



January 12, 2005

Mr. Michael Panlener
City of Milwaukee
809 North Broadway
Milwaukee, WI

Dear Mike:

Confirming our conversation, SBC will continue to provide services to City of Milwaukee on a monthly basis at current prices, which are based on a one-year term.

As always, we at SBC appreciate your business, and look forward to continuing our longstanding and valued relationship with City of Milwaukee.

Sincerely,

A handwritten signature in cursive script that reads 'Pedriana'.

Thomas P. Pedriana
Sales Manager