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February 14, 2008

Wanda Ruffin
839 West Sommers, #548
Milwaukee, WI 53205

RE: Wanda Ruffin
C.I. File No: 07-S-357

Dear Ms. Ruffin:

We have received your claim relating to the recycling of your vehicle and the associated fees for this disposal by the City of Milwaukee Tow Lot.

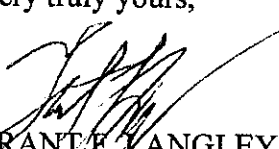
Our investigation reveals that your 1995 Buick was towed to the tow lot on May 17, 2007 from 1351 North 8th Street for being Unregistered/Improperly Displayed Registration. On May 18, 2007, the tow lot mailed a notice of towing and proper retrieval procedures, to you at 839 West Sommers, Apt. 548, Milwaukee, WI 53205. The records reflected that you met with the parking citation review manager on May 21, 2007. He waived the storage charges through May 22, 2007. The tow lot then spoke with you May 25, 2007; you were informed that five days of storage would be waived, but you must register the vehicle.

The tow records noted that your vehicle was placed on a hold until June 28, 2007 pursuant to a call from our office. The tow lot had no record that you spoke with anyone in June 2007. Since the tow lot followed its standard procedures in this matter and you failed to retrieve your vehicle in a timely manner, the City will not accept liability and we are denying your claim.


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If you wish to appeal this decision, you may do so by sending a letter within 21 days of the date of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin 53202, requesting a hearing.

Very truly yours,



GRANT F. LANGLEY
City Attorney



ROBERT M. OVERHOLT
Investigator Adjuster

RMO:beg
1044-2007-2750:129002
c: David Lawrence