

April 2, 2022
Attn: City Clerk / Claims
200 E. Wells St. Room 305
Milwaukee, Wisconsin 53202

City of Milwaukee Snow Plow Damage

On 1/23/2022 approximately(4:59 pm), My 2019 Land Rover Discovery was parked in front of my home at 9416 W. Melvina St Milwaukee WI 53222. At this time my home surveillance cameras recorded a City of Milwaukee plow truck alongside the drivers door where the damage was found. I was unable to get the plow truck vehicle ID number or driver face.

I ask that the City of Milwaukee repair the damage. I've already submitted pictures and video

OFFICE OF CITY ATTORNEY
04 APR '22 PM04:16

CITY OF MILWAUKEE
2022 APR -4 PM 1:48
CITY CLERK'S OFFICE

to Gene Deurone. I'm including two estimates
along with this letter.

Thank You,

Randa McLowen

CALIBER COLLISION

CALIBER - BROOKFIELD

RESTORING THE RHYTHM OF YOUR LIFE
1625 N. Barker Rd., Brookfield, WI 53045
Phone: (262) 860-8680
FAX: (262) 860-8686

Workfile ID: 4510b953
Federal ID: 33-0730794
Federal EPA: WID023386733

Preliminary Estimate

Customer: McGowan, Randa

Written By: Jomarlliam Torres-Beltran

Insured: McGowan, Randa
Type of Loss:
Point of Impact: 09 Left T-Bone

Policy #:
Date of Loss:

Claim #:
Days to Repair: 0

Owner:
McGowan, Randa
(414) 292-8242 Cell

Inspection Location:
CALIBER - BROOKFIELD
1625 N. Barker Rd.
Brookfield, WI 53045
Repair Facility
(262) 860-8680 Business

Insurance Company:
STATE FARM INSURANCE COMPANIES

VEHICLE

2019 RANG Discovery Sport HSE 4WD 4D UTV 4-2.0L Turbocharged Gasoline Gasoline Direct Injection Fuji White

VIN: SALCR2FX4KH795327	Interior Color:	Mileage In: 33,198	Vehicle Out:
License: ANE5271	Exterior Color: Fuji White	Mileage Out:	
State: WI	Production Date: 10/2018	Condition:	Job #:

TRANSMISSION

Automatic Transmission

4 Wheel Drive

POWER

Power Steering

Power Brakes

Power Windows

Power Locks

Power Mirrors

Heated Mirrors

Power Driver Seat

Power Passenger Seat

Memory Package

DECOR

Dual Mirrors

Privacy Glass

Console/Storage

Overhead Console

CONVENIENCE

Air Conditioning

Intermittent Wipers

Tilt Wheel

Cruise Control

Rear Defogger

Keyless Entry

Alarm

Message Center

Steering Wheel Touch Controls

Rear Window Wiper

Telescopic Wheel

Climate Control

Backup Camera

Parking Sensors

Remote Starter

Home Link

RADIO

AM Radio

FM Radio

Stereo

Search/Seek

Auxiliary Audio Connection

SAFETY

Drivers Side Air Bag

Passenger Air Bag

Anti-Lock Brakes (4)

4 Wheel Disc Brakes

Traction Control

Stability Control

Front Side Impact Air Bags

Head/Curtain Air Bags

Communications System

Hands Free Device

Xenon or L.E.D. Headlamps

ROOF

Skyview Roof

SEATS

Bucket Seats

Leather Seats

WHEELS

Aluminum/Alloy Wheels

PAINT

Clear Coat Paint

OTHER

Fog Lamps

Rear Spoiler

Signal Integrated Mirrors

Headlamp Washer

TRUCK

Power Trunk/Liftgate

Preliminary Estimate

Customer: McGowan, Randa

2019 RANG Discovery Sport HSE 4WD 4D UTV 4-2.0L Turbocharged Gasoline Gasoline Direct Injection Fuji White

Line	Oper	Description	Part Number	Qty	Extended Price \$	Labor	Paint
1		FRONT BUMPER					
2	R&I	R&I bumper assy				1.5	
3		FRONT LAMPS					
4	R&I	LT Headlamp assy Note: LABOR: Time is after front bumper cover is removed.				0.3	
5		FENDER					
6	R&I	LT Rr fender liner w/237HP				0.3	
7	R&I	LT Ft fender liner w/237HP				0.3	
8	Blnd	LT Fender (ALU)					1.0
9	R&I	LT Louver black				0.2	
10	R&I	LT Finish molding frm VIN FH504473				0.2	
11	R&I	LT Wheel opng mldg w/o dynamic pkg w/o auto park				0.2	
12		FRONT DOOR					
13	Repl	LT Door shell	LR061283	1	1,270.91	6.5	3.6
14		Add for Clear Coat					1.4
15	Repl	LT Door w'strip	LR058545	1	143.11	Incl.	
16	R&I	LT Belt molding				Incl.	
17	R&I	LT Applique				Incl.	
18	R&I	LT Window molding				0.3	
19	R&I	LT Side molding black				0.3	
20	R&I	LT R&I mirror				Incl.	
21	R&I	LT Door glass Land Rover				Incl.	
22	R&I	LT Glass run				0.2	
23	R&I	LT Control module				m 0.2	
24	R&I	LT Inner panel				0.3	
25	R&I	LT Window regulator				Incl.	
26	R&I	LT Handle, outside w/o passive entry primed				Incl.	
27	R&I	LT Handle base				Incl.	
28	R&I	LT Lock w/o passive entry				Incl.	
29	R&I	LT Frame molding				0.2	
30	R&I	LT R&I trim panel				0.6	
31		REAR DOOR					
32	Blnd	LT Outer panel					1.3
33	R&I	LT Belt molding				0.3	
34	R&I	LT Side molding				0.3	
35	R&I	LT Wheel opng mldg				0.2	
36	R&I	LT Handle, outside w/o passive entry primed				0.4	
37	R&I	LT R&I trim panel				0.6	
38	R&I	LT Frame molding				0.2	

Preliminary Estimate

Customer: McGowan, Randa

2019 RANG Discovery Sport HSE 4WD 4D UTV 4-2.0L Turbocharged Gasoline Gasoline Direct Injection Fuji White

39	#	Cover Car for Overspray	1	12.00	0.3
40	#	Repl Corrosion Protection / Primer	1	15.00	0.3
41	#	Subl Hazardous Waste Disposal	1	4.00	
42	#	POSSIBILITY OF ADDITIONAL DAMAGES	1		
SUBTOTALS				1,445.02	14.2
					7.3

ESTIMATE TOTALS

Category	Basis	Rate	Cost \$
Parts			1,445.02
Body Labor	14.2 hrs @	\$ 83.00 /hr	1,178.60
Paint Labor	7.3 hrs @	\$ 83.00 /hr	605.90
Paint Supplies	7.3 hrs @	\$ 56.00 /hr	408.80
Subtotal			3,638.32
Sales Tax	\$ 3,638.32 @	5.0000 %	181.92
Grand Total			3,820.24
Deductible			0.00
CUSTOMER PAY			0.00
INSURANCE PAY			3,820.24

=====
 Caliber Collision is the industry leader in quality collision repair. Since day one, our highest purpose has been to get people just like you back on the road as quickly as possible and fully restored to the rhythm of your life. You can be sure we do everything possible to ensure your complete satisfaction including:

- Personalized, high quality service from the largest collision repair company in the U.S.
- Consistently ranked among the highest customer satisfaction scores in the industry.
- Approved by every major insurance company in the U.S.
- Expedited car rental and towing services to get you back on the road again in no time.
- Repair work backed by a written, lifetime warranty honored at every location.
- 24/7/365 customer service to answer questions and put your mind at ease.

This is a preliminary estimate based on visible damage. There may be additional repairs needed once the vehicle is taken apart by our I-CAR Gold Class technicians to identify any additional damage.

If an insurance company has written an estimate for you, please provide us with a copy. Properly endorsed insurance company checks are welcome as payment for the repair of your vehicle. Caliber Collision gladly accepts all major credit cards, debit cards, cashier's and traveler's checks. See your Caliber Collision center for details on acceptance of personal checks.

Before leaving your vehicle with us, please remove all important personal and valuable items from your vehicle. Caliber Collision is not responsible for belongings left in your vehicle.

Please let us know how we can be of further assistance, and when we can schedule an appointment for your vehicle to be repaired.

Caliber Collision - Restoring The Rhythm Of Your Life

Preliminary Estimate

Customer: McGowan, Randa

2019 RANG Discovery Sport HSE 4WD 4D UTV 4-2.0L Turbocharged Gasoline Gasoline Direct Injection Fuji White

MOTOR VEHICLE REPAIR PRACTICES ARE REGULATED BY CHAPTER ATCP 132, WIS. ADM. CODE, ADMINISTERED BY THE BUREAU OF CONSUMER PROTECTION, WISCONSIN DEPT. OF AGRICULTURE, TRADE AND CONSUMER PROTECTION, P.O. BOX 8911, MADISON, WISCONSIN 53708-8911.

Estimate based on MOTOR CRASH ESTIMATING GUIDE and potentially other third party sources of data. Unless otherwise noted, (a) all items are derived from the Guide ERW7130, CCC Data Date 03/17/2022, and potentially other third party sources of data; and (b) the parts presented are OEM-parts. OEM parts are manufactured by or for the vehicle's Original Equipment Manufacturer (OEM) according to OEM's specifications for U.S. distribution. OEM parts are available at OE/Vehicle dealerships or the specified supplier. OPT OEM (Optional OEM) or ALT OEM (Alternative OEM) parts are OEM parts that may be provided by or through alternate sources other than the OEM vehicle dealerships with discounted pricing. Asterisk (*) or Double Asterisk (**) indicates that the parts and/or labor data provided by third party sources of data may have been modified or may have come from an alternate data source. Tilde sign (~) items indicate MOTOR Not-Included Labor operations. The symbol (<>) indicates the refinish operation WILL NOT be performed as a separate procedure from the other panels in the estimate. Non-Original Equipment Manufacturer aftermarket parts are described as Non OEM, A/M or NAGS. Used parts are described as LKQ, RCY, or USED. Reconditioned parts are described as Recond. Recored parts are described as Recore. NAGS Part Numbers and Benchmark Prices are provided by National Auto Glass Specifications. Labor operation times listed on the line with the NAGS information are MOTOR suggested labor operation times. NAGS labor operation times are not included. Pound sign (#) items indicate manual entries.

Some 2022 vehicles contain minor changes from the previous year. For those vehicles, prior to receiving updated data from the vehicle manufacturer, labor and parts data from the previous year may be used. The CCC ONE estimator has a list of applicable vehicles. Parts numbers and prices should be confirmed with the local dealership.

The following is a list of additional abbreviations or symbols that may be used to describe work to be done or parts to be repaired or replaced:

SYMBOLS FOLLOWING PART PRICE:

m=MOTOR Mechanical component. s=MOTOR Structural component. T=Miscellaneous Taxed charge category. X=Miscellaneous Non-Taxed charge category.

SYMBOLS FOLLOWING LABOR:

D=Diagnostic labor category. E=Electrical labor category. F=Frame labor category. G=Glass labor category. M=Mechanical labor category. S=Structural labor category. (numbers) 1 through 4=User Defined Labor Categories.

OTHER SYMBOLS AND ABBREVIATIONS:

Adj.=Adjacent. Algn.=Align. ALU=Aluminum. A/M=Aftermarket part. Blnd=Blend. BOR=Boron steel. CAPA=Certified Automotive Parts Association. D&R=Disconnect and Reconnect. HSS=High Strength Steel. HYD=Hydroformed Steel. Incl.=Included. LKQ=Like Kind and Quality. LT=Left. MAG=Magnesium. Non-Adj.=Non Adjacent. NSF=NSF International Certified Part. O/H=Overhaul. Qty=Quantity. Refn=Refinish. Repl=Replace. R&I=Remove and Install. R&R=Remove and Replace. Rpr=Repair. RT=Right. SAS=Sandwiched Steel. Sect=Section. Subl=Sublet. UHS=Ultra High Strength Steel. N=Note(s) associated with the estimate line.

Preliminary Estimate

Customer: McGowan, Randa

2019 RANG Discovery Sport HSE 4WD 4D UTV 4-2.0L Turbocharged Gasoline Gasoline Direct Injection Fuji White

CCC ONE Estimating - A product of CCC Intelligent Services Inc.

The following is a list of abbreviations that may be used in CCC ONE Estimating that are not part of the MOTOR CRASH ESTIMATING GUIDE:

BAR=Bureau of Automotive Repair. EPA=Environmental Protection Agency. NHTSA= National Highway Transportation and Safety Administration. PDR=Paintless Dent Repair. VIN=Vehicle Identification Number.

KNAUZ COLLISION REPAIR CENTER
775 ROCKLAND ROAD
LAKE BLUFF, IL 60044
OFFICE: 847-615-3670 FAX: 847-615-8724

*** PRELIMINARY ESTIMATE ***

03/23/2022 03:55 PM

Owner

Owner: Randa Johnson
Address: 9416 W MELVINA ST
City State Zip: Milwaukee, WI 53222
Email: RANDAMILW1979@YAHOO.COM

Cell: (414)242-3614
FAX:

Inspection

Inspection Date: 03/23/2022 03:56 PM

Inspection Type:

Appraiser Name: AUSTIN KOWALSKI

Appraiser License # :

Repairer

Repairer: KNAUZ COLLISION REPAIR
CENTER
Address: 775 ROCKLAND ROAD
City State Zip: LAKE BLUFF, IL 60044

Contact:

Work/Day: (847)615-3670
FAX: (847)615-8724

Target Complete Date/Time:

Days To Repair: 8

Vehicle

2019 Land Rover Discovery Sport HSE 4 DR Wagon
Cyl 2.0 turbo 237HP
5-Speed Automatic

Lic Expire:
Prod Date: 10/2018
Veh Insp# :
Condition:

Ext. Color:

Ext. Refinish: Two-Stage
Ext. Paint Code:

VIN: SALCR2FX4KH795327

Mileage:

Mileage Type: Actual
Code: LR343B

Int. Color: Ausstattung Leather - Leather
Perforat

Int. Refinish: Two-Stage

Int. Trim Code: 4HKE6

Options - AudaVIN Information Received

1st Row LCD Monitor(s)
Adaptive Headlights
Anti-Lock Brakes
Auto-Leveling Headlamps
Automatic Ride Control
Bucket Seats
Cross Traffic Alert
Dual Air Conditioning
Dual Zone Auto A/C
Engine Stop/Start
Fog Lights

2nd Row Head Airbags
Alarm System
Auto Dimming Ext Mirrors
Automatic Dimming Mirror
Blind Spot Sensor
Climate Cntrl F&R Seats
Daytime Running Lights
Dual Airbags
Elect. Stability Control
Ext Mirror Turn Signals
Garage Door Opener

AM/FM CD Player
Aluminum/Alloy Wheels
Auto Headlamp Control
Automatic High Beam
Bodyside Cladding
Color-Keyed Bumper(s)
Driver Knee Airbag
Dual Pwr Lumbar Supports
Emergency S.O.S. System
Floor Mats
Glass Panel Roof

Head Airbags	Headlight Washers	Heated Power Mirrors
Heated Steering Wheel	Heated Windshield	High Definition Radio
High Intensity Headlamps	Keyless Entry System	Knee Air Bags
LED Brakelights	Leather Steering Wheel	Lighted Entry System
Mirror(s) Memory	Paddle Shifter	Parking Assist System
Perimeter Alarm System	Power Liftgate	Privacy Glass
Pwr Accessory Outlet(s)	Pwr Folding Ext Mirrors	Rain-Sensing W/S Wipers
Rear Fog Lamp	Rear Spoiler	Rear View Camera
Rear Window Defroster	Remote Starter	Side Airbags
SiriusXM Satellite Radio	Stability Cntrl Suspensn	Strg Wheel Radio Control
Theft Deterrent System	Tilt & Telescopic Steer	Tire Pressure Monitor
Touch Screen Display	Traction Control System	USB Audio Input(s)
Wireless Phone Connect		

AudaVIN options are listed in bold-italic fonts

Damages

Line	Op	Guide	MC	Description	MFR.Part No.	Price	ADJ% B%	Hours	R
<u>Stripes And Mouldings</u>									
1	RI	531		Mldg,Wheel Opening LT	R & I Assembly			INC	SM
2	RI	532		Mldg,Wheel Opening LT	R & I Assembly			INC	SM
3	E	1359		Clip,Fender Mldg LT	LR028939	\$1.10			SM
4	E	1367		Clip,Fender Mldg RT	LR027255	\$4.13			SM
5	E	1360		Clip,Fender Mldg RT	LR028939	\$1.10			SM
6	E	1368		Clip,Fender Mldg LT	LR027255	\$4.13			SM
7	E	359		Clip,Front Door Mldg LT	LR028939	\$13.20			SM
				Quantity of 12 @ \$1.10 each					
8	E	606		Mldg,Front Door Lower LT	LR116797	\$170.80		0.2	SM
9	RI	335		Mldg,Rear Door Lower LT	R & I Assembly			0.2	SM
10	RI	411		Mldg,Rear Door Lower LT	R & I Assembly			0.1	SM
<u>Front Bumper</u>									
11	N	6		Front Bumper Cover R&I LT	Additional Labor			2.3	SM
<u>Front End Panel And Lamps</u>									
12	RI	41		Headlamp Assy,Xenon LT	R & I Assembly			0.3	SM
13	RI	42		Headlamp Assy,Xenon	R & I Assembly			0.3	SM
14	N	973		Headlamps Aim LT	Additional Labor			0.4	SM
<u>Front Body And Windshield</u>									
15	BR	103	13	Fender,Front LT Aluminum	Blend Refinish			1.8	RF
					0.8 Blend				
					0.6 Two-stage setup				
					0.4 Two-stage				
16	RI	150		Seal,Front Fender LT	R & I Assembly			1.3	SM
17	RI	2135		Grille,Frt Fndr Louver LT	R & I Assembly			INC	SM
<u>Dashboard And Components</u>									
18	I	1088		Scan,Pre-Repair RT	Repair			0.5*	ME
19	I	1218		Scan,Post-Repair	Repair			0.5*	ME
<u>Front Doors</u>									
20	N	207		Front Door R&I RT	Additional Labor			INC	SM
21	E	207		Door Shell,Front LT	LR061283	\$1,270.91		6.0	SM
22	L	207		Door Shell,Front LT	Refinish			4.0	RF
					2.3 Surface				
					1.0 Edge				
					0.7 Two-stage				

23	RI	231	Pnl,Inner Door Trim LT	R & I Assembly	INC	SM
24	RI	647	Mldg,Front Door Belt L/R	R & I Assembly	INC	SM
25	RI	449	Applique,Frt Door Fram LT	R & I Assembly	INC	SM
26	RI	639	Mldg,Front Door Upper LT	R & I Assembly	INC	SM
27	RI	2207	Front Door O/H LT	R & I Assembly	INC	SM
28	RI	241	Housing,Mirror Outer LT	R & I Assembly	INC	SM
29	RI	463	Handle,Front Door Otr LT	R & I Assembly	INC	SM

Rear Doors

30	RI	287	Rear Door R&I LT	R & I Assembly	0.7	SM
31	BR	287	Door Shell,Rear LT	Blend Refinish 0.9 Blend 0.4 Two-stage	1.3	RF
32	RI	1556	W/Strip,Belt Outer LT	R & I Assembly	0.1	SM
33	RI	1460	Applique Assy,Rear Dr LT	R & I Assembly	0.1	SM
34	RI	1465	Applique Assy,Rear Dr LT	R & I Assembly	0.1	SM
35	RI	307	Pnl,Inner Door Trim L/R	R & I Assembly	INC	SM
36	RI	305	Handle,RR Door Outer LT	R & I Assembly	0.7	SM

Manual Entries

37	I		COLOR, SAND & BUFF	Repair		1.0*	RF
38	SB		HAZARD. WSTE. REM.	Sublet Repair	\$5.00*		SM
39	SB		HAZARD. WSTE. REM.	Sublet Repair	\$5.00*		SM
40	SB		COVER CAR EXTERIOR	Sublet Repair	\$5.00*	0.3*	RF
41	L		COLOR TINT	Refinish		1.0*	RF
42	L		CORROSION PROTECTION	Refinish		0.5*	RF
43	L		CORROSION PROTECTION	Refinish		0.5*	RF
43	Items						

MC Message

13 INCLUDES 0.6 HOURS FIRST PANEL TWO-STAGE ALLOWANCE

Estimate Total & Entries

DEM Parts		\$1,465.37
Paint & Materials	9.9 Hours @ \$34.00	\$336.60
Parts & Material Total		\$1,801.97
Tax on Parts & Material	@ 8.000%	\$144.16

Labor	Rate	Replace Hrs	Repair Hrs	Total Hrs	
Sheet Metal (SM)	\$54.00	10.1	2.7	12.8	\$691.20
Mech/Elec (ME)	\$194.00		1.0	1.0	\$194.00
Frame (FR)	\$85.00				
Refinish (RF)	\$54.00	8.6	1.3	9.9	\$534.60
Labor Total				23.7 Hours	\$1,419.80
Sublet Repairs					\$10.00
Gross Total					\$3,375.93
Net Total					\$3,375.93

Alternate Parts Y/04/00/00/04/04 Cumulative 04/00/00/04/04 Zip Code: 60044 Audatex Host
 SPPL Yes Zip Code: 60044 Default
 Rate Name Default

Audatex Estimating 10.13.92 ES 03/23/2022 04:02 PM REL 10.13.92 DT 03/01/2022 DB 03/15/2022

State Disclosure:IL

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1.1 HRS WERE ADDED TO THIS ESTIMATE BASED ON AUDATEX'S TWO-STAGE REFINISH FORMULA.

Op Codes

= User-Entered Value	^ = Labor Matches System Assigned Rates	E = Replace OEM
NG = Replace NAGS	EC = Replace Economy	OE = Replace PXN OE Srpls
JE = Replace OE Surplus	ET = Partial Replace Labor	EP = Replace PXN
EU = Replace Recycled	TE = Partial Replace Price	PM = Replace PXN Reman/Reblt
JM = Replace Reman/Rebuilt	L = Refinish	PC = Replace PXN Reconditioned
JC = Replace Reconditioned	TT = Two-Tone	SB = Sublet Repair
∇ = Additional Labor	BR = Blend Refinish	I = Repair
T = Partial Repair	CG = Chipguard	RI = R & I Assembly
∩ = Check	AA = Appearance Allowance	RP = Related Prior Damage



Audatex

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