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August 7, 2018

Zemon and Osercia Hayes
5269 N. 27th Street
Milwaukee, WI 53209

*Mailed
8/20/18*

Re: C.I. File No. 1032-2018-1485
Communication from Zemon and Osercia Hayes

Dear Mr. and Mrs. Hayes:

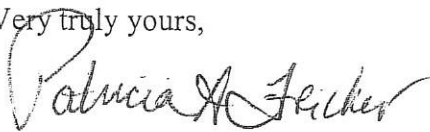
As we discussed last week, I reviewed your claim against the City. It is my understanding that you reported the car as being stolen on May 27, 2018. Your vehicle was ticketed on May 31st. That ticket should have triggered a notification to the parking checker that your vehicle was stolen, but it did not, because DPW's stolen car database was not being updated.

Your claimed damages include the amount that you financed for a new vehicle and gap insurance for the new vehicle. In my opinion, those amounts are not allowable damages under Wisconsin law. I do have authority to pay your \$500 insurance deductible.

I understand that this is a very frustrating situation for you, but we can only settle for amounts which we are legally liable for.

If I can provide any further information, or if you have any questions for me, please feel free to call me at (414) 286-2626.

Very truly yours,



PATRICIA A. FRICKER
Assistant City Attorney

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