

**GRANT F. LANGLEY**  
City Attorney

**MIRIAM R. HORWITZ**  
**ADAM B. STEPHENS**  
**MARY L. SCHANNING**  
**JAN A. SMOKOWICZ**  
Deputy City Attorneys



Milwaukee City Hall Suite 800 • 200 East Wells Street • Milwaukee, Wisconsin 53202-3551  
Telephone: 414.286.2601 • TDD: 414.286.2025 • Fax: 414.286.8550

SUSAN E. LAPPEN  
PATRICIA A. FRICKER  
HEIDI WICK SPOERL  
GREGG C. HAGOPIAN  
JAY A. UNORA  
KATHRYN Z. BLOCK  
KEVIN P. SULLIVAN  
THOMAS D. MILLER  
ROBIN A. PEDERSON  
JEREMY R. MCKENZIE  
PETER J. BLOCK  
JENNY YUAN  
ALLISON N. FLANAGAN  
HEATHER H. HOUGH  
ANDREA J. FOWLER  
PATRICK J. MCCLAIN  
NAOMI E. GEHLING  
CALVIN V. FERMIN  
BENJAMIN J. ROOVERS  
ELLENY B. CHRISTOPOULOS  
RACHEL S. KENNEDY  
TYRONE M. ST. JUNIOR  
HANNAH R. JAHN  
SAVEON D. GRENELL  
JULIE P. WILSON  
GREGORY P. KRUSE  
KIMBERLY A. PRESCOTT  
SHEILA THOBANI  
KATRYNA C. RHODES  
NICOLE F. LARSEN  
JAMES M. CARROLL  
WILLIAM G. DAVIDSON  
MEIGHAN M. ANGER  
ALEXANDER R. CARSON  
Assistant City Attorneys

May 21, 2019

Jennifer Williams  
731 W. Daphne Road  
Glendale, WI 53217

*mailed  
5-23-19*

RE: C.I. File No. 1029-2019-803  
Communication from Jennifer Williams

Dear Ms. Williams:

We have received your claim in the amount of \$433.13 relating to damage to your vehicle on April 12, 2019 when it collided with a pothole while you were traveling northbound on Green Bay Avenue, in the left lane, just north of Villard Avenue.

Wisconsin municipalities have discretionary immunity from liability for any damage that is due to a defect in in a sidewalk or street. Under discretionary immunity, the City is generally not liable for damages.

The Infrastructure Services Division (ISD) reviewed their records and those of the DPW Call Center relative to this incident. They found that on March 22, 2019 the Call Center received one call regarding a pothole at 5240 North Green Bay Avenue. On March 25, 2019 the Call Center received one call regarding a pothole at 5300 North Green Bay Avenue. The ISD patched these sites on April 16, 2019. On April 9, 2019 the Call Center received one call regarding a pothole at 5131 North Green Bay Avenue. This is southbound on Green Bay Avenue and also south of Villard Avenue. The ISD patched this site on April 10, 2019. The ISD followed proper procedure and was acting within the City's discretion. The City was not negligent. It cannot accept liability. Therefore, we are denying your claim.

If you wish to appeal this decision, you may do so by sending a written statement requesting a hearing within 21 days of the postmarked date of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin



Jennifer Williams  
May 21, 2019  
Page 2

53202. Please include a photocopy of this letter's envelope, showing the postmark, and retain the original in the event further proof is needed.

Very truly yours,

  
GRANT F. LANGLEY  
City Attorney

*Steven M. Carini*

STEVEN M. CARINI  
Investigator Adjuster

SMC:mal

c: Jerrel Kruschke (Infrastructure)  
1029-2019-803:259589

