

CITY OF MILWAUKEE

2019 SEP 13 P 3:39

9/9/2019

CITY CLERK'S OFFICE

Carie Wright
3278 S Springfield Ave.
Milwaukee, WI 53207

Milwaukee City Clerk
200 E Wells St.
Room 205
Milwaukee, WI 53202

RECEIVED
OFFICE OF CITY ATTORNEY

SEP 17 2019

4:40 A.M./P.M.

To Whom It May Concern:

I am writing to appeal the decision of C.I. File No. 1029-2019-1546 and request a hearing on said claim.
Please schedule on a Monday or Tuesday if possible.

Sincerely,

A handwritten signature in black ink, consisting of a large, stylized loop followed by a horizontal line extending to the right.

Carie Wright

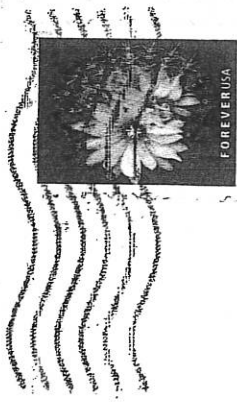
Carle Wright
3278 S. Springfield Ave.
Milwaukee, WI 53207

MILWAUKEE WI 530
MILWAUKEE WI 530

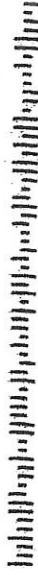
CITY OF MILWAUKEE

2019 SEP 13 8:39

Milwaukee City Clerk
200 E. Wells St.
Room 205
Milwaukee WI 53202



53202-957099



RECEIVED
OFFICE OF CITY ATTORNEY

AUG 14 2019

3:35 A.M./P.M.

CITY OF MILWAUKEE
2019 AUG 13 P 12:02

Carie A. Wright
3278 S Springfield Ave.
Milwaukee, WI 53207

262.745.3883
wright.carie@gmail.com

8.8.2019
Office of the City Clerk
City Hall, Room 205
200 East Wells Street
Milwaukee, WI 53202

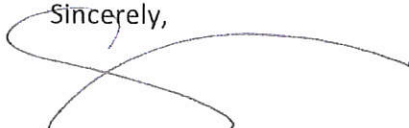
REQUEST FOR PAYMENT: \$1,080.01

Enclosure: Service Invoice, Payment Receipt, Police Incident Report Card/Number, Photos

To Whom it may Concern:

Please review this request for payment resulting from damage caused to my vehicle on 8.1.2019 from a dislodged manhole cover on East Ohio Ave. striking my vehicle. I have provided the police incident report, dealer invoice and photos for your review. It does not appear (even today) that the cover is sitting flush with street (as most appear to do) so in addition to the reimbursement of the repair costs to my vehicle, I am also requesting that the area be properly repaired so this does not reoccur in the future. Please do not hesitate to contact me for additional information as needed.

Sincerely,



Carie A. Wright

Detailed History for Police Call #192132253 As of 8/09/2019 13:22:38

Output for:

Priority:2 Type:1959 - TRAFFIC HAZARD
 Location:E OHIO AV / S KINNICKINNIC AV,MKE < 2200/ 3298>
 Info:BTWN KK AND SPRINGFIELD

Created:	08/01/2019 20:24:32	PD17	022516
Entered:	08/01/2019 20:26:59	PD17	022516
Dispatch:	08/01/2019 20:31:31	PD13	028583
Enroute:	08/01/2019 20:31:31	PD13	028583
Onscene:	08/01/2019 20:50:31	PD12	025776
Closed:	08/01/2019 21:25:47	PD13	028583

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 OFFICE OF CITY ATTORNEY

AUG 14 2019

3:35 A.M./P.M.

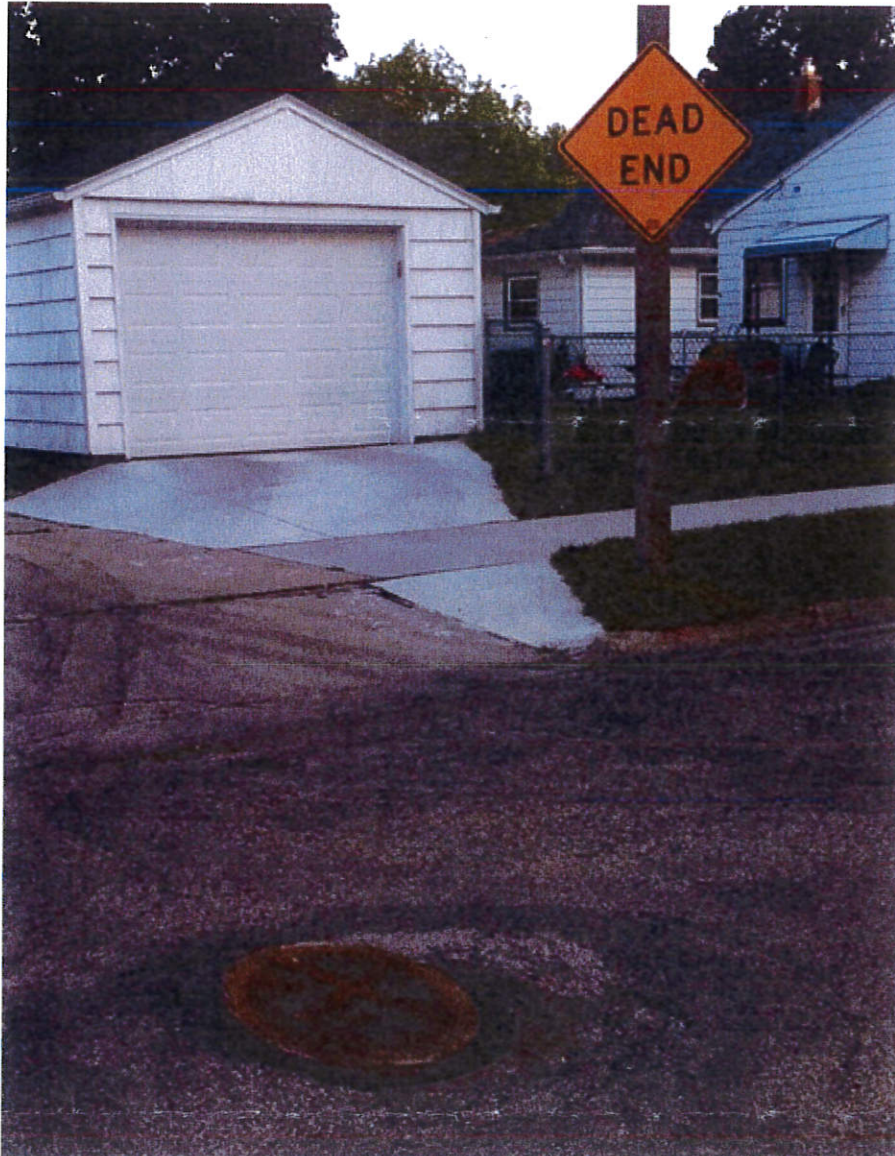
IC: PrimeUnit:866 Dispo:C18 Type:1959 - TRAFFIC HAZARD
 Agency:MWPD DAREA:D6 Squad Area:640 RptDist:6548 Detail

- 20:24:32 CREATE Location:E OHIO AV / S KINNICKINNIC AV,MKE Type:1959 Info:BTWN KK AND SPRINGFIELD Name:CARIE WRIGHT Phone:(262) 745-3883 DAREA:D6 RptDist:6548 TypeDesc:TRAFFIC HAZARD LocDesc: < 2200/ 3298> Priority:2 Response:IPO Agency:MWPD LocType:H Contact?:EITHER Call/InPerson
- 20:26:59 ENTRY Comment:CLLR STS MAN HOLD COVER CAME LOOSE AND IS NOT COVERING MANHOLD, DPW NOTIFIED, NFI
- 20:26:59 -PREMIS Comment:PPR
- 20:27:00 NOMORE
- 20:28:54 SELECT
- 20:31:31 DISPER 866 Operator:018131 OperNames:PLACENCIA, SISTO
- 20:31:31 -PRIU 866
- 20:31:31 -HOLD
- 20:42:25 INFO Location:E OHIO AV / S KINNICKINNIC AV,MKE Name:CARIE WRIGHT Phone:(262) 745-3883 LocDesc: < 2200/ 3298> Priority:2 Contact?:EITHER Call/InPerson Comment:ADDITIONAL CALL, CALLER SAID AFTER SHE RAN OVER THE MAN HOLE COVER THAT WAS NOT IN RIGHT SHE HEARD A NOISE AND HER CHECK ENGINE LIGHT CAME ON, NFI
- 20:43:03 MISC 866 Comment:ADV OF UPDATE
- 20:50:31 ONSCN 866
- 21:15:17 ONSCN 866
- 21:16:22 MISC 866 Comment:ON OHIO BTWN KK AND SPRINGFIELD, 2000-BLK E OHIO ROUGHLY, WILL ATTEMPT TO FIX IT
- 21:17:29 CLOS 866 Location:2000-BLK E OHIO AV,MKE
- 21:21:37 BACKOS 6468 UnitID:866 Location:2000-BLK E OHIO AV,MKE Operator:019779 024307 OperNames:MOORE, CHRISTOPHER T TOMASINO, DENNIS P
- 21:25:43 MISC 866 Comment:MANHOLE COVER IS BACK IN PLACE
- 21:25:47 CLEAR 866 6468 Dispo:C18 DispoLevel:0
- 21:25:47 -CLEAR
- 21:25:47 CLOSE

CONTACT INFO:

Name	Phone	RPaddr	Contact?	Language?	Resolved?	Satisfied?
CARIE WRIGHT	(262) 745-3883		EITHER Call/InPerson			

Manhole cover day of incident. Cover would flip/shift to different positions after vehicles would drive over it.



Officer responding. Note: cover has shifted again after additional vehicle hits.



Underside of my vehicle on lift.



Manhole cover today (approx. 2200 E Ohio Ave.). Note still not sitting flush with street. Large 'lip' visible.



Typical manhole cover installation. Note: no 'lip', cover is sitting flush with street.



CUSTOMER #: 110795

59377

Buick GMC VW Menomonee Falls

N88W14167 Main Street
Menomonee Falls, WI 53051
Phone (262) 255-6000
Fax (262) 253-8840
www.iaautogroup.com

INVOICE



CARIE A WRIGHT
3278 S SPRINGFIELD AVE
MILWAUKEE, WI 53207
HOME:262-745-3883 CONT:262-745-3883
BUS: 262-946-4464 CELL:

PAGE 1

SERVICE ADVISOR: 1190 JAMES FOX

Table with columns: COLOR, YEAR, MAKE/MODEL, VIN, LICENSE, MILEAGE IN/ OUT, TAG. Row 1: BLACK, 14, VOLKSWAGEN GOLF, WVWDB7AJ2EW010335, 555VXJ, 58449/58449, T2136.

Table with columns: DEL DATE, PROD. DATE, WARR. EXP., PROMISED, PO NO., PAYMENT, INV. DATE. Row 1: 30APR14 IS, 30APR14 DD, 17:00 02AUG19, 0.00, CASH, 05AUG19.

Table with columns: R.O. OPENED, DATE OFFERED BACK, OPTIONS: SOLD-STK:VW26878 DLR:10815, ENG:2.5_Liter_F.I. 1)S. CARSON

07:35 02AUG19 11:42 05AUG19
LINE OPCODE TECH TYPE HOURS LIST NET TOTAL
A CLIENT STATES IT A LOOSE MANHOLE COVER. AND CHECK ENGINE LIGHT IS ON
16900 DIAGNOSE CONCERN. REPLACE BOTH REAR OXYGEN
SENSPRS AND CLIPS.

Table with columns: Description, LIST, NET, TOTAL. Includes items like 1112 CVW, 1J0-973-704 HOUSING, 18K0-973-704 HOUSING, 1K0-998-262-T OXY SEN KT, 1K0-998-262-E OXY SEN KT, 16900 REPLACE EVAP PURGE VALVE, 1112 CVW, 106E-906-517-A VALVE, F10081 FAC ALIGNMENT, 1112 CVW. PARTS: 549.15 LABOR: 478.45 OTHER: 0.00 TOTAL LINE A: 1027.60

B CLIENT STATES THE VEHICLE HAS A PULL TO THE LEFT
16900 SEE LINE A
1112INVSP (N/C)
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

C CHECK UNDER VEHICLE FOR ANY DAMAGE
16900 SEE LINE A
1112INVSP (N/C)
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

D PERFORM COMPLIMENTARY 29 POINT VEHICLE SAFETY INSPECTION -- FORM ATTACHED
29 PERFORM COMPLIMENTARY 29 POINT VEHICLE SAFETY INSPECTION -- FORM ATTACHED
1112INVSP (N/C)
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00

E** CLIENT STATES THE TIRE LIGHT IS ON
16900 OK

Table with columns: Buick GMC VW Menomonee Falls, STATEMENT OF DISCLAIMER, DESCRIPTION, TOTALS. Includes sub-headers: LABOR AMOUNT, PARTS AMOUNT, GAS, OIL, LUBE, SUBLET AMOUNT, MISC. CHARGES, TOTAL CHARGES, LESS INSURANCE, SALES TAX, PLEASE PAY THIS AMOUNT.

CUSTOMER #: 110795

59377

Buick GMC VW Menomonee Falls
N88W14167 Main Street
Menomonee Falls, WI 53051
Phone (262) 255-6000
Fax (262) 253-8840
www.iaautogroup.com

INVOICE



CARIE A WRIGHT
3278 S SPRINGFIELD AVE
MILWAUKEE, WI 53207
HOME: 262-745-3883 CONT: 262-745-3883
BUS: 262-946-4464 CELL:

PAGE 2

SERVICE ADVISOR: 1190 JAMES FOX

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
BLACK	14	VOLKSWAGEN GOLF	WVWDB7AJ2EW010335	555VXJ	58449/58449	T2136
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
30APR14 IS			17:00 02AUG19		0.00	05AUG19
30APR14 DD					CASH	

R.O. OPENED	DATE OFFERED BACK	OPTIONS:
07:35 02AUG19	11:42 05AUG19	SOLD-STK:VW26878 DLR:10815 ENG:2.5_Liter_F.I. 1)S. CARSON

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
			1112	INVSP			(N/C)
PARTS:			0.00	LABOR:	0.00	OTHER:	0.00
					TOTAL LINE E:		0.00

F** SHUTTLE

LOANER COURTESY TRANSPORTATION PROVIDED DURING LISTED REPAIRS

			9998	INVSP			(N/C)
PARTS:			0.00	LABOR:	0.00	OTHER:	0.00
					TOTAL LINE F:		0.00

THANK YOU FOR YOUR CONTINUED BUSINESS!!

Customer Copy

Buick GMC VW Menomonee Falls Service and Parts Department Hours Monday - Friday 7:00 am - 6:00 pm Saturday 8:00 am - 1:00 pm NO VEHICLES WILL BE RELEASED AFTER SERVICE HOURS WE ACCEPT MASTER CARD - VISA - AMERICAN EXPRESS	"Motor vehicle repair practices are regulated by chapter ATCP 132, Wis. Adm. Code, administered by the Bureau of Consumer Protection, Wisconsin Dept. of Agriculture, Trade and Consumer Protection, P.O. Box 8911, Madison, Wisconsin 53708-8911."	STATEMENT OF DISCLAIMER The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.	<table border="1"> <thead> <tr> <th>DESCRIPTION</th> <th>TOTALS</th> </tr> </thead> <tbody> <tr> <td>LABOR AMOUNT</td> <td>478.45</td> </tr> <tr> <td>PARTS AMOUNT</td> <td>549.15</td> </tr> <tr> <td>GAS, OIL, LUBE</td> <td>0.00</td> </tr> <tr> <td>SUBLET AMOUNT</td> <td>0.00</td> </tr> <tr> <td>MISC. CHARGES</td> <td>0.00</td> </tr> <tr> <td>TOTAL CHARGES</td> <td>1027.60</td> </tr> <tr> <td>LESS INSURANCE</td> <td>0.00</td> </tr> <tr> <td>SALES TAX</td> <td>52.41</td> </tr> <tr> <td>PLEASE PAY THIS AMOUNT</td> <td>1080.01</td> </tr> </tbody> </table>	DESCRIPTION	TOTALS	LABOR AMOUNT	478.45	PARTS AMOUNT	549.15	GAS, OIL, LUBE	0.00	SUBLET AMOUNT	0.00	MISC. CHARGES	0.00	TOTAL CHARGES	1027.60	LESS INSURANCE	0.00	SALES TAX	52.41	PLEASE PAY THIS AMOUNT	1080.01
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PLEASE PAY THIS AMOUNT	1080.01																						
		CUSTOMER SIGNATURE																					

MILWAUKEE POLICE DEPARTMENT
COMMUNITY CONTACT CARD



P.O. Placencia

Member Rank, Name, 2-Digit Work Loc.

Date/Time: 8/1/19 AM PM

- Field Interview
- Traffic Stop/Warning
- Investigation/Follow-up

Receipt Requested

Other

Location: Call # 19-213-2253

IA FALLS LLC
N88 W14167 MAIN ST
MENOMONEE FALL, WI 53051
(262) 255-6020

SALE

MID: 520002955128
TID: 002 REF#: 00007037
Batch #: 217001 RRN: 600100005
08/05/19 14:40:52
Invoice #: 59377
APPR CODE: 844431
AMEX Chip
*****3001 **/**

AMOUNT \$1,080.01

APPROVED

AMERICAN EXPRESS
AID: A000000025010801
TVR: 00 00 00 80 00
TSI: F8 00

CUSTOMER COPY