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October 7, 2005

Mr. Keith Sommers 2423 South Lenox Street Milwaukee, WI 53207-1734

RE:

Keith Sommers

C.I. File No.: 05-S-226

Dear Mr. Sommers.

We have received your claim in the amount of \$290.00, relating to damage sustained to your garage siding in June, 2005 and July, 2005 when it was struck by City garbage carts, located at 2423 South Lenox Street.

Our investigation reveals that the Sanitation Division report completed as a result of this alleged incident notes that Sanitation crews are coached to not cause property damage when returning carts. In addition, to avoid damage, the crews do not place carts close to the garage. You phoned the Call Center on August 24, 2005 to complain that the crews had not put your carts back to the garage after collection. The crew does not recall doing any damage. As such, in the absence of proof to the contrary, we must take credence in their testimony and not accept liability. Therefore, we are denying your claim.

If you wish to appeal this decision, you may do so by sending a letter within 21 days of the date of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin 53202, requesting a hearing. 216-2221

Very truly yours,

GRAXT/ NGLEY

steven m. Carini

STEVEN M. CARINI Investigator Adjuster

SMC:ms 1058.2005-2148:97580 Mund 286-2221 Mund 286-3269 286-2813