

**Police Department** 

Nannette H. Hegerty

Chief of Police

April 15, 2004

Alderman Joe Davis 2<sup>nd</sup> Aldermanic District 200 East Wells Street - Room 205 Milwaukee, WI 53202

Dear Alderman Davis:

The Milwaukee Police Department strongly supports the enactment of legislation governing quasi-financial institutions. Such institutions include currency exchanges, check cashing, and "pay day" loans. We fully support a city ordinance that would govern and regulate such businesses. It is our recommendation that the crafting of such legislation include, but not be limited to:

- 1. Mandatory deployment of interior and exterior security cameras capable of producing retrievable images (film, tapes, and/or disks) for a seven (7) day time period. All employees must be trained in the retrieval of images to be turned over to police upon demand and without any delay whatsoever.
- 2. Mandatory deployment of perimeter alarms as well as panic (hold up) alarms.
- 3. No window obstructions of any kind.
- 4. Mandatory placement of customer service areas (registers) that are visible from the adjoining sidewalk/street.
- 5. All other regulations, similar to those already in effect for convenience stores under City Ordinance 68-4.3.2

Our recommendation also encompasses the mandating of robbery prevention training to all employees, as set forth by City Ordinance 68-4.3.4. In addition to the regulations set forth for convenience stores, we strongly recommend mandating the presence of no less than two (2) employees at store opening and closing times. The transfer of monies by the institution (outside of the store) should be accomplished by an armored courier service. Lastly, strict accountability on the part of such businesses must be adhered to, whereby all past and present employee lists are made available to law enforcement upon demand. This includes maintenance of employee home addresses and telephone numbers.

Any assistance you can lend in this regard is greatly appreciated. Please direct any questions or concerns to Captain Darlene Jenkins at 935-7315.

Sincerely

NANNETTE H. HEGERA

CHIEF OF POLICE