & COLDERS 700.00
8. CHERRY DINING ROOM SET: JCPENNY 1,600 AND COLDERS 1,500
9. LARGE OAK COFFEE TABLE: BOSTON STORE 600.00 & COLDERS 400.00  
LIBRARY OAK TABLE: BOSTON STORE 700.00 & JCPENNY 700.00
10. TWO OAK END TABLES: BOSTON STORE 800.00 & COLDERS 1,000
11. ONE OVER SIZED PLUSH CHAIR ; JCPENNY 600.00 & COLDERS 700.00
12. ONE RECLINER PLUSH CHAIR: COLDERS 700.00 & JCPENNY 700.00
13. SOFA SLEEPER: JCPENNY 1,300 AND COLDERS 1,600
14. ONE BAR AND MATERIALS: MERNARDS 500.00 AND HOME DEPO 650.00
15. OAK ENTERTAINMENT CENTER: BOSTON STORE 1, 300 & JCPENNY 1,400
16. WHITE ENTERTAINMENT CENTER WITH BOOKSHELVES: SEE INVOICE FROM BOSTON STORE.
17. MISSION STYLE T.V. CENTER: SEE INVOICE FROM BOSTON STORE

18. DINING ROOM SERVER JCPENNY 700.00 & COLDERS  
800.00
19. OAK FILE CABINET: TARGET 100.00 & OFFICE MAX 80.00
20. TWO KITCHEN CHAIRS: 400.00 BOSTON STORE SEE  
INVOICE
21. CHERRY MIRROR: BOSTON STORE 300.00 & POTTERY  
BARN 500.00
22. TOY CHEST BOSTON STORE 700.00 & POTTERY BARN  
FOR KIDS 800.00

ITEMS: CHILDREN'S TOYS

1. 80 VIDEOS: TARGET 16.00 & BIG K 17.00 EACH
2. ONE DRESSING TABLE JCPENNY 23.00 & TOYS R US 30.00
3. AMERICAN DOLL HORSE ROCKER: 50.00
4. STUFFED ANIMALS TEN OF THEM TOYS R US 15.00 EACH
5. DOLLS FIVE OF THEM TOYS R US 20.00 EACH
6. TOY TRUCKS AND CARS TOYS R US 100.00
7. GAMES: DUCK POND 10.00, DON'T WAKE UP DADDY 10.00,  
SORRY 8.00, OPERATION 15.00, BRATZ 10.00, CLUE JUNIOR  
10.00, MONOPOLY FOR KIDS 10.00, GO FISH 8.00, BOGGLE  
10.00, DON'T SPILL THE ICE BEANS 10.00, LUCKY DUCKS 10.00
8. DOLL CLOTHES: 25.00 TOYS R US & K BEE TOYS 30.00
9. RIDE ON / PUSH ALONG UTILITY TRUCK TOYS R US 30.00  
FLEET FARM 35.00
10. CHILDRENS BOOKS 57 TOTAL: 10.00 EACH BARNES AND  
NOBLE & TARGET

ITEMS MENS HUNTING CLOTHING

1. ROCKY BOOTS GORETEX 80.00 GANDER MOUNTAIN & BASS  
PRO 90.00

2. LACROSS ICE MAN BOOTS 100.00 GANDER MOUNTAIN & BASS PRO 100.00
3. ADIDAS HIKING BOOTS: 80.00 JCPENNY AND BOSTON STORE 90.00
4. WOOLRICH JACKET WITH FLEECELINER, WATER PROOF AND WIND PROOF - 100.00 GANDER MOUNTAIN & BASS PRO 120.00
5. CAMOFLAUGE BACK PACK: 50.00 DUNHAMS & 60.00 GANDER MT.
6. UNINSULATED COVERALL CAMOFLAUGE 80.00 SHERPERS & 100.00 GANDER MT.
7. CAMOFLAUGE PANTS 40.00 SHERPERS & BASS PRO 60.00
8. 48" BY 20" DUFFEL CAMOFLAUGE BAG 30.00 NORTHERN & 50.00 GANDER MT.
9. 24" DUFFEL BAG 30.00 NORTHERN
10. SIMMONS 10 BY 21 BINOCULARS 40.00 GANDER MT. & 50.00 NORTHERN
11. LEATHER BOOTS GANDER 80.00 & 85.00 NORTHERN
12. HIKING LEATHER BOOTS 80.00 JCPENNY & 90.00 SHERPERS
13. NOEPRENE WADERS 100.00 FLEET FARM & 120.00 SHERPERS
14. NIKE TENNIS SHOES KOHLS 50.00
15. GUN CASE 100.00 NORTHERN & 100.00 FLEET FARM

MUSIC:

STEREO SPEAKERS 2 IN A SET COLDERS 300.00 & FLANNERS 600.00  
 53 CDS TARGET 16.99 & BEST BUY 17.99 EACH  
 SUB WOOFER 10 INCH 500.00 FLANNERS & 400.00 COLDERS

ART/ PICTURES

1. HENRY MATISSE 2 PICTURES AND FRAMES: 200.00 U FRAME IT AND PRINTS PLUS

CARPET FLOOR MART 2,100 DOLLARS

WALL MATERIALS MENARDS 800.00 & HOME DEPO 900.00

TOTAL DAMAGE AND RECOVERY COST HIGH END: 24,500+2,000  
CLEAN-UP=26,500

TOTAL DAMAGE AND RECOVERY COST LOW END: 21,500 + 2,000  
CLEAN UP =23, 500

INSURANCE POLICY LIMITED DUE TO THE FACT THIS WAS NOT A  
TYPICAL FLOOD OR HOMEOWNERS FAULT 5,000