

To: City of Milwaukee

Office of the City Attorney

Milwaukee City Hall Suite 800

Attention to Milwaukee City Clerk

200 East Wells Street Room 205

Milwaukee, WI 53202

Ms. Sandra Astorga-Rojas

4610 South Logan Ave. Apt. 202

Milwaukee, WI 53207

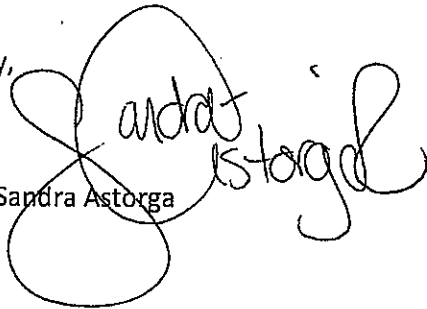
414-758-8494

C.I. File No. 1068-2014-2972

I want to appeal my denying claim by request a hearing.

Thank you!

Sincerely,


 Sandra Astorga

RECEIVED

JAN 26 2015

OFFICE OF
CITY ATTORNEY

CITY OF MILWAUKEE
 2015 JAN 27 A 8:21
 CITY CLERK'S OFFICE

OFFICE OF
CITY ATTORNEY

2015 JAN 27 AM 8:40

CITY OF MILWAUKEE
RECEIVED

Sandra Astorga
4610 S. Logan Ave., Apt. 202
Milwaukee, WI 53207

CITY OF MILWAUKEE
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2015 JAN 23 AM 11:35

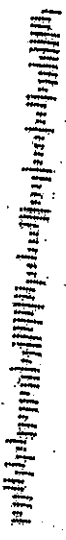
OFFICE OF
CITY ATTORNEY

53202359155

UNITED STATES POSTAGE
PITNEY BOWES
02 1P
\$ 000.48⁰
0003184386 JAN 21 2015
MAILED FROM ZIP CODE 53204



Office of the City Attorney
Milwaukee City Hall Suite 800
Attention to: Milwaukee City Clerk
200 East Wells Street Room 205
Milwaukee, WI 53202



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JAN 26 2015
OFFICE OF
CITY ATTORNEY

Claim against the City of Milwaukee

CITY OF MILWAUKEE
2014 NOV - 3 October 22nd, 2014
A 11: 24

CITY CLERK'S OFFICE

Claimant:

Sandra L. Astorga-Rojas
4610 S. Logan Ave. Apt. 202
Milwaukee, WI 53207
Cell phone: (414) 758-8494
Work phone: (414) 389-4704
Email address: astorga_sandra@hotmail.com

Property Damage:

Claimant's vehicle
2009 Chevrolet HHR LT
Color: Gray 4D
Plates: 447PJV WI
VIN: 3GNCA23B29S551076

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NOV 3 2014

OFFICE OF
CITY ATTORNEY

Department of Public Work-Forestry Services

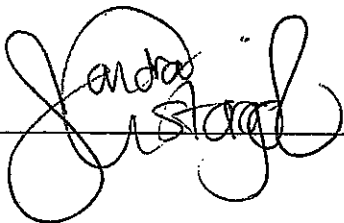
City Tree fell on my car – Friday, August 15 very late night after 11:00 p.m.

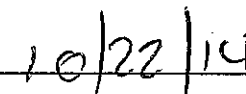
My car was parked on the side of the Logan Avenue in front of my apartment building. A big branch broke and fell on my car. Caused a big damaged in the driver side of my car. No wind or storm night, just the over weight of the branch.

I was sleeping when I hear the sound of the City's truck working in my street. When I notice they were working by my car, I run to the hallway window and found out they were moving a big branch under the street. The big branch was covering the whole street from one side to the other of the Logan Avenue. I went outside and found out the big branch was on the top of my car. Two city employees were working on it, trying to move the branch. They ask me for my keys, was easy for them to move the car and clean the area after. There was a lot of glass on everywhere inside of my car. One of the city employees moves my car to other area. They move the branch and clean the street. They took pictures and fill out a report.

They come back on Monday and they cut the other brunches of that tree. A month later they cut the entire tree. I think they knew that was a danger situation for the future after what happen.

My insurance cover all damages, attached you will find pictures and the insurance's paperwork. I only paid the copay of \$500.00. my claim to the City of Milwaukee is for \$500.00 dlls.





SANDRA ASTORGA

PROGRESSIVE[®]

Company: Progressive Universal Insurance Co

Claim number: 14-4839442-01

September 4, 2014

Page 1 of 1

Transaction Summary

2009 CHEVROLET HHR

Questions

Please refer to the business card in your repair folder for the telephone number.

Thank you for allowing us to assist you with the repair process. Progressive's lifetime guarantee on these repairs assures you that we stand behind the work completed. See your repair folder for details.

Your obligations

Deductible	\$500.00
Total	\$500.00

Payment summary

Balance due	\$500.00
MONEY ORDER #106325809755	\$500.00
Total payments received	\$500.00

Received by: RYAN BURGESS, Claims Representative

In the event this payment fails for any reason or is insufficient to satisfy my obligation, I acknowledge and agree that I remain obligated to make immediate payment to the company designated above ("Company") any amount due, that Company may exercise any and all rights and remedies available to it at law in respect of such failure, and that I agree to pay all reasonable collection charges and costs, including attorney's fees and expenses of collection, in accordance with applicable state law.

Initial _____

Date: 8/18/2014 03:00 PM
 Estimate ID: 14-4839442-01
 Estimate Version: 0
 Preliminary
 Profile ID: Milw:all_part_types

PROGRESSIVE

Damage Assessed By: CATHERINE UNOLD

Appraised For: NCRT WX01NCRT
 (800) 776-4737

Classification:

Type of Loss: Auto
 Date of Loss: 8/16/2014
 Contact Date: 8/18/2014
 Deductible: 500.00
 Claim Number: 14-4839442-01

RECEIVED

NOV 3 2014

OFFICE OF
 CITY ATTORNEY

Call prior to taking it into the shop for repairs. IF SUFF. then reinspect is needed. Thank you!

Insured: SANDRA ASTORGA
 Owner: SANDRA ASTORGA
 Address: 4610 S LOGAN AVE #202, MILWAUKEE, WI 53207
 Telephone: Work Phone: (414) 643-6441
 Contact Phone: (414) 758-8494

Home Phone: (414) 758-8494

Mitchell Service: 910562

Description: 2009 Chevrolet HHR LT
 Body Style: 4D Wgn
 VIN: 3GNCA23B29S551076
 Mileage: 118,472
 OEM/ALT: A
 Color: GRAY
 Options: PASSENGER AIRBAG, DRIVER AIRBAG, POWER DRIVER SEAT, POWER LOCK, POWER WINDOW REAR WINDOW DEFOGGER, MANUAL AIR CONDITION, CRUISE CONTROL, TILT STEERING COLUMN ANTI-LOCK BRAKE SYS., ALUM/ALLOY WHEELS, REMOTE IGNITION, AUXILIARY INPUT SATELLITE RADIO, FRONT AIR DAM, TINTED GLASS, TRIP COMPUTER, TELEMATIC SYSTEMS VARIABLE ASSISTED STEERING, ANTI-THEFT SYSTEM, AUTOMATIC HEADLIGHTS SIDE HEAD CURTAIN AIRBAGS, VEHICLE THEFT TRACKING/NOTIFICATION DAYTIME RUNNING LIGHTS, AM/FM STEREO CD/MP3 PLAYER, ELECTRONIC STABILITY CONTROL FRONT BUCKET SEATS, FRONT SEATS WITH POWER LUMBAR SUPPORT, INTERIOR AIR FILTER KEYLESS ENTRY SYSTEM, POWER LIFTGATE/TRUNK, REAR WINDOW WIPER STEERING WHEEL MOUNTED CONTROLS

Vehicle Production Date: 9/09
 Drive Train: 2.2L Inj 4 Cyl 4A FWD
 License: 447PJV WI
 Search Code: BROOKFIEL1

Line Item	Entry Number	Labor Type	Operation	Line Item Description	Part Type/ Part Number	Dollar Amount	Labor Units
<u>Front Bumper</u>							
1	002259	BDY	REMOVE/INSTALL	Frnt Bumper Cover			INC
<u>Front Lamps</u>							
2	001554	BDY	REMOVE/INSTALL	L Frt Combination Lamp			1.5 #
<u>Front Fender</u>							
3	001563	REF	BLEND	L Fender Outside			C 0.8
<u>Front Door</u>							
4	001038	BDY	REMOVE/REPLACE	L Frt Door Shell	Used/Recycled	450.00 *	4.8 #
5		REF	REFINISH	L Frt Door Outside			C 2.2
6		REF	REFINISH	L Frt Add For Jamb & Interior			C 1.0
7				LKQ SHELL COMES W/GLASS AND WINDOW MLDG			
8				Line Markup %25.00		112.50	
9	001610	BDY	REMOVE/INSTALL	L Frt Door Window Frame Moulding			INC #
10	001612	BDY	REMOVE/INSTALL	L Frt Rear View Mirror			INC #
11	002671	BDY	REPAIR	L Frt Door Rear View Mirror	Existing		0.5* #
12		REF	REFINISH	L Frt Door Mirror			C 0.5

ESTIMATE RECALL NUMBER: 08/18/2014 15:00:29 14-4839442-01

Mitchell Data Version: OEM: JUL_14_V

MAPP: JUL_14_V

Software Version: 7.1.168

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Page 1 of 5

Date: 8/18/2014 03:00 PM
 Estimate ID: 14-4839442-01
 Estimate Version: 0
 Preliminary
 Profile ID: Milw:all_part_types

13	001436	BDY	REMOVE/INSTALL	L Frt Door Adhesive Emblem	Existing			0.1	r
14	001614	BDY	REMOVE/INSTALL	L Frt Door Trim Panel				INC	
15	001645	BDY	REMOVE/INSTALL	L Frt Otr Door Handle				INC #	
16	001418	GLS	REMOVE/INSTALL	L Frt Door Moveable Glass	Existing			INC #	
				<u>Rear Door</u>					
17	001430	BDY	REMOVE/REPLACE	L Rear Door Shell	Used/Recycled		270.00	*	4.1
18		REF	REFINISH	L Rear Door Outside				C	1.7
19		REF	REFINISH	L Rear Add For Jamb & Interior				C	1.0
20				Line Markup %25.00			67.50		
21	003364	BDY	REMOVE/REPLACE	L Rear Door Protective Tape	25791042	GM PART	41.03		
22	001682	BDY	REMOVE/INSTALL	L Rear Door Trim Panel				INC	
23	001743	BDY	REMOVE/INSTALL	L Rear Otr Door Handle				INC #	
24	001488	GLS	REMOVE/INSTALL	L Rear Door Stationary Vent Glass	Existing			INC #r	
				<u>Roof</u>					
25	000988	BDY	REPAIR	Roof Panel	Existing			6.0*	#
26		REF	REFINISH	Roof Panel Outside				C	2.8
27	002239	BDY	REMOVE/INSTALL	R Roof Weatherstrip				0.2	
28	002240	BDY	REMOVE/INSTALL	L Roof Weatherstrip				0.2	
29	002241	MCH	REMOVE/INSTALL	Antenna Base				0.2	#
30		BDY	REMOVE/INSTALL	Roof Headliner				2.5	
				<u>Side Body</u>					
31	002226	REF	REFINISH	L Add For Inside				1.5	
32	001696	REF	BLEND	L Quarter Panel Outside				C	0.9
33	002850	BDY	REPAIR	L Side Body Panel Assembly	Existing			8.0*	#
34	001571	BDY	REMOVE/INSTALL	L Rocker Moulding				0.6	
				<u>Quarter Glass</u>					
35	001745	GLS	REMOVE/INSTALL	L Quarter Glass				2.1	#
				<u>Rear Lamps</u>					
36	001663	BDY	REMOVE/INSTALL	L Rear Combination Lamp				0.3	
				<u>Rear Bumper</u>					
37	001655	BDY	REMOVE/INSTALL	Rear Bumper Assy				0.5*	
38				DROP AND LOWER - REAR BUMPER					
				<u>ADDITIONAL OPERATIONS</u>					
39		REF	ADD'L OPR	Clear Coat				2.9	
				<u>Additional Costs & Materials</u>					
40			ADD'L COST	Paint/Materials			520.20	*	
41			ADD'L COST	Hazardous Waste Disposal			3.00	*	
42	900500	BDY *	ADD'L LABOR OP	GLASS CLEANUP	Existing			0.5*	

* - Judgment Item
 # - Labor Note Applies
 C - Included in Clear Coat Calc
 r - CEG R&R Time Used For This Labor Operation

Recycler Information Section:

Calumet Auto Parts - ARAPro
 8501 W. Calumet Rd.
 Milwaukee WI 53224
 800-215-6500;414-355-2466

4	2009 Chevrolet	HHR		LEFT FRONT DOOR	EG5689	VA	450.00
Description: 000,LH,SW,LT,SILV,PTP,3/09,							
17	2009 Chevrolet	HHR		LEFT REAR SIDE DOOR	EG5689	VA	270.00
Description: 000,LH,SW,LT,SILV,PW,PRIV,PL,							

ESTIMATE RECALL NUMBER: 08/18/2014 15:00:29 14-4839442-01

Mitchell Data Version: OEM: JUL_14_V

MAPP:JUL_14_V

Software Version:

7.1.168

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Page 2 of 5

Disclaimer: The price indications on recycled parts are real or composite values, based on the pricing option selected with QRP. Prices are the latest available at time of inventory download and are subject to change and availability.

To determine actual repairer net or wholesale price, call the automotive recycler of your choice.

Certain parts located for this quote are interchangeable but are not an exact match. Call the automotive recycler of your choice.

All manufacturers requirements regarding seat belt and supplemental restraint system replacement must be adhered to. If additional parts or operations are necessary to properly accomplish this, please contact the estimating claims rep.

Estimate Totals

I. Labor Subtotals		Units	Rate	Add'l Labor Amount	Sublet Amount	Totals	II. Part Replacement Summary		Amount	
Body		29.8	54.00	0.00	0.00	1,609.20 T	Taxable Parts		761.03	
Refinish		15.3	54.00	0.00	0.00	826.20 T	Parts Adjustments		180.00	
Glass		2.1	54.00	0.00	0.00	113.40 T	Sales Tax @ 5.600%		52.70	
Mechanical		0.2	70.00	0.00	0.00	14.00 T	Total Replacement Parts Amount		993.73	
			Taxable Labor			2,562.80				
			Labor Tax @ 5.600%			143.52				
Labor Summary	47.4					2,706.32				
III. Additional Costs							Amount	IV. Adjustments		Amount
			Taxable Costs			523.20	Insurance Deductible		500.00-	
			Sales Tax @ 5.600%			29.30	Customer Responsibility		500.00-	
			Total Additional Costs			552.50				
			Paint Material Method: Rates							
			Init Rate = 34.00							
							I. Total Labor:		2,706.32	
							II. Total Replacement Parts:		993.73	
							III. Total Additional Costs:		552.50	
							Gross Total:		4,252.55	
							IV. Total Adjustments:		500.00-	
							Net Total:		3,752.55	

This is a preliminary estimate.
Additional changes to the estimate may be required for the actual repair.

Point(s) of Impact

9 Left Side (P)

Insurance Co: PROGRESSIVE

Inspection Site: Not Available
Address: 4610 S Logan Ave
Milwaukee, WI 53207

THIS IS A DAMAGE ASSESSMENT ONLY - NOT AN AUTHORIZATION TO REPAIR -
BASED ON DAMAGE VISIBLE OR CERTAIN AT THE TIME IT WAS WRITTEN.

IF FRAME OR UNIBODY REPAIR IS INCLUDED ON THIS ESTIMATE, THE AMOUNT
SHOWN INCLUDES TIME OR ALLOWANCE FOR MEASURING BEFORE, DURING AND
AFTER THOSE REPAIRS.

THE OWNER OF THE VEHICLE MAY SELECT THE REPAIR FACILITY OF HIS/HER
CHOICE.

TO ENSURE PROPER AND PROMPT PAYMENT FOR ADDITIONAL DAMAGE DISCOVERED
DURING THE COURSE OF REPAIRS, CONTACT PROGRESSIVE FOR SUPPLEMENT
HANDLING PROCEDURES.

PROGRESSIVE HONORS THE PREVAILING LABOR MARKET RATE IN YOUR AREA FOR
YOUR PROPERTY. IF YOU CHOOSE A SHOP THAT CHARGES IN EXCESS OF
PREVAILING LABOR MARKET RATES, YOU WILL BE RESPONSIBLE FOR THE
DIFFERENCE.

LIFETIME GUARANTEE FOR SHEET METAL AND PLASTIC BODY PARTS

The replacement parts written on the estimate are intended to return
your vehicle to its pre-loss condition with proper installation.
After repair, if any sheet metal or plastic body part included in the
estimate fails to return your vehicle to its pre-loss condition
(assuming proper installation), in terms of form, fit, finish,
durability or functionality, Progressive will arrange and pay for the
replacement of the part, to the extent not covered by a
manufacturer's or other warranty. This service will be performed at
no cost to you (including associated repair and rental car costs). To
obtain service under this Guarantee, call Progressive at
1-800-274-4641. This Guarantee applies as long as you own or lease
the vehicle. This Guarantee is not transferable and terminates if you
sell or otherwise transfer your vehicle.

THIS GUARANTEE DOES NOT COVER NORMAL WEAR AND TEAR OR DAMAGE CAUSED
BY IMPROPER MAINTENANCE, NEGLECT, ABUSE OR SUBSEQUENT ACCIDENT. THIS
GUARANTEE IS LIMITED TO ARRANGING FOR THE SELECTION OF REPAIR PARTS
THAT WILL RETURN YOUR VEHICLE TO ITS PRE-LOSS CONDITION. ACCORDINGLY,

ESTIMATE RECALL NUMBER: 08/18/2014 15:00:29 14-4839442-01

Mitchell Data Version: OEM: JUL_14_V

MAPP: JUL_14_V

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Software Version:

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PROGRESSIVE WILL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES THAT RESULT FROM THE INSTALLATION OR USE OF THESE PARTS.

Part Type Terms and Abbreviations

NEW and OEM or part number displayed - These refer to a new, original equipment manufacturer part.

NON-OEM and A/M and Qual REPL - These refer to an after-market part, which is a new, non-original equipment manufacturer part.

USED/RECYCLED and LKQ - These refer to a used OEM part.

REMANUFACTURED and RECOND. and RECORE - These refer to used/recycled OEM parts that have been refurbished.

REPAIR SHOP'S AUTHORIZED REPRESENTATIVE'S SIGNATURE INDICATING AGREEMENT ON COST TO RETURN THE VEHICLE TO PRE-LOSS CONDITION INCLUDING TOW/STORAGE CHARGES:

SHOP SIGNATURE: _____ EST. COMPLETION DATE: _____

ANY PERSON WHO, WITH INTENT TO DEFRAUD OR KNOWING THAT HE/SHE IS FACILITATING A FRAUD AGAINST AN INSURER, SUBMITS AN APPLICATION OR FILES A CLAIM CONTAINING A FALSE OR DECEPTIVE STATEMENT IS GUILTY OF INSURANCE FRAUD.

Event Log

File Created:	08/18/2014 10:29:21 AM
Estimate Started:	08/18/2014 02:07:12 PM
Estimate Printed:	08/18/2014 02:58:21 PM
Estimate Committed:	Estimate not committed
Estimate Uploaded:	Estimate not uploaded

Date: 9/2/2014 02:58 PM
 Estimate ID: 14-4839442-01
 Estimate Version: 3
 Supplement: 2 (F F) 9/2/2014 02:58:31 PM
 Profile ID: CSC5.1:all_part_type

Goff's Auto Body, Inc.

1235 East Wisconsin Ave, Pewaukee, WI 53072

Damage Assessed By: CATHERINE UNOLD

Appraised For: NCRT WX01NCRT
 (800) 776-4737

RECEIVED

NOV 3 2014

OFFICE OF
 CITY ATTORNEY

Supplemented By: JEFF KRICKHAHN
 Classification: Field

Type of Loss: Property Damage
 Date of Loss: 8/16/2014
 Contact Date: 8/18/2014
 Deductible: 500.00
 Claim Number: 14-4839442-01

Insured: SANDRA ASTORGA
 Owner: SANDRA ASTORGA
 Address: 4610 S LOGAN AVE #202, MILWAUKEE, WI 53207
 Telephone: Work Phone: (414) 643-6441
 Contact Phone: (414) 758-8494

Home Phone: (414) 758-8494

Mitchell Service: 910562

Description: 2009 Chevrolet HHR LT
 Body Style: 4D Wgn
 VIN: 3GNCA23B29S551076
 Mileage: 118,472
 OEM/ALT: A
 Color: GRAY
 Options: PASSENGER AIRBAG, DRIVER AIRBAG, POWER DRIVER SEAT, POWER LOCK, POWER WINDOW
 REAR WINDOW DEFOGGER, MANUAL AIR CONDITION, CRUISE CONTROL, TILT STEERING COLUMN
 ANTI-LOCK BRAKE SYS., ALUM/ALLOY WHEELS, REMOTE IGNITION, AUXILIARY INPUT
 SATELLITE RADIO, FRONT AIR DAM, TINTED GLASS, TRIP COMPUTER, TELEMATIC SYSTEMS
 VARIABLE ASSISTED STEERING, ANTI-THEFT SYSTEM, AUTOMATIC HEADLIGHTS
 SIDE HEAD CURTAIN AIRBAGS, VEHICLE THEFT TRACKING/NOTIFICATION
 DAYTIME RUNNING LIGHTS, AM/FM STEREO CD/MP3 PLAYER, ELECTRONIC STABILITY CONTROL
 FRONT BUCKET SEATS, FRONT SEATS WITH POWER LUMBAR SUPPORT, INTERIOR AIR FILTER
 KEYLESS ENTRY SYSTEM, POWER LIFTGATE/TRUNK, REAR WINDOW WIPER
 STEERING WHEEL MOUNTED CONTROLS

Vehicle Production Date: 9/09
 Drive Train: 2.2L Inj 4 Cyl 4A FWD
 License: 447PJV WI
 Search Code: BROOKFIELD

*NO WASH 1 week
 NO WAX 1 month*

Line Item	Entry Number	Labor Type	Operation	Line Item Description	Part Type/Part Number	Dollar Amount	Labor Units
<u>Front Bumper</u>							
1	002259	BDY	REMOVE/INSTALL	Frt Bumper Cover			INC
<u>Front Lamps</u>							
2	001554	BDY	REMOVE/INSTALL	L Frt Combination Lamp			1.5 #
<u>Front Fender</u>							
3	001563	REF	BLEND	L Fender Outside			C 0.8
<u>Front Door</u>							
4	001038	BDY	REMOVE/REPLACE	L Frt Door Shell	Used/Recycled	450.00 *	4.8 #
5		REF	REFINISH	L Frt Door Outside			C 2.2
6		REF	REFINISH	L Frt Add For Jamb & Interior			C 1.0
7				LKQ SHELL COMES W/GLASS AND WINDOW MLDG			
8				Line Markup %25.00		112.50	
9	001610	BDY	REMOVE/INSTALL	L Frt Door Window Frame Moulding			INC #
10	001612	BDY	REMOVE/INSTALL	L Frt Rear View Mirror			INC #
11	002671	BDY	REPAIR	L Frt Door Rear View Mirror	Existing		0.5*#
12		REF	REFINISH	L Frt Door Mirror			C 0.5

ESTIMATE RECALL NUMBER: 08/18/2014 15:47:02 14-4839442-01

Mitchell Data Version: OEM: JUN_14_V
 MAPP: JUN_14_V

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Software Version: 7.1.167

13	001436	BDY	REMOVE/INSTALL	L Frt Door Adhesive Emblem	Existing		0.1	r	
14	001614	BDY	REMOVE/INSTALL	L Frt Door Trim Panel				INC	
15	001645	BDY	REMOVE/INSTALL	L Frt Otr Door Handle				INC #	
16	001418	GLS	REMOVE/INSTALL	L Frt Door Moveable Glass	Existing			INC r	
<u>Rear Door</u>									
17	001430	BDY	REMOVE/REPLACE	L Rear Door Shell	Used/Recycled	300.00	*	4.1	
18		REF	REFINISH	L Rear Door Outside				C 1.7	
19		REF	REFINISH	L Rear Add For Jambs & Interior				C 1.0	
20				Line Markup %25.00		75.00			
21	003364	BDY	REMOVE/REPLACE	L Rear Door Protective Tape	25791042 GM PART	41.03			
22	001682	BDY	REMOVE/INSTALL	L Rear Door Trim Panel				INC	
23	001743	BDY	REMOVE/INSTALL	L Rear Otr Door Handle				INC #	
24	001488	GLS	REMOVE/INSTALL	L Rear Door Stationary Vent Glass	Existing			INC #r	
<u>Roof</u>									
25	000988	BDY	REPAIR	Roof Panel	Existing			6.0*#	
26		REF	REFINISH	Roof Panel Outside				C 2.8	
27	002239	BDY	REMOVE/INSTALL	R Roof Weatherstrip				0.2	
28	002240	BDY	REMOVE/INSTALL	L Roof Weatherstrip				0.2	
29	002241	MCH	REMOVE/INSTALL	Antenna Base	-M			0.2 #	
30		BDY	REMOVE/INSTALL	Roof Headliner				2.5	
<u>Side Body</u>									
31	002226	REF	REFINISH	L Add For Inside				1.5	
32	001696	REF	BLEND	L Quarter Panel Outside				C 0.9	
33	002850	BDY	REPAIR	L Side Body Panel Assembly	Existing			8.0*#	
34	001571	BDY	REMOVE/INSTALL	L Rocker Moulding				0.6	
<u>Quarter Glass</u>									
35	001745	GLS	REMOVE/INSTALL	L Quarter Glass				2.1 #	
<u>Rear Lamps</u>									
36	001663	BDY	REMOVE/INSTALL	L Rear Combination Lamp				0.3	
<u>Rear Bumper</u>									
37	001655	BDY	REMOVE/INSTALL	Rear Bumper Assy				0.5*	
38				DROP AND LOWER - REAR BUMPER					
<u>ADDITIONAL OPERATIONS</u>									
39		REF	ADD'L OPR	Clear Coat				2.9	
<u>Additional Costs & Materials</u>									
40			ADD'L COST	Paint/Materials		530.40	*		
41			ADD'L COST	Hazardous Waste Disposal		3.00	*		
42	900500	BDY *	ADD'L LABOR OP	GLASS CLEANUP	Existing			0.5*	
<u>MANUAL ENTRIES</u>									
43	900500	REF *	REFINISH/REPAIR	CORROSION PROTECTION	Sublet	0.00	*	0.3*	
44	900500	GLS *	REMOVE/REPLACE	URETHANE KIT (ADHESIVE BONDED GLASS ONLY)	Sublet	20.00	*	0.0*	
45	900500	BDY *	REPAIR	TOWING	Sublet	75.00	*	0.0*	

* - Judgment Item
 # - Labor Note Applies
 C - Included in Clear Coat Calc
 r - CEG R&R Time Used For This Labor Operation

Recycler Information Section:

Calumet Auto Parts - ARAPro
 8501 W. Calumet Rd.
 Milwaukee WI 53224
 800-215-6500;414-355-2466

4	2009 Chevrolet	HHR	LEFT FRONT DOOR	EG5689	VA	450.00
Description: 000,LH,SW,LT,SILV,PTP,3/09,						
17	2009 Chevrolet	HHR	LEFT REAR SIDE DOOR	EG5689	VA	270.00
Description: 000,LH,SW,LT,SILV,PW,PRIV,PL,						

Disclaimer: The price indications on recycled parts are real or composite values, based on the pricing option selected with QRP. Prices are the latest available at time of inventory download and are subject to change and availability.

To determine actual repairer net or wholesale price, call the automotive recycler of your choice.

Certain parts located for this quote are interchangeable but are not an exact match. Call the automotive recycler of your choice.

All manufacturers requirements regarding seat belt and supplemental restraint system replacement must be adhered to. If additional parts or operations are necessary to properly accomplish this, please contact the estimating claims rep.

Estimate Totals

I. Labor Subtotals		Units	Rate	Add'l Labor Amount	Sublet Amount	Totals	II. Part Replacement Summary		Amount
Body	29.8	54.00	0.00	75.00	1,684.20	T	Taxable Parts	811.03	
Refinish	15.6	54.00	0.00	0.00	842.40	T	Parts Adjustments	187.50	
Glass	2.1	54.00	0.00	0.00	113.40	T	Sales Tax @ 5.100%	50.93	
Mechanical	0.2	78.00	0.00	0.00	15.60	T	Total Replacement Parts Amount	1,049.46	
Taxable Labor					2,655.60				
Labor Tax @ 5.100 %					135.44				
Labor Summary		47.7			2,791.04				
III. Additional Costs					Amount		IV. Adjustments		Amount
Taxable Costs					533.40		Insurance Deductible		500.00-
Sales Tax @ 5.100%					27.20		Customer Responsibility		500.00-
Total Additional Costs					560.60				
Paint Material Method: Rates Init Rate = 34.00									
							I. Total Labor:	2,791.04	
							II. Total Replacement Parts:	1,049.46	
							III. Total Additional Costs:	560.60	
							Gross Total:	4,401.10	

ESTIMATE RECALL NUMBER: 08/18/2014 15:47:02 14-4839442-01

Mitchell Data Version: OEM: JUN_14_V

MAPP:JUN_14_V

Software Version:

7.1.167

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Date: 9/ 2/2014 02:58 PM
 Estimate ID: 14-4839442-01
 Estimate Version: 3
 Supplement: 2 (F F) 9/ 2/2014 02:58:31 PM
 Profile ID: CSC5.1:all_part_type

Goff's Auto Body, Inc.

1235 East Wisconsin Ave, Pewaukee, WI 53072

Supplement Delta Report
 Comparison of Estimate 14-4839442-01 Supplement 1 and Supplement 2

Damage Assessed By: CATHERINE UNOLD
 Supplemented By: JEFF KRICKHAHN

Insured: SANDRA ASTORGA
 Owner: SANDRA ASTORGA
 Vehicle Description: 2009 Chevrolet HHR LT
 Date of Loss: 8/16/2014

Line Item	Labor Type	Operation	Line Item Description	Part Type	Dollar Amount	Labor Units	CEG Unit
Added Entries							
S2 45	BDY	REPAIR	TOWING	Sublet	75.00 *	0.0*	

Global Changes

No Deductible, Customer Responsibility, Labor Rate, or Part Adjustment changes were made.

	<u>Amount</u>
Original Estimate:	3,752.55
Supplement 1	69.72
Supplement 2	78.83
Supp 1 Total Tax	209.74
Supp 2 Total Tax	213.57
Net Supplement Amount	148.55
Net Total	3,901.10

	Program Calc Versions	Data Versions
Supp 1	7.1.167	JUN_14_V
Supp 2	7.1.167	JUN_14_V

ESTIMATE RECALL NUMBER: 8/18/2014 15:47:02 14-4839442-01

Software Version: 7.1.167

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Page 1 of 1

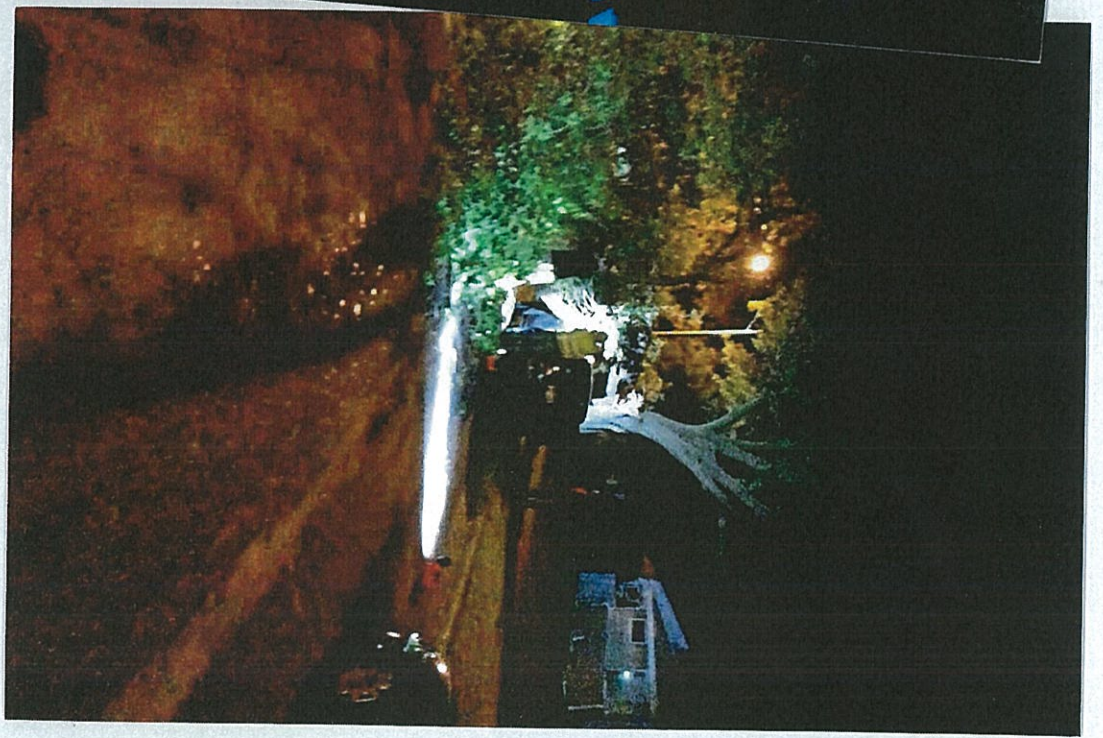


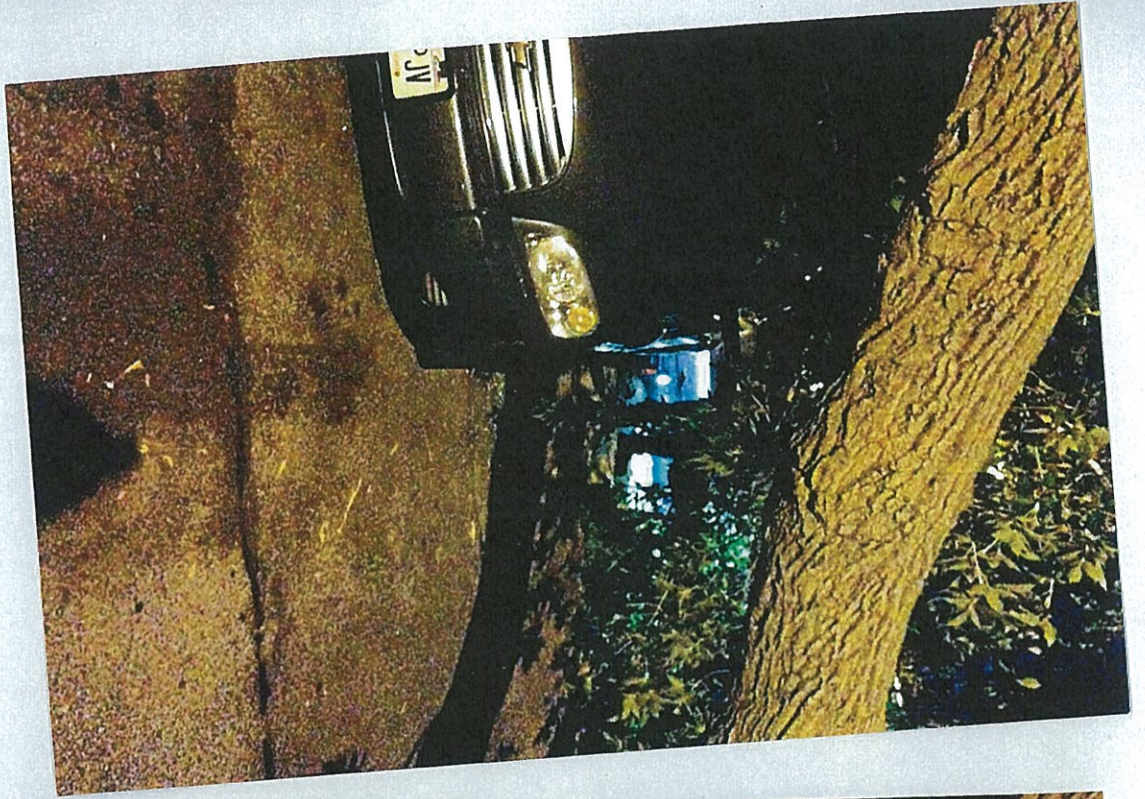
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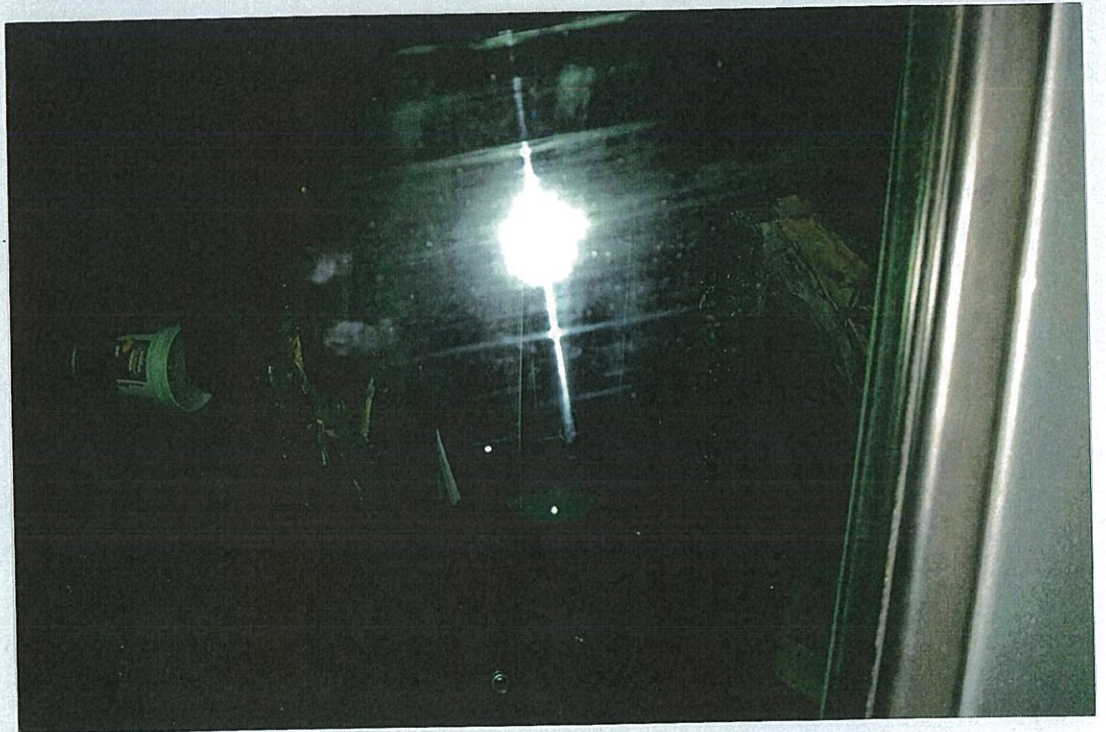
ENTERPRISE RENT-A-CAR COMPANY OF WISCONSIN, LLC
310 W WISCONSIN AVE STE 170A, MILWAUKEE, WI, 53102-2720
PHONE: 414-225-3720

626155

DATE: 08/18/2014		RENTAL TYPE: RENTER/UNRS	INSURABLE SOURCE: UNRS/AGGRESSIV	ID.#: 777	RENTAL AGREEMENT NO.: 28459H	PER DAY: 28459H
ORIGINAL VEHICLE		VEHICLE #1: [REDACTED]		VEHICLE #2: [REDACTED]		NO CHARGE MILEAGE
MILEAGE: IN 27087, OUT		BILL TO: CURTIS WILLIAMS		PHONE: 608-311-1111		NO CHARGE MILEAGE
CONDITION AND FUEL LEVEL: XSA		REFERENCE NUMBER: 230.00/DAY		9700.00/TAX/FEE		NO CHARGE MILEAGE
NO DAMAGE		ADDITIONAL AUTHORIZED DRIVER(S): [REDACTED]		I REQUEST OWNER'S PERMISSION TO ALLOW		NO CHARGE MILEAGE
NO DAMAGE		WHO IS UNDER MY CONTROL AND DIRECTION TO DRIVE VEHICLE FOR ME AND ON MY BEHALF...		I AM RESPONSIBLE FOR THEIR ACTS WHILE THEY ARE DRIVING...		NO CHARGE MILEAGE
NO DAMAGE		PERMISSION GRANTED TO OPERATE VEHICLE ONLY IN THE STATE OF RENTAL AND THE FOLLOWING STATE(S):		OPERATION IN ANY OTHER STATE OR COUNTRY WILL AFFECT YOUR LIABILITY AND RIGHTS UNDER THIS AGREEMENT.		NO CHARGE MILEAGE
NO DAMAGE		RENTER DECLINES OPTIONAL DAMAGE WAIVER (DW) AND ASSUMES DAMAGE RESPONSIBILITY. SEE PARAGRAPH 8.		RENTER ACCEPTS OPTIONAL DAMAGE WAIVER (DW) AT FEE SHOWN IN COLUMN TO RIGHT. SEE NOTICE TO LEFT AND PARAGRAPH 16. DAMAGE WAIVER IS NOT INSURANCE.		NO CHARGE MILEAGE
NO DAMAGE		RENTER DECLINES OPTIONAL PERSONAL ACCIDENT INSURANCE (PAI). SEE PARAGRAPH 9.		RENTER ACCEPTS OPTIONAL PERSONAL ACCIDENT INSURANCE (PAI) AT FEE SHOWN IN COLUMN TO RIGHT. SEE PARAGRAPH 18.		NO CHARGE MILEAGE
NO DAMAGE		RENTER DECLINES OPTIONAL SUPPLEMENTAL LIABILITY PROTECTION (SLP). SEE PARAGRAPH 7.		RENTER ACCEPTS OPTIONAL SUPPLEMENTAL LIABILITY PROTECTION (SLP) AT FEE SHOWN IN COLUMN TO RIGHT. SEE PARAGRAPH 17.		NO CHARGE MILEAGE
NO DAMAGE		RENTER DECLINES OPTIONAL ROADSIDE ASSISTANCE PROTECTION (RAP). SEE PARAGRAPH 3D.		RENTER ACCEPTS OPTIONAL ROADSIDE ASSISTANCE PROTECTION (RAP) AT FEE SHOWN IN COLUMN TO RIGHT. SEE OPTIONAL PRODUCTS NOTICE TO LEFT AND PARAGRAPH 19.		NO CHARGE MILEAGE
NO DAMAGE		ACKNOWLEDGMENT OF THE ENTIRE AGREEMENT, PAGES 1 THROUGH 6.		I HAVE READ AND AGREE TO THE TERMS AND CONDITIONS ON PAGES 1 THROUGH 6 OF THIS AGREEMENT AND BY MY SIGNATURE BELOW I AM THE "RENTER" UNDER THIS AGREEMENT...		NO CHARGE MILEAGE
NO DAMAGE		REPLACEMENT VEHICLE		DATE: 08/18/2014		NO CHARGE MILEAGE
NO DAMAGE		OWNER REP: CURTIS WILLIAMS		EMPL.#: 28459H		NO CHARGE MILEAGE
NO DAMAGE		I WILL RETURN CAR BY:		DEPOSIT(S):		NO CHARGE MILEAGE
NO DAMAGE		DATE: 08/17/2014		TIME: 8:00 PM		NO CHARGE MILEAGE
NO DAMAGE		MILEAGE: IN, OUT		DRIVEN		NO CHARGE MILEAGE
NO DAMAGE		CONDITION AND FUEL LEVEL: XSA		# OF KEYS: 2		NO CHARGE MILEAGE
NO DAMAGE		NO DAMAGE		NO DAMAGE		NO CHARGE MILEAGE
NO DAMAGE		I UNDERSTAND AND ACKNOWLEDGE THAT IF I USE THE PASSENGER VEHICLE FOR A PURPOSE OTHER THAN AS A REPLACEMENT VEHICLE, I MAY BE HELD RESPONSIBLE FOR ANY FEES THAT WERE NOT COLLECTED BY VIRTUE OF MY HAVING INITIALED OR SIGNED THE FOLLOWING:		RENTER: X		NO CHARGE MILEAGE
NO DAMAGE		TRRF IS THE TITLE AND REGISTRATION RECOVERY FEE, SEE PAGE 2, PARAGRAPH 3.b.s.c.		WHAT IF YOU FAIL TO PAY A PARKING TICKET? See notice on Page 4		NO CHARGE MILEAGE
NO DAMAGE		TOTAL CHARGES		DEPOSITS		NO CHARGE MILEAGE
NO DAMAGE		REFUNDS		AMOUNT DUE		NO CHARGE MILEAGE
NO DAMAGE		CLOSED BY		PAID BY: CASH, CHECK, CHARGE		NO CHARGE MILEAGE
NO DAMAGE		RECEIPT OF CASH REFUND		DATE, AMOUNT, RECEIVED BY		NO CHARGE MILEAGE



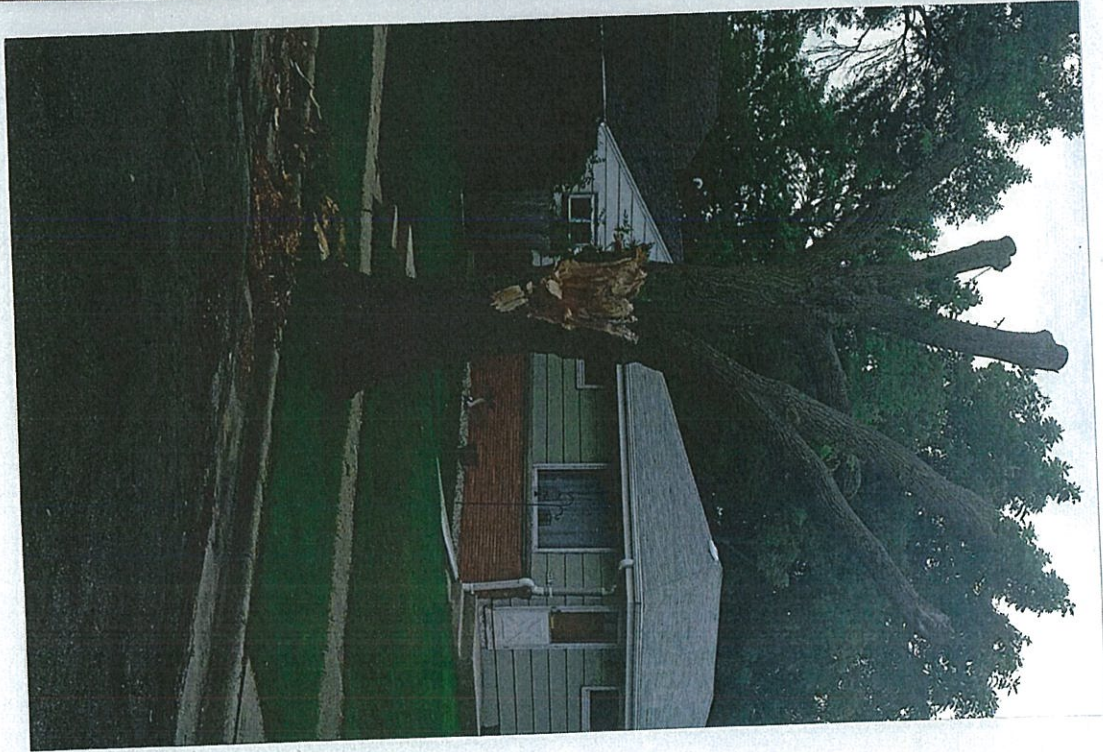








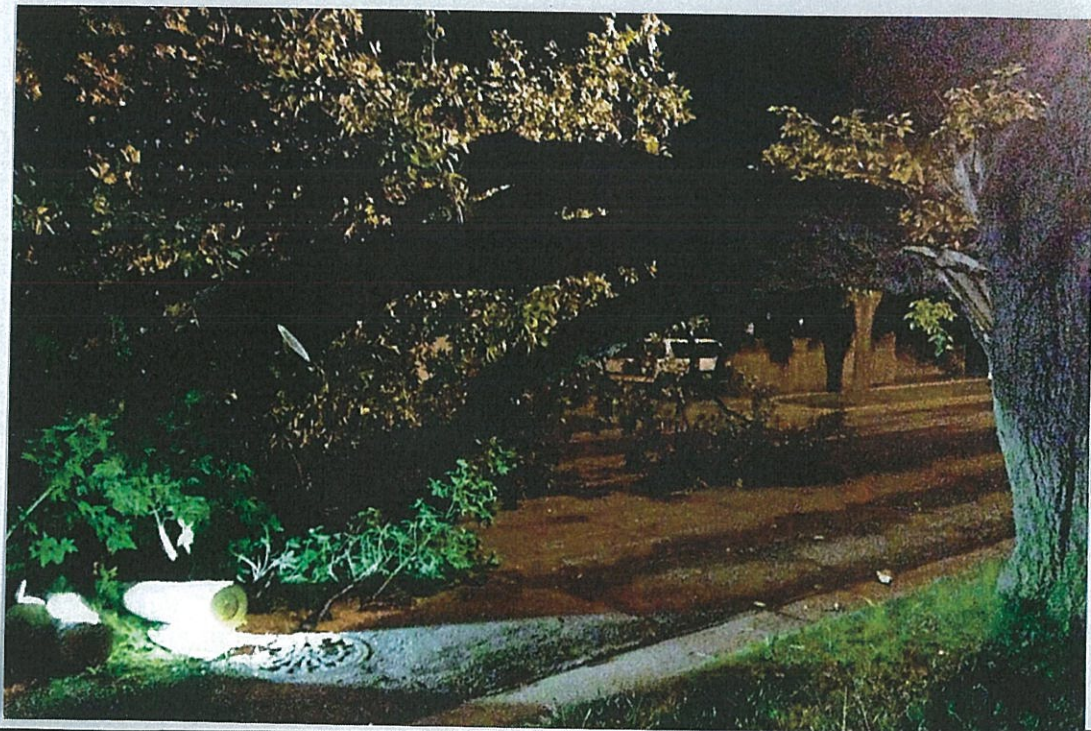


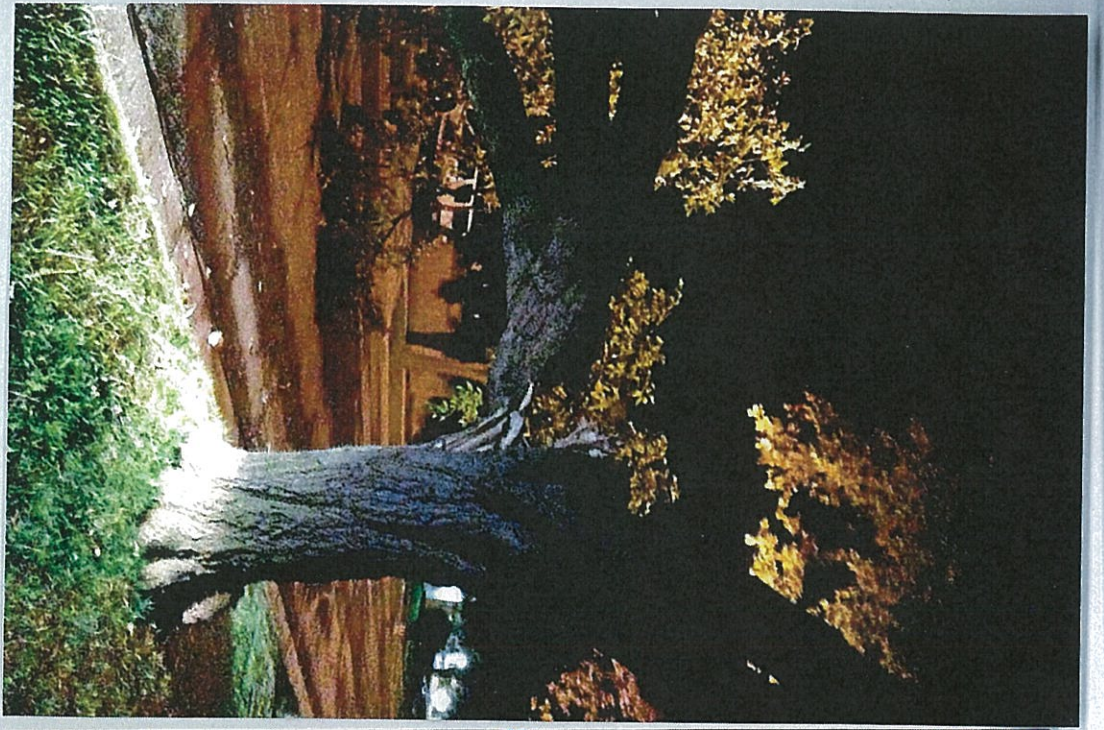














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