

12/30/19

MILW. CITY CLERK
200 EAST WELLS ST RM 205
MILW. WISC 53202



TO WHOM THIS MAY CONCERN:
RECEIVED YOUR LETTER STATING
THAT THE CITY WAS NOT NEGLIGENT
REGARDING MY CLAIM #1068-2019-2062
I WISH TO APPEAL THIS
DECISION. I AM ALSO
REQUESTING A COPY OF THE
REPORT THAT WAS FILED BY
THE SUPERVISOR WHO OBSERVED
THE DAMAGE AND FILED THE
REPORT.

THANK YOU,
Isabel Monreal

CITY CLERK'S OFFICE
2020 JAN -3 P 2:05
CITY OF MILWAUKEE

RECEIVED
OFFICE OF CITY ATTORNEY

JAN 6 - 2020
3:15 A.M./P.M.

CITY OF MILWAUKEE
2020 JAN - 3 A 11: 19
CITY CLERK'S OFFICE

CITY OF MILWAUKEE
Office of the City Attorney
OFFICE OF THE CITY ATTORNEY
800 City Hall
200 East Wells Street
Milwaukee, Wisconsin 53202-3551



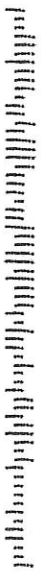
CITY OF MILWAUKEE

2020 JAN -3 A 11: 19

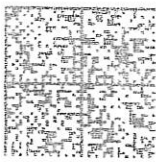
CITY CLERK'S OFFICE

Isabel Montreal
908 E. Morgan Avenue
Milwaukee, WI 53207

KZF-SSB 53207



PRESORTED
FIRST CLASS



U.S. POSTAGE PITNEY BOWES
ZIP 53005 \$ 000.383
02 4W
0000351420DEC 26 2019

CITY CLERK'S OFFICE

JAN 3 - 2:05

CITY OF MILWAUKEE

RECEIVED
OFFICE OF CITY ATTORNEY

JAN 6 - 2020

3:15 A.M. P.M.

City of Milwaukee
City Clerk
Attn: Claims
200 E. Wells St – Room 205
Milwaukee, WI 53202-3567

October 16, 2019

On Tuesday, September 17, 2019, at approximately 8:30am, the Forestry Department was preparing to remove an Elm tree from the NE corner of Morgan & Lenox. I reside at 908 E Morgan Ave, which is that corner lot. I have a 20-foot flag pole in my yard and the workers asked if the pole could be taken down. The pole is a telescoping pole and can be lowered. I showed the workers how to lower it by lowering the first section. Because of the height of the pole, I could not reach the next section, so they took over. However, they failed to push the release pin that I had showed them for the other two telescoping sections. They then tried to remove the pole itself from the ground, at which point I alerted them to the fact that it was cemented in. Because the pole was now ½ way down, they were able to proceed with their work on the Elm tree.

It wasn't until after they had left that I attempted to raise the pole. It was at this time that I discovered the sleeves that are supposed to slide in to each other (and held in place by the pins) were jammed. I also discovered that the pins were damaged. In short, the pole was inoperable.

On the morning of September 18, 2019, I notified the Forestry Department (confirmation #101002902135). A Supervisor, David, then arrived at my home at 9:30am. I explained to him what had occurred the day before. He examined the pole and advised me that he would file a report.

On October 1, 2019, I placed a follow up call to the Forestry Department and advised that I had ordered, received, and installed a replacement pole.

On October 2, 2019, David returned to my home and examined the replacement pole. He confirmed that the report had been filed and then provided me with instructions for filing this claim to seek reimbursement.

Enclosed is a copy of the invoice, which I paid. The company waived the \$25.00 shipping fee due to referrals I had made. Note that I am only seeking reimbursement of the cost for the pole.

I would appreciate your prompt attention to this matter.

Thank you,

Isabel Monreal

Isabel Monreal
908 E Morgan Ave
Milwaukee, WI 53204
414-940-1946
IMONRE1946@att.net

RECEIVED
OFFICE OF CITY ATTORNEY

OCT 25 2019

3:15 A.M. (P.M.)

Confirmation # 101002916954

SALES ORDER

Uncommon USA, Inc.

1146 N MAIN ST. Lombard IL, 60148
1800-419-5880 fax 630-268-9655

TO:
**ISABEL MONREAL
908 E MORGAN AVE
MILWAUKEE WI 53207**

SHIP TO:
SAME

RECEIVED
OFFICE OF CITY ATTORNEY

OCT 25 2019

3 15 AM/PM

Date	Date Requested	Terms	How Ship	For
19-Sep				

Quantity	Item #	Description	Price	Unit
1		20' CLEAR ORIGINAL POLE	\$229.00	
1		TAX	\$12.82	
		TOTAL AMOUNT = \$241.82		
		PAID IN FULL W MC ENDING IN 8074		
		Thank you for your order.		
		mreeder@uncommonusa.com		

CUSTOMER SERVICE REP	MARK REEDER
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