

August 10TH, 2011

Grant F. Langley
Milwaukee City Clerk
200 East Wells Street
Milwaukee, WI 53202

RE: Daniel R. Strom
C.I. File No.: 11-S-48 Appeal

Dear Mr. Langley:

Thank you for the response to my claim from February 1, 2011. I would like to request a hearing in the matter.

I would like to clarify my claim as discussed with Mr. Carini. The claim is not on how the MWW responded or how quickly it responded. My claim is about the way the street was marked with the barricades.

The barricades were on the north side of the street. This was so clearly marked you had to move around the barricades into on-coming traffic. The hole was actually in the center of the road, not where the area was marked by barricades. The water was high enough across the road that you could not see the hole. Please see attached drawing.

I assumed the problem persisted within the marked area (barricades) not 5-10 feet away in the middle of a major street. Please reconsider your decision in this matter.

I look forward to your response.

Best regards,



Daniel Strom
2344 W. Hope Lane
Oak Creek, WI 53154
414-405-6066

CITY OF MILWAUKEE

2011 AUG 16 AM 3:46

RONALD D. LEONHARDT
CITY CLERK

OFFICE OF
CITY ATTORNEY

2011 AUG 16 PM 3:34

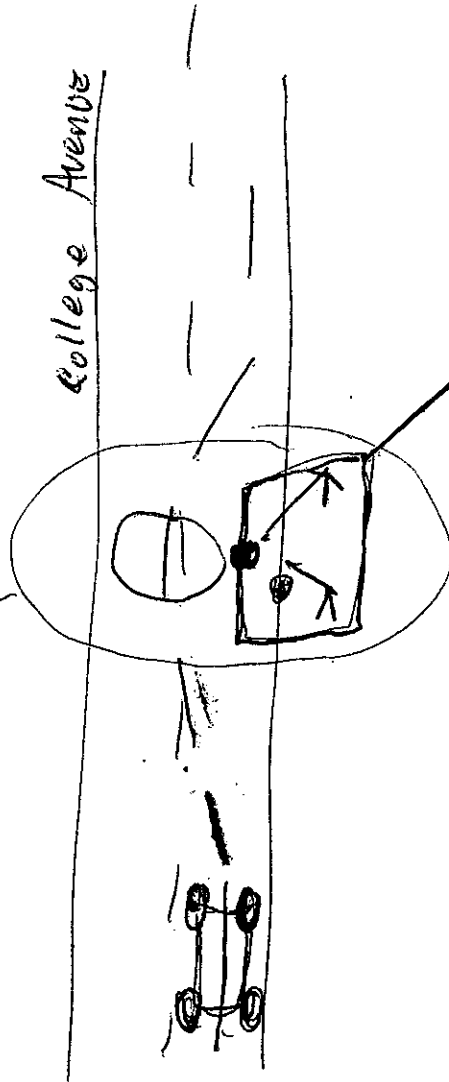
CITY OF MILWAUKEE
RECEIVED



College Avenue

MARKED AREA
WITH CONES AND
BARRICADES

Completely
filled with water.



OFFICE OF
CITY ATTORNEY

2011 AUG 16 PM 3:34

CITY OF MILWAUKEE
RECEIVED

HEADING WEST ON College
TOWARDS 51st FROM 27th

The circumstances of this claim derived from a hole in the middle of College Avenue measuring 2 feet deep by 4 feet wide. Damaging the driver side tire and rim on a 2010 Dodge Journey.



Date

2-21-11

Daniel R. Strom

This took place on 30TH and College Avenue at 7:10 am on 2-1-11. The relief sought is \$381.22. (Documentation attached)

CITY OF MILWAUKEE
RECEIVED
2011 FEB 28 PM 3:01
OFFICE OF
CITY ATTORNEY

CITY OF MILWAUKEE
2011 FEB 28 AM 8:24
RONALD D. LEONARD
CITY CLERK

Daniel R. Strom
2344 W. Hope Lane
Oak Creek, WI 53154
414-405-6066
Strom2wins@sbcglobal.net

Description of the accident:

Traveling north on S. 27TH turning west on to College Avenue. Kept traveling west and noticed water standing on north side of the street. Moved towards the center line slowly and felt the car fall and bounce with the tire flattening. This happened on 30TH and College Avenue. Drove a block and turned into the apartment complex to change the tire. This happened at 7:10 am on Tuesday February 1st, 2011. While I was changing my tire I seen/ heard 10 different cars falling into the same hole. After changing the tire, another person and I went by the hole and put our hands in it and it measure passed the elbow. While we were doing that someone with a Milwaukee yellow workers truck came and put some barricades out. I Called Greendale, Greenfield, Milwaukee County Sherriff's department and they all mentioned I should contact Milwaukee's City Clerk and that is when I was directed to the internet site to begin the process.

*The claimant said that there
was a water main break in
this area*

(INCLUDE)

Customer Invoice
102515
02/04/2011

TIRES PLUS
OAK CREEK
6746 S 27TH ST

Service Advisor:
51 KIM
414.761.5779

OAK CREEK, WI. 53154-1335

STROM, DAN
2344 W HOPE LN
OAK CREEK, WI 53154-6235
414.405.6066

2010 DODGE JOURNEY SE

V6-3518 3.5L SOHC

Lic #: 389NEH-WI Vin #: 3D4PG4FB8AT184864

In: 02/01/11 8:00AM

Mileage: 28,375

Out: 02/04/11 8:17AM

Store # 244259

RETAIL SALE

Description	Rev Hist	Unit	Extended	Job
	/Article # ID	Price	Price	Total
BRIDGESTONE TIRE WITH UNI-T AQ II, PACKAGE	51			210.11
025373 DUELER H/L ALENZA OWL P225/70R16 101T	025373 65TN	1 160.99	160.99	
65,000 Mile Limited Warranty DOT# 0B5LDH40311				
LIFETIME NEW TIRE WHEEL BAL-PARTS	7025194 65TN	1 2.99	2.99	
LIFETIME NEW TIRE WHEEL BAL - LABOR	7001725 65TS	1 12.00	12.00	
TPMS VALVE SERVICE KIT LABOR	7008190 65TS	1 3.00	3.00	
1050K TPMS KIT	7007007 65TN	1 3.99	3.99	
7040215 ROAD HAZARD WARRANTY	7040215 65TN	1 24.15	24.15	
TIRE DISPOSAL FEE (1)	7075078 65TN	1 2.99	2.99	
TIRE INSTALLATION	7015016 65TS	1 N/C	N/C	
WHEEL SERVICE	1,2 57			150.00
STEEL WHEEL (16" STEEL WHEEL)	7000697 65TN	1 150.00	150.00	

Technician(s):
65 JONATHAN MOLLA

Payment History:

Visa 1940 381.22 03109B
Total Tendered 381.22

Summary:

Parts 342.12
Labor 17.99
Shop Supplies 0.90
Sub-Total 361.01
Tax (5.60%) 20.21
Total \$381.22

All CFNA purchase(s) through June 30, 2011 of \$249 or more receive 6 month deferred interest, see www.CFNA.com for more details.

I have received the above goods and/or services. If this is a credit card purchase, I agree to pay and comply with my cardholder agreement with the issuer.


Customer Signature

Revision History:	Rev Amt	Init
1) 02/01/2011 11:19AM	.133.06	STROM, DAN IN PERSON
2) 02/01/2011 12:47PM	25.34	STROM, DAN IN PERSON

Initial here to indicate you have received the Tire Limited Warranty Book.

All parts are new unless otherwise specified.

I acknowledge notice and oral approval of an increase in the original estimated price.



Signature or Initials

Motor Vehicle repair practices are regulated by chapter ATCP 132, Wis. Adm. Code, administered by the bureau of consumer protection, Wisconsin Dept. Agriculture, Trade and Consumer Protection, PO Box 8911, Madison, Wisconsin 53708-8911