

6/14/01

TO Whom it may Concern:

I would like to file an appeal
Regarding the claim I
submitted for damages to
my car on March 14, 2001. I
received the letter dated
5/22/01 on June 9, 2001.
I respectfully request a
hearing date on this matter.

Sincerely
Jami Heisi

CITY OF MILWAUKEE

2001 JUN 12 PM 1:56

RONALD D. LEONHARDT
CITY CLERK I

FILE NO: 01-5-100

March 16, 2000

City Clerk
Attn: Claims
200 E. Wells Street, Room 205
Milwaukee, WI 53202-3567

5
CITY OF MILWAUKEE
2001 MAR 19 PM 3:24
RONALD D. LEONHARDT
CITY CLERK

Dear Clerk:

I would like to file a claim with the City of Milwaukee for damage I sustained to my car on March 14, 2001 at 12:15pm. I was driving northbound on South 70th Street around the 600-200 block of South 70th Street. I was driving in the right hand lane and hit a very large pot hole and several smaller pot holes before I had the opportunity to pull over. I heard a large sound (like a gun shot) and pulled over. The front right tire of my 2000 Toyota Corolla was blown out and the rim was bent. The hub-cap was thrown into the grass near the road. It is cracked in multiple places and will not stay on the tire. I changed the tire and put on my spare. I took my car to Wilde Toyota the next day for repair. While driving my car to the shop my car was pulling dramatically to the right. I advised the shop of this and they verified my car was out of alignment. My car damages were a new tire, rim, hub-cap and alignment in the amount of \$402.23. I have attached a copy of the bill for the repairs. I also have attached a copy of the printout from my wheel alignment. It includes both before and after calculations. I have also included pictures of the pot-holes prior to their repair. I spent three hours at the shop having my car repaired. I would like to be reimbursed for the expense to have my car repaired and any reasonable amount for my time. I called the Street Maintenance number to inform them of the severe road damage shortly after the incident. I went past the same area yesterday and the pot-holes in the road over that four block area have since been repaired. I feel the damage to my car was a direct result of the street being in disrepair.

Sincerely,

Jamie Heise

Jamie Heise
3064 S. 55th Street
Milwaukee, WI 53219
Home phone: 414-543-8482
Work phone: 414-302-6120 (day)

CITY OF MILWAUKEE
RECEIVED
OFFICE OF
CITY ATTORNEY
01 MAR 19 PM 3:48

Before

Name _____
 Address _____
 Telephone _____
 Vehicle _____
 License _____
 Mileage _____
 Technician _____
 Time and Date 15:15:53 03/15/01
 Specifications Toyota
 98-00 Corolla

Left Front

Min.	Nominal	Max.	Actual
- 0.93°	- 0.18°	0.57°	0.1°
0.57°	1.32°	2.07°	1.8°
- 0.05°	0.05°	0.15°	0.28°
			12.3°
			12.4°

Right Front

Actual	Min.	Nominal	Max.
- 0.4°	- 0.93°	- 0.18°	0.57°
1.3°	0.57°	1.32°	2.07°
0.04°	- 0.05°	0.05°	0.15°
13.3°			
13.0°			

SAI
 Included Angle
 Turning Angle

Front

	Actual	Min.	Nominal	Max.
Cross Camber	0.4°	- 0.75°	0.00°	0.75°
Cross Caster	0.5°	- 0.75°	0.00°	0.75°
Total Toe	0.31°	- 0.10°	0.10°	0.30°
Set Back	-0.05°			

Left Rear

Min.	Nominal	Max.	Actual
- 1.67°	- 0.92°	- 0.17°	- 1.0°
0.10°	0.20°	0.30°	0.09°

Right Rear

Actual	Min.	Nominal	Max.
- 2.0°	- 1.67°	- 0.92°	- 0.17°
0.36°	0.10°	0.20°	0.30°

Rear

	Actual	Min.	Nominal	Max.
Total Toe	0.44°	0.20°	0.40°	0.60°
Thrust Angle	-0.14°			

After

Name _____
 Address _____
 Telephone _____
 Vehicle _____
 License _____
 Mileage _____
 Technician _____
 Time and Date 15:25:57 03/15/01
 Specifications Toyota
 98-00 Corolla

Left Front

Min.	Nominal	Max.	Actual
- 0.93°	- 0.18°	0.57°	0.1°
0.57°	1.32°	2.07°	1.8°
- 0.05°	0.05°	0.15°	0.05°
			12.3°
			12.4°

Right Front

Actual	Min.	Nominal	Max.
- 0.2°	- 0.93°	- 0.18°	0.57°
1.3°	- 0.57°	1.32°	2.07°
0.04°	- 0.05°	0.05°	0.15°
13.2°			
13.0°			

Front

	Actual	Min.	Nominal	Max.
Cross Camber	0.3°	- 0.75°	0.00°	0.75°
Cross Caster	0.5°	- 0.75°	0.00°	0.75°
Total Toe	0.09°	- 0.10°	0.10°	0.30°
Set Back	-0.07°			

Left Rear

Min.	Nominal	Max.	Actual
- 1.67°	- 0.92°	- 0.17°	- 1.0°
0.10°	0.20°	0.30°	0.24°

Right Rear

Actual	Min.	Nominal	Max.
- 1.1°	- 1.67°	- 0.92°	- 0.17°
0.24°	0.10°	0.20°	0.30°

Rear

	Actual	Min.	Nominal	Max.
Total Toe	0.47°	0.20°	0.40°	0.60°
Thrust Angle	0.00°			

WILDE TOYOTA

3225 S. 108th Street
WEST ALLIS, WISCONSIN 53227

Telephone (414) 545-8010



CUSTOMER NO. 91131	ADVISOR LEE PETERS	CARD NO. 803	DATE OFFERED BACK 03/15/01	INVOICE NO. TUCS275125
LABOR RATE		LICENSE NO.	MILEAGE IN 29192	COLOR SILV STR OP
YEAR/MAKE/MODEL 00/TOYOTA/COROLLA/4DR CE 4SPD AUTO		DELIVERY DATE 01/25/00		DELIVERY MILES 5422
VEHICLE ID. NO. 1 X R G B Y Z 0 0 8		SELLING DEALER NO.		PRODUCTION DATE 08/01/99
RESIDENCE PHONE 414-543-6482		BUSINESS PHONE 414-358-3900		CW 012500
MILWAUKEE, WI 53219		P.O. DATE 03/15/01		MILEAGE OUT MO: 29192

LABOR & PARTS
 JW 1 1010Z FRONT SUSPENSION TECH(S):614 38.00
 RIGHT FRONT TIRE BLEW OUT AFTER HITTING POT HOLE
 RIM BENT AND TIRE SIDEWALL BLOWN OUT
 MOUNT AND BALANCE TIRE AND RIM

PARTS	QTY	PI NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 1	1	42611-1A140-01	WHEEL, DISC	97.82	97.82
JOB # 1	1	TIRE		79.95	79.95
JOB # 1	1	42621-AB010	CAP, WHEEL	89.78	89.78
JOB # 1 TOTAL PARTS					267.55
JOB # 1 TOTAL LABOR & PARTS					305.55

JW 2 10TQZ4ALN 4 WHEEL ALIGNMENT TECH(S):614 69.95
 CAR PULLS/DRIFTS
 COMPLETE FOUR WHEEL ALIGNMENT

PARTS	QTY	PI NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 2 TOTAL PARTS					0.00
JOB # 2 TOTAL LABOR & PARTS					69.95

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A	SS	HAZARDOUS WASTE REMOVAL/SHOP SUPP		5.40
TOTAL - MISC				5.40

ESTIMATE
 CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
 ORIGINAL ESTIMATE OF \$325.00 (+TAX)
 APPROVED REVISED ESTIMATE (# 1) OF \$402.23 (+TAX) ON 03/15/01 AT 03:43pm
 BY MRS. HEISE COMMENTS

WILDE TOYOTA IS PLEASED TO OFFER LIFETIME WARRANTY ON PURCHASED REPLACEMENT MUFFLERS, EXHAUST PIPES, STRUTS AND STRUT INSERTS FOR ALL TOYOTAS.	TOTAL LABOR...	107.95
	TOTAL PARTS...	267.55
	TOTAL SUBLET...	0.00
	TOTAL G.O.G...	0.00
	TOTAL MISC CHG...	5.40
	TOTAL MISC DISC...	0.00
	TOTAL TAX.....	21.33
	TOTAL INVOICE \$	402.23

ALL OF US AT WILDE TOYOTA THANK YOU FOR YOUR BUSINESS!!!

 * PAID DATE: 3-15-01 // CUSTOMER PAY = \$ *
 * CHECK # 1556 EXT WORK PAY = \$ *
 * EXT WARR CTRL # = *

* MC [] VISA [] *
 * AM [] DISCOVER [] *
 * CASH [] *

James Heise
 CUSTOMER SIGNATURE

WILDE TOYOTA (414) 545-8010, 3225 S. 108th Street, West Allis, WI 53227. Vehicle repair estimates are required by Wis. Admin. Code, administered by the Bureau of Consumer Protection, P.O. Box 8911, Madison, Wisconsin 53708-8911.







