

To whom it may concern

1-21-16

Attention city of Milwaukee city attorney Grant F. Langley,

Re: File # C.T. File # 1029-2016-53

I am writing the letter regarding the response to the claim I filed with the city clerks office in 12-2015 due to damages of my vehicle incurred 8-2015.

RECEIVED

FEB 8 - 2016

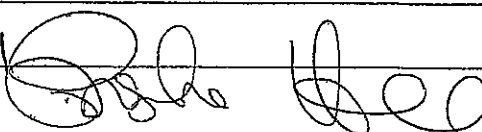
OFFICE OF CITY ATTORNEY

My request to be reimbursed for damages were denied so I'm appealing your decision and requesting a fair hearing by submitting this written statement 2-4-16 to the city hall city clerks office.

The post dated envelope is attached to verify submittance 21 days of postdated envelope. Please send response of appeal hearing date to 3903 N 41st ST Milwaukee WI 53216

Any questions or concerns please feel free to contact me at (262) 873-9221.

Thank You

Porscha Hall 

CITY OF MILWAUKEE  
2016 FEB -4 PM 3:26  
CITY CLERK'S OFFICE



Office of the City Attorney  
OFFICE OF THE CITY ATTORNEY  
800 City Hall  
200 East Wells Street  
Milwaukee, Wisconsin 53202-3551

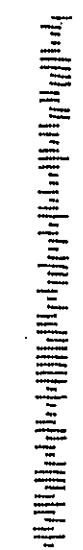
5634  
aug. 19, 2015  
US POSTAGE PITNEY BOWEN  
POSTNET  
ZIP 53202 \$000.39  
WI 53202  
\*\*\* 1-14-16 \*\*\*  
FOR FED CLASS

Dept. Pub. Works

Ms. Porscha Hall  
3903 North 41st Street  
Milwaukee, WI 53216

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OFFICE OF  
CITY ATTORNEY

L2D-SSB 53216



\* City Clerks Office  
ATTN: Claims  
200 E. Wells St Room 205

CITY OF MILWAUKEE  
2015 DEC 30 PM 3:53  
CITY CLERK'S OFFICE

To whom it may concern,

I am submitting this claim to the City of Milwaukee due to damages that my vehicle (2008 Pontiac G5 4dr Navy Blue) sustained while operating on Milwaukee County/City streets in August 2015.

My name is Porscha Hall, 3903 N 41st Ave WI 53216. My vehicle (listed above) was damaged in August (took into) 2015 due to a gaping pothole and large rock of (concrete/asphalt) in the road on the street of 3631 North 57th street just south of Center street.

My vehicle immediately needed a donut to replace the shredded tire and bent rim on the passenger side of my vehicle. Upon the incident I immediately had to take my car in for service. The tire had to be replaced and tire rim had to be bent back to correct the damage. After noticing my car was still making loud scratching and scraping noises I took my car in for service at my dealership and it was confirmed that the pothole caused significant costly damages to my vehicles frame including

- Dent in transmission pan (from large rock)
- Both lower ball joints and brakes loose and out of adjustment
- Rear coil springs, the brake shoes, and drums damaged

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pg 2

- Front brakes
- Lower control arms
- Suspension

All of these damages were beyond my means. After negotiating with my dealership we came up with a temporary solution for the costs of the damages to be repaired by utilizing a finance option. This was the only option I had due to having a career in which I must drive daily to remain employable and because I have small children driving a vehicle with these types of damages on roads that are poor is very dangerous.

Thankfully I was approved for the finance option which came out to be over \$700.00 dollars worth of materials and labor.

Not including the costs of the tire replacement and rim repair that costed \$45.00 dollars at a local tire shop (Best Tires 57th & North A and 175.00 in car rental fees from Enterprise Car Rental or the \$75.00 down payment I gave to be accepted for the finance arrangement.

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pg 3

To be fair I am only asking the city to pay for the costly repairs and not the Rental Car Fees.

If there is any other information the city needs I am willing to provide it. However there must have been other complaints because the city went out and repaired the huge pothole on 5th & Center not long after my vehicle was damaged at that location. I am asking for \$1,000.00 to repay loan for car repair and money paid for total loss & damages. I can also provide records showing that prior to the pothole incident my car had no frame damages and my rear brake shoes and pads as well as front brakes were replaced and my vehicle inspection was good with no reports of needs of ball joint replacement or damages to coils, springs, control arms or anything relating to lower auto body work.

Please feel free to contact me at anytime regarding this matter at (414) 445-6660 or mail at 3903 N 41st St Milwaukee WI 53212

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pg 4

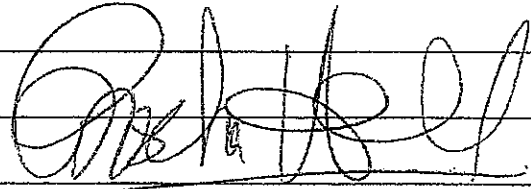
Thank You very much for your time.  
I will be looking for your timely response.

Have a Great Holiday Season!

Porsche Hall

87porsche@gmail.com

(262) 813-9221



Preferred Credit Corp

Side Note Balance RP 01 Ledger Card Run By KAMISHA On 12/15/2015 @ 4:29:05 PM

Customer:	HALL, PORSCHA	Total Balance:	\$750.43	PayOff Amount:	\$750.43
Contract:	559243-2	Total Amt Due:	\$51.44	Oldest Due:	11/20/2015
Vehicle:	2008 BLUE PONTIAC G5	Contractual Past Due:	\$51.44	Last Paid Date:	/ /
V.I.N.	1G2AL55F687333557	Accrued Interest:	\$14.44	Next Due:	12/18/2015
Payments:	31B @ \$25.72 & Last 1 @ \$25.72	Rem Defer Interest:	\$87.05	Start Balance:	\$735.99
		Prin Balance:	\$735.99		

Cd	Date	Amt Paid	PrinPay	IntPaid	Amt Due	Past Due	Accrued	Fees	Payment Reference	Past	Prin Bal	UserId	Web
PY	11/20/2015	0.00	0.00	0.00	25.72	25.72	0.00	0.00		25	735.99	DRPOTTER	
PY	12/04/2015	0.00	0.00	0.00	25.72	51.44	0.00	0.00		11	735.99	JGONZALES	
		0.00		0.00				0.00					
			0.00		51.44								

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**JAN 4 - 2016**  
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 CITY ATTORNEY





CUSTOMER #: 5592437  
 UNIT# P6756

559550

**JOHN AMATO HYUNDAI-MAZDA**

8301 NORTH 76TH STREET  
 MILWAUKEE, WISCONSIN 53223  
 P.O. BOX 240015  
 MILWAUKEE, WISCONSIN 53224-9001  
 TELEPHONE (414) 357-8500  
 DIRECT PARTS LINE (414) 357-6744  
 www.amatoauto.com

PORSCHA NM HALL  
 3903 N 41ST ST  
 MILWAUKEE, WI 53216  
 HOME:414-559-2437 CONT:N/A  
 BUS: 414-259-9820 CELL:414-559-2437

INVOICE

PAGE 2

SERVICE ADVISOR: 1875 CHRIS MINOR

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
NAVY BLUE	08	PONTIAC G5	1G2AL55F687333557		91031/91031	TP6756	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
19FEB15 DD			18:00 02NOV15		0.00	CASH	05NOV15
R.O. OPENED		READY	OPTIONS: STK:P6756 DLR:AMATO-S ENG:2.2_Liter_MFI				
15:40 02NOV15		12:00 05NOV15	1)MI 2)194A2540738ZM 3)09/11/12				
LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL

\*\*\*\*\*THANK YOU FOR YOUR BUSINESS\*\*\*\*\*

YOU WILL BE RECEIVING SEVERAL CUSTOMER SATISFACTION SURVEYS DURING THE LIFE OF YOUR VEHICLE. IT IS VERY IMPORTANT TO US THAT YOU FILL OUT THESE SURVEYS AND RETURN THEM. IF THERE IS A REASON YOU CAN'T CHECK COMPLETELY SATISFIED CALL MIKE EVANS AT 414 357 8500

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OFFICE OF  
 CITY ATTORNEY

Thank you for choosing John Amato Hyundai-Mazda for your vehicle's service. We appreciate the opportunity to serve you. If for any reason you are not completely satisfied please contact your Service Advisor immediately. Thank you again.		<b>ALL PARTS            NEW ORIGINAL            EQUIPMENT            UNLESS            OTHERWISE            SPECIFIED            Thank You</b>	Any warranties on the products sold hereby are those made by the manufacturer. The seller, John Amato Hyundai-Mazda, hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and John Amato Hyundai-Mazda neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.	DESCRIPTION	TOTALS
				LABOR AMOUNT	591.00
				PARTS AMOUNT	596.98
				GAS, OIL, LUBE	0.00
				SUBLET AMOUNT	114.00
				SS / WD	0.00
				TOTAL CHARGES	1301.98
				LESS INS./ADJUSTMENT	0.00
				SALES TAX	0.00
				<b>PLEASE PAY            THIS AMOUNT</b>	<b>1301.98</b>

\*Motor vehicle repair practices are regulated by chapter ATCP 132, Wis. Adm. Code, administered by the Bureau of Consumer Protection, Wisconsin Dept. of Agriculture, Trade and Consumer Protection, P.O. Box 8911, Madison, Wisconsin 53708-8911.\*

CUSTOMER COPY

AND SECURITY AGREEMENT (Do Not Use For A Residential Dwelling)

Boxes Not Checked Are Inapplicable

1. CREDIT SALE AGREEMENT

Goods Sold and Credit Request. I purchased from the undersigned seller ("Seller") at the price and on the terms of a separate purchase agreement the following goods, and I acknowledge receipt of them, in satisfactory condition. I request that the sale be financed on the terms of this Agreement and agree that all conditions of the purchase agreement, other than financial terms and conditions, survive the execution of this Agreement.

Table with 5 columns: NEW OR USED, YEAR, NO. CYL, MAKE-TRADE NAME, BODY STYLE (IF TRUCK, TONS CAPACITY), MODEL, SERIAL NUMBER OR IDENTIFICATION NUMBER

If applicable, titled or to be titled in name of POPULAR BOOKS

Late Charge and Other Charges. I agree to pay the Late Charge shown in Section 3 below. If Seller charges me interest after the final scheduled maturity I will not pay any late charge on the final scheduled payment amount.

2. ITEMIZATION OF AMOUNT FINANCED

- (a) Cash Price (including \$... to \$... for \$... ) (a) \$
(b) Trade-in: Year... Make... Model... Allowance \$... - Lien/Lease Payoff \$... Net Trade-in Value of (b) \$
(c) Total Cash Received \$ (Includes factory or manufacturer rebate of \$...) (c) \$
(d) Total Downpayment: Cash \$ + Total Net Trade In Value \$ (d) \$
(e) Unpaid balance of the cash price (a - d) (e) \$
(f) Amounts paid to others on my behalf (Seller may keep a portion of these amounts):
(1) To public officials for: Sales Tax, Filing Fees, Title Application...
(2) To property insurance company for coverages checked below...
(3) To liability insurance company...
(4) To... for prior credit or lease balance...
(5) To... for...
(6) To... for...
[Subtotal for computing credit insurance premium e + f(1) through (6)]
(7) To credit life insurance company...
(8) To credit accident and sickness insurance company...
Total Amount Paid to Others (f) \$
(g) Amount Financed (e + f) (g) \$
(h) Finance Charge (h) \$
(i) Total of Payments (g + h) (i) \$
(j) Total Sale Price (d + i) (j) \$

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3. TRUTH IN LENDING DISCLOSURES

Table with 6 columns: ANNUAL PERCENTAGE RATE, FINANCE CHARGE, Amount Financed, Total of Payments, Total Sale Price, ("e" means an estimate)

My Payment Schedule will be:

Table with 3 columns: Number of Payments, Amount of Payments, When Payments Are Due

CUSTOMER #: 5592437  
 UNIT# P6756

554182

**JOHN AMATO HYUNDAI-MAZDA**

8301 NORTH 76TH STREET  
 MILWAUKEE, WISCONSIN 53223  
 P.O. BOX 240015  
 MILWAUKEE, WISCONSIN 53224-9001  
 TELEPHONE (414) 357-8500  
 DIRECT PARTS LINE (414) 357-6744  
 www.amatoauto.com

\*INVOICE\*

PORSCHA NM HALL  
 3903 N 41ST ST  
 MILWAUKEE, WI 53216

PAGE 1

HOME: 414-559-2437 CONT: N/A

BUS: 414-259-9820 CELL: 414-559-2437

SERVICE ADVISOR: 1905 JOHN DIEZ

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
NAVY BLUE	08	PONTIAC G5	1G2AL55F687333557		87027/87027	T3892	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
19FEB15 DD			WAIT 24AUG15		0.00	CASH	24AUG15
R.O. OPENED	READY	OPTIONS: STK:P6756 DLR:AMATO-S ENG:2.2_Liter_MFI					
09:32 24AUG15	11:30 24AUG15	1)MI 2)194A2540738ZM 3)09/11/12					
LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL

**A. CUSTOMER STATES NOISE IS HEARD WHILE DRIVING**

SI FOUND WATER PUMP LEAKING BOTH LOWER BALLJOINTS  
 LOSE REAR BRAKES OUT OF ADJUSTMENT

1879 I

(N/C)

87027 FOUND WATER PUMP LEAKING BOTH LOWER BALLJOINTS LOSE REAR  
 BRAKES OUT OF ADJUSTMENT

\*\*\*\*\*

**B HYUNDAI MULTI-POINT INSPECTION REPORT INCLUDING VEHICLE WALK-AROUND**

99H HYUNDAI MULTI-POINT INSPECTION REPORT  
 INCLUDING VEHICLE WALK-AROUND

1928 I

(N/C)


\*\*\*\*\*

RECOMMENDED SVC: REAR BRAKES  
 NEED ADJUSTMENT/BO TH FRONT  
 BALL JOINTS \$497.95/WATER PUMP  
 \$824.95

\*\*\*\*\*THANK YOU FOR YOUR BUSINESS\*\*\*\*\*  
 YOU WILL BE RECEIVING SEVERAL CUSTOMER  
 SATISFACTION SURVEYS DURING THE LIFE OF YOUR  
 VEHICLE. IT IS VERY IMPORTANT TO US THAT YOU  
 FILL OUT THESE SURVEYS AND RETURN THEM. IF  
 THERE IS A REASON YOU CAN'T CHECK COMPLETELY  
 SATISFIED CALL MIKE EVANS AT 414 357 8500

*Incident occurred in Late August took car into dealership  
 Initial Finding of  
 Damaged vehicle*

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 CITY ATTORNEY

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				LABOR AMOUNT	0.00
<b>SERVICE HOURS</b> MONDAY-FRIDAY 7:00 AM - 5:30 PM SAT 8:00 AM - 5:00 PM	<b>BODY SHOP HOURS</b> MONDAY-FRIDAY 8:00 AM - 5:00 PM	<b>SALES HOURS</b> MONDAY-FRIDAY 9:00 AM - 9:00 PM SAT 9:00 AM - 5:00 PM	PARTS AMOUNT	0.00	
			GAS, OIL, LUBE	0.00	
			SUBLET AMOUNT	0.00	
			SS /WD	0.00	
			TOTAL CHARGES	0.00	
			LESS INS./ADJUSTMENT	0.00	
			SALES TAX	0.00	
			<b>PLEASE PAY THIS AMOUNT</b>	<b>0.00</b>	

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CUSTOMER #: 5592437  
 UNIT# P6756

559426

**JOHN AMATO HYUNDAI-MAZDA**

8301 NORTH 76TH STREET  
 MILWAUKEE, WISCONSIN 53223  
 P.O. BOX 240015  
 MILWAUKEE, WISCONSIN 53224-9001  
 TELEPHONE (414) 357-8500  
 DIRECT PARTS LINE (414) 357-6744  
 www.amatoauto.com

\*INVOICE\*

PORSCHA NM HALL  
 3903 N 41ST ST  
 MILWAUKEE, WI 53216

PAGE 1

HOME: 414-559-2437 CONT: N/A

BUS: 414-259-9820 CELL: 414-559-2437

SERVICE ADVISOR: 1843 ANTREL MORRIS

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
NAVY BLUE	08	PONTIAC G5	1G2AL55F687333557		91030/91030	T2398

DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
19FEB15 DD			18:00 31OCT15		0.00	ACB2	31OCT15

R.O. OPENED: READY OPTIONS: STK:P6756 DLR:AMATO-S ENG:2.2 Liter\_MFI  
 1)MI 2)194A2540738ZM 3)09/11/12

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

**A OIL & FILTER AND ROTATE**

~~166KE OIL & FILTER AND ROTATE~~

1928	CHX					40.05	40.05
1	27082	OIL FILTER			6.95	6.95	6.95
1	21513-23001	GASKET-ENGINE-OIL PLUG			1.15	0.95	0.95
5	5W30	OIL 1 QT			2.40	2.40	12.00

91030 LOF

\*\*\*\*\*

**B HYUNDAI COURTESY INSPECTION**

HE99P HYUNDAI COURTESY INSPECTION

1928 I

(N/C)

91030 REC 4 TIRES N ALGNMENT, REAR BRAKE SHOES N DRUMS, BOTH FRONT  
 LOWER BALL JOINTS, BOTH REAR COIL SPRINGS

\*\*\*\*\*

\*\*\*\*\*THANK YOU FOR YOUR BUSINESS\*\*\*\*\*

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Thank you for choosing John Amato Hyundai-Mazda for your vehicle's service. We appreciate the opportunity to serve you. If for any reason you are not completely satisfied please contact your Service Advisor immediately. Thank you again.		<b>ALL PARTS NEW ORIGINAL EQUIPMENT UNLESS OTHERWISE SPECIFIED</b> <b>Thank You</b>	Any warranties on the products sold hereby are those made by the manufacturer. The seller, John Amato Hyundai-Mazda, hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and John Amato Hyundai-Mazda neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.	DESCRIPTION	TOTALS
				LABOR AMOUNT	40.05
				PARTS AMOUNT	19.90
				GAS, OIL, LUBE	0.00
				SUBLET AMOUNT	0.00
				SS / WD	0.00
				TOTAL CHARGES	59.95
				LESS INS./ADJUSTMENT	59.95
				SALES TAX	0.00
				<b>PLEASE PAY THIS AMOUNT</b>	<b>0.00</b>

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CUSTOMER #: 5592437  
UNIT# P6756

559550

INVOICE

JOHN AMATO HYUNDAI-MAZDA

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MILWAUKEE, WISCONSIN 53223  
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3903 N 41ST ST.  
MILWAUKEE, WI 53216

PAGE 1

HOME: 414-559-2437 CONT: N/A

BUS: 414-259-9820 CELL: 414-559-2437

SERVICE ADVISOR: 1875 CHRIS MINOR

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
NAVY BLUE	08	PONTIAC G5	1G2AL55F687333557		91031/91031	TP6756

DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
19FEB15 DD			18:00 02NOV15		0.00	CASH	05NOV15

R.O. OPENED: READY OPTIONS: STK:P6756 DLR:AMATO-S ENG:2.2 Liter\_MFI  
1) MI 2) 194A2540738ZM 3) 09/11/12

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A.	CUSTOMER STATES SHE SEES COOLANT LEAKING ON GROUND, PER KURT M\$150.00						

PCC REST  
REPAIR REPAIR

454 CRH1

1 NAP-TFW43529 WATER PUMP

93.80 65.28 65.28

1 242AF A/FREEZE

18.95 11.50 11.50

1 GRI-90537471 GASKET

27.47 15.40 15.40

SUBL PRARIE LAND TWOING INV#150052050

CRH1

114.00 114.00

91031 REPLACED COOLANT PUMP ASSY

\*\*\*\*\*

B HYUNDAI REPLACE REAR BRAKES PADS AND RESURFACE ROTORS

H24P HYUNDAI REPLACE REAR BRAKES PADS AND  
RESURFACE ROTORS

454 CR3

96.00 96.00

2 NAP-4401802 REAR DRUMS

59.15 42.49 84.98

1 NAP-UP10795 REAR SHOES

105.07 75.00 75.00

1 NAP-UP3106 HARDWARE

14.55 10.45 10.45

91031 INSTALLED NEW REAR BRAKES AND DRUMS. E-BRAKE CABLES BROKEN  
AND INOP

\*\*\*\*\*

C CUSTOMER STATES BOTH LOWER BALL JOINTS ARE BAD, BOTH REAR COILS  
SPRINGS BROKEN CHECK AND ADVISE

SUSP SUSPENSION

454 CR3

165.00 165.00

1 NAP-2775468 REAR SPRING SET.

85.95 85.95 85.95

1 NAP-260-6001 LOWER CONTROL ARM

178.68 124.21 124.21

1 NAP-260-6002 LOWER CONTROL ARM

178.68 124.21 124.21

91031 REPLACED BOTH FRONT LOWER BALL JOINTS, AND REAR COIL SPRINGS,  
REPLACED BOTH FRONT CONTROL ARMS

\*\*\*\*\*

DAN INC

Thank you for choosing John Amato Hyundai-Mazda for your vehicle's service. We appreciate the opportunity to serve you. If for any reason you are not completely satisfied please contact your Service Advisor immediately. Thank you again.		<b>ALL PARTS NEW ORIGINAL EQUIPMENT UNLESS OTHERWISE SPECIFIED Thank You</b>	Any warranties on the products sold hereby are those made by the manufacturer. The seller, John Amato Hyundai-Mazda, hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and John Amato Hyundai-Mazda neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.	DESCRIPTION	TOTALS
				LABOR AMOUNT	
				PARTS AMOUNT	
				GAS, OIL, LUBE	
				SUBLET AMOUNT	
				SS / WD	
				TOTAL CHARGES	
				LESS INS./ADJUSTMENT	
				SALES TAX	
				<b>PLEASE PAY THIS AMOUNT</b>	
<b>SERVICE HOURS</b> MONDAY-FRIDAY 7:00 AM - 5:30 PM SAT 8:00 AM - 5:00 PM	<b>BODY SHOP HOURS</b> MONDAY-FRIDAY 8:00 AM - 5:00 PM	<b>SALES HOURS</b> MONDAY-FRIDAY 9:00 AM - 9:00 PM SAT 9:00 AM - 5:00 PM			

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**mazda John Amato Hyundai Mazda**

8301 NORTH 76TH STREET · MILWAUKEE, WISCONSIN 53223  
 (414) 367-8500  
 www.amatoauto.com

305936

AMOUNT	PAID BY	COMMENT
75.00	CC	MAINTENANCE FEE

PORSCHA NM HALL  
 3903 N 41ST ST  
 MILWAUKEE WI 53216  
 5592437

TOTAL RECEIVED: \$75.00  
 DATE-TIME: 05NOV2015 13:38  
 CASHIER: 1KAMISH  
 LOCATION:  
 CASH DRAWER:

ACCOUNTING DISTRIBUTION

CO	JOURNAL	CO	ACCOUNT	AMOUNT	CONTROL	CONTROL2
1	50	1	22505	75.00		
		1	22002	-75.00	5592437	

591631  
 PREFERRED CREDIT CORP  
 8301 N 76TH STREET  
 MILWAUKEE, WI 53223  
 414 365-1698

Term ID: 003

Ref #: 003

Sale

XXXXXXXXXXXX276

VISA

11/05/15

Inv #: 000003

Approved: Online

Total:

Entry Method: Swiped

14:26:00

Appr Code: 600025

Batch#: 305901

\$ 75.00

Customer Copy

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JAN 4 - 2016

OFFICE OF  
 CITY ATTORNEY

**CASH RECEIPT**