

GRANT F. LANGLEY
City Attorney

RUDOLPH M. KONRAD
LINDA ULISS BURKE
VINCENT D. MOSCHELLA
Deputy City Attorneys



THOMAS O. GARTNER
STUART S. MUKAMAL
THOMAS J. BEAMISH
MAURITA F. HOUREN
JOHN J. HEINEN
SUSAN E. LAPPEN
JAN A. SMOKOWICZ
PATRICIA A. FRICKER
HEIDI WICK SPOERL
KURT A. BEHLING
GREGG C. HAGOPIAN
ELLEN H. TANGEN
MELANIE RUTLEDGE
JAY A. UNORA
DONALD L. SCHRIEFER
EDWARD M. EHRlich
MIRIAM R. HORWITZ
MARYNELL REGAN
G. O'SULLIVAN-CROWLEY
KATHRYN Z. BLOCK
ELOISA DE LEÓN
ADAM B. STEPHENS
KEVIN P. SULLIVAN
THOMAS D. MILLER
JARELY M. RUIZ
ROBIN A. PEDERSON
CHRISTINE M. QUINN
MARGARET C. DAUN
JEREMY R. MCKENZIE
MARY L. SCHANNINS
PETER J. BLOCK
NICHOLAS P. DESIATO
JOANNA GIBELEV
Assistant City Attorneys

May 6, 2013

Mr. Ricky Clark
3763 N. 12th Street
Milwaukee, WI 53206

*Mailed
5-7-13*

RE: C.I. File No. 1029-2013-1054
Communication from RICKY CLARK

Dear Mr. Clark:

We have received your claim for the amount of \$1,160.03 in relation to the vehicle damage you sustained on March 12, 2013 in the area of Vliet Street and North 27th Street.

The Infrastructure Services Division reports from March 11, 2012 to March 31, 2013, asphalt patching along North 27th Street near West Vliet on five separate occasions. This patching occurred on April 17th, 19th, and the 20th of 2012; and May 17, 2012. In 2013, the patching occurred on March 28, 2013. A search of call center records showed there were only two complaints received from March 11, 2012 to March 31, 2013 for the roadway along North 27th Street near West Vliet Street. On March 27, 2013, a complaint was received by the call center concerning this roadway, and a street maintenance crew patched the location on March 28, 2013.

Infrastructure Services did not have any prior knowledge of a hazard in the roadway along North 27th Street and West Vliet Street prior to March 11, 2013. When the city is notified of any hazard in the roadway, sidewalk or alley; a crew will be sent to investigate and patch the hazard. Our investigation reveals that this section of the roadway underwent unusually severe and rapid deterioration and

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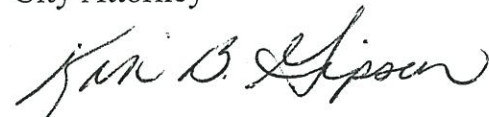
despite ongoing temporary patching by maintenance crews, some repairs were of short duration. In view of the fact that a concerted effort was made to maintain this road, the City of Milwaukee would not be liable for damages. Therefore, we are denying your claim.

If you wish to appeal this decision, you may do so by sending a letter within 21 days of the receipt of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin 53202, requesting a hearing.

Very truly yours,



GRANT F. LANGLEY
City Attorney



KARI GIPSON
Investigator Adjuster

KBG:cdr

1029-2013-1054/191822