
HETAL A. PATEL

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Summary

Highly motivated professional with a skillful communication style, strong organizational acumen, and a passion for continuous learning and self-improvement. Natural diplomatic skills combined with a high level of emotional intelligence help build consensus and collaboration, even amongst a group of diverse individuals. I am person who enjoys owning and operating multiple different kind of businesses.

Skill Areas

- ❖ Strategic planning
 - ❖ Quality Improvement
 - ❖ Human Resource management
 - ❖ Brand renovation
 - ❖ Policy and Procedure development
 - ❖ Event planning

 - ❖ Relentless drive to create a highly refined product and a consistently exceptional experience
 - ❖ Implementation of new service lines
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Experience

Owner | CEO | President
Quality Suites Hotel, Rodeway Inn Hotel
Home 2 Suites
Super 8
BP Gas Station and Quizno's

7/1/2010-Present
Milwaukee, WI
Bolingbrook, IL
Bourbannais, Pekin, Dixon, IL
Tomah, WI

- ❖ Led transformation from a local hotel to 2 separate brand name hotels, including conversion to an all-suite hotel
- ❖ Coordinated numerous functions, including charity events for former Green Bay Packer, and local churches ,BID, Salvation Army
- ❖ Board Member of Business Improvement District #43 Milwaukee
- ❖ Regional Advisory Board Member of Choice Owners Council (Region 8, IL,MI,OH,WI,IN)
- ❖ Advisory Board Member of Salvation Army

Education

- ❖ Graduated in Computer Technology 1998(India)
- ❖ Certified in Hospitality Operating Training(HOST)2010
- ❖ Certified by Wisconsin Food Handlers 2016
- ❖ Corporate Training for Quizno's Franchise 2014
- ❖ Corporate Training for BP Gas 2014