

02-S-415

To who it concerns.

I received the letter that office of City Attorney sent me on Feb. 5, 2003, and I strongly disagree what it said in the letter, therefore I want to appeal the decision ~~me~~ stated in the letter.

The letter states ^{both} P7-27 and videotape ~~show that~~ indicate no damage to my lock before the tow and also before the vehicle's entrance to the tow lot, and I found the lock has been damaged on my way home from the tow lot, ~~also~~ then I went back, and one attendant took the picture of the damaged lock with a camera. So it's clear that the lock has been damaged between the time my car was towed into the tow lot and the time I found it damaged on the same day, because I ~~don't think~~ ^{didn't & broke} the lock, somebody else did, most ^{Probably someone} from the tow lot did.

I do want to appeal. Please let me know what I should do next. Thanks for your time and energy.

Sincerely

Sam Mer

02/08/03

CITY OF MILWAUKEE

9

CITY OF MILWAUKEE

'02 DEC 10 PM 4:03

2002 DEC 10 PM 3:46

Jun Ma

3528 N. Oakland Ave,
Milwaukee, WI 53211

Apt 4
CITY OF MILWAUKEE

RONALD D. LEONHARDT
CITY CLERK

To who it concerns,

I'd like to file complaint about the damage of my car, and the details are as following:

On November 20th 2002, my car was towed away by the police department at around 10:00 AM, then I went ~~to~~ to the Towing lot to pick it up. Since I left my registration letter ⁱⁿ my car, the ~~clerk~~ clerk asked for my car key, I gave it to her so somebody working there could get the registration letter from my car. After I finished all the paper work, I waited until someone drove my car out of the Towing lot. I didn't notice that the lock of the left door (driver's side) was damaged until on my way home I returned to the Towing lot immediately and filed a complaint, then ~~so~~ the person who drove my car took pictures of the damaged lock with a digital camera.

Due to this damage, I can't lock the door from inside anymore, in order to fix this problem, it's estimated that I have to pay about \$250. Moreover, since I don't know that I ~~could~~ could lock the door from outside, I spent \$39.03 on anti theft lock at walmart. Therefore I'm asking for the total amount of \$289.03.

Thank you very much for your time, and I'm looking forward to your reply.

Sincerely,

Jun Ma

WAL★MART
ALWAYS LOW PRICES. ALWAYS WAL-MART.

Always.

WE SELL FOR LESS
ALWAYS
MANAGER JOHN RADTKE
(414) 967 - 7804
MILWAUKEE, WI 53212

ST# 2452 OP# 00001310 TE# 16 TR# 09247
DESIGN CLUB 001529101010 36.96 J
SUBTOTAL 36.96
TAX 1 5.600 % 2.07
TOTAL 39.03
DISCV TEND 39.03

ACCOUNT #8798
APPROVAL #020861
TRANS ID -
VALIDATION -
PAYMENT SERVICE - N
CHANGE DUE 0.00

ITEMS SOLD 1

TC# 6954 0933 5213 3570 8329



LAYAWAY EXPRESS ON GIFT REGISTRY KIOSK
11/20/02 14:53:20

CUSTOMER COPY

City of Milwaukee Tow Lot

COMPLAINT AND INVESTIGATION FORM

| | | |
|---|--|---|
| <p>- CITY USE ONLY - TOW# 1142800</p> | <p>TOW LOT LOCATION</p> | <p>DATE: 11-20-02 ID# 12</p> |
| <p>NAME: Jnn Ma ADDRESS: 3528 N. Oaklawn Ave, Apt # 4 PHONE NO: 414-3325667</p> | <p>CITY OF MILW TOW LOT ***** VEHICLE TOWING</p> | <p>DATE ISSUED: 11/20/02 1ST. CITIZEN COMPLAINT <input checked="" type="checkbox"/> 2ND. CITIZEN COMPLAINT <input type="checkbox"/></p> |

CIRCLE THOSE THAT APPLIES:

COMPLAINT * VEHICLE MISSING ITEMS * DAMAGES TO VEHICLE

(FOR MISSING ITEMS OR DAMAGES TO VEHICLE, ALSO COMPLETE THE OTHER SIDE OF THIS PAGE)

CITIZEN'S STATEMENT

The lock of my car's left door was broken by the ~~person~~ ^{somebody} who drove my car or opened my car. The left door can't be locked due to the damage. I have to fix it.

Jnn Ma
SIGNATURE

11/20/02
DATE

| | |
|---|------------------------------|
| <p>- CITY USE ONLY -</p> | <p>INVESTIGATION RESULTS</p> |
| <p> </p> <p> </p> <p> </p> <p> </p> <p> </p> <p> </p> | |
| <p>SIGNATURE</p> | <p>DATE</p> |