OUR COMMITMENT TO THE PEOPLE AND ECONOMY OF

Cleveland

Ohio

Included counties: Cuyahoga, Geauga, Lake, Lorain, Mahoning, Medina, Portage, Stark, Summit



July 1, 2023, update

bankofamerica.com/local





136K

Digital active clients1



Local employees



Financial centers



ATMs



Merrill® offices

The power of local connections

Bank of America Private Bank office

Business lending

Small business



\$79 million

Loans to small business

Credit extended to businesses that generally have annual revenues of less than \$5 million.

Commercial business



\$2.5 billion

Loans to commercial business

Credit extended to businesses that generally have annual revenues of \$5 million to \$2 billion.

Personal banking and investing



\$1.1 billion Total FDIC deposits*



\$34 million Home loans*



\$23.0 billion

Global Wealth Investment Management client balances***

*Total deposits within this market as of June 30, 2022, which may be inclusive of Consumer, Global Wealth And Investment Management (GWIM), Global Banking and Global Markets deposits.

**Home loan dollars reflect a rolling 12-month total of first mortgage loan production figures including Consumer Banking and GWIM.

***Global Wealth and Investment Management (GWIM), the wealth and investment management division of Bank of America, includes Bank of America Private Bank and Merrill. GWIM Client Balances consists of assets under management of GWIM entities, brokerage assets, and assets in custody of GWIM entities.

At Bank of America, we have leading capabilities across all our businesses and a strategy that is focused on connecting our capabilities to deliver for our customers and clients. In every situation, we're committed to growing responsibly and sustainably - ensuring everything we do aligns to our purpose of helping people live better financial

- Families can have the tools and support they need to live more successful financial lives.
- Neighborhoods can be built on a solid foundation of responsible home lending and economic development.
- · Businesses, small and large, can benefit from our financial and intellectual capital.
- And the organizations, nonprofits and companies addressing society's toughest problems can have the resources and expertise of the company and the efforts of our over 200,000 employees behind them.

In each market, we strive to connect everything our company offers to our clients' personal and financial goals so we can provide tailored solutions to fit their needs. It's how we make this large company personal and how we help our customers, clients and communities thrive.

Community support

Grants and matching gifts² (since 2018)



\$5.1 million

Advancing economic mobility in the communities we serve, including creating opportunities for people of color. The Bank of America Charitable Foundation provides grants and matching gifts on behalf of employees.²

Neighborhood Builders®

Birthing Beautiful Communities

· Near West Theatre

Through Neighborhood Builders®, we're advancing community sustainability by equipping organizations and their leaders with tools and resources to do more, including funding and leadership development workshops.

Employee giving and volunteerism² (since 2018)



1.1 million

Total contribution by employees donated to local nonprofits and community needs. A portion of this amount was matched by the Bank of America Charitable Foundation.



42K hours

Employee volunteer hours contributed locally as part of our annual goal of giving 2 million volunteer hours across the company. #BofAVolunteers

Jeneen S. Marziani

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¹ Digital active users represents mobile and/or online 90-day active users.

Jennifer Hurd

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²Community support amounts represent a cumulative five-year period of contributions; 20 quarters from fact-sheet date.