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## MEMORANDUM

To: Finance and Personnel Committee

From: Kate Pawasarat  
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Subject: Organizations that Provide Job Training Resources in Milwaukee

During the Milwaukee Promise presentation on employment and income at the July 18, 2016 meeting of the Finance and Personnel Committee, members requested a list of organizations that provide job training in Milwaukee.

There are many agencies and organizations in the Milwaukee area that offer workforce development programs and services, including job training. Some focus on job training resources for specific employment sectors, while others focus on job training for target populations such as dislocated workers, veterans, individuals with disabilities, ex-offenders, or youth, to name a few. The number of groups involved in these efforts is significant. For reference, in 2006 the UWM Center for Workforce Development interviewed a variety of local stakeholders and identified about 120 organizations that were involved in some aspect of workforce development in Milwaukee County.<sup>1</sup> The Public Policy Forum also has examined the workforce development system in Milwaukee, focusing on key players including the Milwaukee Area Workforce Investment Board, Inc. (now Employ Milwaukee) and the Milwaukee Area Technical College (MATC).<sup>2</sup>

Unfortunately, a current comprehensive list of organizations that provide local job training is not readily available. There are several reasons why this is the case. First, the broad nature of the workforce development landscape in the Milwaukee area makes it challenging to maintain an accurate and up-to-date account of players, programs, and services. Workforce development

<sup>1</sup> UWM Center for Workforce Development. "The Milwaukee Workforce Development Landscape Report." January 2006. <http://www.workforceenterprise.org/news/Milwaukee%20Landscape%20Report.pdf>

<sup>2</sup> Peterangelo, Joe, Henken, Rob, and Helpap, David. "Pathways to Employment: Exploring the activities and resources of Milwaukee's workforce development system." Public Policy Forum, December 2012. <http://publicpolicyforum.org/sites/default/files/PathwaystoEmployment.pdf>



efforts can encompass a variety of components including basic education, “soft skills” development, job search, job training, and job placement, among others. Terms such as “job training” can be subject to interpretation and there is no common definition or categorization that is used across all organizations or agencies. In addition, the manner in which services are delivered can vary. For instance, some organizations provide job training directly while others simply connect individuals to job training resources.

Second, funding sources for workforce development programs are varied, and different funding sources often utilize different systems for tracking and managing partner organizations and services. A discussion of major state and federal funding sources for workforce development programs in Wisconsin is provided in a 2012 graphical guide by the Public Policy Forum.<sup>3</sup> The guide showed that at the time, overall, nine state departments currently offer 36 programs that provide employment and training services in Wisconsin.<sup>4</sup> The lack of a centralized system for storing information on workforce development organizations and the types of services they provide makes it difficult to create a comprehensive list of job training providers in the area.

Employ Milwaukee (formerly the Milwaukee Area Workforce Investment Board, Inc.) is a key player in workforce development in Milwaukee and describes itself as “a public/private partnership between government and business that plans, administers and coordinates employment and training programs for adults and youth in Milwaukee County.”<sup>5</sup> Accordingly, Employ Milwaukee is a logical source for information on job training resources. The following information was provided by Employ Milwaukee in response to a request for a list of organizations that provide job training in Milwaukee. The information is not inclusive and may not include all organizations that provide job training or job training resources in Milwaukee.

The information is broken into three categories:

- Organizations with access to job training resources in Milwaukee
- Job training providers in Milwaukee
- Colleges and universities that provide job training in Milwaukee

#### **1. Organizations with Access to Job Training Resources in Milwaukee**

*Some of the organizations listed below also may provide job training directly but may not be included on the Department of Workforce Development’s eligible training provider list.*

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<sup>3</sup> Public Policy Forum. “Wisconsin’s Workforce Development System.” July 2012.

<http://www.publicpolicyforum.org/sites/default/files/2012WorkforceMap.pdf>

<sup>4</sup> Ibid.

<sup>5</sup> Milwaukee Area Workforce Investment Board, Inc. <http://milwaukeeewib.org/about-us/agency-overview/>

- Agape Community Center
- Center for Self Sufficiency
- Center for Veteran Issues
- Community Advocates
- Compete Milwaukee
- Council for the Spanish Speaking (El Centro Hispano)
- Easter Seals SE Wisconsin
- Employ Milwaukee
- Goodwill Industries of Southeastern Wisconsin
- Hispanic Chamber of Commerce
- Independence First
- Interfaith Older Adult Programs
- La Causa
- MAXIMUS, Inc.
- Meta House
- Milwaukee Area Health Education Center (AHEC)
- Milwaukee Center for Independence
- Milwaukee Christian Center
- Milwaukee Community Service Corps
- Milwaukee Job Corps Center
- Milwaukee Rescue Mission
- Milwaukee Urban League
- Next Door
- Nia Imani Family, Inc.
- Northcott Neighborhood House
- Pro Trade Job Development
- Project Respect
- Project Ujima
- ResCare, Inc.
- SaintA (formerly St. Aemilian-Lakeside)
- Silver Spring Neighborhood Center
- Social Development Commission (SDC)
- Sojourner Family Peace Center
- Spotted Eagle
- United Community Center
- United Migrant Opportunity Services, Inc. (UMOS)
- Wisconsin Community Services
- Wisconsin Regional Training Partnership
- Word of Hope Ministries
- YWCA Southeast Wisconsin
- Wisconsin Department of Workforce Development Job Service - Job Center of Wisconsin (Education and training information can be accessed through <https://jobcenterofwisconsin.com>)

## 2. Job Training Providers in Milwaukee

*Organizations listed below are included on the Department of Workforce Development's eligible training provider list.*

- 4C Community Coordinated Child Care
- Agape Supportive Living Services
- Amber House
- Carlson Travel Academy
- Fortunate Futures
- Future Logistics and CDL Training
- Granny's Houses Training Academy
- Heartlove Place
- Helping Hands Health & Consulting Training Institute, LLC
- Hispanic Chamber of Commerce
- Innovative Educational Solutions Institute
- Interfaith Older Adult Programs
- J. Johnson Education Center
- Journey House
- LADA Driver's School
- La Causa's P.E.A.C.E. Training Academy
- Milwaukee Achiever Literacy Services
- Milwaukee Area Health Education Center

- Milwaukee Career College
- Milwaukee Center for Independence
- Milwaukee Christian Center
- Milwaukee Institute of Art and Design
- Milwaukee School of Massage
- Montessori Institute of Milwaukee
- Multicultural Community Services
- Nail Art Christian School
- New Plan New Life Services, LLC
- Northcott Neighborhood House, Inc.
- Office Development Training Center
- Paramount Healthcare Training Institute
- Professional CDL Training Institute
- ProTrade Job Development
- Renaissance Development Services, Inc.
- S.A. Herbst & Assoc., LLC
- Software Training Solutions
- St. Luke's Medical Center
- Standard of Excellence Education and Training Center, LLC
- The Nisha Group, LLC
- TrainEmploy LLC
- Transformation Services
- Transit Express
- Walnut Way Conservation Corps
- Wisconsin Early Childhood Association
- Wisconsin Regional Training Partnership
- Wisconsin Security Police Training Services
- Wisconsin Women's Business Initiative Corporation
- Word of Hope Ministries

### **3. Colleges and Universities that Provide Job Training in Milwaukee**

*Colleges and universities listed below are included on the Department of Workforce Development's eligible training providers list.*

- Milwaukee Area Technical College
- Milwaukee School of Engineering
- Bryant & Stratton
- Kaplan College
- Herzing University
- Concordia University - Wisconsin
- Springfield College of Human Services
- University of Wisconsin - Milwaukee
- Marquette University
- Marian College
- Alverno College
- Medical College of Wisconsin
- Wisconsin Lutheran College
- Upper Iowa University
- Mount Mary University
- Cardinal Stritch University

KP:dmr

Common/Milwaukee Promise 2016/ 2016-08-15 Milwaukee Job Training Organizations