

Howi Kok
7057 Ernest Dr
Franklin, WI 53132
Tel: 414-661-6454 (Work)
414-491-6841 (Cell)
414-427-5076 (Home)

City Clerk
Attn: Claims
200 E Wells St, Room 205
Milwaukee, WI 53202

Ref: Claim # 08-S-631

This is a claim I am submitting for the losses incurred on my property located at 527-529 W Howard Ave. Milwaukee, WI 53207 on Aug. 4th- 5th, 2008 due to a blockage in the Milwaukee city sewer.

On the evening of Aug. 4th, 2008 my tenant on the lower unit of the said property discovered that the basement was flooded with about two feet of water. On Aug. 5th I called ABC Sewer & Drain Cleaning Inc. 4359 S Howell Ave Ste 108, Milwaukee, WI 53207 to resolve the problem. Their numerous rotor roter attempts failed to resolve the problem. We then called the city inspector to verify if there was a problem with the city sewer line. The first inspector failed to examine thoroughly the city sewer line but claimed that the private sewer line was clogged. The six-man crew from ABC Sewer & Drain Cleaning worked relentlessly trying to resolve the problem from inside and outside the property but with no success. The crew then discovered a broom-stick like object in the city sewer. I then placed another call to the city inspector to further examine the city sewer line. This time the City Inspector Mr. Salvatore Ordonez flushed a large amount of water from a fire hydrant into the city sewer line up-stream and observed that the water was diverted into the basement of my property and the basement of the adjacent property. He concluded that the basement flood was due to a blockage in the city sewer line. Mr. Salvatore then called for high water pressure truck to open the sewer line. With very high water pressure the line was opened and the basement sewer water was eventually drained.

CITY OF MILWAUKEE
2008 SEP 17 PM 2:09
RONALD D. LEONHART
CITY CLERK

24hr Service
ALL Flood

WATER & SEWER DAMAGE RESTORATION
PO BOX 100607 ~ MILWAUKEE, WI 53210
In State: 1-800-454-4049
Out of State: 414-302-1990

CITY OF MILWAUKEE
 2008 AUG 13 PM 3:02
 RONALD D. LEONHART
 CITY CLERK

08/09/08

City Clerk
 Attention: Claims
 200 E. Wells St. Room 205
 Milwaukee, WI 53202

Invoice # 080516-08

(Claims Dept Telephone # 414-286-2221)

Date of Loss: 08/05/08
Loss Address: 527 W. Howard Ave., Milwaukee, WI
City of Milwaukee Inspector On-site: Salvatore Ordonez

CITY OF MILWAUKEE
 RECEIVED
 2008 AUG 13 PM 3:27
 OFFICE OF THE
 CITY ATTORNEY

Services Provided:

Cleanup, sanitizing, microbial, debris removals, and structural drying to basement as a result of a 2' sewage backup into basement approx 7pm on 08/05/08 with City of Milwaukee Water & Sewer damage inspectors on-site verifying the damage was a result of a clog in the City of Milwaukee's sewer main and Mr. Kok's damage was significant due to his property location at the end of the main line. Inspector onsite "Salvatore Ordonez" confirmed report was documented as fault of the city and report would be issued to the city on behalf of Mr. Kok by Salvatore Ordonez. The telephone number of the claimant Mr. Kok is [REDACTED]

Service charge (Sewage)	165.00
Multiple pass extraction of solids & paper 960 sq ft @ .98 per sq ft	940.80
Biowash/perma scrub of 960 sq ft Floor @ .75 per sq ft	720.00
Biowash/perma scrub 62 lin ft x 3' high concrete walls @ .75 per ft	139.50
Apply Microban/microbial to 1580 sq ft @ .30 per sq ft	474.00
<small>(960 sq ft concrete floor, 186 sq ft concrete walls, additional sq footage contaminated 434 sq ft = 1580 sq ft)</small>	
Remove 256 sq ft paneling @ .25 per sq ft	64.00
Tearout & Remove 64 lin ft baseboard/trim @ 1.25 per lin ft	80.00
Cut-out/remove 48 sq ft drywall @ .87 per sq ft	41.76
Move around & out (3) Appliances @ 35.00/each	105.00
Clean & sanitize (2) Washer appliances @ 18.00 each	36.00
Clean & sanitize (2) Dryer appliances @ 14.00/each	28.00
Basement stairs - detach, remove carpet, biowash, microban	64.32

Continued.....

(2) Dehumidifiers x 3 days x 80.00/day	480.00
(8) Air Movers x 3 days x 35.00/day	840.00
(1) Setup/takedown of equipment/min chg	79.00
(1) Decontaminate equipment/min chg	88.00
Disposables/min chg	50.00
(1) Monitor Chg/min chg	55.00
(3) hrs labor @ 48.00/hr	144.00
<i>(personal property handling & removal, bag & remove material cutouts, remove desks, tenant damaged property, remove to curb site, & cleaning & sanitizing of retained items.</i>	
<hr/> Total	4594.38***

*** Job is completed. 100% customer satisfaction signed form by tenant at close is available and on file w/our office upon request. Thank you.

Thank you for your business. Your business is a privilege to us!

For your convenience we accept MC, Visa, AX, and Discover card for all claims and deductibles. Invoices are due 21 days from date of billing. Flat-rated discounts are given as a courtesy to our customers if insurance does not cover the loss. Flat-rated discounts do not apply on any late accounts, and the original job invoice becomes payable in full thereafter. Invoices that exceed \$10,000.- are net 10 days and submitted directly to your insurance company. Interest accrues in the amount of 1.8% on any past due invoice. Rentals of equipment are deemed to be at time of arrival to that midnight, regardless of the particular hour in which the rental occurs. It is understood that any portion of any day constitutes 1 day of rental. All rentals are for a 3 day minimum. If full payment is not paid by your insurance company, the balance due, or total payment becomes the responsibility of you, the customer, and due within 21 days of the work completed ~ Net 10 days on jobs that exceed \$10,000.- when no deposit has been paid. Any insurance monies received by customer must be endorsed and delivered within 5 days of receipt. Equipment is charged for time on location, not used time. This is notification to you, the customer, under state law those who furnish labor, services, materials, equipment, repair, or alteration of your property and are not paid in full, or any balance not paid, have the right to enforce their claim for payment against your property. This is known as a construction lien. An intent to file lien is filed automatically on any claim exceeding \$5,000.- within 30 days of job completion and full payment has not been made. All costs, expenses, and attorney fees incurred by us to collect money owed will be added to the amount becoming due and payable immediately. Flat-rated discounts are given as a courtesy to our customers for various reasons when the invoice is paid by the due date specified.

Please contact our office for any additional assistance with insurance filings.

ALL Flood

WATER & SEWER DAMAGE RESTORATION
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08/09/08

Invoice # 080516-08

City Clerk
Attention: Claims
200 E. Wells St. Room 205
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(Claims Dept Telephone # 414-286-2221)

Date of Loss: 08/05/08

Loss Address: 527 W. Howard Ave., Milwaukee, WI

City of Milwaukee Inspector On-site: Salvatore Ordonez

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