

June 25<sup>th</sup>, 2018

RECEIVED  
OFFICE OF CITY ATTORNEY

SEP 13 2018

3:15 A.M./P.M.

CITY OF MILWAUKEE  
2018 SEP 12 AM 10:11  
CITY CLERK'S OFFICE

Ms. Tionne V. Reed  
3418 North 56<sup>th</sup> Street  
Milwaukee, WI 53216  
414-517-6738

On Monday June 18<sup>th</sup>, 2018, around 3:00-4:00pm my entire basement flooded. It was between 4-6 inches of water in the basement.

I lost a lot of important documents, I had to throw away a lot of clothes and shoes. The washer, dryer, water heater and boiler had water in them as well. I had to contact someone immediately to get the water out of the basement before it caused more damage.

The next morning, (June 19<sup>th</sup>) I emailed Christopher Miles ([Chris.Miles@milwaukeecountywi.gov](mailto:Chris.Miles@milwaukeecountywi.gov)) and asked if there would be any assistance available for homeowners that basements were flooded. He directed me to "Please call the Milwaukee Department of Neighborhood Services at 414-286-2268. Their website is <http://city.milwaukee.gov/FloodedBasement.htm>" I did that and they sent Maurice Jackson out and he told me there was a blockage in the sewer which caused a blockage preventing the flow of water and waste through sewer. This caused a back-up into my basement.

I emailed Alderman Michael Murphy on June 25, 2018 and stated "Last Monday my basement flooded, and I was told by a city employee who came to check that this flooding was caused by the city because the drain outside my home was blocked. I am upset because I am a home owner who now has over nine thousand dollars of damages to my home and no one wants to take responsibility for this. I would like to know what is being done (if anything) to assist with this." There was never a response to the email.

The week on July 9<sup>th</sup>, a city employee called me and asked if I contacted the Alderman about the "water in my basement" I told them "yes, two weeks ago." This employee was the same employee that came out (Maurice Jackson) and stated again the overflow prior was the city's fault due to the drain being blocked.

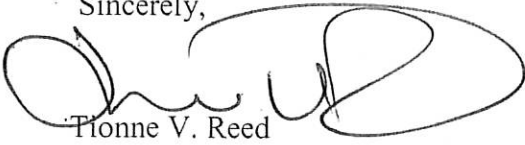
I am submitting estimates for a new water heater and boiler along with a list of items that were in the basement that had to be thrown out because of water damage and could not be salvaged. You will also find a receipt for the water removal, inspection of appliances, water heater, boiler and basement due to flood.

Also, I am submitting copies of the receipts for the rental of an industrial fan and two industrial blowers as well as photos detailing and outlining the amount of water that was in my basement.

I would like to be reimbursed for all these items because as the city employees stated it was the city's fault it was not my fault at all.

If additional information is required, please do not hesitate to contact me.

Sincerely,

A handwritten signature in black ink, appearing to read 'Tionne V. Reed'. The signature is stylized with large, sweeping loops and a prominent 'R' at the end.

Tionne V. Reed

**Tionne Reed**

**3418 North 56<sup>th</sup> Street Milwaukee, WI 53216**

**414-517-6738**

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SEP 13 2018

3:15 A.M./P.M.

1 Washer

1 Dryer

1 Water Heater

1 Boiler

2 queen size bed comforters

2 full size bed comforters

8 U-Haul extra-large moving boxes of Clothing (Women's-mainly from Gap, Old Navy and J. Crew) this box was fall/winter work clothes and maternity clothes

1 U-Haul medium moving box of Jeans (Men)

1 pair of Michael Kors Brown knee Boots (women)

1 pair Nike ACG Boots (kids)

1 pair Timberland Boots (women)

1 pair Timberland Boots (Men)

2 pair of Nine West Black Boots (women)

6 pair of Nine West Sandals (women)

8 pair of Aldo Heels (women)

6 pair of Nine West Sandals (women)

12 pair Gap Sandals (women)

8 pair Old Navy Sandals (women)

4 pair Coach Sandals (women)

4 pair Michael Kors sandals (women)

4 pair Marc Jacobs sandals (women)

1 Jumbo Storage Box -50 gallon of Summer Clothing (women) (This had **ALL** of my summer clothes. T-shirts, jeans, Summer Work Clothes, All Women's from various stores)

1 Jumbo Storage Box -50 gallon of Summer Dresses and skirts (Women's approximately 16-18 dresses and about 8-10 skirts from various stores)

6 bags of charcoal









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More doing.®

4100 N. 124TH ST WAUKESHA, WI 53222  
MGR CRAIG HEINRICH (414)353-5471

4/4 00026 61445 (6/21/18 04:39 PM  
CASHIER PATRICK  
\* ORIG REC: NO RECEIPT \*

CUSTOMER AGREEMENT # 257338  
FISCAL AMOUNT 125.00

SUBTOTAL -125.00  
SALES TAX 0.00  
TOTAL -\$125.00  
CARD # XXXX2313 VISA  
INVOICE 6260439 TA

CUSTOMER AGREEMENT # 257338 0.00  
DEPOSIT N # 492318061907340657338974

REFUND-CUSTOMER COPY

HOME DEPOT ONLINE PICK-UP IN STORE  
CONVENIENT, EASY AND FAST  
READY IN LESS THAN 2 HOURS!  
\*\*\*\*\*

ENTER FOR A CHANCE  
TO WIN A \$500  
HOME DEPOT GIFT CARD!

Tell us about your store visit!  
Complete our short survey and  
enter for a chance to win \$500!

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OPORTUNIDAD DE GANAR  
UNA TARJETA DE  
REGALO DE THD  
DE \$5,000!

Comparte Su Opinión! Complete la breve encuesta sobre su visita a la tienda y tenga la oportunidad de ganar \$5,000.

www.homedepot.com/survey

User ID: CC3P 128102 12/1/18





More saving.  
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4100 N. 124TH ST WAUKATOSA, WI 53222  
STORE MGR CRAIG HEINRICH (414)353-5471

4923 00026 61452 06/21/18 04:40 PM  
CASHIER PATRICK

|                             |          |
|-----------------------------|----------|
| CUSTOMER AGREEMENT # 257333 |          |
| RECALL AMOUNT               | 154.00   |
|                             |          |
| SUBTOTAL                    | 154.00   |
| SALES TAX                   | 8.62     |
| TOTAL                       | \$162.62 |
| CASH                        | 100.00   |

XXXXXXXXXXXX8079 MASTERCARD  
 AUTH CODE 01336Z/6260440 USD\$ 62.62  
 Chip Read TA  
 AID A0000000041010 4341504954414C204F  
 E45  
 TVR 0000008000  
 IAD 01106070012200002B3600000000000000FF  
 TSI E800  
 ARC 00



61452 06/21/18 04:40 PM  
 HOME DEPOT RESERVES THE RIGHT TO  
 LIMIT / DENY RETURNS, REFUNDS AND  
 RETURN POLICY SIGN IN STORE FOR  
 DETAILS.

BUY ONLINE PICK-UP IN STORE  
 AVAILABLE NOW AT HOMEDEPOT.COM.  
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 TO WIN A \$5,000  
 HOME DEPOT GIFT CARD!**

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 Complete our short survey and  
 enter for a chance to win at:

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 OPORTUNIDAD DE GANAR  
 UNA TARJETA DE  
 REGALO DE THD  
 DE \$5,000!**

Comparta Su Opinión! Complete la breve  
 encuesta sobre su visita a la tienda y  
 tenga la oportunidad de ganar

[www.homedepot.com/survey](http://www.homedepot.com/survey)

User ID  
 BX8W 128116 123219

Password:  
 18321 123193

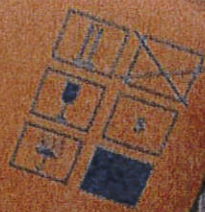
Receipts must be presented within 14 days  
 of purchase. Limit one entry per receipt. 15+  
 order to enter. See store for details.







7



**You**

- Reserve a Truck
- Buy Boxes and More
- Find a Self-Storage Location
- Find Your Nearest U-Haul

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FRAGILE

DELL



AK  
ANNE KLEIN

100% BUY-BACK  
WARRANTY  
CLOSED WITH RECEIPT

1  
TOMMY'S  
SHOES

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to Make Packing and Loading Easier



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TAKE THEM!  
WE'LL PAY FOR THEM!  
NO EXTRA CHARGE!

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GUARANTEED

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to Make Packing and Loading Easier



U-HAUL 914



**U-HAUL**

**LARGE BOX**  
18" x 18" x 24"  
4.5 CU FT

**SIZE MATTERS!**



**Large Box**  
18" x 18" x 24"  
4.5 CU FT



**Small Box**  
12" x 12" x 18"  
1.5 CU FT



SAFETY  
EYES

TAKE EVERY MEASURE  
TO PREVENT ACCIDENTS









**1 SUBJECT**  
70 Sheets  
COLLEGE RULED

LINTON MARGARET

Milk

QUANTITY

