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Cc: [Dantzler, Akuwa](#); [Lee, Chris](#)
Subject: F & P File #180616 - Item #16 on tomorrow's agenda
Date: Tuesday, July 24, 2018 3:29:44 PM
Attachments: [Service Requests from DNS 1-1-2018 - 6-30-2018.pdf](#)

Good afternoon Chairwoman Coggs,

Attached is a report on the Service Requests entered by DNS staff through the first 6 months of 2018. Alderman Rainey has requested the above communication file be heard at tomorrow's Finance meeting. This is in response to the 2018 budget footnote.

The attached report indicates DNS has reported 7,708 Service Requests through the first 6 months of 2018. This is a department wide total.

The budget footnote called for field staff to report (make referrals to appropriate City departments) when they encounter things like trash/debris, tall grass/weeds, potholes, shoveled snow, infrastructure issues, standing water, etc. The attached report indicates DNS Field Staff entered 2,170 service requests through the first 6 months of 2018.

I will attend the Finance and Personnel meeting on Wednesday 7/25 to respond to questions from the Committee.

If you have any questions about this report, please let me know.

Thank you,

Tom Mishefske

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