

Contact

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Top Skills

Military
Security
Training

Languages

Arabic (Elementary)

Certifications

30 Hour General Industry Outreach
Worldwide Protective Specialist
GHS and OSHA Hazardous
Communication
ICS 300
ICS 400

Honors-Awards

Military Career Awards

Kyle Mirehouse

Director - Crisis Management Operations
Milwaukee, Wisconsin

Summary

Crisis preparedness and government relations with hands-on experience in safety and security operations support. Track record providing exemplary emergency management and security practices for high-profile political leaders and government installations, executing logistics, and employee training. Best-in-class customer service and benchmark leadership applications.

Experience

Empathia, Inc.

Director - Crisis Management Operations
July 2019 - Present
Waukesha, Wisconsin

Black Swan Solutions, the crisis management services by Empathia, helps organizations respond to and recover from crises impacting small to large groups of people. Our team supplements and enhances your internal resources by providing:

- Dedicated 24/7 call center
- A global network of responders
- Critical incident response and management
- Professional on-site support
- Accounting for employees and other stakeholders
- Disaster Information Management System (DIMS®)
- Mobile app tracking – evacuation and shelter-in-place
- Organizational and management consultation
- Victim and family assistance

U.S. Marine Corps

Platoon Commander (E-6)
2005 - Present

Iraq, Okinawa, Afghanistan, and Camp Pendleton, CA

Served with distinction for 5 years with U.S. Marine Corps on active-duty. Deployed on three occasions to Iraq, Afghanistan, and Asia. Currently serving in a reserve capacity.

- + Supervise no less than 35 Marines, ensuring daily inspections related to uniforms, physical training, test scores, equipment, and safety. Directed combat operations for squad in coordinating movements with remainder of unit, ensuring availability to medical treatment and general military guidelines.
- + Conducted over 400 combat patrols in austere environments.
- + Personally developed equipment standards for platoon gear totaling over \$800,000.
- + Served with Battalion Headquarters and Service Company before discharging and operated as defense travel service agent for 1,500-personnel creating flight schedules, lodging, and transportation services.

Milwaukee County

Emergency Management Coordinator

2015 - July 2019 (4 years 7 months)

Greater Milwaukee Area

Principle authority of emergency preparedness for MKE & MWC Airports. Coordinate training, exercises, mitigation projects, and disaster response activities.

- + EOC Commander
- + Facilitator for community preparedness & mitigation efforts
- + Developed multi-agency training for over 25 local/state/private entities
- + Federal compliance liaison & coordinator
- + Exercise director for full-scale exercises
- + Member of Weapons of Mass Destruction working group, Milwaukee County Safety & Health Committee, and an auxiliary component for Milwaukee's Hospital Emergency Readiness Coalition (HERC)

Triple Canopy (A Constellis Company)

Senior Preparedness

2015 - 2016 (2 years)

Milwaukee, Wisconsin (Home) Basra, Iraq (Work)

Worked as the chief conduit between the guard force and the Department of State senior command on all matters pertaining to guard contract compliance

and retention, consulate security, and the evolving best practices for physical security.

- + Oversaw and maintained current detection, deterrence, and authentication practices and technology to verify over 25 vehicle and 100 person queues.
- + Co-developed a consulate emergency consolidation and evacuation plan for over 3,000 American and international employees.
- + Personally created and conducted daily training of over 50 personnel.

FEI Behavioral Health

Crisis Manager

2013 - 2014 (2 years)

FEI Behavioral Health, Inc. is an internationally recognized leader providing crisis management consultation. Clients included Fortune 500 hotels, charter airlines, prestigious universities, and various other domestic and international organizations.

- + Scheduled and carried out over 100 scenario-based training evolutions
- + Authored and administered webinars and conferences on behalf of FEI in reference to crisis events and safety with an average audience of 100 industry professionals
- + Managed an average annual client-based revenue portfolio of over \$150,000

Triple Canopy (A Constellis Company)

PERSONAL / PHYSICAL SECURITY SPECIALIST

2011 - 2013 (3 years)

Operated as a contractor for U.S. Department of State, providing security primarily for international law enforcement personnel as they conducted operations across the region.

- + Promoted to Tactical Commander (2nd in charge) within 60 days of hire.
- + Successfully accomplished over 300 security missions in the region.
- + Conducted monthly audits for vehicles and communication equipment worth over \$3.5 million.

Education

Capella University



Doctor of Emergency Management, Public Safety · (2014 - 2019)

American Military University

Master's Degree, Homeland Security/Emergency Management-Public Health · (2013 - 2014)

American Military University

Bachelor of Arts (BA) in Homeland Security, Homeland Security, Law Enforcement, Firefighting and Related Protective Services · (2012 - 2013)