

June 14, 2017

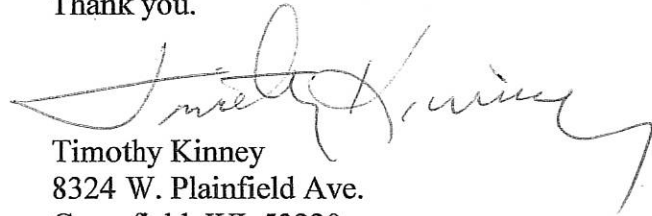
Milwaukee City Clerk  
200 E. Wells St., Room 205  
Milwaukee, WI 53202

RE: C.I. File No. 1029-2017-617

Gentlemen,

We are requesting a hearing on our claim number 1029-2017-617. You can reach us at 414-628-8852.

Thank you.



Timothy Kinney  
8324 W. Plainfield Ave.  
Greenfield, WI 53220

RECEIVED  
JUN 19 2017  
OFFICE OF  
CITY ATTORNEY

CITY OF MILWAUKEE  
2017 JUN 16 P 1:25  
CITY CLERK'S OFFICE

March 16, 2017

CITY OF MILWAUKEE

2017 MAR 20 A 10:26

CITY CLERK'S OFFICE

City Clerk  
ATTN: CLAIMS  
200 E. Wells St., Room 205  
Milwaukee, WI 53202

Gentlemen:

On Tuesday, March 14, 2017, while driving eastbound on Highland Ave. at 6:30 AM, in my Honda CRV Model EX, my vehicle ran over a concrete chunk of the street or the curb at the intersection of 8<sup>th</sup> and Highland Ave. It was dark, slippery at the time and didn't see it until the vehicle was over it. I stopped my vehicle after I turned right at 7<sup>th</sup> and Highland Ave. My wife works at MATC. I looked underneath my vehicle and oil was pooling from my SUV onto the street. The instrument panel of my Honda indicated loss of oil. I had to get my vehicle towed to Honda City. Upon inspection by their mechanics, I had to replace the oil pan which had a big hole in it. The cost was \$858.50.


In my opinion, this accident occurred at that intersection due to damage to the street or curb and snowplows dragged the concrete onto the street.

My wife sent an email to the Mayor's office letting them know about what happened and to warn them as she didn't want anyone else to hit the concrete or get hurt. Attached is their response. She has sent several emails in the past, to the Mayor as Highland Ave. is often slippery, asking that they salt it.

We feel the City of Milwaukee should reimburse us for \$858.50. Attached is the bill from Honda City.

I can be reached at 414-628-8852 or email at [kkinneyus@yahoo.com](mailto:kkinneyus@yahoo.com)

Thank you.

  
Timothy Kinney  
8324 W. Plainfield Ave.  
Greenfield, WI 53220

RECEIVED

MAR 20 2017

OFFICE OF  
CITY ATTORNEY



Mail

- COMPOSE
- Inbox
- Starred
- Sent Mail
- Drafts
- CashRegisterSystem
- Clothes Clinic
- PO 2016
- Staples-Orders
- Sysco
- TimeSheet
- More

Navigation bar with icons for back, forward, search, and other mail functions. Includes a search bar and a 'More' dropdown menu.

O'Connor, Megan Ann  
to me

1:36 PM (19 hours ago)

Good Afternoon,

Thank you for your email message to Mayor Tom Barrett. We have shared your concerns with the Department of Public Works. I have been informed that personnel have been dispatched to the site to remove the debris and remediate the oil.

Please feel free to contact Mayor Barrett in the future regarding any issues you feel require his attention.

Sincerely,

Megan O'Connor  
Constituent Relations Manager  
Office of Mayor Tom Barrett  
P: 414-286-2200  
[moconn@milwaukee.gov](mailto:moconn@milwaukee.gov)

3 of 1,994

People (2)

O'Connor, Megan Ann  
[meganann.o'connor@milwaukee.g...](mailto:meganann.o'connor@milwaukee.g...)

Show details

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3450 S. 108th Street • Milwaukee, WI 53227  
 Phone: (414) 328-3500 • Fax: (414) 328-2039  
 www.hondacity.net

CELL: 414-628-8852

CUSTOMER NO. 288320		ADVISOR COURTNEY GOLKE 2536	TAG NO. 1141	INVOICE DATE 03/16/17	INVOICE NO. HOCS714837	
KATHLEEN M KINNEY 8324 W PLAINFIELD AVE GREENFIELD, WI 53220-2845		LABOR RATE	LICENSE NO. 578XUX	MILEAGE 17,013	COLOR WHITE/ STOCK NO. 5850CC	
		YEAR / MAKE / MODEL 16/HONDA/CR-V/AWD 5DR EX-L			DELIVERY DATE 11/26/16	DELIVERY MILES 11,896
		VEHICLE I.D. NO. 5 J 6 R M 4 H 7 9 G L 0 1 6 2 0 5			SELLING DEALER NO.	PRODUCTION DATE
RESIDENCE PHONE 414-628-8852		BUSINESS PHONE		COMMENTS E# 2.4L L4 GAS	MI: 17,013 MO: 17014	

TOTALS-----

*****	TOTAL LABOR....	659.72
*	TOTAL PARTS....	226.04
* [ ] CASH [ ] CHECK CK NO. [ ]	TOTAL SUBLET...	0.00
*	TOTAL G.O.G....	0.00
* [ ] VISA [ ] MASTERCARD [ ] DISCOVER	TOTAL MISC CHG.	35.00
*	TOTAL MISC DISC	-10.60
* [ ] AMER XPRESS [ ] OTHER [ ] CHARGE	TOTAL TAX.....	49.60
*****	<b>TOTAL INVOICE \$</b>	<b>959.76</b>

STORAGE IS CHARGED BETWEEN \$10 AND \$15 PER DAY ON MOTOR VEHICLES LESS THAN 20,000 LBS. AND \$25 PER DAY ON MOTOR VEHICLES OVER 20,000 LBS.

**WARRANTY INFORMATION**  
 The parts checked "warranty" on the face side hereof are covered by a manufacturer's warranty, copies of which are available through the selling dealer. There are no other warranties applicable to the parts or service furnished in this repair. The dealer is not a party to any such manufacturer's warranty.

THE DEALER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF THESE PARTS AND/OR SERVICE. BUYER SHALL NOT BE ENTITLED TO RECOVER FROM THE SELLING DEALER ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFITS, OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.

I authorize the retrieval of on-board data as needed to facilitate vehicle repair, as well as sharing of that data with the manufacturer for diagnostic and research purposes.

THANK YOU FOR YOUR BUSINESS!!!  
 YOU MAY RECEIVE A SURVEY ABOUT YOUR SERVICE VISIT.  
 PLEASE TAKE THE TIME TO COMPLETE IT FOR US AS WE STRIVE TO  
 PROVIDE EXCELLENT SERVICE. IF WE HAVEN'T DONE SO,  
 PLEASE CONTACT BOB GOLDEN OR JEFF SHURKOFF AT 414-328-3500.

CUSTOMER SIGNATURE

*Total cost to replace oil pan.*

# SCHLOSSMANN'S HONDA CITY

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www.hondacity.net

CELL: 414-628-8852

CUSTOMER NO. <b>288320</b>	ADVISOR <b>COURTNEY GOLKE</b>	TAG NO. <b>2536</b>	1141	INVOICE DATE <b>03/16/17</b>	INVOICE NO. <b>HOC5714837</b>
KATHLEEN M KINNEY 8324 W PLAINFIELD AVE GREENFIELD, WI 53220-2845	LABOR RATE	LICENSE NO. <b>578XUX</b>	MILEAGE <b>17,013</b>	COLOR <b>WHITE/</b>	STOCK NO. <b>5850CC</b>
	YEAR / MAKE / MODEL <b>16/HONDA/CR-V/AWD 5DR EX-L</b>	DELIVERY DATE <b>11/26/16</b>	DELIVERY MILES <b>11,896</b>		
	VEHICLE I.D. NO. <b>5 J 6 R M 4 H 7 9 G L 0 1 6 2 0 5</b>	SELLING DEALER NO.	PRODUCTION DATE		
	F.T.E. NO.	P.O. NO.	R.O. DATE <b>03/14/17</b>		

RESIDENCE PHONE <b>414-628-8852</b>	BUSINESS PHONE	COMMENTS <b>E# 2.4L L4 GAS</b>	MI: <b>17,013</b> MO: <b>17014</b>
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**LABOR & PARTS**  
**J# 1 10HOZO DRIVEABILITY DIAG TECH(S):2730 599.65**  
 CUSTOMER WAS DRIVING AND HIT A CHUNK OF ICE IN THE ROAD;  
 VEHICLE IS DAMAGED UNDERNEATH AND CUSTOMER STATES ALL THE  
 OIL CAME OUT. INSPECT DAMAGE AND ADVISE ON NECESSARY REPAIRS  
 OIL PAN HAD A HOLE PUNCHED THROUGH IT, NO OTHER STRUCTURAL  
 DAMAGE  
 REPLACED THE OIL PAN

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 1	1	15400-PLM-A02	FILTER, OIL	4.20	4.20
JOB # 1	1	OIL	ENGINE	15.76	15.76
JOB # 1	1	11200-5LA-A00	PAN ASSY., OIL	152.78	152.78
JOB # 1	2	91503-SZ3-003	CLIP A, BUMPER	3.72	7.44
JOB # 1 TOTAL PARTS					180.18
JOB # 1 TOTAL LABOR & PARTS					779.83

**J# 2 01HOZO MULTI-POINT TECH(S):2730 0.00**  
 CUSTOMER REQUESTS 27 POINT INSPECTION  
 PERFORMED A 27-POINT VISUAL INSPECTION INCLUDING INTERIOR,  
 EXTERIOR, UNDER THE HOOD AND UNDER THE VEHICLE INSPECTIONS.  
 PERFORM BATTERY LOAD TEST, TIRE TREAD DEPTH CHECK AND  
 SET TIRE PRESSURES TO SPECIFICATION.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 2 TOTAL PARTS					0.00
JOB # 2 TOTAL LABOR & PARTS					0.00

**J# 3 01HOZ001 COURTESY WASH TECH(S):2730 0.00**  
 COMPLETE COURTESY CAR WASH  
 REQUESTED  
 COMPLETED COURTESY CAR WASH

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 3 TOTAL PARTS					0.00
JOB # 3 TOTAL LABOR & PARTS					0.00

**J# 4 01HOZ24 DIFFERENTIAL SERVICE TECH(S):2730 60.07**  
 CUSTOMER REQUESTS REAR DIFFERENTIAL FLUID CHANGE.  
 REQUIRED MAINTENANCE  
 DRAIN AND FILL REAR DIFFERENTIAL WITH GENUINE HONDA FLUID  
 TO MAINTAIN PROPER GEAR LUBRICATION, PROMOTE LONGEVITY AND  
 AVOID COSTLY REPAIRS.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 4	1	90471-PX4-000	WASHER, DRAIN (18	2.95	2.95
JOB # 4	1	94109-20000	WASHER, DRAIN (20	0.95	0.95
JOB # 4	2	08200-9007	FLUID, DPF II	11.99	23.98
JOB # 4 TOTAL PARTS					27.88
JOB # 4 TOTAL LABOR & PARTS					87.95

STORAGE IS CHARGED BETWEEN \$10 AND \$15 PER DAY ON MOTOR VEHICLES LESS THAN 20,000 LBS. AND \$25 PER DAY ON MOTOR VEHICLES OVER 20,000 LBS.

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I authorize the retrieval of on-board data as needed to facilitate vehicle repair, as well as sharing of that data with the manufacturer for diagnostic and research purposes.

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CUSTOMER NO. <b>288320</b>		ADVISOR <b>COURTNEY GOLKE</b>	2536	TAG NO. <b>1141</b>	INVOICE DATE <b>03/16/17</b>	INVOICE NO. <b>HOC5714837</b>	
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		YEAR / MAKE / MODEL <b>16/HONDA/CR-V/AWD 5DR EX-L</b>			DELIVERY DATE <b>11/26/16</b>	DELIVERY MILES <b>11,896</b>	
		VEHICLE I.D. NO. <b>5 J 6 R M 4 H 7 9 G L 0 1 6 2 0 5</b>			SELLING DEALER NO.	PRODUCTION DATE	
		F.T.E. NO.			R.O. NO.	R.O. DATE <b>03/14/17</b>	
RESIDENCE PHONE <b>414-628-8852</b>	BUSINESS PHONE	COMMENTS <b>E# 2.4L L4 GAS</b>			<b>MI: 17,013 MO: 17014</b>		

**LABOR & PARTS**

J# 5+01HOZ50      WIPER INSERTS      TECH(S):2730      0.00  
 CUSTOMER REQUESTS FRONT WIPER INSERTS  
 REPLACED WIPER INSERTS

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 5	1	76632-STK-A02	RUB, BLADE (400MM)	8.99	8.99
JOB # 5	1	76622-STK-A02	RUB, BLADE (650MM)	8.99	8.99
JOB # 5 TOTAL PARTS					17.98
JOB # 5 TOTAL LABOR & PARTS					17.98

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J# 6+70HOZ04      COURTESY VEHICLE      TECH(S):2730      INTERNAL  
 PROVIDE COURTESY VEHICLE FOR CUSTOMER CONVENIENCE  
 COURTESY VEHICLE PROVIDED TO CUSTOMER AT NO CHARGE

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 6 TOTAL PARTS					0.00
JOB # 6 TOTAL LABOR & PARTS					0.00

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MISC

CODE	DESCRIPTION	CONTROL NO	
JOB # A	SS SHOP SUPPLIES		35.00
JOB # 4	D10 10% DISCOUNT		-8.80
JOB # 5	D10 10% DISCOUNT		-1.80
TOTAL - MISC			24.40

**ESTIMATE**  
 CUSTOMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$0.00 (+TAX)

**COMMENTS**  
 CUSTOMER TO PAY \$101.26 + \$500 DEDUCTIBLE (TOTAL \$601.26)  
 NATIONWIDE INSURANCE COMPANY TO PAY \$358.50  
 DELETED OPERATION(S)  
 01HOZ13      LOF ROTATE JMA 28

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