

August 18, 2008
RE: June Flood/Sewer Backup

Owner: Matthew A Okruszynski
Property: 4658 N 51st BLVD
Milwaukee, WI 53218

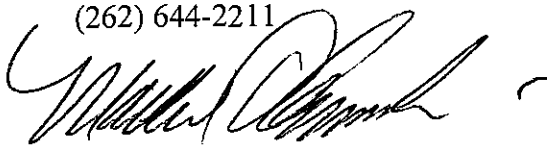
The inability of Milwaukee's "Deep Tunnel Project" to successfully flow rain water and sewage as promised has impacted my family tremendously. Let me preface this letter with your promise and outlook. In a letter 2007 from the city of Milwaukee "Due to our successful completion of the tunnel project we are happy to inform you that this area is no longer in a flood zone. CANCEL your flood insurance." Less than a year later my home is again flooded with 3ft of raw sewage. This happened in the late 90's when raw sewage reached the 1st floor almost 9ft came in through the basement sewer. Unlike many individuals who I sympathize with when the rain and flood waters unleashed - I have no ability to account for sewage backup. Pumps have no impact. Drain-tile and landscape grading have no impact. What's wrong with this picture - Let's dump it in residents basements rather than it flowing into the lake because it's only somewhat treated? Are you kidding me! MMSD admits to be at fault, this one falls directly on the city of Milwaukee's failure with the sewage/Deep tunnel issues. My furnace and hot water heater are shot. Gross heating gave me estimates reaching \$4,500. I contacted Alberio Heating with similar numbers.

These are the facts:

Tenant has losses exceeding \$5,000 dollars and is looking to me for compensation.
I have not received rent \$1,300 dollars.
Furnace is shot estimates are in \$3,000 range
Hot water heater replaced \$450.00
Cleanup and dumpster/removal = \$750.00
I have missed days of work approx \$500.00

Enclosed are receipts for the work done and supplies. I have no ability to replace the furnace at this time all I have is estimates. Without any assistance I will not be able to heat this house and winter is a few months. All FEMA requests have been denied. All my insurance request have been denied. All parties blame the city of Milwaukee and have instructed me to file a claim against the negligence and failure of your projects. This is a nightmare and I totally blame the city for this disaster. This has been going on for 11 years in the Lincoln creek neighborhood. I need help immediately.

Matthew A Okruszynski
705 Hilldale RD
Slinger WI, 53086
(262) 644-2211



RONALD
CITY OF MILWAUKEE
2008 SEP - 3 PM 2:22

CITY OF MILWAUKEE
RECEIVED
OFFICE OF
CITY ATTORNEY
2008 SEP - 3 PM 3:11

CHECKLIST

- COMPRESSOR
- SUCTION PSI
- HEAD PSI
- VOLTS AMPS
- ELECTRICAL CONNECTIONS
- CONTACTS TIGHT & CLEAN
- OIL LEVEL & CONDITION
- CONDENSER COIL
- CLEAN COIL & CHECK FIR COND.
- ENT. °F LVG DB °F
- REFRIGERANT
- LEAK
- FAN AND MOTOR
- VOLTS
- AMPS
- ELECTRICAL CONNECTIONS
- CONTACTS TIGHT & CLEAN
- FAN PULLEYS (ADJUST BELT)
- CHECK W/B BEARINGS & MOTOR
- EVAPORATOR COIL
- CLEAN COIL & CHECK FIN
- ENT DB °F LVG DB °F
- ENT 4/B °F LVG V/B °F
- CONDENSATE AREAS
- INSPECT & CLEAN DRAIN PAN
- INSPECT & CLEAN DRAIN
- AIR FILTERS
- CLEANED
- REP. AGED
- HEATING ASSY.
- BURNER & HEAT EXCHANGER
- FUEL SUPPLY & PRESSURE
- PILOT ASSEMBLY
- FLAME ADJUSTMENT
- PRIMARY RELAY & FUSE
- FAN & UNIT SWITCH OPER.
- BLOWER ASSEMBLY
- RV VALVE
- STRIP HEAT
- DEFROST CYCLE
- ELECTRICAL COMPTS.
- RELAYS
- CONTACTORS
- OVERLOAD
- PRESS SWITCH
- THERMOSTAT
- O.K.
- REPLACE
- RELOCATE

TIME START 12:00
 TIME STOP 12:15
 TOTAL TIME 15

CUSTOMER IS A
 PRDSPECT FOR
 AIR CONDITIONING
 HEATING
 ELECTRONIC AIR CLEANER
 SERVICE CONTRACT

I HAVE AUTHORITY TO ORDER THE WORK WHICH HAS BEEN SATISFACTORILY PERFORMED AS OUTLINED ABOVE. IT IS AGREED THAT THE SELLER WILL RETAIN TITLE TO ANY EQUIPMENT OR MATERIAL THAT MAY BE FURNISHED UNTIL FINAL PAYMENT IS MADE AND IF SETTLEMENT IS NOT MADE AS AGREED, THE SELLER SHALL HAVE THE RIGHT TO REMOVE SAME AND THE SELLER WILL BE HELD HARMLESS FOR ANY DAMAGES RESULTING FROM THE REMOVAL THEREOF.

X  CUSTOMER SIGNATURE

SEE REVERSE SIDE FOR DETAILS ON SERVICE CHARGE, LABOR & WARRANTY



Heating & Air Conditioning

3260 NORTH 126TH STREET
 BROOKFIELD, WI 53005 • (262) 783-6000

SERVIC
 INVOICE

50007

TECHNICIAN: DRU
 CUSTOMER ID NO. 2233041
 OWNER'S PHONE 414-502-9991
 OFFICE PHONE
 TENANT'S NUMBER
 SERIAL NUMBER

BILL-TO NAME: OKULOSZYSKI, MATTHEW
 STREET: 4658 N. 57TH ST.
 CITY: MILWAUKEE WI 53212
 STATE: WI
 ZIP: 53212

TENANT: BILTO
 STREET: 705 Hillside Road
 CITY: Slinger WI 53086
 STATE: WI
 ZIP: 53086

EQUIPMENT BRAND NAME: MODEL: SERIAL NUMBER:

DESCRIPTION OF WORK PERFORMED:
 Flood
 Furnace & WATER like no good, must be replaced.

DAY OF SERVICE: Friday DATE: 6-13-08

****NOTES / RECOMMENDATIONS***

4) coil cap. water heater
 call Gravity Free Furnace

Thank You!

FOR THIS OPPORTUNITY TO SERVE YOU, PLEASE KNOW THAT WE'LL BE READY FOR YOUR NEXT SERVICE NEED.

PLEASE PAY FROM THIS INVOICE

1-1/2% FINANCE CHARGE PER MONTH AFTER 30 DAYS



CIRCLE: CASH - CHECK - CREDIT

APPV. #

DATE:

CONTRACT PRICE	
LABOR STRAIGHT TIME	78
LABOR OVERTIME	
ADDITIONAL LABOR	
TOTAL MATERIALS	
SUB-TOTAL	78
SALES TAX	4
TOTAL DUE	82

REG. ID

Gross Heating, Inc.

3260 North 126th Street
Brookfield, WI 53005
Phone: (262) 783-6000
Federal Tax ID: 39-0322489
State License #: 7729

Invoice

Invoice Number: 130756
Invoice Date: 6/13/2008
Page: 1 of 1

Bill To: 3029091
Okruszynski, Matthew
705 Hilldale Road
Slinger, WI 53086

Service 3029091-4658
Location: Okruszynski, Matthew
4658 North 51st Street
Rental
Milwaukee, WI 53218

Work Order ID	Complete Date	PO Number	Terms	Called In By
080609-074	06/13/2008		Due on Receipt	

Description of Work

Flooding - checked operation of furnace and water heater.
Both units must be replaced.

Qty	Item ID	Description	Date	Unit Price	Disc %	Amount
				78.00		78.00
1.00	SR/0.50	1/2 Hour - Residential Rate				78.00
				SubTotal		<u>78.00</u>

Pd 7-16-08
ABD
\$ 82.37

Invoice Subtotal	78.00
Sales Tax	4.37
Invoice Total	82.37
Payment Received	0.00
Balance Due	82.37

5/ST

FROM : STATE DISPOSAL

FAX NO. : 4144891978

May. 06 2008 02:33PM P2

Invoice

United Disposal Services, LLC

State & Bargain Disposal
2751 S Chase Ave
Milwaukee, WI 53207
414-489-1970 PHONE

Bill To
HAUL AWAY 10216 W. GOOD HOPE RD MILWAUKEE WI 53224

Ship To
7328 IRELAND DR BRIN WI

P.O. Number	Terms	Rep	Ship	Via	F.O.B.	Project
	DUE UPON REC...		4/14/2008			
Quantity	Item Code	Description			Price Each	Amount
1	20 yard	CONST 20 YD CONTAINER #060965 04/11/08			262.50	262.50
	WI LEGISLATU...	DELIVERY WI STATE LEGISLATURE TAX			12.60	12.60
<i>Paul 6/2/08 GA. Allen</i>						
Thank you for your business.					Total	\$275.10

51st

THANK YOU FOR SHOPPING AT
C & R ACE HARDWARE
429 EAST WASHINGTON ST. P.O. BOX 20
SLINGER, WI 53086
CRACE@CONNECT.NET
(262) 644-5244

RETURNS WITHIN 30 DAYS WITH RECEIPT
7/05/08 3:27PM MO 551 SALE

56	6	EA	.80	EA	
FASTENERS					4.80
56	4	EA	.60	EA	
FASTENERS					2.40
56	6	EA	.33	EA	
FASTENERS					1.98
56	6	EA	.33	EA	
FASTENERS					1.98
56	4	EA	.90	EA	
FASTENERS					3.60
56	6	EA	.08	EA	
FASTENERS					.48
56	8	EA	.12	EA	
FASTENERS					.96
56	8	EA	.09	EA	
FASTENERS					.72
H41597	1	EA	3.59	EA	
XL-SS SQ DECKS 8X1-1/4					3.59
55773	2	EA	1.29	EA	
PLATES MENDING 3-1/8"X7					2.58

SUB-TOTAL: 23.09 TAX: 1.29
TOTAL: 24.38
BC AMT: \$24.38

BK CARD#: XXXXXXXXXXXX2776
ID: 670120755379
AUTH: 012296
Host reference #:388558 Bat#061
SWIFED
CARD TYPE:VISA EXPR:XXXX

==>> JRNL#D88558 <<==
CUST # *1669
ACE REWARDS ID # 1977310563

THANK YOU SANDRA K OKRUSZYNSKI
FOR YOUR PATRONAGE

Name: X _____

I agree to pay above total amount
according to card issuer agreement

<<==



==>> JRNL#A52781
CUST # *5

SUB-TOTAL: 8.28
TAX: .48
TOTAL: 8.74
CHANGE: 10.00
CASH TEND: 1.26

640458
1-1/2" WHT Chip Brush 1 EA 1.29 EA 1.29
GAL LM Joint Compound 1 EA 6.99 EA 6.99

ALL RETURNS MUST BE ACCOMPANIED BY A
SALES RECEIPT TO RECEIVE A CASH REFUND
104 SALE
9/18/08 8:00AM DL

THANK YOU FOR SHOPPING AT
HAHN TRUE VALUE/JUST ASK RENTL
(262) 673-3200

51st

THE PAINT SHOP
YOUR TOTAL DECORATING CENTER
841 GRAND AVENUE
HARTFORD, WI 53027
(262) 673-4090 800-383-1415

07/02/2008 000111
#2371 10:09AM SERV.07 0007

NO SALE

THE PAINT SHOP
YOUR TOTAL DECORATING CENTER
841 GRAND AVENUE
HARTFORD, WI 53027
(262) 673-4090 800-383-1415

07/02/2008 000111
#2372 10:21AM SERV.07 0007

NO SALE

THE PAINT SHOP
YOUR TOTAL DECORATING CENTER
841 GRAND AVENUE
HARTFORD, WI 53027
(262) 673-4090 800-383-1415

07/02/2008 000111
#2373 10:21AM SERV.07 0007

GLASS 11 \$85.00
GLASS 11 \$85.00
MOSE ST \$170.00
TAX1 \$9.52

CASH \$179.52

5/5T

THANK YOU FOR SHOPPING AT
HAHN TRUE VALUE/JUST ASK RENTL
(262) 673-3200

ALL RETURNS MUST BE ACCOMPANIED BY A
SALES RECEIPT TO RECEIVE A CASH REFUND
6/17/08 8:30AM DL 104 SALE

740274	3	EA	4.29	EA
10.10Z WHT LTX Sealant				12.87
198694	1	EA	3.79	EA
MM2PK 3-1/8"10TJigBlade				3.79
460173	1	EA	1.99	EA
6PK 4x5 60G Sandpaper				1.99
865337	1	EA	4.79	EA
1"x60YD BLU Mask Tape				4.79
640458	1	EA	1.29	EA
1-1/2" WHT Chip Brush				1.29

SUB-TOTAL: 24.73 TAX: 1.38
TOTAL: 26.11
CASH BACK: 20.00
DEBIT/ATM: 46.11

DEBIT/ATM:XXXXXXXXXXXX9411
Debit network id:
Host reference #:005853 Bat#
Trace# 005853
AUTH#: 462100
ID: 062205151996098572
46.11



==>> JRNL#A52158
CUST # *5

<<==

** Payment from Primary Account **

5/5T

Customer Copy

5/5

THANK YOU FOR SHOPPING AT
C & R ACE HARDWARE
429 EAST WASHINGTON ST.P.O.BOX20
SLINGER, WI 53086
CRACE@CONNECT.NET
(262) 644-5244

RETURNS WITHIN 30 DAYS WITH RECEIPT
7/05/08 4:42PM MD 551 SALE

56	4	EA	1.00	EA
FASTENERS				4.00
940012	2	EA	-1.17	EA *
COKE CLASSIC 16OZ				2.38

5/5

SUB-TOTAL:	6.38	TAX:	.36
		TOTAL:	6.74
CASH TEND:	20.75	CHANGE:	14.01

==>> JRNL#D88582
CUST # *5

<<==

THANK YOU FOR SHOPPING AT
C & R ACE HARDWARE
429 EAST WASHINGTON ST.P.O.BOX20
SLINGER, WI 53086
CRACE@CONNECT.NET
(262) 644-5244

RETURNS WITHIN 30 DAYS WITH RECEIPT
6/21/08 1:36PM SL 551 SALE

3108438	1	EA	4.49	EA
FLUSH WALL JACK 6C IV				4.49
2107951	1	EA	14.99	EA
BIT DRILL AIRCRFT3/8X12"				14.99
2114189	1	EA	23.99	EA
SPEEDBOR BIT SET BPC				23.99

SUB-TOTAL:	43.47	TAX:	2.43
		TOTAL:	45.90
		BC AMT:	\$45.90

PK CARD#: XXXXXXXXXXXX9411
ID: 670120755399
AUTH: 010166
Host reference #:394699 Bat#059
SWIPED
CARD TYPE:VISA EXPR:XXXX

==>> JRNL#D84499
CUST # *1669
ACE REWARDS ID # 1977310563

<<==

THANK YOU MATTHEW A OMPUSZYNSKI
FOR YOUR PATRONAGE

Name: X _____

I agree to pay above total amount
according to card issuer agreement
(merchant agreement if credit voucher)
Customer Copy