



CITY OF MILWAUKEE  
OFFICE OF THE CITY CLERK

Tuesday, January 11, 2022

COMMITTEE MEETING NOTICE

AD 11

GUO, Zhenbo, Agent  
Charm Spa Inc  
5726 W Oklahoma Av  
Milwaukee, WI 53219

You are requested to attend a virtual hearing to be held on:

**Tuesday, January 25, 2022 at 10:40 AM**

**Regarding:** Your Massage Establishment Renewal Application as agent for "Charm Spa Inc" for "Charm Spa" at 5726 W OKLAHOMA Av.

This meeting will be held via GoToMeeting. Please see the enclosed best practices document for further instructions. The access code is <https://global.gotomeeting.com/join/522275661>. If you wish to call in, please call [+1 \(872\) 240-3311](tel:+18722403311) and use Access Code: **522-275-661**

There is a possibility that your application may be denied for one or more of the following reasons: The recommendation of the committee regarding the application shall be based on evidence presented at the hearing. Per MCO 85-2.7-4, probative evidence concerning whether or not a new license should be granted may be presented on the following subjects: whether or not the applicant meets the municipal requirements, the appropriateness of the location and premises where the licensed premises is to be located and whether use of the premises for the purposes or activities permitted by the license would tend to facilitate a public or private nuisance or create undesirable neighborhood problems such as disorderly patrons, unreasonably loud noise, litter, and excessive traffic and parking congestion. Probative evidence relating to these matters may be taken from the plan of operation submitted with the license application, if any, but shall not include the content of any music. Evidence regarding the fitness of the location of the premises to be maintained as the principal place of business, including but not limited to whether there is an overconcentration of businesses of the type for which the license is sought; whether the proposal is consistent with any pertinent neighborhood business or development plans, or the location's proximity to areas where children are typically present. The applicant's record in operating similarly licensed premises; and whether or not the applicant has been charged with or convicted of any felony, misdemeanor, municipal offense or other offense, the circumstances of which substantially relate to the activity to be permitted by the license being applied for or any other factor which reasonably relates to the public health, safety or welfare may also be considered. See attached police report or correspondence.

**Notice for applicants with warrants or unpaid fines:** Proof of warrant satisfaction or payment of fines must be submitted at the hearing on the above date and time. Failure to comply with this requirement may result in a delay of the granting/denial of your application.

Failure to attend this meeting may result in the denial of your license. Individual applicants and partnership applicants must attend or attend by an attorney. The agent or attorney for corporate or limited liability applicants must attend. If you wish to do so and at your own expense, you may be accompanied by an attorney of your choosing to represent you at this hearing.

You will be given an opportunity to speak on behalf of the application and to respond and challenge any charges or reasons given for the denial. No petitions can be accepted by the committee, unless the people who signed the petition attend the virtual hearing and are willing to testify. You may present witnesses under oath and you may also confront and cross-examine opposing witnesses under oath. If you have difficulty with the English language, you should request an interpreter attend the meeting with you, at your expense, so that you can answer questions and participate in your hearing.

PLEASE NOTE: Upon reasonable notice, efforts will be made to accommodate the needs of disabled individuals through sign language interpreters or other auxiliary aids. For additional information or to request this service, contact the Council Services Division ADA Coordinator at (414) 286-2998, Fax - (414) 286-3456, TDD - (414) 286-2025.

JIM OWCZARSKI, CITY CLERK

BY: \_\_\_\_\_  
Jim Cooney  
License Division Manager

If you have questions regarding this meeting, please contact the staff assistant, Yadira Melendez at (414) 286-2775 or [stas5@milwaukee.gov](mailto:stas5@milwaukee.gov)

**Ceella, Jessica**

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**From:** Borkowski, Mark  
**Sent:** Monday, February 8, 2021 9:07 AM  
**To:** Owczarski, Jim; Ceella, Jessica; Byrd, Yashica  
**Subject:** Fw: New Message parlor 60th & Oklahoma

Good morning,

The alderman wanted me to forward you the email from Captain Kristin Riestra regarding the Charm Spa. Please see emails below.

Respectfully,

*Sherry Prochaska*  
*Legislative Assistant*  
*11th Aldermanic District*  
*Ald. Mark Borkowski*  
[SLProchaska@milwaukee.gov](mailto:SLProchaska@milwaukee.gov)  
*Phone: 414-286-3446*  
*Fax: 414-286-3456*

**REDACTED RECORD**

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**From:** Borkowski, Mark  
**Sent:** Friday, February 5, 2021 2:01 PM  
**To:**  
**Cc:** Sen.Carpenter <Sen.Carpenter@legis.wisconsin.gov>; Sen.Larson@legis.wisconsin.gov <Sen.Larson@legis.wisconsin.gov>; Rep.Riemer@legis.wisconsin.gov <Rep.Riemer@legis.wisconsin.gov>; Riestra, Kristin <KRIEST@milwaukee.gov>  
**Subject:** FW: New Message parlor 60th & Oklahoma

Please see the attached from the Captain. She wants people to call per her note. They will be stopping by regularly this weekend. I DID NOT authorize any license renewal. It was closed and NOT be re-opened!! Right now there is an issue with the license that all day I have been trying to have removed because it should not have been there! Without that, MPD cannot shut it done unless there is illegal behavior. Not sure if we have seen ANY actual proof. A picture of a car in a parking lot proves nothing!!!! I am doing everything in my power and I will not tolerate it. Mark Borkowski

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**From:** Riestra, Kristin  
**Sent:** Friday, February 05, 2021 9:09 AM  
**To:** Borkowski, Mark  
**Subject:** RE: New Message parlor 60th & Oklahoma

Alderman-

District Six and LIU within MPD have been investigating this location,

Our Sensitive Crimes Unit also was involved and did a work up on the phone number and the location first week of October. We were able to establish that there were advertisements on adultlook website using the businesses phone number 414-737-4420- as recent as October 8, 2020.

On October 19, 2020 Sensitive Crimes Division brought this information to a Federal Task Force meeting and DCI and at that time there was no evidence that trafficking was taking place.

LIU was also involved and ticketed and shut the business down due to insufficient licensing. The business was issued there license once they completed what was required with DNS's inspection.

District Six personnel have been attempting to monitor and make traffic stops and business checks, which we are continuing to do as staffing allows. We are also working with our Sensitive Crimes Unit in an attempt to set up surveillance.

Please advise any and all neighbors that if they are seeing them open after hours to call the non-emergency number and report these issues. At this time we have NO calls for service.

**REDACTED RECORD**

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**From:** Borkowski, Mark  
**Sent:** Thursday, February 4, 2021 9:11 AM  
**To:** Riestra, Kristin <KRIEST@milwaukee.gov>  
**Subject:** FW: New Message parlor 60th & Oklahoma

Captain: Hi! Whatever we have to do. This place is still open and I am being blamed. Please HELP!!!! MBork

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**From:** \_\_\_\_\_  
**Sent:** Thursday, February 04, 2021 8:32 AM  
**To:** Joette Rockow; Borkowski, Mark; Rep.Riemer; Sen.Carpenter; Senator Larson  
**Subject:** Re: New Message parlor 60th & Oklahoma

Mr. Borkowski and the numerous people I've now included in on this email,  
HELP!!!!  
Please!!!

The massage parlor is still open!!  
They don't have there open sign lighted any longer.  
But that doesn't mean there CLOSED.

This weekend on Sunday,  
I saw a few men entering the so called massage parlor.

And tonight driving home from work the lights are on inside and there are cars in the lot at 9:45pm.  
May I asked who thought by just telling them they don't have a license to operate that this was actually going to stop this business from continuing on?

They've been operating without the license since February last year 2020 a full year.

Per Borkowski email recently, where he also stated that he dropped the ball on this business since my original email in Sept 2020 concerning this business.

Where way back in September if Mr. Borkowski would have contacted someone, any one about this they would have discovered they didn't have license then!

And then to find out that the police where never contacted about the illegal active going on here, again Mr. Borkowski didn't bother telling anyone.

And even after the owner of the property emailed Mr. Borkowski right after they where told to close. To see if he could get them reopened.

Please explain to me someone, why there wasn't any follow up on this closure to make sure they where actually closed?

And why was there not any arrest for illegal actives?

Or these poor girls that are obviously forced to work there.

Please advise what the next step is needed to get the doors of this closed permanently

A very concerned citizen,

Sent from my iPhone

On Jan 28, 2021, at 4:19 PM,

> wrote:

Thank you for standing up to them, Alderman. Good job!

**REDACTED RECORD**

On Thu, Jan 28, 2021 at 4:04 PM Borkowski, Mark <[Mark.Borkowski@milwaukee.gov](mailto:Mark.Borkowski@milwaukee.gov)> wrote:

FYI At 2:30 this afternoon (28<sup>th</sup>) the owner/translator of this business called me and asked me how they can get their license back. I left a terse voice message that his tenants lied to me and they are a "scourge" of the neighborhood. I have sent MPD over numerous times. And no there is NO WAY they will ever be back in the 11<sup>th</sup> District! MBork

**From:**

**Sent:** Thursday, January 28, 2021 3:46 PM

**To:** Borkowski, Mark

**Cc:** Main; [Sen.Larson@legis.wisconsin.gov](mailto:Sen.Larson@legis.wisconsin.gov); Sen.Carpenter; [Rep.Riemer@legis.wisconsin.gov](mailto:Rep.Riemer@legis.wisconsin.gov)

**Subject:** Re: FW: New Message parlor 60th & Oklahoma

To all:

It looks like for now and as of today...they are closed. That is great news. But it was on a technicality, so we are hoping that they REMAINED closed. I would hope that they are on DNS' "watch list." I wouldn't be surprised if they move somewhere else and just keep doing what they are doing. Human trafficking.

and I will keep our eyes on the place and let you know if they seem to be back in business.

Thank you everyone.

On Thu, Jan 28, 2021 at 1:03 PM Borkowski, Mark <[Mark.Borkowski@milwaukee.gov](mailto:Mark.Borkowski@milwaukee.gov)> wrote:

Hello Everyone: Please see the following note. I apologize for not being on my "A Game." MBork

**From:** Raden, Chad  
**Sent:** Thursday, January 28, 2021 11:15 AM  
**To:** Riestra, Kristin  
**Cc:** Borkowski, Mark  
**Subject:** RE: New Message parlor 60th & Oklahoma

Ma'am,

My officers were never notified of the previous complaints. I sent my officers out to the establishment today. The business never received its license because of a hold placed on it back in February of 2020 from DNS for an inspection. My officers advised the business of the issue and informed them they need to close because of the lack of a license. The business cooperated and closed.

**Police Sergeant Chad Raden**  
**License Investigation Unit**  
**Milwaukee Police Department**  
**414- 935-7455**  
**craden@Milwaukee.gov**

**REDACTED RECORD**

**From:** Riestra, Kristin  
**Sent:** Thursday, January 28, 2021 8:55 AM  
**To:** Raden, Chad  
**Subject:** FW: New Message parlor 60th & Oklahoma

**From:** Borkowski, Mark  
**Sent:** Thursday, January 28, 2021 8:50 AM  
**To:** Riestra, Kristin <[KRIEST@milwaukee.gov](mailto:KRIEST@milwaukee.gov)>; Ward, Michael <[mward@milwaukee.gov](mailto:mward@milwaukee.gov)>; Garcia, Fabian <[fgarci@milwaukee.gov](mailto:fgarci@milwaukee.gov)>  
**Subject:** FW: New Message parlor 60th & Oklahoma

Hi and Help!! Please Can I have an update?? Thank you. PS I am being SHAMED!!!! MBork

**From:** [redacted]  
**Sent:** Wednesday, January 27, 2021 2:52 PM  
**To:** [redacted]  
**Cc:** Borkowski, Mark; Senator Larson; Sen.Carpenter; Rep.Riemer  
**Subject:** Re: New Message parlor 60th & Oklahoma

Mr. Borkowski,  
It's been over 3 months now!!  
Since I initially reached out to you about the problem with the massage parlor (sex parlor) on 60th and Oklahoma Ave., that you personally approved!!  
\*I've now included Senator Carpenter, Senator Larson and Representative Riemer on this email.  
Can someone PLEASE help in getting this obvious sex traffic operation shut down immediately!!  
I'm not sure if the police actually have been notified that is going on?  
Or way a blind eye is being turned on this?  
This is the same operation that was taking place several years ago on the corner of 37th and Oklahoma Ave., that was shut down.  
As I stated over 3 months ago now.

They're are constant trucks, cars and men pouring into the massage parlor at all hours of the day and night 7 days a week.

Please see previous photos in A

attached emails in what is taking place here.

And how is this gone unnoticed my anyone???

Are alderman Mr. Borkowski and the police?

Can we please get this shut down immediately?

Do I need to get one of the local news channels to do an uncover

Story on this?

Mr. Borkowski Shame on you for not following through and getting this shut down yet.

Please we need this taken care of now, can one or both of the Senators help in getting this taken care of?

Thanks

Sincerely

A Very Concerned resident in the 11th aldermanic district-

Sent from my iPhone

On Oct 5, 2020, at 5:19 PM,

> wrote:  
**REDACTED RECORD**

Thank you, Alderman!

On Mon, Oct 5, 2020 at 1:42 PM Borkowski, Mark

<[Mark.Borkowski@milwaukee.gov](mailto:Mark.Borkowski@milwaukee.gov)> wrote:

Hi! Totally unaware of their Facebook page. This changes things. MPD has this info you both sent me and expect "quicker" action. This Facebook crap is really something. It defies logic why they would this. This is NOT a legit business with those messages. They are inviting "undercover" officers. Thank you for your diligence. So much for the warning! MBork

**From:**

**Sent:** Monday, October 05, 2020 1:15 PM

**To:**

**Cc:** Borkowski, Mark

**Subject:** Re: New Message parlor 60th & Oklahoma

See the attached photos from their Facebook page. This is a Human Trafficking ring. I doubt the women in these photos are over 18 years of age. And the young women inside that establishment are in trouble.

On Sun, Oct 4, 2020 at 3:02 PM Main

> wrote:

Good Morning!

it's Sunday morning at 10am and the so called massage parlor is very busy....

And not sure what type of services that there offering here this morning?

But I'm sure that not religious services!  
Attached are some photos I took just now.  
The white suv is parked there day and night. It appears that they night also be  
also living there?  
I took a close up pic of there license plate as well.  
I work nights and they are open still at 10:30pm this weekend.  
I'm just giving you an update on what it seems is going on there.  
Thanks please keep us informed  
on what the plan is to get this shut down! It's not good for this  
11th aldermanic district  
Sincerely

<image001.jpg>  
<image002.jpg>  
<image003.jpg>

<image004.jpg>  
Sent from my iPhone

REDACTED RECORD

On Sep 30, 2020, at 8:56 AM, Borkowski, Mark  
<[Mark.Borkowski@milwaukee.gov](mailto:Mark.Borkowski@milwaukee.gov)> wrote:

Hello to you both. I was finally able to stop in the establishment yesterday (29<sup>th</sup>) about 6 pm. First let me say that the owners (nice couple) came to my office about a year ago with their plans. Do not know this kind of business but it was "sold " to me as providing services like massage using warm stones on back, deep-tissue massages and rehab for athletes. Please note that the District has a couple of other Massage businesses that are very legit! It was also Strictly mentioned by myself that I would not tolerate "hanky-panky." So, Mr. Schmit your email to me on Monday (28<sup>th</sup>) was the first I have heard about them since they have been in business. And yes, I am "ticked off" that I may have been bamboozled, but I wanted to see for myself and check. At this time, I am giving them the "benefit of doubt" as they denied the allegations and stated an angry/vindictive customer has used social media against them. I was also put on the phone with the female owner and again, went over what is legit. I have someone, including MPD monitoring this business and they clearly know that I am aware of these allegations. They are on the "radar screen". Unlawful behavior will NOT be tolerated. Please stay in touch. Thank you. Mark Borkowski

**From:**  
**Sent:** Monday, September 28, 2020 3:22 PM  
**To:**  
**Cc:** Borkowski, Mark  
**Subject:** Re: New Message parlor 60th & Oklahoma

and Adlerman:

That looks pretty shady, especially from [redacted] comments about men going in and out all hours of the day. That sounds like it could be another case of Human Trafficking going on.

On Mon, Sep 28, 2020 at 10:10 AM  
[redacted] wrote:

Good Morning Alderman Borkowski,  
I'm a long time resident in your 11th aldermanic district. Recently I noticed there is a new so called Massage parlor opened across the street from Aldi's on 60th and Oklahoma Ave. It is open almost all the time and very late nights.... And I've seen men going in and out. I'm sure they are offering more then your typical massages. There was one that had opened [redacted] on the corner of 37th & Oklahoma Ave. and you ended up getting it closed down for offering sexual pleasures to the customers. I think that this establishment needs to be checked out immediately as it's not good fir the area. Thought I would bring this to your attention.  
Sincerely

\*picture attached  
<image001.jpg>

Sent from my iPhone

**REDACTED RECORD**

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*"There are two means of refuge from the miseries of life: music and cats."* Albert Schweitzer  
The City of Milwaukee is subject to Wisconsin Statutes related to public records. Unless otherwise exempted from the public records law, senders and receivers of City of Milwaukee e-mail should presume that e-mail is subject to release upon request, and is subject to state records retention requirements. See City of Milwaukee full e-mail disclaimer at [www.milwaukee.gov/email\\_disclaimer](http://www.milwaukee.gov/email_disclaimer)

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*"There are two means of refuge from the miseries of life: music and cats."* Albert Schweitzer



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*"There are two means of refuge from the miseries of life: music and cats."* Albert Schweitzer

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*"There are two means of refuge from the miseries of life: music and cats."* Albert Schweitzer

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*"There are two means of refuge from the miseries of life: music and cats."* Albert Schweitzer

**REDACTED RECORD**

# MILWAUKEE POLICE DEPARTMENT LICENSING

## CRIMINAL RECORD/ORDINANCE VIOLATION/INCIDENTS SYNOPSIS

DATE: 01/05/2022

LICENSE TYPE: MESSAGE

NEW:

RENEWAL:

No. 332499

Application Date: 01/04/2022

License Location: 5726 W Oklahoma Av

Business Name: Charm Spa

Licensee/Applicant: GUO, Zhenbo  
(Last Name, First Name, MI)

Date of Birth: 05/21/1974

Home Address: 222 W 25<sup>th</sup> Pl

City: Chicago

State: IL Zip Code: 60616

Home Phone:

This report is written by Police Officer David Novak, assigned to the License Investigation Unit, Days.

The Milwaukee Police Department's investigation regarding this application revealed the following:

1. On 01/28/2021 officers conducted a license premise check at Charm Spa, 5726 W. Oklahoma Av. The officers found the business open and operating. The employee spoke limited English and the officers used an over the phone translator. The officers advised the employee the business had no license and had to cease operations. The officers spoke with the applicant by phone and he stated he attempted to resolve the license issue in person but was not able to do so because of Covid regulations.

Charge: Massage Establishment License Required

Finding: Guilty

Sentence: Fined \$691.00

Date: 07/26/2021

Case: 21023694

2. On 02/08/2021 officers conducted a license premise check at Charm Spa, 5726 W. Oklahoma Av. The officers spoke with the manager, who provided the officers with the current licenses.
3. On 02/09/2021 officers conducted a license premise check at Charm Spa, 5726 W. Oklahoma Av. The officers spoke with the employee through a phone translator. The officers advised they were concerned of underage girls working at the location. She stated they work with an advertising company and she stated the officers could talk with them about the advertisements. The officers also advised of complaints of sexual acts being performed. The

employee stated she has been asked to perform sexual acts but has always refused. She then showed the officer messages the business has received requesting sexual acts and the business responses that they only performed massages. She stated she welcomed the officer's help to address these issues.

4. On 02/13/2021 at 8:09pm officers conducted a license premise check at Charm spa, 5726 W. Oklahoma Av. The officers spoke with the employee, who provided the current licenses.
5. On 02/18/2021 at 7:30pm officers conducted a license premise check at Charm Spa, 5726 W. Oklahoma Av. The officer observed no customers in the business. The employee called the translator on the phone because of her limited English. The employee stated she was concerned the neighbors would think there was a problem because of the amount of police visits. The officer stated he was just instructed to check the licenses.

# Milwaukee Police Department

749 W. State Street Milwaukee, WI 53233

414-933-4444

Case #:210280049

OtherEvent #: 21-LP-0331

## Incident

### 5726 W OKLAHOMA AV Milwaukee,

Incident Date/Time:: 01/28/2021 09:59:16

CAD Number:: 210280788

## Business Agent (1)

### GUO, ZHENBO

Person Involvement: (Must choose Agent  
AGENT from drop down);

DOB:: 05/21/1974

Sex:: MALE

Race:: ASIAN

Phone 1 Number:: (312)-273-7375

Phone 1 Type:: Phone

Address:: 222 W 25TH PL

City:: CHICAGO

State:: ILLINOIS

Zip Code:: 60616

## Licensed Persons Involved (1)

### WANG, ZHIRONG

Person Involvement:: Employee

DOB:: 08/20/1981

Sex:: FEMALE

Race:: WHITE

Address:: 222 W 25TH PL

Apartment or Suite:: 222

City:: CHICAGO

State:: ILLINOIS

Zip Code:: 60616

## Licensed Premise Data (1)

### CHARM SPA

Phone 1 Number:: (414)-737-4420

Address:: 5726 W OKLAHOMA AV

City:: MILWAUKEE

State:: WISCONSIN

Zip Code:: 53219

License Type:: Other

Licensee Notification Was Made:: Yes

Licensee Notified Date/Time:: 01/28/2021 12:00:00

Business Was Cited For Violation:: Yes

Citation Number: (Additional Citations List In Narrative): 6163741-3

Violation/Ordinance Number:: 75-21-2

Licensee was cooperative: (If not explain in narrative): Yes

# Milwaukee Police Department

749 W. State Street Milwaukee, WI 53233

414-933-4444

Case #:210280049

OtherEvent #: 21-LP-0331

Licensee or Manager was on premises at time of violation/incident::

No

## Narrative (1)

### INITIAL INVESTIGATION

Benitez, Xavier J 012992

01/28/2021

This report is being submitted by PO Xavier Benitez assigned to the License Investigation Unit.

On Thursday January 28th, 2020 at 10:00am PO Penny MONREAL and I conducted a license business check at 5726 W. Oklahoma Ave (Charm Spa) I was equipped with an Axon worn body camera at the time of the premise check. To view the interaction in it's entirety please review Axon camera footage.

Upon exiting my police vehicle I observed that the open sign of the business was illuminated and flashing "Open" Officers entered the business with no employees in the front. Officers were then greeted by an employee later identified as Zhirong WANG (f/a 08/21/81) who had difficulty speaking English due to a language barrier. Ms. WANG stated she speaks Chinese and her English was limited. Officers were attempting to use google translate when Ms. WANG used her telephone, to contact a live person translator. The translator on the phone identified himself as Christopher GAN (m/a 01/27/72) who stated that he translates for the business, English to Chinese.

Ms. WANG with Mr. GAN translating was informed the business does not have a valid massage license to run the business. Ms. WANG showed officers a occupancy permit for the location, but was informed that the City of Milwaukee never granted the massage license from January of 2020. Ms. WANG was informed the license was held up due to the city inspector never being allowed on premise to finish a final inspection. Ms. WANG was informed that business was not allowed to operate, cease all in person services, until the massage license is approved from the city. Mr. GAN stated that he informed Ms. WANG, and she acknowledged that she would comply.

Mr. GAN stated that he will inform the business agent, Mr. GUO of the information. I informed Mr. GAN that I will also call the agent to verify that he understands regarding the interaction and that a citation would be issued regarding the operation without an approved massage license.

I received a call from Mr. GAN with the business agent on the phone, who stated that they attempted to resolve the license issue in person. However they were not able to do so , due to the City of Milwaukee Covid -19 restrictions. Mr. Gan stated that at city hall there is no in person business currently conducted, the business is done by phone and email. Mr. GAN stated that they did leave a message with the City of Milwaukee License Division, regarding the issue, and hope to have an update soon.

End of report.

# Milwaukee Police Department

749 W. State Street Milwaukee, WI 53233

414-933-4444

Case #:210280049

OtherEvent #: 21-LP-0331

<b>Officer (2)</b>
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<b>Reporting Officer:</b>	Benitez, Xavler J (012992)	01/28/2021 11:51:00
<b>Section: (Work Location):</b>	27	
<b>Approving Officer:</b>	Raden, Chad M (010032)	02/02/2021 10:32:38
<b>Section: (Work Location):</b>	27	

# Milwaukee Police Department

749 W. State Street Milwaukee, WI 53233

414-933-4444

Case #:210390158

OtherEvent #: 21-LP-0438

## Incident

### 5726 W OKLAHOMA AV MILWAUKEE, WISCONSIN 53219

Incident Date/Time:: 02/08/2021 20:55:00  
CAD Number:: 210380183  
District:: 6  
Beat:: 620  
Reporting Area:: 6365

## Business Agent (1)

### GUO, ZHENBO

Person Involvement: (Must choose Agent  
AGENT from drop down):  
DOB:: 05/21/1974  
Sex:: MALE  
Race:: ASIAN  
Phone 1 Number:: (312)-273-7375  
Phone 1 Type:: Phone  
Address:: 222 W 25TH PL  
City:: CHICAGO  
State:: ILLINOIS  
Zip Code:: 60616

## Licensed Persons Involved (1)

### WANG, ZHIRONG

Person Involvement:: Employee  
DOB:: 08/20/1981  
Sex:: FEMALE  
Race:: WHITE  
Address:: 222 W 25TH PL  
Apartment or Suite:: 222  
City:: CHICAGO  
State:: ILLINOIS  
Zip Code:: 60616

## Licensed Premise Data (1)

### CHARM SPA

Phone 1 Number:: (414)-737-4420  
Phone 1 Type:: Phone  
Address:: 5726 W OKLAHOMA AV  
City:: MILWAUKEE  
State:: WISCONSIN  
Zip Code:: 53219  
Licensee Notification Was Made:: No  
Business Was Cited For Violation:: No  
Licensee was cooperative: (If not explain in narrative): Yes

# Milwaukee Police Department

749 W. State Street Milwaukee, WI 53233

414-933-4444

Case #:210390158

OtherEvent #: 21-LP-0438

Licensee or Manager was on premises at time of violation/incident::

No

## Narrative (1)

### INITIAL INVESTIGATION

Yang, Joshua 019787

02/11/2021

This report is written by P.O. Joshua YANG, assigned to District Six, Late Power Shift. On Monday, February 8, 2021, I was assigned to Squad 6468 (License Premise Car) with P.O. Jordan HEMMING.

At approximately 8:55 pm, P.O. HEMMING and I conducted a license premise check at 5726 W. Oklahoma Ave. (Charm Spa), located in the City and County of Milwaukee.

Upon arrival, I entered the business through the south side doors and observed that there appeared to be no customers inside. I was met by a female subject who stated she is the manager of the location and was later identified as **Zhirong WANG (A/F, 8/20/81)**. WANG provided me a copy of the massage license# 0000336 which was up to date.

WANG was cooperative and was issued a contact card (PF-6).

End of report.

## Officer (2)

Reporting Officer:	Yang, Joshua (019787)	02/11/2021 20:31:00
Section: (Work Location):	64	
Approving Officer:	Raden, Chad M (010032)	02/12/2021 10:36:31
Section: (Work Location):	27	



# Milwaukee Police Department

749 W. State Street Milwaukee, WI 53233

414-933-4444

Case #:210400103

OtherEvent #: 21-LP-0421

## Incident

### 5726 W OKLAHOMA AV MILWAUKEE, WISCONSIN 53219

Incident Date/Time:: 02/09/2021 15:41:00  
CAD Number:: 210401515  
District:: 6  
Beat:: 620  
Reporting Area:: 6365

## Business Agent (1)

### GUO, ZHENBO

Person Involvement: (Must choose Agent  
AGENT from drop down):  
DOB:: 05/21/1974  
Sex:: MALE  
Race:: ASIAN  
Phone 1 Number:: (312)-273-7375  
Phone 1 Type:: Phone  
Address:: 222 W 25TH PL  
City:: CHICAGO  
State:: ILLINOIS  
Zip Code:: 60616

## Licensed Persons Involved (1)

### WANG, ZHIRONG

Person Involvement:: Employee  
DOB:: 08/20/1981  
Sex:: FEMALE  
Race:: WHITE  
Address:: 1744 S 63RD ST  
City:: WEST ALLIS  
State:: WISCONSIN  
Zip Code:: 53214

## Licensed Premise Data (1)

### CHARM SPA

Phone 1 Number:: (414)-737-4420  
Phone 1 Type:: Main  
Address:: 5726 W OKLAHOMA AV  
City:: MILWAUKEE  
State:: WISCONSIN  
Zip Code:: 53219  
License Type:: Other  
Licensee Notification Was Made:: Yes  
Licensee Notified Date/Time:: 02/09/2021 15:50:00  
Business Was Cited For Violation:: No

# Milwaukee Police Department

749 W. State Street Milwaukee, WI 53233

414-933-4444

Case #:210400103

OtherEvent #: 21-LP-0421

Licensee was cooperative: (If not explain in narrative): Yes

Licensee or Manager was on premises at time of violation/incident:: No

## Narrative (1)

### BUSINESS CHECK

Ward, Michael S 024624

02/09/2021

This report is written by Police Officer Michael WARD assigned to District 6, Early Power, Community Liaison Office. On this day I was assigned to Squad 6264, with Police Officer Fabian GARCIA. I was equipped with a Milwaukee Police Department Axon Body Worn Camera which was activated during the Business Check that was conducted.

On Tuesday, February 9th, 2021, we conducted a Business Check of Charm Spa, located at 5726 W. Oklahoma Ave., which is in the City and County of Milwaukee.

As we entered the location we were greeted by Zhirong WANG (A/F, 8-20-2021), who is an employee of the location. WANG contacted a Christopher GAN (A/M, 1-27-1972) via telephone who was able to translate for us.

We advised GAN to inform WANG why we were conducting a business check of the location. GAN was advised to inform WANG that the 11th District Alderman's Office have received complaints regarding the location. GAN was advised to inform WANG the advertisement linked to their Facebook has brought up concerns regarding underage girls working at the location. WANG responded to GAN, and GAN advised us that they work with an advertisement company. GAN stated he could provide us with the number for the advertisement company if we would like to speak with them.

We advised GAN to inform WANG the other concern was sexual acts being performed at the location for money. WANG responded to GAN, GAN stated there are no sexual acts being performed at the location. GAN stated WANG has been asked to perform sexual acts and she refuses. WANG told GAN the costumers threaten to call and file a complaint stating they perform sexual acts to get the business in trouble. WANG showed PO GARCIA the work phone which showed massages asking if they perform sexual acts. The Massage Parlor phone stated no and they only offer massages.

We advised GAN to inform WANG that District 6 Officers would be conducting routine Business Checks of the property. GAN stated WANG welcomed the business checks and

# Milwaukee Police Department

749 W. State Street Milwaukee, WI 53233

414-933-4444

Case #:210400103

OtherEvent #: 21-LP-0421

asked if there was anything the business could do to assist with addressing these issues.  
GAN and WANG were cooperative during our Business Check.

WANG was given a Community Contact Card.

This concludes my report.

## Officer (3)

<b>Reporting Officer:</b>	Ward, Michael S (024624)	02/09/2021 18:21:00
<b>Section: (Work Location):</b>	62	
<b>Approving Officer:</b>	McBride, Christopher E (018557)	02/10/2021 18:14:34
<b>Section: (Work Location):</b>	62	
<b>Reporting Officer:</b>	Garcla, Fablan (022611)	02/09/2021 18:21:00
<b>Section: (Work Location):</b>	62	

# Milwaukee Police Department

749 W. State Street Milwaukee, WI 53233

414-933-4444

Case #:210440117

OtherEvent #: 21-LP-0458

## Incident

### 5726 W OKLAHOMA AV MILWAUKEE, WISCONSIN 53219

Incident Date/Time:: 02/13/2021 20:09:00  
CAD Number:: 210441989  
District:: 6  
Beat:: 620  
Reporting Area:: 6365

## Business Agent (1)

### GUO, ZHENBO

Person Involvement: (Must choose Agent  
AGENT from drop down):  
DOB:: 05/21/1974  
Sex:: MALE  
Race:: ASIAN  
Phone 1 Number:: (312)-273-7375  
Phone 1 Type:: Phone  
Address:: 222 W 25TH PL  
City:: CHICAGO  
State:: ILLINOIS  
Zip Code:: 60616

## Licensed Persons Involved (1)

### WANG, ZHIRONG

Person Involvement:: Employee  
DOB:: 08/20/1981  
Sex:: FEMALE  
Race:: WHITE  
Address:: 222 W 25TH PL  
Apartment or Suite:: 222  
City:: CHICAGO  
State:: ILLINOIS  
Zip Code:: 60616

## Licensed Premise Data (1)

### CHARM SPA

Phone 1 Number:: (414)-737-4420  
Phone 1 Type:: Phone  
Address:: 5726 W OKLAHOMA AV  
City:: MILWAUKEE  
State:: WISCONSIN  
Zip Code:: 53219  
Licensee Notification Was Made:: No  
Business Was Cited For Violation:: No  
Licensee was cooperative: (if not Yes  
explain in narrative):

# Milwaukee Police Department

749 W. State Street Milwaukee, WI 53233

414-933-4444

Case #:210440117

OtherEvent #: 21-LP-0458

Licensee or Manager was on premises at time of violation/incident::

No

## Narrative (1)

### INITIAL INVESTIGATION

Yang, Joshua 019787

02/14/2021

This report is written by P.O. Joshua YANG, assigned to District Six, Late Power Shift. On Saturday, February 13, 2021, I was assigned to Squad 6468 (License Premise Car) with P.O. Joel BUNKELMAN.

At approximately 8:09 pm, P.O. BUNKELMAN and I conducted a license premise check at 5726 W. Oklahoma Ave. (Charm Spa), located in the City and County of Milwaukee.

Upon arrival, I entered the business and observed that there were no customers inside of the front lobby. I spoke with an employee who did appear to speak limited English but was later identified as **Zhirong WANG (A/F, 8/20/81)**. WANG provided the massage license# 0000336 for the location, which was up to date.

End of report.

## Officer (2)

Reporting Officer:	Yang, Joshua (019787)	02/14/2021 00:45:00
Section: (Work Location):	64	
Approving Officer:	Raden, Chad M (010032)	02/15/2021 11:35:54
Section: (Work Location):	27	

# Milwaukee Police Department

749 W. State Street Milwaukee, WI 53233

414-933-4444

Case #: 210490126

OtherEvent #: 21-LP-0499

## Incident

### 5726 W OKLAHOMA AV MILWAUKEE, WISCONSIN 53219

Incident Date/Time:: 02/18/2021 19:30:00  
CAD Number:: 210492144  
District:: 6  
Beat:: 620  
Reporting Area:: 6365

## Business Agent (1)

### GUO, ZHENBO

Person Involvement: (Must choose Agent  
AGENT from drop down): Agent  
DOB:: 05/21/1974  
Sex:: MALE  
Race:: ASIAN  
Phone 1 Number:: (312)-273-7375  
Phone 1 Type:: Phone  
Address:: 222 W 25TH PL  
City:: CHICAGO  
State:: ILLINOIS  
Zip Code:: 60616

## Licensed Persons Involved (1)

### WANG, ZHIRONG

Person Involvement:: Employee  
DOB:: 08/20/1981  
Sex:: FEMALE  
Race:: WHITE  
Address:: 222 W 25TH PL  
Apartment or Suite:: 222  
City:: CHICAGO  
State:: ILLINOIS  
Zip Code:: 60616

## Licensed Premise Data (1)

### CHARM SPA

Phone 1 Number:: (414)-737-4420  
Phone 1 Type:: Phone  
Address:: 5726 W OKLAHOMA AV  
City:: MILWAUKEE  
State:: WISCONSIN  
Zip Code:: 53219  
Licensee Notification Was Made:: No  
Business Was Cited For Violation:: No  
Licensee was cooperative: (if not explain in narrative): Yes

# Milwaukee Police Department

749 W. State Street Milwaukee, WI 53233

414-933-4444

Case #:210490126

OtherEvent #: 21-LP-0499

Licensee or Manager was on premises at time of violation/incident::

No

## Narrative (1)

### INITIAL INVESTIGATION

Yang, Joshua 019787

02/18/2021

This report is written by P.O. Joshua YANG, assigned to District Six, Late Power Shift. On Thursday, February 18, 2021, I was assigned to Squad 6468 (License Premise Car) with P.O. Joel BUNKELMAN.

At approximately 7:30 pm, P.O. BUNKELMAN and I were instructed to conduct a license premise check at 5726 W. Oklahoma Ave. (Charm Spa), located in the City and County of Milwaukee.

Upon arrival, P.O. BUNKELMAN and I entered through the southern doors and observed that there were no customers inside. I spoke with the same employee who I've encountered on the previous checks and she was later identified as **Zhirong WANG (A/F, 8/20/81)**. WANG speaks very limited English and began to call someone on her cellphone. WANG spoke with the subject on the phone and then handed me the cellphone. I spoke with a subject who identified himself as Chris GEN and stated he was the translator. I advised Chris that I don't need a translator and that I was at the location to conduct a check on the license for the business. WANG spoke with Chris again and while the phone was on speaker, Chris stated that WANG advised him that due to the number of times that officers have stopped to check in on the location, she is afraid that the neighbors will think there is something going on at the location. I stated to Chris to advise WANG that we are only here to check the license for the business and we are being instructed to do so.

I later observed that the massage license# 0000336 was up to date for the location.

End of report.

## Officer (2)

Reporting Officer:	Yang, Joshua (019787)	02/18/2021 20:31:00
Section: (Work Location):	64	
Approving Officer:	Cherone, Gary S (012840)	02/19/2021 02:53:54
Section: (Work Location):	64	

# Milwaukee Police Department

749 W. State Street Milwaukee, WI 53233

414-933-4444

Case #:210490126

OtherEvent #: 21-LP-0499





Tuesday, January 11, 2022



# Notice of Public Hearing

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GUO, Zhenbo  
Charm Spa at 5726 W OKLAHOMA Av.  
Massage Establishment Renewal Application

**Tuesday, January 25, 2022 at 10:40 AM**

To whom it may concern:

The above application has been made by the above named applicant(s). This requires approval from the Licenses Committee and the Common Council of the City of Milwaukee. The hearing before the Licenses Committee will take place virtually on 01/25/2022 at 10:40 AM. This is a public hearing. Those wishing to view the proceeding are able to do so via the City Channel – Channel 25 on Spectrum Cable – or on the Internet at <http://city.milwaukee.gov/citychannel>. Those wishing to provide oral testimony will be asked to do so by phone or internet and are asked to contact the staff assistant, Yadira Melendez at (414) 286-2775 or [stasst5@milwaukee.gov](mailto:stasst5@milwaukee.gov) for necessary information. Please make such requests no later than one business day prior to the start of the meeting. You are not required to attend the hearing, but please see the information below if you would like to provide testimony. Once the Licenses Committee makes its recommendation, this recommendation is forwarded to the full Common Council for approval at its next regularly scheduled hearing.

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## Important details for those wishing to provide information for the Licenses Committee to consider when making its recommendation:

1. The license application is scheduled to be heard at the above time. Due to other hearings running longer than scheduled, you may have to wait some time to provide your testimony.
2. You must testify as to matters that you have personally experienced or seen. (You cannot provide testimony for your neighbor, parent or anyone else; this is considered hearsay and cannot be considered by the committee.)
3. No letters or petitions can be accepted by the committee (unless the person who wrote the letter or the persons who signed the petition are willing to testify).
4. Persons opposed to the license application are given the opportunity to testify first; supporters may testify after the opponents have finished.
5. When you are called to testify, you will be sworn in and asked to give your name, and address. (If your first and/or last names are uncommon please spell them.)
6. You may then provide testimony.
  - a. Include only information relating to the above license application.
  - b. Include only information you have personally witnessed or seen.
  - c. Provide concise and relevant information detailing how this business has affected or may affect the peaceful enjoyment of your neighborhood.
  - d. If by the time you have the opportunity to testify, the information you wish to share has already been provided to the committee, you may state that you agree with the previous testimony. Redundant or repetitive testimony will not assist the committee in making its recommendation.
7. After giving your testimony, the members of the Licenses Committee and the licensee may ask questions regarding the testimony you have given or other factors relating to the license application.
8. Business Competition is not a valid basis for denial or non-renewal of a license.

**Please Note: If you have submitted an objection to the above application your objection cannot be considered by the committee unless you personally testify at the hearing.**







CURRENT OCCUPANT	5634 W OKLAHOMA AVE, 222	MILWAUKEE, WI 53219-4404
CURRENT OCCUPANT	5634 W OKLAHOMA AVE, 223	MILWAUKEE, WI 53219-4404
CURRENT OCCUPANT	5634 W OKLAHOMA AVE, 224	MILWAUKEE, WI 53219-4404
CURRENT OCCUPANT	5634 W OKLAHOMA AVE, 225	MILWAUKEE, WI 53219-4404
CURRENT OCCUPANT	5634 W OKLAHOMA AVE, 226	MILWAUKEE, WI 53219-4404
CURRENT OCCUPANT	5634 W OKLAHOMA AVE, 227	MILWAUKEE, WI 53219-4404
CURRENT OCCUPANT	5634 W OKLAHOMA AVE, 228	MILWAUKEE, WI 53219-4404
CURRENT OCCUPANT	5634 W OKLAHOMA AVE, 229	MILWAUKEE, WI 53219-4404
CURRENT OCCUPANT	5634 W OKLAHOMA AVE, 230	MILWAUKEE, WI 53219-4404
CURRENT OCCUPANT	5634 W OKLAHOMA AVE, G1	MILWAUKEE, WI 53219-4404
CURRENT OCCUPANT	5634 W OKLAHOMA AVE, G2	MILWAUKEE, WI 53219-4404
CURRENT OCCUPANT	5634 W OKLAHOMA AVE, G3	MILWAUKEE, WI 53219-4404
CURRENT OCCUPANT	5634 W OKLAHOMA AVE, G4	MILWAUKEE, WI 53219-4404
CURRENT OCCUPANT	5634 W OKLAHOMA AVE, G5	MILWAUKEE, WI 53219-4404
CURRENT OCCUPANT	5634 W OKLAHOMA AVE, G6	MILWAUKEE, WI 53219-4404
CURRENT OCCUPANT	5642 W OKLAHOMA AVE	MILWAUKEE, WI 53219-4404
CURRENT OCCUPANT	5644 W OKLAHOMA AVE	MILWAUKEE, WI 53219-4404
CURRENT OCCUPANT	5701 W OKLAHOMA AVE	MILWAUKEE, WI 53219-4302
CURRENT OCCUPANT	5701 W OKLAHOMA AVE, 1	MILWAUKEE, WI 53219-4302
CURRENT OCCUPANT	5701 W OKLAHOMA AVE, 2	MILWAUKEE, WI 53219-4302
CURRENT OCCUPANT	5702 W OKLAHOMA AVE	MILWAUKEE, WI 53219-4301
CURRENT OCCUPANT	5704 W OKLAHOMA AVE	MILWAUKEE, WI 53219-4301
CURRENT OCCUPANT	5714 W OKLAHOMA AVE, 2	MILWAUKEE, WI 53219-4301
CURRENT OCCUPANT	5714 W OKLAHOMA AVE, 3	MILWAUKEE, WI 53219-4301
CURRENT OCCUPANT	5714 W OKLAHOMA AVE, 4	MILWAUKEE, WI 53219-4301
CURRENT OCCUPANT	5716 W OKLAHOMA AVE, 1	MILWAUKEE, WI 53219-4301
CURRENT OCCUPANT	5804 W BENNETT AVE	MILWAUKEE, WI 53219-3132
CURRENT OCCUPANT	5805 W BENNETT AVE	MILWAUKEE, WI 53219-3133
CURRENT OCCUPANT	5811 W BENNETT AVE	MILWAUKEE, WI 53219-3133

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Total Records: 169

Radius: 250.0 feet and Center of Circle: 5726 W Oklahoma Av



# MESSAGE ESTABLISHMENT LICENSE SUPPLEMENTAL RENEWAL APPLICATION

Office of the City Clerk License Division  
200 E. Wells St. Room 105, Milwaukee, WI 53202  
(414) 286-2238 [license@milwaukee.gov](mailto:license@milwaukee.gov) [www.milwaukee.gov/license](http://www.milwaukee.gov/license)

Legal Entity Name: Charm Spa Inc

Premises Address: 5726 W OKLAHOMA AV, MILWAUKEE, WI 53219

## CHANGES SINCE LAST APPLICATION?

Are there any changes in your plans to address litter, noise, and/or security?

No  Yes If yes, describe: \_\_\_\_\_

Are there any changes to the hours of operation (as listed on your current license)?

No  Yes If yes, describe: \_\_\_\_\_

Are there any changes to your current plan of operation or floor plan\*?  No  Yes If yes, describe: \_\_\_\_\_

\*If there are changes to the floor plan, a new floor plan must be submitted with this renewal application. A sample plan can be found online at [www.milwaukee.gov/licenses](http://www.milwaukee.gov/licenses) under License Forms and Related Information.

## SIGNATURE

Signature of Sole Proprietor; a Partner;  
or if a Corporation or LLC, the Agent must sign: X zhenbo Gao

ALSO COMPLETE REVERSE SIDE