

Claim Statement (Wis. Stat. § 893.80(1))

CITY OF MILWAUKEE
2025 SEP -2 P 2:50
CITY CLERK'S OFFICE

Date of Incident: August 21, 2025

OFFICE OF CITY ATTORNEY
03 SEP 25 PM 12:15

Circumstances of the Claim:

On August 21, 2025, I was traveling northbound on North 7th Street between Burleigh Street and Ring Street in Milwaukee, WI at about 2:15pm, when I hit a pothole.

As a result, my vehicle sustained damage including a burst tire, misalignment, and the need for a new wheel bearing. The total cost of these repairs amounted to \$1,158.63.

Relief Sought:

I am seeking reimbursement for the total amount of \$1,158.63 to cover these repair expenses.

Claimant Contact Information:

Name: DONNA SPENCER

Address: 2132 W HIGHLAND AVE.

MILWAUKEE, WI 53223

Phone: (630) 215-4585

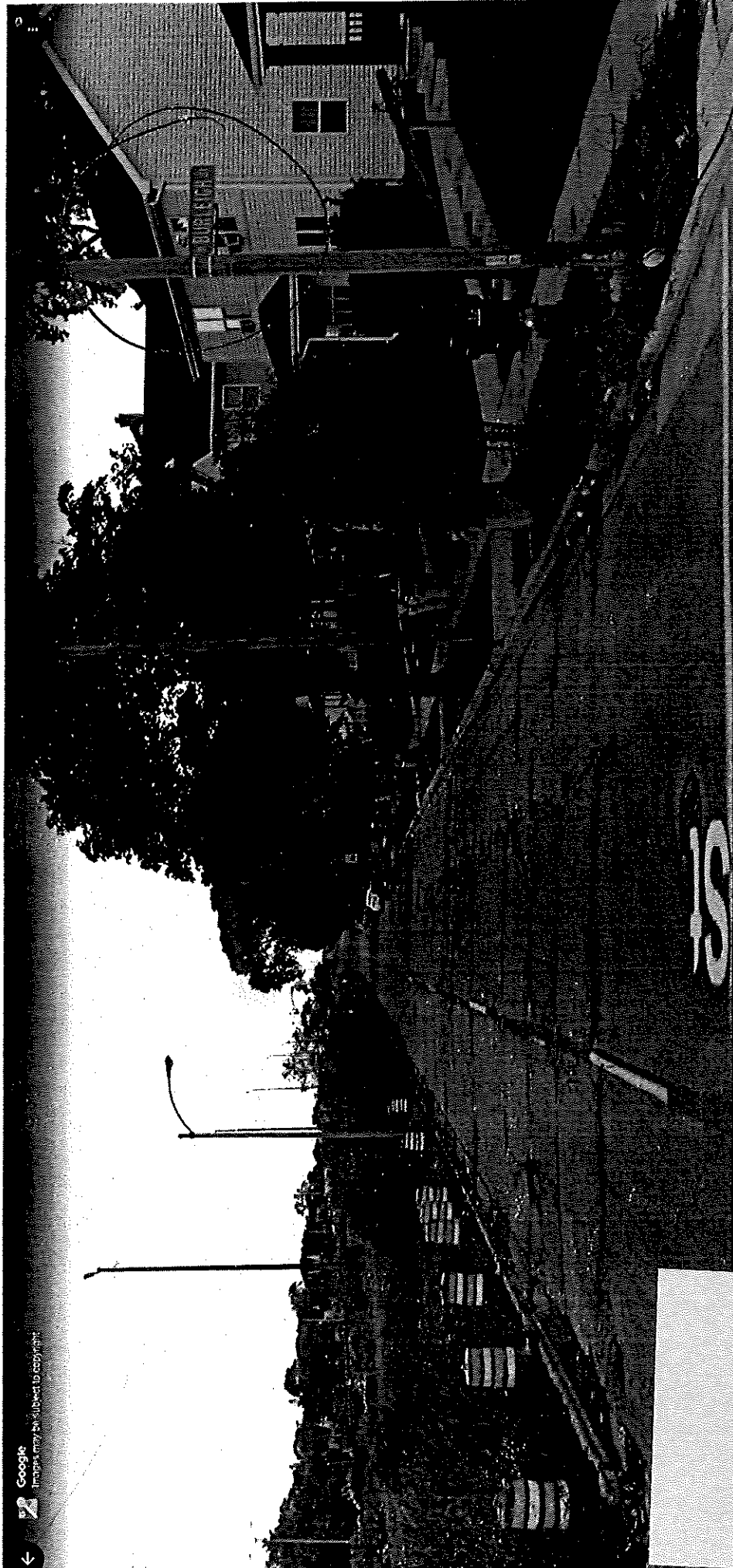
Email: D.SPENCER11@OUTLOOK.COM

Signature: Donna Spencer

Date: 8.26.2025

7/28/20

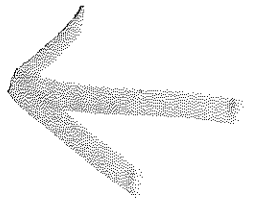
Entrance

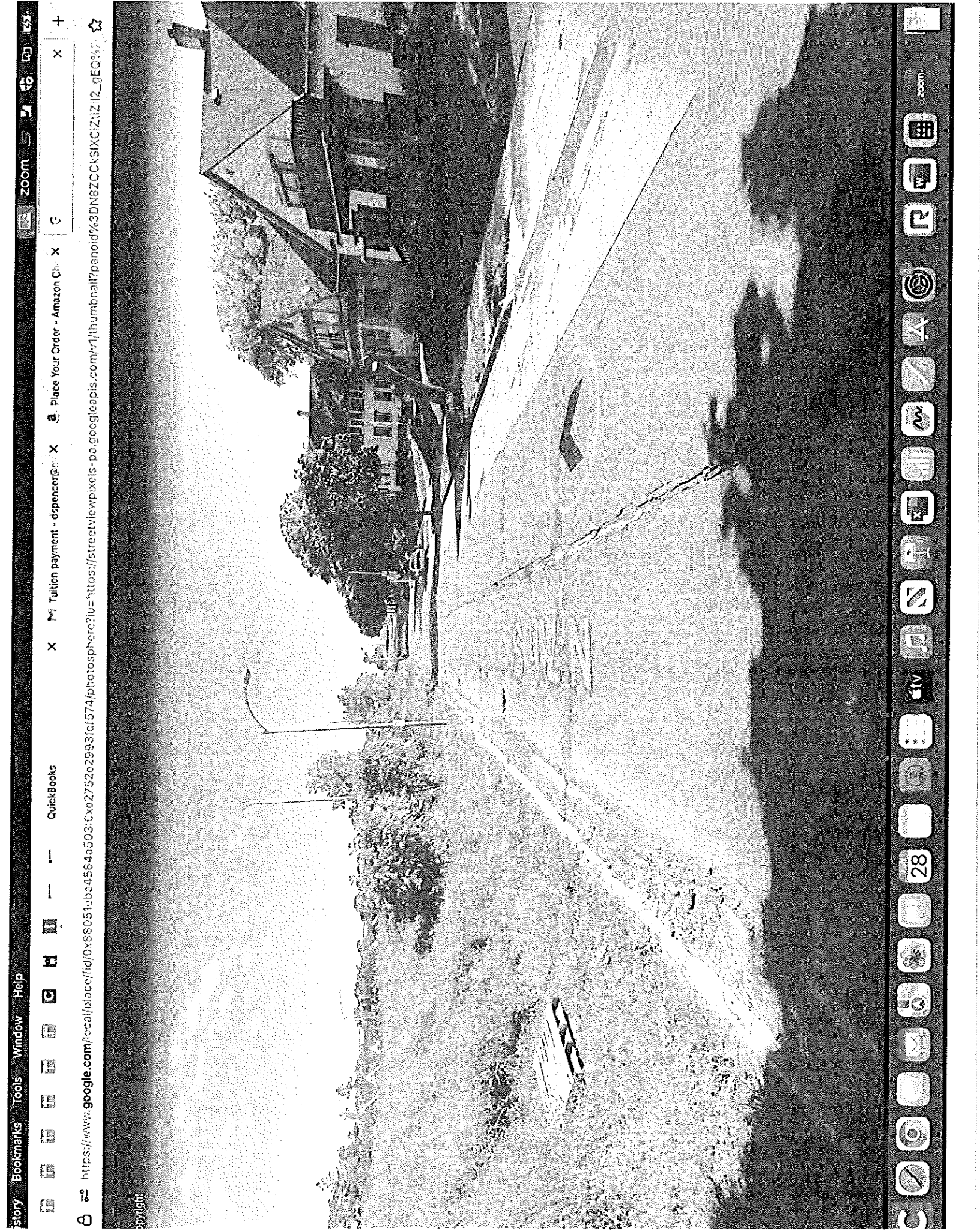


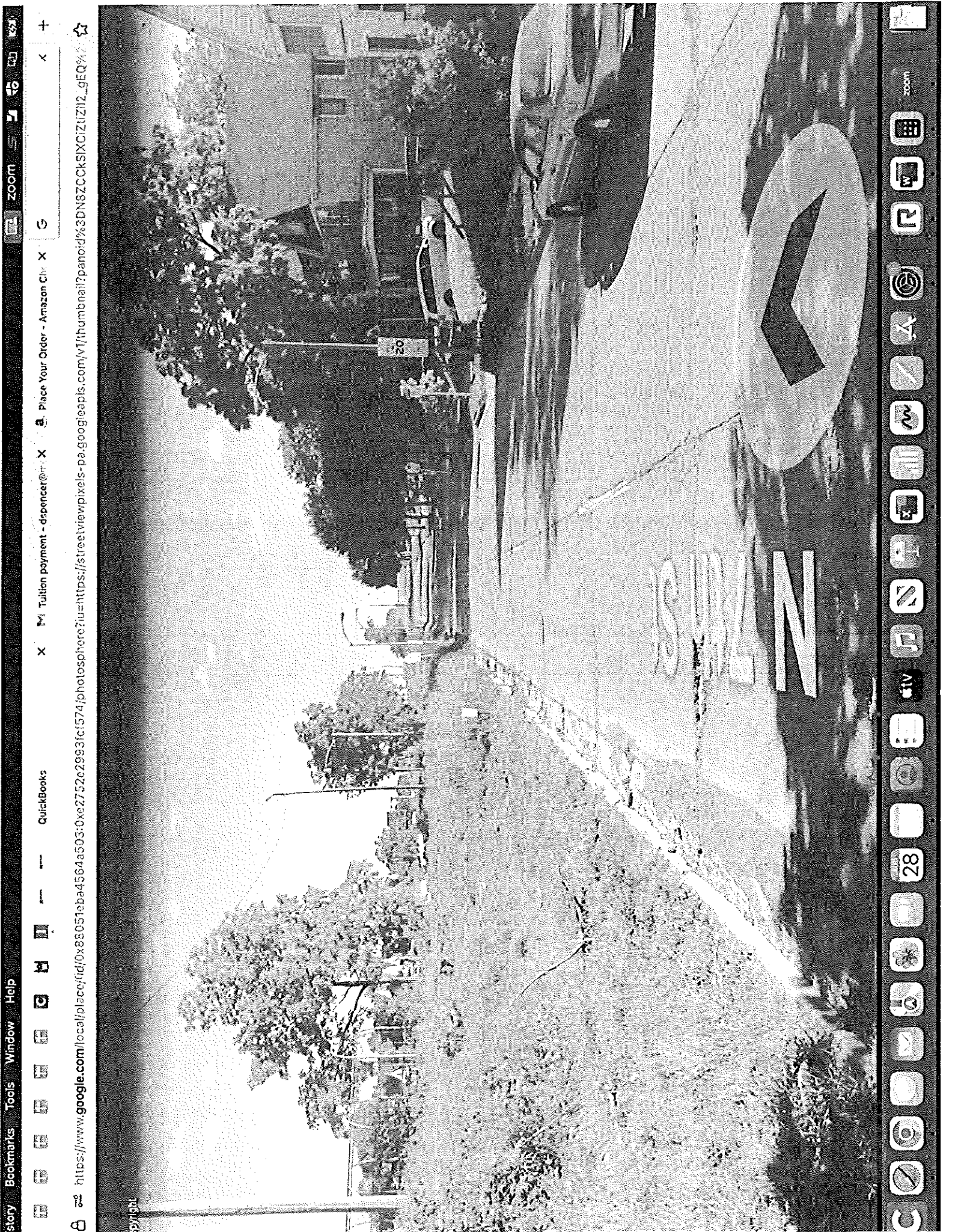
TENDER

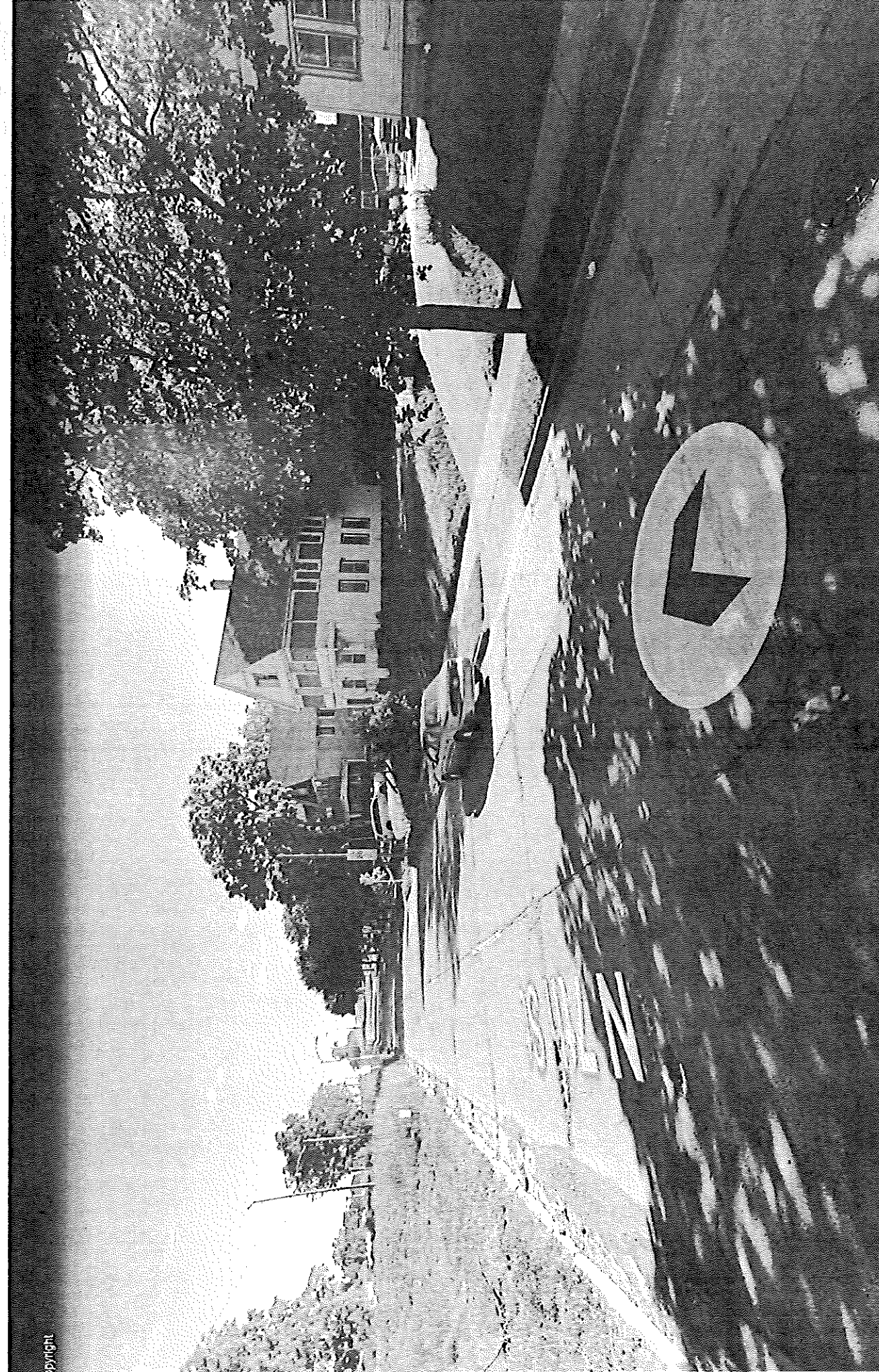
is multiple
holes along
street that
are among the
worst in the city
of Milwaukee

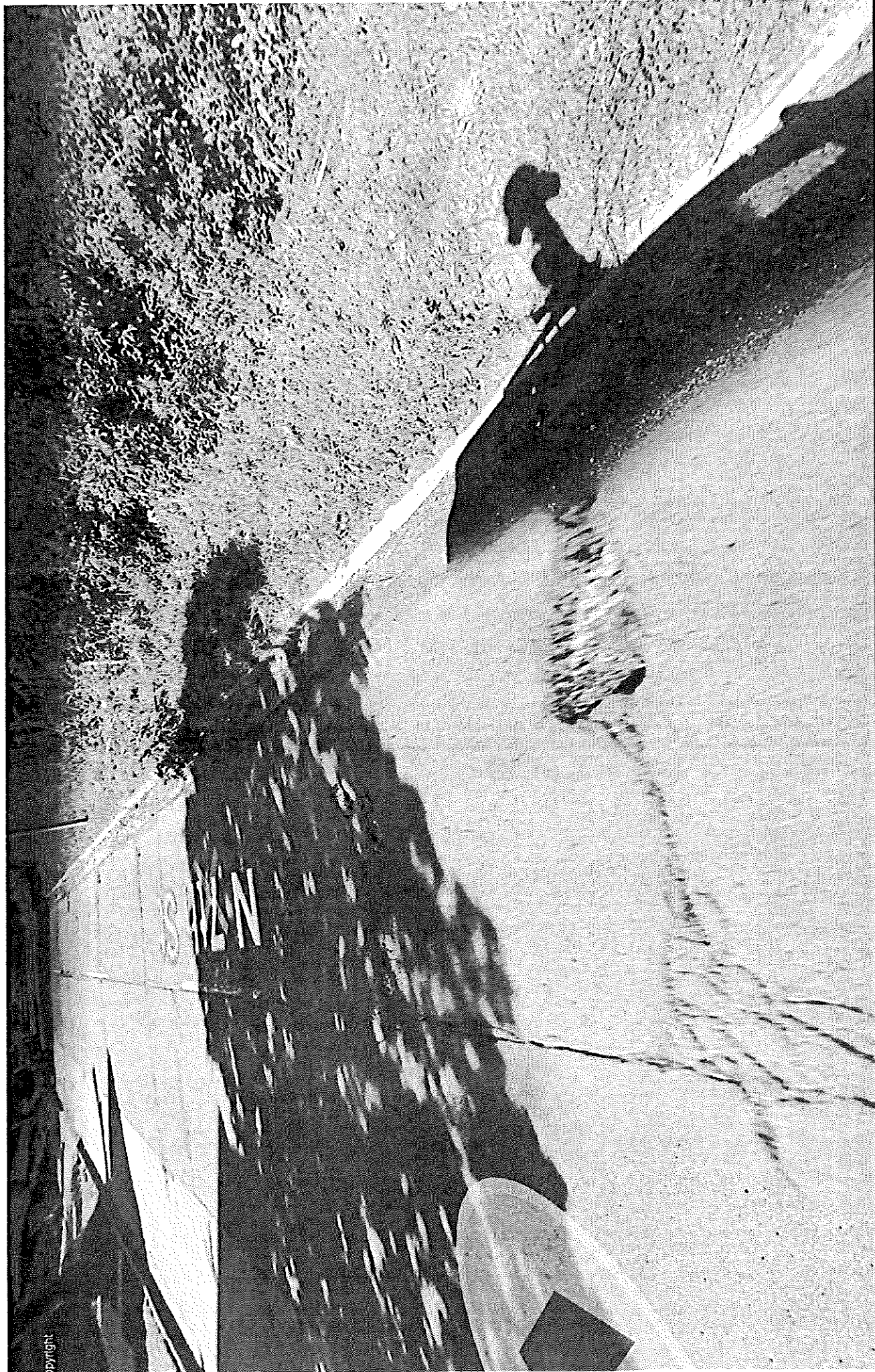
N 7th Street
Burleigh

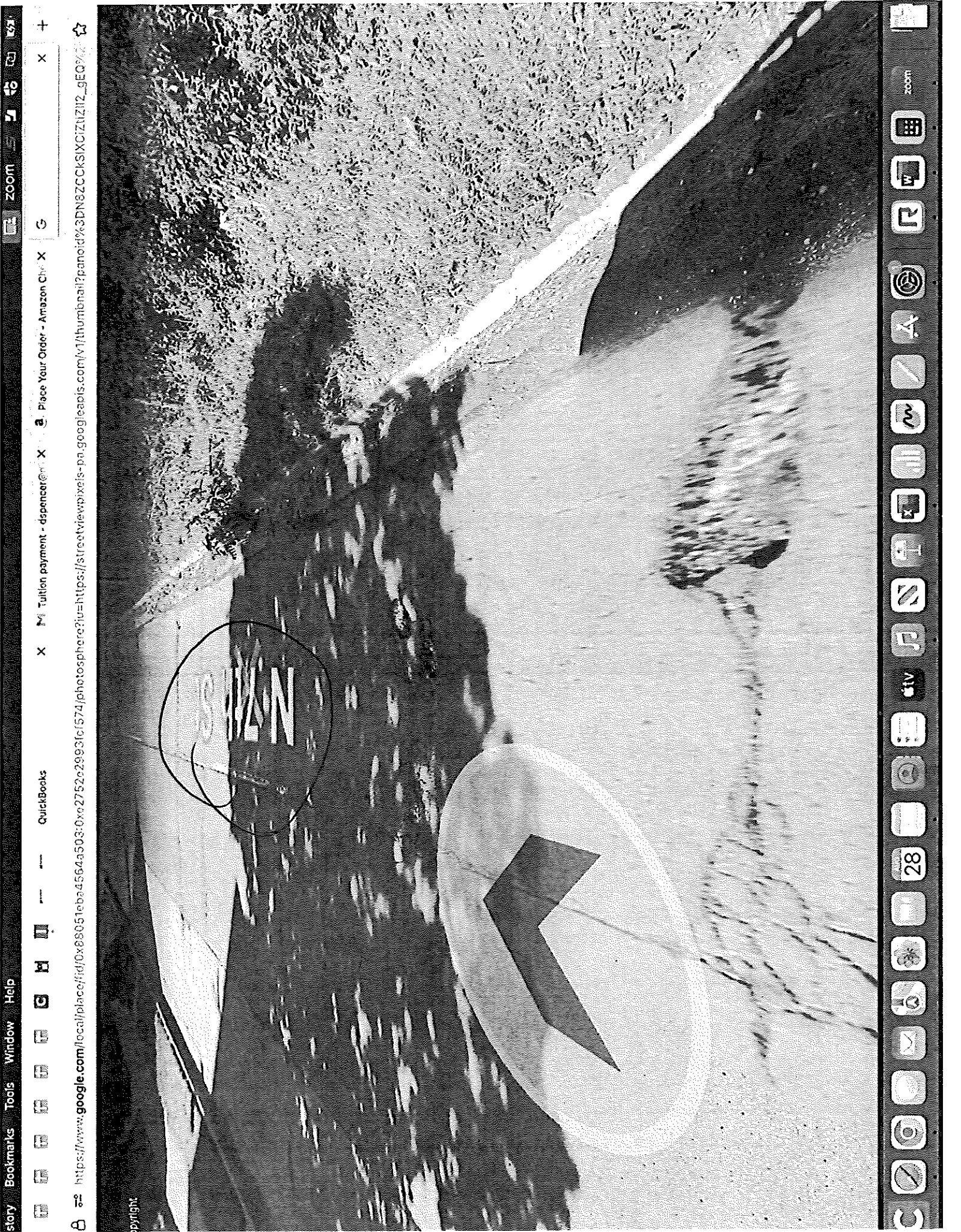


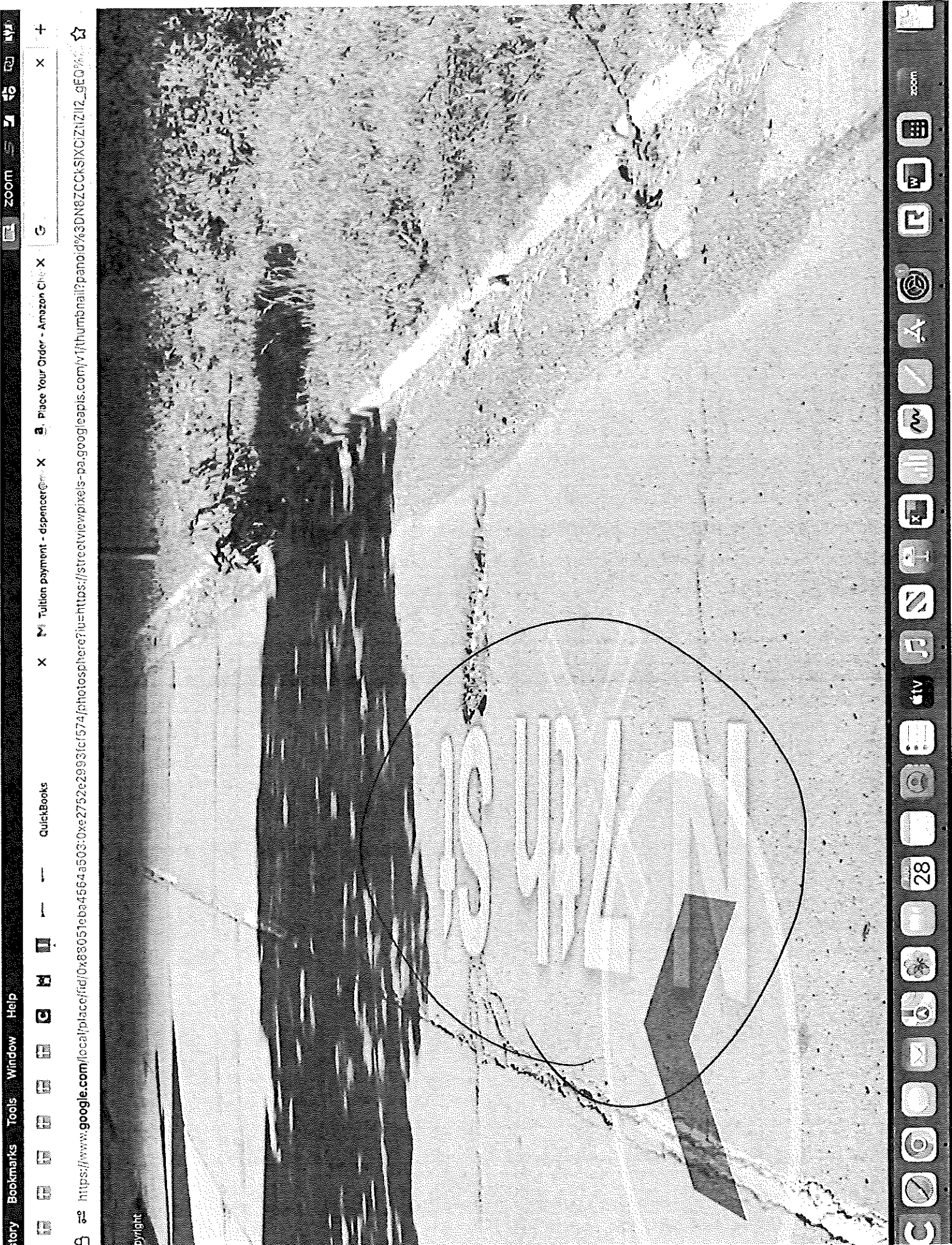
















Original
Duplicate









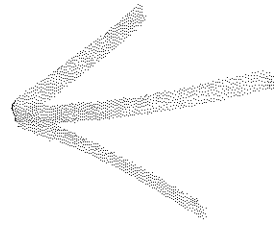












Exit

P A I D

CUSTOMER # 61106
UNIT# K3803

47438

INVOICE

additional
copy

Lupient

DONNA SPENCER
2132 W HIGHLAND AVE
MILWAUKEE, WI 53233
HOME: 630-215-4585 CONT: 630-215-4585
BUS: 630-215-4585 CELL: 630-215-4585

PAGE 1

Lupient Kia of Milwaukee
6030 North Green Bay Avenue
Glandale, WI 53209
Phone: (414) 361-3000

SERVICE ADVISOR: 50010 BRADLEY BARANOWSKI

BUS: 630-215-4585 CELL:630-215-4585			SERVICE ADVISOR:			SALES:		SALES:	
COLOR	YEAR	MAKE/MODEL	VIN		LICENSE	MILEAGE IN/OUT		TAG	
AURORA BLK	25	KIA K5	KNAG34J70S5302528		AGC-3659	4619/4622		T2515	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED		PO NO.	RATE	PAYMENT	INV. DATE	
23APR25 DD			17:00 28AUG25				CASH	26AUG25	
R.O. OPENED		READY	OPTIONS: SOLD-STK:K3803 DLR:WI033						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
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A CUSTOMER HIT POT HOLE AND NOW LEFT FRONT TIRE FLAT. PLEASE ADVISE,
HEARS RUBBING NOISE FROM FRNT LEFT
TIRES! MOUNT AND BALANCE ONE TIRE
60772 CQL 37.50 37.50
TD1 TIRE DISPOSAL 5.00 5.00
WW WHEEL WEIGHTS 3.00 3.00
1 UPR18-23545A PZERO ALL SEASON BW 179.00 179.00 179.00
PARTS: 179.00 LABOR: 37.50 OTHER: 8.00 TOTAL LINE A: 224.50

B CUSTOMER STATES ON DRIVER SIDE MIRROR, AFTER TILT WHEN REVERSING IT
WILL NOT AUTO-SHIFT BACK UP. PLEASE ADVISE
MISC MUST HAVE SWITCH PLACED ON DRIVER ADJUSTMENT
TO OPERATE THE AUTO MIRROR
50190 CQL 0.00 0.00
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

C PERFORM COMPLIMENTARY MULTI-POINT INSPECTION
CAUSE: PERFORM COMPLIMENTARY MULTI-POINT INSPECTION
MPI PERFORM COMPLIMENTARY MULTI-POINT INSPECTION
60772 CQL 0.00 0.00
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

D** REPLACE LF WHEEL BEARING DUE TO IMPACT FRONT POT HOLE
MISC REPLACED LEFT FRONT WHEEL BEARING
50190 CPM 448.00 448.00
1 51730-L1000 HUB ASSY-FR WHEEL 352.24 352.24 352.24
15MECH 15% OFF ANY MAINTENANCE. CPM LABOR TYPE ONLY -120.04 -120.04
PARTS: 352.24 LABOR: 448.00 OTHER: -120.04 TOTAL LINE D: 680.20
installed wheel bearing

E** PERFORM FOUR WHEEL ALIGNMENT
CAUSE: PERFORM MAINTENANCE FOUR WHEEL ALIGNMENT
ALIGN PERFORM FOUR WHEEL ALIGNMENT

Authorization: I hereby authorize the repair work to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on the streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

All parts installed are new unless specified otherwise. All parts will be discarded unless otherwise instructed. Save.

CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS DISCOUNTS	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER # 61106
UNIT# K3803

47438



Kia Milwaukee

Lupient Kia of Milwaukee
6030 North Green Bay Avenue
Glendale, WI 53209
Phone: (414) 351-3000

INVOICE

PAGE 2

DONNA SPENCER
2132 W HIGHLAND AVE
MILWAUKEE, WI 53233
HOME: 630-215-4585 CONT: 630-215-4585
BUS: 630-215-4585 CELL: 630-215-4585

SERVICE ADVISOR: 50010 BRADLEY BARANOWSKI

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
AURORA BLK	25	KIA K5	KNAG34J70S5302528	AGC-3659	4619/4622	T2515
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT
23APR25	DD		17:00 28AUG25			CASH
R.O. OPENED	READY	OPTIONS: SOLD-STK:K3803 DLR:WI033				

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
50190			CQL			149.95	149.95
PARTS:	0.00	LABOR:	149.95	OTHER:	0.00	TOTAL LINE B:	149.95
performed alignment							

CUSTOMER PAY SHOP CHARGE FOR REPAIR ORDER 39.88

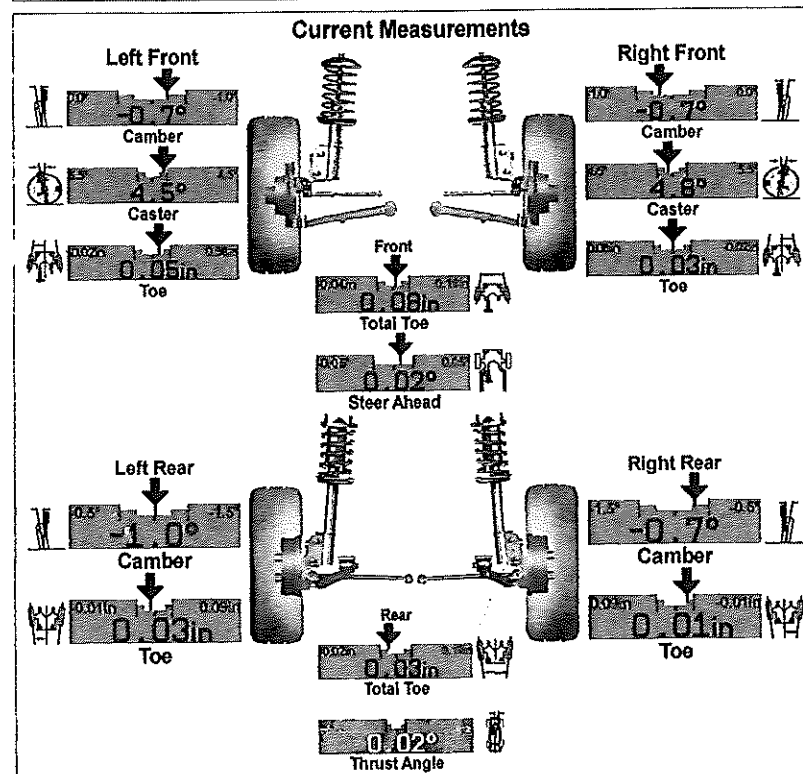
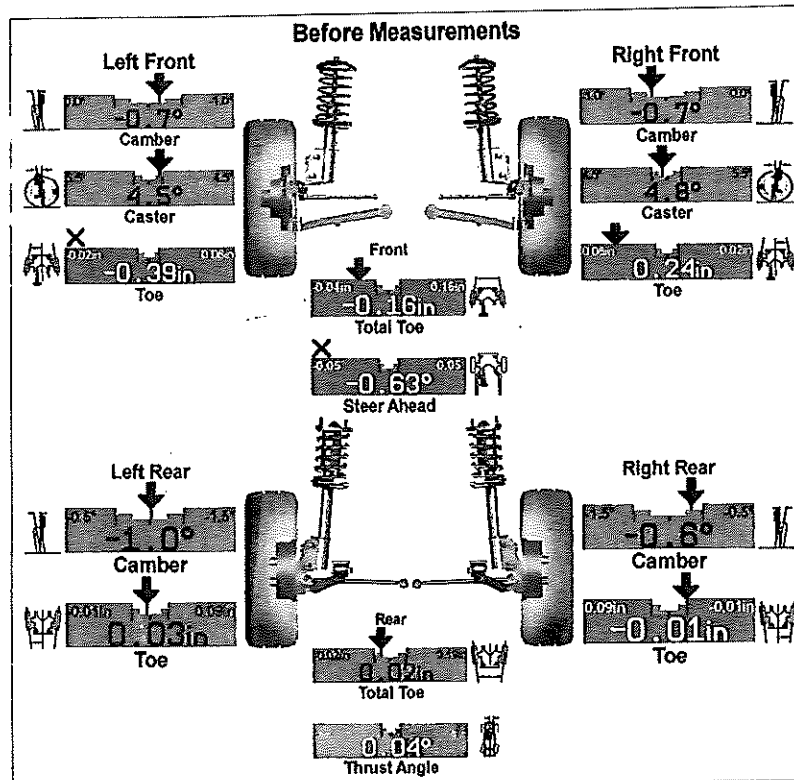
Authorization: I hereby authorize the repair work to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on the streets, highways or elsewhere for the purpose of testing and/ or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.	DESCRIPTION	TOTALS
All parts installed are new unless specified otherwise. All parts will be discarded unless otherwise instructed. CUSTOMER SIGNATURE:	LABOR AMOUNT	635.45
	PARTS AMOUNT	531.24
	GAS, OIL, LUBE	0.00
	SUBLET AMOUNT	0.00
	MISC. CHARGES	47.88
	TOTAL CHARGES	1214.57
	LESS DISCOUNTS	120.04
	SALES TAX	64.10
PLEASE PAY THIS AMOUNT	1158.63	

LUPIENT KIA OF MILWAUKEE
6030 Green Bay Ave
Milwaukee, Wi. 53209

Work Order:
Date

R041800
8/26/25 3:02 PM

Kia : K5 : Front Wheel Drive : 2021-25
4-Wheel Total Alignment



• One or more values are not within specification. Tire wear, handling and safety problems may result.