

IMPACT Alcohol & Drug Abuse Services

We know that it can be difficult to determine how to face an alcohol or drug abuse issue.

IMPACT helps people take the first step toward regaining stability in their lives.

Our certified counselors and other alcohol and drug abuse professionals can identify if a substance abuse problem exists; assess the severity; assemble a plan of action; and connect clients with appropriate resources.

IMPACT also conducts court-ordered screenings and formal assessments for violations including:

Operating While Intoxicated (OWI)

Possession • Underage Drinking

Probation and Parole • Disorderly Conduct

Domestic Violence • Child Custody Disputes

DOT Substance Abuse Professional Assessments

Professional Licensing Board Violations

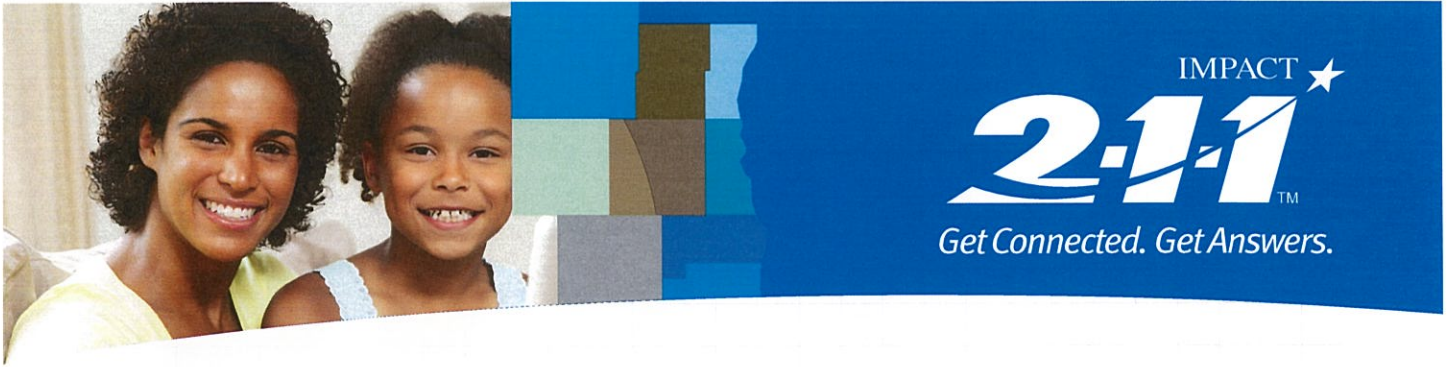
In 2014, IMPACT delivered alcohol and drug screening, consultation, assessment and referral services to over 12,000 people, making us the largest provider of these services in Wisconsin.

For information or assistance,
call (414) 256-4808 or visit
www.impactinc.org

IMPACT is a dependable community resource for anyone concerned about themselves or a loved one.

We reassure our clients that there are solutions, and inspire them to initiate change.

- 99% of our clients report that they have a better understanding of available resources for help
- 75% of our clients report that they were able to significantly reduce or eliminate their alcohol and/or drug use
- 79% of our clients say that the quality of their lives has improved
- 80% of our clients attribute these positive changes to their contact with IMPACT
- 76% of our OWI clients complete their treatment compared to the state average of 62%
- IMPACT's OWI clients have the third lowest re-offense rate of all counties in Wisconsin



IMPACT 2-1-1 is a central access point for people in need. Serving nine counties throughout Southeastern Wisconsin - Milwaukee, Waukesha, Racine, Kenosha, Washington, Ozaukee, Dodge, Jefferson and Walworth - makes IMPACT 2-1-1 the largest 2-1-1 provider in the state.

- Simply dial 2-1-1 or (414)773-0211 or (866)211-3380
- Text your ZIP Code to TXT-211 [898-211] and IMPACT 2-1-1 will respond promptly
- Click to chat with a Community Resource Specialist at www.impactinc.org/impact-2-1-1/
- Search IMPACT 2-1-1's online resource database at www.referweb.net/ipct/

The right resource. The first time.

IMPACT 2-1-1 ensures that all clients are connected to appropriate referrals. Once programs and services have been entered into the online database, agency reps receive password-protected access to update their own information as often as changes occur. This is particularly important during a community emergency.

Tracking need. Reporting gaps in service.

Although it is a confidential service, IMPACT 2-1-1 uses the data documented from each service request to track: client demographics; changes in service volume; stated need(s); information and referrals provided; and "unmet" needs resulting from gaps in service. The data collected by IMPACT 2-1-1 helps community stakeholders, policymakers and funders address needs specific to an issue, population or geographic area.

A broad view of community response.

Emergency government, human service systems and community coalitions turn to IMPACT 2-1-1 because of our ability to collect data and disseminate information quickly; as well as to ramp up capacity utilizing the national network of 2-1-1s. Highly-trained staff and state-of-the-art technology make 2-1-1s a vital component in any efficient community response.

Community collaboration is key to success.

IMPACT 2-1-1 was launched in June, 2002 and has established a solid foundation of trust and mutual respect with the people we serve, the service providers that help our clients through their difficult times, and the funders who make it all possible. IMPACT 2-1-1 is one of the best examples of a public/private partnership in Southeastern Wisconsin, successfully ensuring that our community benefits from a robust 2-1-1 system.

