

9/27/11

To: Milwaukee City Clerk

Re: Appeal Decision File # 11-S-131

Fr: Patricia Paige

CITY OF MILWAUKEE

11 SEP 27 PM 3:43

RONALD D. LEONHART
CITY CLERK

I am writing this letter to appeal the decision not to pay

my claims relating to the

damages to my car. I do not

agree with the decision of the

investigator. The potholes were

not fixed and my car was

damaged because of the potholes.

I looked in about the potholes

because my car was damaged. I

am also very disappointed at

CITY OF MILWAUKEE
RECEIVED

1201 SEP 28 PM 8:06

OFFICE OF THE
CITY ATTORNEY

how my claim was handled.

It took the Claims Investigator

from May to September to make

a decision. When I called about

my claim it was always I am

waiting on the department of

infrastructure. I am asking for

a hearing to come and talk

about my claim, and how

I felt about the treatment

received. Please feel free to call

or write me at the following

address and phone numbers

38110 N. 42nd Street Milwaukee, WI

MEMO

63216, (414) 442-9927 (Home)

(414) 333-1116 (Cell)

Sincerely

P. Pany

CITY OF MILWAUKEE

5/16/11

11 MAY 18 PM 2: 50

RONALD D. LEONHARDT
CITY CLERK

To: City Attorney

Fr: Patricia Paige

Re: Damage to Vehicle due to Pot Holes

I have suffered a great deal of damage to my vehicle due to the pot holes in the street. I drive a 2004 Honda CRV, and on two occasions I was driving down Capital drive towards 124th and Capital, and when I got to 74th and Capital on west Appleton there were huge pot holes on this street my tires went down into the pot holes. I tried to steer away from the holes, but I was in traffic, and I did not want to cause an accident. There were so many pot holes on capital that one didn't know what to do. I called the city, and they said they would take care of it. My car now needs struts and a stabilizer bar. The stabilizer bar is broken and my struts are blown.

This took place on two different occasions I called the city both times and complained about the pot holes. I called the end of February around the 23rd, and I also called in March on the 22nd, and both times the city said they would take care of it.

I also called the city attorney and complained about the damage to my car, and it was stated by the city attorney that "I needed to put it in writing the damage and also get to different estimates". I "stated to the city attorney I was very frustrated with the city because I had a flood complaint that I filed last summer, and I still have not got a response from the city. I am asking that the city pay for the repairs to my vehicle. The pot holes caused the damage, and I really need my car fixed.

All the city has to do is take a drive down Capital drive, and you will see what I am saying. I have enclosed two different estimates with this letter. Please let me know what else I need to do in order to get the city to process my claim. You can reach me at the following address and phone numbers 3810 North 42nd street Milwaukee, Wisconsin 53216, and (414) 442-9927 Home (414) 364-2455 Cell thank you for listening to my concerns and I look forward to hearing from you soon.

Sincerely,
P. Paige
Patricia Paige

2011 MAY 19 PM 1:40
OFFICE OF
CITY ATTORNEY
CITY OF MILWAUKEE
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ESI ONLY

TOMAY

KERNS MUFFLER SHOP
2030 W. HAMPTON AVE
MILWAUKEE WI. 53209
(414) 447-8274

(414)
442-9927

349.95 2 Ball Joints
159.95 2 Front stabilizers
159.95 2 Rear stabilizers
159.95 2 Front struts
159.95 2 Front mounts

TOMAY

18
DATE OF ORDER 5-11-11
DELIVERY DATE
TIME PROMISED
PHONE NO.

NAME Darge Patricia
ADDRESS 3810 N 42ND ST
CITY STATE MILWAUKEE WI 53216
MAKE MODEL COLOR Honda CRV
LICENSE NO. 663-EMM87159
SERIAL NO.
ADDITIONAL WORK AUTHORIZED BY:
DATE TIME A.M. P.M. NO. CALLED GRAND TOTAL NEW ESTIMATE

	LABOR CHARGE
LUBRICATE	<input type="checkbox"/>
CHANGE OIL	<input type="checkbox"/>
CHANGE OIL FILTER	<input type="checkbox"/>
SERVICE BATTERY	<input type="checkbox"/>
SERVICE AIR CLEANER	<input type="checkbox"/>
ROTATE TIRES	<input type="checkbox"/>
CHANGE TRANS. FLUID	<input type="checkbox"/>
ALIGN FRONT END	<input type="checkbox"/>
SAESSION CONTROL SERVICE	<input type="checkbox"/>

CODE	DESCRIPTION	LABOR INDUCTIONS	WARRANTY IF CHECKED
	Exhaust Shocks		
	FRONT END		
	2 Lower		

TOTAL PARTS
SUBLET REPAIRS, TOWING
TOTAL SUBLET REPAIRS
GAS, OIL & GREASE
TOTAL MATERIAL

"Any warranties on the products sold hereby are those made by the manufacturer. The seller (above named dealer(s)) hereby expressly disclaims all warranties, of their express or implied, including any implied warranty of merchantability in connection with the sale of said products."

YOU ARE ENTITLED TO A PRICE ESTIMATE FOR THE REPAIRS YOU HAVE AUTHORIZED. THE REPAIR PRICE MAY BE LESS THAN THE ESTIMATE, BUT WILL NOT EXCEED THE ESTIMATE WITHOUT YOUR PERMISSION. YOUR SIGNATURE WILL INDICATE YOUR ESTIMATE SELECTION.

- 1. I consent on estimate in writing before you begin repairs
- 2. Please proceed with repairs, but call me before continuing if the price will exceed \$
- 3. I do not want an estimate.

On you want the replaced parts you are entitled to Yes No call when vehicle is ready

Payment will be made by: Cash Credit Card Charge Yes No

Motor vehicle repair practices are regulated by chapter ATCP 139, Wis. Admin. Code, administered by the Bureau of Consumer Protection, Wisconsin Dept. of Agriculture, Trade and Consumer Protection, P.O. Box 887, Shelton, Wisconsin 53088-8911

SHOP REPRESENTATIVE SIGNATURE

INTERNAL SUMMARY		FACTORY CLAIMS		COST
ACCT. CHARGE	COST	CHARGE	COST	
				TOTAL LABOR
				TOTAL PARTS
				GAS, OIL & GREASE
				PAINT & BODY MATERIALS
				SUBLET & TOWING
				SUPPLIES
				SUB TOTAL
				SALES TAX
				TOTAL

Shuts - \$1657.80 + tax

Station junk and busmap
\$204.98 + tax

2004 Honda CL 17

Russ Darrow
586-5400