

CITY OF MILWAUKEE
 CERTIFIED PROVIDER MONTHLY REPORT

PROVIDER	
FOR MONTH/YEAR OF	

911 INCIDENT INFORMATION			DATA	
Total primary incidents dispatched by MFD for month				
Number of requests unable to handle as primary provider				
Turnback percentage for primary incidents				
Total back up incidents dispatched by MFD for month				
Number of requests unable to handle as back up provider				
Turnback percentage for back up incidents				
911 PRIMARY RESPONSE INFORMATION				
Total private provider primary vehicle responses				
EMERGENCY	Responses as primary provider	Total		
		MFD unit on scene		
		No MFD unit on scene		
PRIMARY RESPONSE	Primary response time	8 min. 59 sec. or less (90% STANDARD)		
		12 min. 59 sec. or less (99% STANDARD)		
	Include MFD incident number and explanation	Greater than 12 min. 59 sec.		
NON-EMERGENCY	Responses as primary provider	Total		
PRIMARY RESPONSE	Response time	14 min. 59 sec. or less (90% STANDARD)		
	Include MFD incident number and explanation	Greater than 14 min. 59 sec.		
911 BACK UP RESPONSE INFORMATION			DATA	
Number of emergency responses as a back up provider				
Back up response time 90%				
Back up response time 99%				
Number of non-emergency responses as a back up provider				
Back up response time 90%				

12/5/2017

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