

CITY OF MILWAUKEE

Form CA-43

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November 25, 2002

Jeffrey and Dotty Miller
1924 West Clayton Crest Avenue
Milwaukee, WI 53221

RE: C.I. File No: 02-S-338

Dear Mr. and Mrs. Miller:

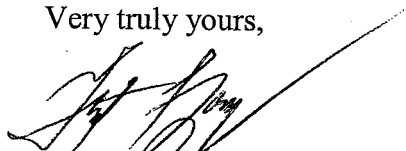
This office is in receipt of your claim in the amount of \$2,638.26, relating to damage sustained to your property on September 29, 2002 when sewage backed-up in your basement at 1924 West Clayton Crest Avenue.

The Infrastructure Services Division records indicate they investigated this incident. The sewer was found to be clogged, normal attempts to clear the clog were began as soon as possible. The clog was partially cleared on September 29, 2002, thus allowing the backed-up sewerage to drain from the affected basements. The sewer line was viewed with a television camera on September 30, 2002. The obstruction was found to be a rock. The obstruction was removed by the division. It is believed the rock was in the system due to either a contractor's operation or vandals. The division followed normal procedures, but the operation was complicated due to the type of obstruction discovered. The division advised with regard to your first incident on or about July 4, 2000. They have no reports or history for your address or the entire block. Since the City followed normal procedure, and was not negligent in either event, the City cannot accept liability. Accordingly, we are denying your claim.

Jeffrey & Dotty Miller
November 25, 2002
Page 2

If you wish to appeal this decision, you may do so by sending a letter within 21 days of the receipt of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin 53202, requesting a hearing.

Very truly yours,



GRANT F. LANGLEY
City Attorney



ROBERT M. OVERHOLT
Investigator Adjuster

RMO:beg
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