

Dear Alderman Alex Brower and residents of District 3,

I am excited for the opportunity to open a store in the Riverwest Neighborhood at 1300 East Locust Street under the brand name Metro Pantry.

I am committed to being a good neighbor and asset to the community. I intend to open my store as soon as possible and begin serving the community. I am writing this letter to put in writing my broad commitment to the Riverwest Community and some specific actions I will take as a community oriented business.

As the owner of Metro Pantry, I am committing to the following:

- Amending my application to close at 10 p.m., meaning that I will be open from 6:00 a.m. until 10:00 p.m.
- My personal physical presence at the store. Unless there are extenuating circumstances, I am committed to being present at the store on at least two occasions every week (on different days) for a total cumulative time of 3 hours physically present.
- Providing Security for every single hour of operation of my store. This security will be committed to supporting the Riverwest Community and will adopt practices that support a positive community. This includes performing a "round" of checking the property several times during their shift, including the parking lot and rear of the building. They will step outside no matter how cold, rainy, or hot the weather may be. They will also work to help further the peace and quiet of the neighborhood by asking patrons to turn down loud music from their cars, and if loud music is heard from a car by security before the patron is served, the patron will be refused service until the music is turned down.
- Install security cameras on, in and around the building. The footage from these cameras will be retained for at least three months and will be made available to the Milwaukee Police Department and the Office of Alderman Alex Brower
- Maintain a clean facility by supplying at least one trash cans in the parking lot in addition to two trash cans by the door and cleaning the grounds of the entire property at least three times per day - at open, close and midday. I am committed to removing litter even if it was not caused by my business or customers. This includes litter in the parking lost and the sidewalk in front of my store. I am also committed to the dumpsters used by my business to remain behind building, fully closed, and always locked unless actively filling them. And all garbage must be put in dumpster. The fence must be locked as well. Dumpster must always fully close.
- Providing a quality work environment for my employees where they will have the support to treat every customer with respect and support the goals of being a quality business neighbor.

- Providing a dedicated communication medium for neighbors to reach my business. I will be the primary point of contact for neighbors.
- Prohibiting parking in my parking lot when the store is not open, unless it is an employee or provider arriving in anticipation of the store opening or helping with closure. The only exception to this is vehicles owned by the business or the owner. This parking restriction also includes no delivery truck parked overnight (between 10:30 p.m. and 4:00 a.m.) and no trucks idling for more than two hours in the parking lot. Trucks unloading cannot block access to the condo parking garage door.
- Installing a "Yield to pedestrians" (or similar) sign at the exit of my driveway.
- Installing an "enter here" sign to encourage use of the official driveway of my business rather than the alley.
- Install "no loitering" signs on the building.
- Not using a flashing or scrolling sign for the exterior of my business.
- Meeting with a Community Advisory Committee appointed by the office of Alderman Alex Brower at least quarterly to discuss the business.
- Fresh Produce for the first 6 months from opening in the form of at least 5 items and a reasonable amount of those items.

I look forward to a positive relationship with the community.

Sincerely,



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