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May 2, 2023

To the Honorable Common Council  
of the City of Milwaukee  
Room 205 – City Hall

RE: Communications from LASHANDA JORDAN  
C.I. File No. 1029-2022-1683

Dear Sir or Madam:

April Dalton, owner and her tenant LaShanda Jordan alleges that on October 7, 2022, property damages were sustained from water backup in the basement located at 2609 W. Roosevelt Drive. Ms. Dalton and her tenant submitted estimates for basement clean up and replacement of drywall in the amount of \$10,800.

We have conducted an investigation into this matter. Our investigation reveals that on October 7, 2022, Sewer Maintenance responded to a call regarding a complaint reported by Ms. Dalton regarding water coming out of a catch basin. Sewer Maintenance determined that the issue was unrelated to sewers and referred the matter to Milwaukee Water Works to investigate a possible leak at the curb stop in the sidewalk.

Milwaukee Water Works (MWW) responded to the property and determined the wipe joint connecting the brass curb stop and lead service line had failed from both age and fluctuating temperatures that caused the joint to expand and contract over time. MWW field staff performed a lead service line replacement on the utility-owned portion of the water service line, and the property was placed in the Lead Service Line Replacement Program for completion of the privately-owned portion of the service.


Further investigation revealed that Google photos show evidence of a prior leak near the sidewalk at the subject location in September 2019 and September 2022. Ms. Jordan indicated in her letter she first noticed water surfacing near the sidewalk in September of 2022.




To the Honorable Common Council  
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Page Two

It is our view that Milwaukee Water Works took action as soon as it was informed of the leak and performed repairs in a timely manner. There is no evidence that the City is negligent. As such, we recommend that the claim be denied.

Very truly yours,



TEARMAN SPENCER  
City Attorney



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TS/JLW/MTG/cdr

Enclosure

1029-2022-1683/284990