

TRACY MERRIETT
MILWAUKEE
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CITY ATTORNEY

2107 W. Villard Ave.
Milwaukee WI
53209
414-393-0825

RONALD D. LEONHARDT
CITY CLERK

04 MAY 25 AM 10:44

CITY OF MILWAUKEE

May 23, 2004

City Clerk
ATTN: CLAIMS
200 E. Wells St., Room 205
Milwaukee, WI 53202-3567

To all this letter concerns.

On Friday, May 14, 2004 my basement was flooded with a little over 2 feet of waste and water. I became aware of the backup at 1:20 pm, as I was about to enter my basement. Immediately I contacted the local authorities and was given an emergency # of 286-3427 and told to wait for further directions. I waited 4 hours and no action was taken. I called back and spoke to Reed Roslick, who to me took this as a joke saying he didn't know what to tell me and put me on hold and made light of the situation with the people he was working with that day saying to them "what am I supposed to say to these people I don't know what to tell them". When he came back to the phone I told him how unprofessional he was and I didn't think this was a time for him to show little consideration for what we were going through over here then I hung up the phone. As the water started to go down on its own I taped this about every two hours. It was disgusting! About 10:30 pm two guys from the City came out to check the basement but all they did was look in disgust too and told me someone would get back to me. I took my son to my mother's house and showered and ate a hot meal then came back home. I sat throughout the night without heat and gas.

Saturday morning I was advised by the housing authority to start the necessary cleanup and to throw out everything that was damaged and I did from 8:00am until 12:30pm Sunday. Again I tried to contact anybody with information as to procedures in a time like this but nobody knew anything. The manager did come out to assess the damage of each unit and told me that they really couldn't do anything until Monday. She said the furnaces and hot water heaters will be replaced starting Monday but that was it. I spoke to Sarah at 286-5100, who did everything she could to help me but again, no success. The gas company did have a guy out here Saturday trying to do everything he could to get our gas and hot water restored back but he could not fix mine. I continued cleaning Saturday. Again I went to my mother's for a hot shower and meal where again my son stayed the night and I came back home to wait for further instructions.

Sunday morning I called the gas company out to try and restore my service, which the guy did. I cleaned again because I had hot water at this time. Nobody called or came out.

Monday morning the Housing Authority Manager and her supervisor were out with their clean up crew. They also called in additional help to haul the trash away before it started to rain again. During this time myself and several of the neighbors tried to contact the mayor and our aldermen but no success. The Mayor's office told me that this was not their area and referred me to the City Clerk's office. The alderman's assistant did promise me she was on top of this and as soon as the alderman was out of his meeting he would get back to us. Later that day Alderman Hamilton did come out to visit each household but, by that time all of the trash had been hauled away but we were able to show him video of the backup. He also suggested we follow the procedures on the "Claim Form" for the City Of Milwaukee.

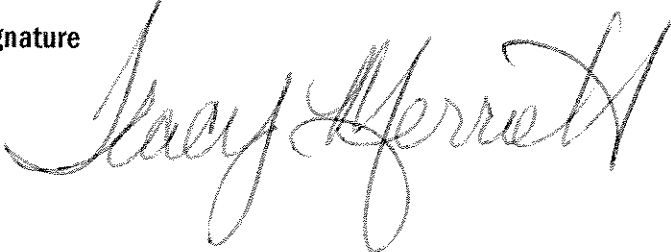
I lost several household items and items that we were very dear to me such as, pictures, baseball and basketball card collections and my Basketball Sports Illustrated and Vibe Magazine Collections, clothes, shoes, towels, curtains and undergarments. This was a very traumatic experience for my family and I pray to God that this will be prevented in the future for all.

The videotape I have enclosed clearly shows the amount of waste that came up from the drainpipe in the basement and the damage the I incurred. I contacted the managers of the Housing Authority and their higher ups, Mayor Barrett and also the 1st Aldermanic District Ashanti Hamilton.

I was to give a full itemized list of items lost, pictures or video of sewage backup and description of the backup that happened on Friday, May 14, 2004.

Sincerely,

Signature


5-23-2004

SEWAGE & FLOOD LIST 5-14-04

Tracy Merriett

2107 W. Villard Ave.
Milwaukee WI 53209
414-393-0825

Item	Estimated cost
Washing Machine	\$250.00
Dryer	\$250.00
Lawnmower	\$149.99
Edger	\$49.99
27" Color TV	\$189.00
VCR / DVD PLayer	\$100.00
Sega Dreamcast	\$149.99
2 Sega Game Controllers	\$60.00
Entertainment Center	\$99.99
Sony Stereo System	\$199.99
VCR	\$69.99
Sega Dreamcast Games (13)	\$390.00
Crockpots (2)	\$30.00
Cookie Jar	\$20.00
Comforters (4)	\$160.00
CD Racks (2)	\$40.00
Chairs (3)	\$60.00
3Pc Living Room Table Set	\$189.00
Futon	\$99.99
Halogen Lamps (2)	\$19.00
4 pc luggage set	\$80.00
Air Hockey Table	\$70.00
Tabletop Games (8)	\$80.00
Bottled Water (3 cases)	\$18.00
Gatorade (3 cases)	\$24.00
Humidifier	\$14.99
Iron	\$10.99
Ironing Board	\$16.00
Air Conditioners (2)	\$160.00
Mattress	\$49.99
Charcoal (2)	\$10.00
12 Pack Cottonell Papertowels (2)	\$10.00
Toybox	\$20.00
Area Rug	\$19.99
Kitchen Table & Chair Set	\$169.99
Box Fans (2)	\$20.00
Cooler	\$20.00
Night Stands (2)	\$60.00
Computer Paper (2Cases)	\$30.00
Electronic Drum Machine	\$50.00

Electronic Guitar	\$50.00
Christmas Tree	\$30.00
Christmas Decorations	\$100.00
VCR Movies (30)	\$150.00
Michael Jordan Picture Collection	\$60.00
Potting Soil (4 Bags)	\$8.00
Exercise Steppers	\$25.00
Telephone	\$29.99
Rollerblades (2 Pair)	\$60.00
Sports Illustrated Basketball Issues	\$125.00
Skateboard Helmet	\$39.99
Headboard & Rails	\$200.00
Basketball Shoes (20 pairs)	\$1,200.00
Clothes (8 Garbage Bags)	\$2,500.00
included tops, pants, under garmets, curtans, towels, sheets,	
3 garbage bags women's shoes	\$400.00
6 cases Canned Goods	\$40.00
Vibe Mag. Coll. \$29.99 per year (4)	\$119.96
Clothes Storage	\$39.99
Cleaning Supplies	\$150.00
Laundry Cost	\$100.00
Pictures	\$350.00
24 Pack Cottonel Tissue (2)	\$12.00
Total	\$9,300.81