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May 13, 2011

Lena Roby
4633 North 52nd Street
Milwaukee, WI 53218

RE: Lena Roby
C.I. File No.: 11-S-62

Dear Ms. Roby:


We have received your claim in the amount of \$1,000.00, relating to costs and personal property loss that you incurred on February 20, 2011 when backwater from the City's sewer backed up into your home at 4633 North 52nd Street.

Our investigation reveals that the sewer in question was on a three year cleaning schedule. The last time the sewer was cleaned was on March 2, 2010. Because the sewer was on a regular cleaning schedule and the City of Milwaukee did not have any notice of any problems with the sewer, the City cannot be held liable and we are denying your claim.

If you wish to appeal this decision, you may do so by sending a letter within 21 days of the receipt of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin 53202, requesting a hearing.

Very truly yours,


GRANT F. LANGLEY
City Attorney


ROBERT OVERHOLT
Investigator Adjuster

RMO:ms
1029-2011848:169339

OFFICE OF THE CITY ATTORNEY