

CITY OF MILWAUKEE

Form CA-43

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August 30, 2004

Andrew & Delores Williams
2903 North 56th Street
Milwaukee, WI 53210

RE: Andrew & Delores Williams
C.I. File No: 04-S-252

Dear Mr. & Mrs. Williams:

This office is in receipt of your claim in the amount of \$3,000.00, relating damage sustained to your property on or about July 4, 2004 when a clogged sewer caused backwater to flow into your basement at 2903 North 56th Street.

Our investigation reveals the Infrastructure Services Division -Underground Operation (ISD) initial knowledge of this incident was on July 7, 2004 when they responded to a clogged 8-inch sanitary sewer that appeared to have been caused by grease build-up. The main was jetted to restore service. The ISD responded to said location on July 11, 2004 and again cleaned the sewer and restored it to working order. The sewer-main was then examined via closed circuit television and was deemed to be in poor condition; this situation along with the grease build-up contributed to the clogged sewer. The ISD has moved-up the re-lay of this sewer to 2005 and has put the sewer on the special 3 month cleaning program. The ISD followed normal procedures and the sewer in question was on a three year cleaning schedule. The last time the sewer was cleaned was on December 12, 2002. Because the sewer was on a regular cleaning schedule and the City of Milwaukee did not have any notice of any problem with the sewer, the City cannot be held liable. Accordingly, we are denying your claim.

Andrew & Delores Williams
August 30, 2004
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If you wish to appeal this decision, you may do so by sending a letter within 21 days of the receipt of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin 53202, requesting a hearing.

Very truly yours,



GRANT F. LANGLEY
City Attorney



ROBERT M. OVERHOLT
Investigator Adjuster

RMO:beg
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