



**CITY OF MILWAUKEE
OFFICE OF THE CITY CLERK**

Monday, June 16, 2025

COMMITTEE MEETING NOTICE

AD 06

NAGRA, Gurinder S, Agent
408 W NORTH AVE, INC.
408 W NORTH AV
Milwaukee, WI 53212

You are requested to attend a hearing which is to be held in Room 301-B, Third Floor, City Hall or you may attend virtually using the link below.

Tuesday, July 01, 2025 at 10:20 AM

The access code is <https://meet.goto.com/731648413>. Please see the enclosed best practices document for further instructions.

Regarding: Your Extended Hours Establishments, Filling Station, Food Dealer and Weights & Measures Licenses Renewal Application as agent for "408 W NORTH AVE, INC." for "US GAS & FOOD MART" at 408 W NORTH Av.



There is a possibility that your application may be denied for one or more of the following reasons: The recommendation of the committee regarding the application shall be based on evidence presented at the hearing. Per MCO 85-4-4, unless otherwise specified in the code, probative evidence concerning non-renewal, suspension or revocation may include evidence of the following: failure of the applicant to meet municipal qualifications, pending charges against or the conviction of any felony, misdemeanor, municipal offense or other offense, the circumstances of which substantially relate to the circumstances of the particular licensed or permitted activity, by the applicant or by any employee or other agent of the applicant. If the activities of the applicant involve a licensed premises, whether the premises tends to facilitate a public or private nuisance or has been the source of congregations of persons which have resulted in any of the following: disturbance of the peace; illegal drug activity; public drunkenness; drinking in public; harassment of passers-by; gambling; prostitution; sale of stolen goods; public urination; theft; assaults; battery; acts of vandalism including graffiti, excessive littering, loitering, illegal parking, loud noise at times when the licensed premise is open for business; traffic violations; curfew violations; lewd conduct; display of materials harmful to minors, pursuant to s. 106-9.6; or any other factor which reasonably relates to the public health, safety and welfare, or failure to comply with the approved plan of operation. See attached police report or correspondence.

**Notice for applicants with
warrants or unpaid fines:**

Proof of warrant satisfaction or payment of fines must be submitted at the hearing on the above date and time. Failure to comply with this requirement may result in a delay of the granting/denial of your application.

Failure to appear at this meeting may result in the denial of your license. Individual applicants must appear only in person or by an attorney. Corporate or Limited Liability applicants must appear only by the agent designated on the application or by an attorney. Partnership applicants must appear by a partner listed on the application or by an attorney. If you wish to do so and at your own expense, you may be accompanied by an attorney of your choosing to represent you at this hearing.

You will be given an opportunity to speak on behalf of the application and to respond and challenge any charges or reasons given for the denial. No petitions can be accepted by the committee, unless the people who signed the petition are present at the committee hearing and willing to testify. You may present witnesses under oath and you may also confront and cross-examine opposing witnesses under oath. If you have difficulty with the English language, you should bring an interpreter with you, at your expense, so that you can answer questions and participate in your hearing.

You may examine the application file at this office during regular business hours prior to the hearing date. Inquiries regarding this matter may be directed to the person whose signature appears below.

Limited parking for persons attending meetings during normal business hours is available at reduced rates (5 hour limit) at the Milwaukee Center on the southwest corner of Kilbourn Avenue and Water Street. You must present a copy of the meeting notice to the parking cashier.

PLEASE NOTE: Upon reasonable notice, efforts will be made to accommodate the needs of disabled individuals through sign language interpreters or other auxiliary aids. For additional information or to request this service, contact the Council Services Division ADA Coordinator at (414) 286-2998, Fax - (414) 286-3456, TDD - (414) 286-2025.

JIM OWCZARSKI, CITY CLERK

BY: _____

Jim Cooney
License Division Manager

If you have questions regarding this notice, please contact the License Division at (414) 286-2238.

200 E. Wells Street, Room 105, City Hall, Milwaukee, WI 53202. www.milwaukee.gov/license
Phone: (414) 286-2238 Fax: (414) 286-3057 Email Address: License@milwaukee.gov

Roman, Carmen

From: License
Sent: Thursday, April 10, 2025 3:42 PM
To: Roman, Carmen
Subject: FW: 408 W. North Avenue

Please add objection

Marissa Milano
She/her/hers
License Coordinator
City Clerk-License Division
200 E Wells St #105
www.milwaukee.gov/license



[Take Our Survey!](#)

From: Young, Angel <Angel.Young@milwaukee.gov>
Sent: Wednesday, April 9, 2025 7:07 PM
To: License <LICENSE@milwaukee.gov>; Dantzler, Akuwa <adantz@milwaukee.gov>
Subject: 408 W. North Avenue

Good Evening,

I am writing to formally report two concerning incidents that occurred at the gas station located at 408 W. North Avenue on March 28, 2025, and March 30, 2025. These incidents raise serious concerns potential overcharging, and customer service at this establishment.

Incident #1 – Overcharging a Minor (March 28, 2025)

On Friday, March 28, around 9:00 PM, my husband and I stopped at the gas station. While inside, my husband witnessed one of his students, a sixth-grade child (approximately 11–12 years old), attempting to verify the change he received after purchasing three small bags of chips. My husband decided to stand and watch and not be noticed, to see what would happen.

- The student questioned the amount of change he received, stating he paid with a \$10 bill but did not receive the correct amount back. My husband said he know the student wasn't sure how much should have been returned but he knew he didn't get the correct amount.
- The cashier became aggressive, repeatedly yelling at the child to leave, despite the student calmly trying to resolve the issue. After hearing enough my husband decided he would step in.
- Upon review, my husband determined that the cashier had overcharged the student, ringing up each "2 for \$1" bag of chips as \$3 each, totaling \$9 dollars in total.
- When my husband pointed this out, the cashier silently corrected the mistake but did not apologize or offer any explanation.

This raised a serious concern for my husband regarding unethical business practices, particularly toward minors who may not be able to verify correct pricing and change in that area/neighborhood. He also pointed out there were no prices on the chips and that the chip aisle is always scare no matter what time of the day he goes in there.

Incident #2 – Refusal to Provide Refund (March 30, 2025)

On Sunday, March 30, I sent my son into the same gas station to purchase two bags of Lay's Hot Chips. However, when he went looking for Lay's Flamin' Hot, he was unable to find them, so he picked up a similar bag of chip, he bought Jay's Hot Stuff Chips instead.

- When I realized the mistake, I asked him to return the chips for the correct brand.
- My son could not find Lay's Hot Chips, and the cashier refused to issue a refund.
- When I entered the store to clarify, I was initially told I could exchange them, to get the chips I wants, I let him know the correct item was not available, I requested a refund.
- The cashier then claimed that refunds were not allowed, though no refund policy was visibly posted and I asked where was the "no refund sign" located.
- He contradicted himself, first stating that refunds weren't possible because my son paid with a credit card (which was false), I pulled the change given out of my pocket and then he said his register simply didn't allow refunds.
- He then said that he could only refund one bag, not both, which makes no sense, as if he could refund one, he should have been able to refund both.

Additionally, I noticed that there were no visible prices on the bags of chips, making it difficult for customers, especially children, to know how much they are paying before reaching the register. I started to notice a line forming so eventually, I left without a refund to avoid further back-and-forth.

Thanks,
Angel

Young, Angel L.
Legislative Assistant
First District (1)
Common Council – City Clerk Office
200 E. Wells St., Room 205
Milwaukee, WI 53202
414.286.2228 (w)
414.708.3175 (c)
angel.young@milwaukee.gov
www.milwaukee.gov/district1



MILWAUKEE POLICE DEPARTMENT

LICENSING

CRIMINAL RECORD/ORDINANCE VIOLATION/INCIDENTS SYNOPSIS

DATE: 05/22/25
LICENSE TYPE: EXT HRS
NEW: ☐
RENEWAL: ☒

No. 381293
Application Date:

License Location: 408 W. North Avenue
Business Name: US Gas and Food

Licensee/Applicant: Nagra, Gurinder S
(Last Name, First Name, MI)

Date of Birth: 07/30/1970

Home Address: 6980 S. 35th Street
City: Franklin State: WI Zip Code: 53132
Home Phone: (414) 467-2795

This report is written by Police Officer Monreal, assigned to the License Investigation Unit, Days.

The Milwaukee Police Department's investigation regarding this application revealed the following:

1. On 02/25/2014 the applicant was cited at 2667 North 5th Street in the city of Milwaukee for Responsible Person on Premises Required.

Charge: Responsible Person on Premises Required
Finding: Guilty
Sentence: \$368.00 fine
Date: 04/17/2014
Case: 14018997

2. On 05/15/2014 the applicant was cited at 2029 North Holton Street in the city of Milwaukee for Building Code Violations.

Charge: Building Code Violations
Finding: Guilty
Sentence: \$280.00 fine
Date: 01/15/2015
Case: 14062301

3. On 01/26/2016 the applicant was cited in the City of Milwaukee at 4839 N. Green Bay Av for Building Code Violations.

Charge: Building Code Violations
Finding: Guilty
Sentence: Fined \$980.00
Date: 01/05/2017
Case: 13033149

4. On 06/16/2016 the applicant was cited in the City of Milwaukee at 4110 W. Martin Dr for Building Code Violations.

Charge: Building Code Violations
Finding: Guilty
Sentence: Fined \$280.00
Date: 01/17/2017
Case: 16051366

5. On 08/02/17 the applicant was cited in the City of Milwaukee at 4839 N. Green Bay Avenue for Building Code Violations.

Charge: Building Code Violations
Finding: Guilty
Sentence: \$330.00 fine
Date: 01/25/18
Case: 17074331

6. On 08/22/17 the applicant was cited in the City of Milwaukee at 2667 N. 5th Street for Responsible Person on Premise Required.

Charge: Responsible Person on Premise Required
Finding: Guilty
Sentence: \$190.00 fine
Date: 02/22/18
Case: 17042400

7. On 08/26/17 the applicant was cited in the City of Milwaukee at 2667 N. 5th Street for Sale of Cigarettes to Minor/Underage.

Charge: Sale of Cigarettes to Minor/Underage
Finding: Guilty
Sentence: \$280.00 fine
Date: 06/27/18
Case: 17051220

8. On 12/03/18 the applicant was cited in the City of Milwaukee at 3876 N. Port Washington Road for Responsible Person on Premise Required.

Charge: Responsible Person on Premise Required
Finding: **Guilty**
Sentence: **\$189.00 fine**
Date: **04/11/19**
Case: 18085794

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Item #8 updated with disposition

9. On 01/03/19 at 2:41am, Milwaukee Police were dispatched to 1840 N. 6th Street for an armed robbery complaint. Investigation revealed that the caller/victim, who works at 1840 N. 6th Street, was 408 W. North Avenue when the incident occurred. The victim stated that he was at the filling station when he was approached by a subject with his hands under his hooded sweatshirt. Fearing for his safety, the victim pulled out his firearm for protection and the subject ran. The victim is a CCW holder and went to work before calling police.
10. On 08/08/19 at 10:00pm, Milwaukee Police were dispatched to 408 W. North Avenue for a trouble with subject complaint. Upon arrival, officers interviewed the caller who stated that she was having a conversation with two panhandlers inside the filling station who wanted her to buy them a charger. The employee locked the panhandlers out of the establishment by closing the metal gate to the entrance of the store. This action made the caller feel like a prisoner and she felt that it was unwarranted. She also felt like the employee believed that she stole items from the store to help the panhandlers. The caller said that she will be at the licensing meeting to speak about the incident.
- =====
11. On 12/19/2020 at 9:11pm officers conducted a license premise check at US Gas & Food Mart, 408 W. North Av. The officers located several expired food items throughout the store. The clerk was advised of the items and stated he would remove them from the shelves. The officers also observed two video gaming machines. The machines were plugged in and operating. The business did not have a PEP license. The officers contacted the applicant and advised him of the expired items and the unlicensed gaming machines. The applicant stated the machines are leased and he would take care of the expired items.
12. On 03/08/2021 at 3:12pm officers were dispatched to a Property Damage at US Gas & Food Mart, 408 W. North Av. The officer arrived on scene and observed a subject actively destroying items inside the store. The subject was arrested. The officers interviewed the clerk, who stated the subject refused to pay for items so they locked the door. The subject then began destroying the store.
13. On 07/11/2021 officers were dispatched to a subject with gun at US Gas & Food Mart, 408 W. North Av. The caller was the clerk, who stated a customer became upset and displayed a firearm, pointing at him. The officer observed video of the incident, which showed the customer producing a pistol and tapping it on the bullet proof glass. The clerk stayed behind the glass and the subject left when the clerk called the police. The clerk stated he wanted to prosecute.
- =====

14. On 08/26/21 the applicant was cited at 4295 W Roosevelt Dr., for Assault and Battery.

Charge: Assault and Battery
Finding: Dismissed without Prejudice
Sentence:
Date:
Case: 21052788

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Item #14 updated with Disposition

15. On 06/04/22 at 1:36pm, Milwaukee Police were dispatched to 408 W. North Avenue for a robbery complaint. Upon arrival, officers interviewed the workers who said they did not know of a robbery until the victim entered the store and told them he had been robbed. Surveillance footage captured the robbery which occurred in the parking lot of that location. Staff was cooperative with the investigation.
16. On 07/23/22 at 9:10am, a victim walked into the Fifth District Station House to report a theft. He told officers that he was at 408 W. North Avenue waiting for an Uber when he was approached by two subjects who said, "Give me everything you got." The victim gave the subjects his property. There was nothing of evidentiary value on the surveillance video.
17. On 08/07/22 at 8:11am, Milwaukee Police were dispatched to 408 W. North Avenue for an armed robbery complaint (original call was received by the Police at 2:53am). Surveillance footage revealed that two subjects approach the front window on the east side of the store and fire several shots at the window, then run northbound out of camera range. Since the window is made of bullet resistant material, 6 rounds hit the window, but did not go through.
18. On 09/04/22 at 3:15am, Milwaukee Police were dispatched to 408 W. North Avenue for a shots fired complaint. Investigation revealed that someone had fired shots just north of the gas pumps.
19. On 09/26/22 at 3:30am, Milwaukee Police were dispatched to 408 W. North Avenue for an entry complaint. Investigation revealed that a subject threw a rock through the front window, breaking it, and took merchandise. The employee was cooperative and allowed officers to view surveillance footage.
20. On 11/28/22 at 7:29p.m., officers were dispatched to a Shooting at 408 W. North Av. On arrival officers observed the victim pulseless and not breathing with multiple gun shots to their body in the parking lot. Video surveillance depicted the victim exit the store and 3 suspects opened fire on the victim, shooting him at least 28 times. The employees were cooperative stating they did not see the incident, however, did hear the gunfire and upon observing the victim, they called for police.
21. On 01/18/23 at 6:56am, Milwaukee Police were dispatched to 408 W. North Avenue for a trouble with subject complaint. Investigation revealed that a customer was in a dispute with the clerk over gas money. The clerk refunded the customer.
22. On 02/07/23 at 9:15am, Milwaukee Police were dispatched to 408 W. North Avenue for an accident complaint. Investigation revealed that a vehicle drove over the hose of a tanker truck while it was refueling the filling station. The striking vehicle left the scene before police arrived.

23. On 03/06/23 at 11:45am, a virtual Teams meeting was held regarding the location of 408 W. North Avenue. The property was declared a nuisance property with a billing cycle end date of 09/01/23. Topics discussed during the meeting were; instructions on when employees should be contacting the police, educating employees on "no loitering" enforcement, and vehicles loitering in the parking lot. The applicant was receptive to the discussion but expressed frustration on how he is unable to control the actions of people outside his store and vehicles speeding down W. North Avenue. The officer offered to place a speed board in the area and to perform a CPTED on his business. The applicant accepted both offers.

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24. On 06/08/23 at 8:00pm, officer working in conjunction with Wisconsin WINNS Youth Tobacco Prevention, conducted a compliance check at 408 W. North Av. The 17 year old buyer was allowed to purchase a tobacco product from the business. Officers spoke with the cashier who was apologetic for the sale. The agent was cited regarding the sale.

Charge: Sale of Cigarettes to Minor/Underage
Finding: Guilty
Sentence: Fine
Date: 07/23/24
Case: 23031409

25. On 12/15/23 at 4:22am, officers were dispatched to 408 W. North Av, for a sick/injured complaint. Officers located a subject outside the business un responsive but breathing. The business was cooperative with the investigation. The employee was unable to provide video but the day employee could provide officers video access.

26. On 12/16/23 at 1:31am, officers were dispatched to 408 W. North Av, for a sick/injured complaint. Officers spoke with the caller who stated that she observed a subject outside the business un responsive but breathing. The caller stated that he was near the gas pumps. Officer attempted to look over video footage, but the employee was unable to provide video. Officers were informed the day employee could provide video access.

27. On 05/24/24 at 9:15am, officers were dispatched to 408 W. North Av, for a shot fired complaint. Officers located 12 casing outside the business location. No victims were located regarding the shots fired. The business was cooperative with the investigation providing video of the incident. The video showed the incident in its entirety, the suspects, and suspect vehicle's information.

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Item #24 updated with disposition

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The following calls for police service pertain to 408 W. North Ave.

28. On 10/07/24 at 805pm., Milwaukee Police were dispatched to a Robbery. Investigation revealed the victim was pulled out of their vehicle by an unknown suspect after pumping gas. The suspect then fled the scene with the victim's vehicle. The business was cooperative with the investigation and allowed officers to view video surveillance of the incident. There were no security officers on scene.

29. On 12/05/24 at 905pm., Milwaukee Police were dispatched to an Armed Robbery. Investigation revealed while the victim was sitting in their vehicle, an unknown suspect approached, displayed a firearm, and told the victim to get out of the vehicle, then fled with the victim's vehicle. The business was cooperative with the investigation and allowed officers to view video surveillance of the incident. There were no security officers on scene.
30. On 02/14/25 at 210am., Milwaukee Police were dispatched to a Theft. Investigation revealed a suspect snatched the victim's car keys out of their hand, while they were inside the business, then fled with the victim's vehicle. The business was cooperative with the investigation and allowed officers to view video surveillance of the incident. There were no security officers on scene.
31. On 03/31/25 at 922pm., Milwaukee Police conducted a License Premise Check. No violations were found other than a few expired items. The business was cooperative.
32. On 04/29/25 at 458am., Milwaukee Police were dispatched to an Overdose. On arrival officers observed the victim foaming and spitting inside the business. MFD was on scene and the subject was conveyed to a hospital for medical clearance.
33. On 05/21/25 at 816pm., Milwaukee Police were dispatched to a Shooting that occurred at 324 W. North Ave. Investigation revealed one of the suspects involved may have been at the gas station prior to the incident and an employee's vehicle was damaged as a result. The business was cooperative with the investigation and allowed officers to view video surveillance of the incident.

Milwaukee Police Department

749 W. State Street Milwaukee, WI 53233

414-933-4444

Case #:C2410070172

OtherEvent #: 24-LP-1516

Incident

408 W NORTH AV MILWAUKEE, WISCONSIN 53212

Incident Date/Time:: 10/07/2024 20:05:00
CAD Number:: P2410071430
District:: 5
Beat:: 540
Reporting Area:: 3503

Business Agent (2)

SHARMA, KARAN

Person Involvement: (Must choose Agent
AGENT from drop down):
DOB:: 06/13/2002
Sex:: MALE
Race:: ASIAN
Phone 1 Number:: (414)-721-1887
Phone 1 Type:: Cell
Address:: 3322 W LAKEFIELD DR
City:: MILWAUKEE
State:: WISCONSIN
Zip Code:: 53215

NAGRA, GURINDER SINGH

Person Involvement: (Must choose Agent
AGENT from drop down):
DOB:: 07/30/1970
Sex:: MALE
Race:: ASIAN
Phone 1 Number:: (414)-467-2795
Phone 1 Type:: Phone
Address:: 6980 S 35TH ST
City:: FRANKLIN
State:: WISCONSIN
Zip Code:: 53132

Licensed Premise Data (1)

US GAS & FOOD MART

Phone 1 Number:: (414)-467-2795
Phone 1 Type:: Phone
Address:: 408 W NORTH AV
City:: MILWAUKEE
State:: WISCONSIN
Zip Code:: 53212
License Type:: Filling Station

Milwaukee Police Department

749 W. State Street Milwaukee, WI 53233

414-933-4444

Case #:C2410070172

OtherEvent #: 24-LP-1516

Licensee Notification Was Made:: No
Business Was Cited For Violation:: No
Licensee was cooperative: (If not explain in narrative): Yes
Licensee or Manager was on premises at time of violation/incident:: No

Narrative (1)

LICENSED PREMISE REPORT

Pfell, Brian M 029009

10/07/2024

This report is written by *P.O. Brian PFELL*, assigned to *District Five, Early Shift, Squad 5241*.

On Monday, October 7th, 2024, at approximately 8:05 PM, P.O. SINLETON and I were dispatched to a robbery (just occurred) at N Vel R Phillips Ave and W North Ave. It was later determined that the robbery occurred in the parking lot are of 408 W North Ave, which is located in the city and county of Milwaukee, at the Citgo Gas Station.

Upon our arrival I observed the gas station to still be open with the front entrance (south) to be unlocked and with the interior of the store illuminated. Squad 5221 P.O. HOOVER was already on scene and was inside speaking with staff and was reviewing surveillance footage.

I spoke to the caller, later identified verbally as Maricela FLORES (F/H 07-18-2001), who was reporting that her vehicle was taken by an unknown male subject while he was brandishing a handgun. FLORES stated that she was parked at Pump# 3 facing eastbound and had finished pumping gas. FLORES stated that she was getting gas while coming from Racine, WI to pick up her boyfriend who had gotten off of work in the area. FLORES stated that while she was seated in the vehicle, the male suspect approached the vehicle and knocked on the window and demanded the victim get out of the vehicle. The suspect then fled the area in the victim's vehicle, which was later identified as a silver 2015 Kia Optima bearing WI plate# AUV5616.

There were no witnesses on scene during this investigation, but FLORES stated that after the robbery had occurred, there was a male on scene who witnessed the robbery and called for police services for FLORES.

I spoke to licensed premise employee, later identified verbally as Karan SHARMA (M/A 06-13-2002). SHARMA stated that they did not observe anything related to the carjacking that occurred in the filling area of the gas station. The business was cooperative with the investigation and allowed officers to check their permits and surveillance footage. The business had no security officers on scene at the time of this incident.

P.O. HOOVER reviewed video surveillance footage. P.O. HOOVER observed footage from two (2) outdoor cameras that showed what appeared to be a male subject, approximately 6'01" tall wearing a gray or

Milwaukee Police Department

749 W. State Street Milwaukee, WI 53233

414-933-4444

Case #:C2410070172

OtherEvent #: 24-LP-1516

white baseball cap, red hoodie or red mask covering their face, black jacket, black athletics type pants with white stripes on the side and black tennis shoes.

I observed the subject walk up to the gas station from the northeast and approach the victim, a Hispanic female who was sitting in the driver seat of a silver in color sedan at pump #4. I observed the subject pull the victim out of her vehicle and then got into the vehicle, driving east out of the gas station and then north on N Vel R Phillips Ave.

While on scene, I observed the licenses posted and they were up to date. During my investigation for *the robbery*, I did not observe any violations in the licensed premise. *I observed the business to have their Certificate of Occupancy, Extended Hours, Underground, Food and Cigarette & Tobacco permits posted on the interior side of the front employee door and none were observed expired.*

End of report.

Officer (2)

Reporting Officer:	Pfell, Brian M (029009)	10/07/2024 22:01:00
Section: (Work Location):	52	
Approving Officer:	Cornejo, Miguel A (015286)	10/10/2024 19:16:58
Section: (Work Location):	54	

Milwaukee Police Department

749 W. State Street Milwaukee, WI 53233

414-933-4444

Case #:C2412050129

OtherEvent #: 25-LP-0255

Incident

408 W NORTH AV Milwaukee, WI 53212

Incident Date/Time:: 12/05/2024 21:00:00
CAD Number:: P2412051426
District:: 5
Beat:: 540
Reporting Area:: 3503

Business Agent (1)

GURINDER, NAGRA S

Person Involvement: (Must choose Agent
AGENT from drop down):
DOB:: 07/30/1970
Sex:: MALE
Race:: AMERICAN INDIAN OR ALASKAN NATIVE
Phone 1 Number:: (414)-467-2795
Phone 1 Type:: Phone
Address:: 6980 S 35th St
City:: FRANKLIN
State:: WISCONSIN
Zip Code:: 53132

Licensed Premise Data (1)

US GAS & FOOD MART

Phone 1 Number:: (414)-467-2795
Phone 1 Type:: Phone
Address:: 408 W NORTH AV
City:: MILWAUKEE
State:: WISCONSIN
Zip Code:: 53212
License Type:: Filling Station
Licensee Notification Was Made:: No
Business Was Cited For Violation:: No
Licensee was cooperative: (If not explain in narrative): No
Licensee or Manager was on premises at time of violation/incident:: No

Narrative (1)

Milwaukee Police Department

749 W. State Street Milwaukee, WI 53233

414-933-4444

Case #:C2412050129

OtherEvent #: 25-LP-0255

LICENSED PREMISE REPORT

Biller, Evan R 029782

02/10/2025

This report is written by P.O. Austin JEFFERY, assigned to District 5, early shift, squad 524, with my partner P.O. Evan BILLER.

On Thursday, 12/5/24, at 9:05 PM, we were dispatched to address of 408 W NORTH AVE, which is located in the City and County of Milwaukee, for an armed robbery complaint.

Upon our arrival I observed and were met by caller/victim MAYNA GONZALEZ (B/F 12/30/06). GONZALEZ stated that while her boyfriend Taijuan L JAMES (B/M 3/23/01) was inside the gas station, an unknown female approached the driver side of the vehicle GONZALEZ was sitting in the passenger seat of and pointed a silver handgun at GONZALEZ demanding her to exit the vehicle. GONZALEZ did, and a navy-blue CHEVY EQUINOX driven by an unknown black male pulled in front of victim's vehicle. The unknown black female got into the driver seat of victim's vehicle and the female drove off in the victim's vehicle and the blue equinox followed. The vehicles were last seen traveling southbound on N VEL R PHILLIPS AVE.

I spoke to licensed premise agent Nagra S GURINDER (7/30/70). The business was cooperative with the investigation by allowing officers access to video footage that captured the incident directly outside the business. The business had 0 security officers on scene.

I reviewed video surveillance footage. The footage showed JAMES walking to the driver side of the blue equinox and appeared to have a short conversation with the driver prior to entering the gas station. Once JAMES entered the gas station is when the unknown female suspect exited the equinox and demanded GONZALEZ to exit the vehicle. The video footage also shows the two vehicles traveling south on N VEL R PHILLIPS AVE. GURINDER was able to provide officers access to the camera system in the back of the store and allowed officers to collect footage for further investigation.

While on scene, I observed the licenses posted and they were up to date.

Milwaukee Police Department

749 W. State Street Milwaukee, WI 53233

414-933-4444

Case #:C2412050129

OtherEvent #: 25-LP-0255

During my investigation for the armed robbery complaint, I did not observe any violations in the licensed premise.

Officer (2)

Reporting Officer:	Billar, Evan R (029782)	12/05/2024 23:16:00
Section: (Work Location):	52	
Approving Officer:	Cornejo, Miguel A (015286)	02/17/2025 23:44:53
Section: (Work Location):	54	

Milwaukee Police Department

749 W. State Street Milwaukee, WI 53233

414-933-4444

Case #:C2502140016

OtherEvent #: 25-LP-0247

Incident

408 W NORTH AV MILWAUKEE, WI 53212

Incident Date/Time:: 02/14/2025 02:10:00
CAD Number:: P2502140111
District:: 5
Beat:: 540
Reporting Area:: 3503

Business Agent (1)

NAGRA, GURINDER S

Person Involvement: (Must choose Agent
AGENT from drop down):
DOB:: 07/30/1970
Sex:: MALE
Race:: WHITE
Phone 1 Number:: (414)-467-2795
Phone 1 Type:: Phone
Address:: 6890 S. 35TH ST
State:: WISCONSIN

Licensed Persons Involved (1)

SINGH, SPARRSH

Person Involvement:: Employee
DOB:: 09/08/1993
Sex:: MALE
Race:: WHITE
Phone 1 Number:: 4142694801
Address:: 408 W NORTH AV
City:: MILWAUKEE
State:: WI
Zip Code:: 53212

Licensed Premise Data (1)

US GAS &FOOD MART

Phone 1 Number:: (414)-265-6100
Phone 1 Type:: Work
Address:: 408 W NORTH AV
City:: MILWAUKEE
State:: WI
Zip Code:: 53212
License Type:: Filling Station
Licensee Notification Was Made:: No
Business Was Cited For Violation:: No

Milwaukee Police Department

749 W. State Street Milwaukee, WI 53233

414-933-4444

Case #: C2502140016

OtherEvent #: 25-LP-0247

Licensee was cooperative: (If not explain in narrative): No

Licensee or Manager was on premises at time of violation/incident:: No

Narrative (1)

LICENSED PREMISE REPORT

Harris, Porsha M 036294

02/16/2025

"This report is written by P.O Porsha HARRIS, assigned to District 5, late shift, Squad 5341 along with P.O MarQuan ELLISON.

CALL/DISPATCH TYPE:

On Friday, February 14th, 2025 Squad 5341 was dispatched to a Theft complaint located at 2215 N. Vel R. Phillips AVE, in the City and County of Milwaukee. The caller / victim Tqwarah K. LEWIS (b/f, dob 09/23/82) stated that her keys were snatched from her hand while inside the Citgo gas station (40 8 W North AVE), located in the City and County of Milwaukee. LEWIS reported, that her vehicle described as a Silver 2012, Chevrolet, Malibu, bearing a Wisconsin License plate number of AXS-6952, and Vehicle Identification number of 1G1ZD5E06CF119957, had been stolen.

Upon arrival to 2215 N. Vel R. Phillips ave, P.O ELLISON and I observed that the listed location is a multi-unit apartment building facing East on N. Vel R. Phillips AVE. Upon entering the listed location, we were met by LEWIS. LEWIS stated that on 02/14/2025 she parked her Silver 2012 Chevy Malibu inside the Citgo gas station facing east, near the entrance door of the location. LEWIS stated that she exited her vehicle and began walking to the front door of the location, when she was approached by two unknown males. LEWIS described Suspect #1 as a black male, brown skin, 6'5, medium build, wearing a black hooded sweatshirt, a black ski mask and dark jeans. She described Suspect #2 as a, Male wearing dark clothing and ski mask. LEWIS stated that both suspects approached her from an unknown direction. LEWIS stated that suspect #1 intentionally and without consent snatched the keys from her hand and headed to her vehicle. LEWIS stated she responded "What the fuck are you doing". LEWIS stated that suspect #1 and suspect #2 both laughed at her, got into her vehicle and fled Northbound on N. Vel R. Phillips AVE.

During this interview officers asked LEWIS if the suspects brandished or threatened her with a weapon, used force, or threatened her for her property and she responded "NO". LEWIS also stated that there was no struggle during this incident.

Milwaukee Police Department

749 W. State Street Milwaukee, WI 53233

414-933-4444

Case #:C2502140016

OtherEvent #: 25-LP-0247

ELLISON and I changed our location to 408 W. North ave (Citgo Gas station) to interview witnesses and review video footage of the incident. Upon arrival P.O ELLISON and I did not observe broken glass or signs of forced entry at the scene. P.O ELLISON was unable to review footage due to the Citgo being closed.

On 02/16/2025 at 1:37am P.O AIELLO and I changed locations to 408 W. North AVE and conducted follow to review video footage. I spoke with License premise employee Sparrsh SINGH (w/m, dob 09/08/2003). SINGH was very helpful and cooperative with this investigation. He was able to locate the video footage on their security system and allowed me to review it. There was no armed security observed on scene.

I reviewed video surveillance footage. The footage showed that on 02/14/2025 at 2:02AM, I observed A white Subaru enter the Citgo parking lot and park at pump 2 facing east bound. At 2:03am I observed a silver Chevy Malibu enter the parking lot of the Citgo and park at gas pump 4. I observed a black male wearing a red puffer coat, gray jeans and black and white sneakers, exit the driver side door of the vehicle and walk towards the gas station. At the same exact time I observed a male exit the front passenger side of the white Subaru, enter the driver side of the silver Malibu, flee east bound and exit the parking lot. This suspect was seen wearing a black jacket and light jeans.

While on scene, I observed the licenses posted and they were up to date. During my investigation for this incident, I did not observe any violations in the licensed premise.

Officer (2)

Reporting Officer:	Harris, Porsha M (036294)	02/14/2025 08:12:00
Section: (Work Location):	53	
Approving Officer:	Heder, Joshua (024042)	02/17/2025 00:27:55
Section: (Work Location):	52	

Milwaukee Police Department

749 W. State Street Milwaukee, WI 53233

414-933-4444

Case #:C2503310164

OtherEvent #: 25-LP-1311

Incident

408 W NORTH AV MILWAUKEE, WI 53212

Incident Date/Time:: 03/31/2025 21:22:00
CAD Number:: P2503311382
District:: 5
Beat:: 540
Reporting Area:: 3503

Business Agent (2)

SINGH, HONEY NMI

Person Involvement: (Must choose Agent
AGENT from drop down):
DOB:: 09/08/2003
Sex:: MALE
Race:: WHITE
Phone 1 Number:: (414)-317-9998
Address:: 2735 N DOWNER AV
City:: MILWAUKEE
State:: WI
Zip Code:: 53211

NAGRA, GURINDER SINGH

Person Involvement: (Must choose Agent
AGENT from drop down):
DOB:: 07/30/1970
Sex:: MALE
Race:: ASIAN
Phone 1 Number:: (414)-467-2795
Phone 1 Type:: Phone
Address:: 6980 S 35TH ST
City:: FRANKLIN
State:: WISCONSIN
Zip Code:: 53132

Licensed Premise Data (1)

US GAS & FOOD MART

Phone 1 Number:: (414)-467-2795
Phone 1 Type:: Phone
Address:: 408 W NORTH AV
City:: MILWAUKEE
State:: WISCONSIN
Zip Code:: 53212
Licensee Notification Was Made:: No
Business Was Cited For Violation:: No

Milwaukee Police Department

749 W. State Street Milwaukee, WI 53233

414-933-4444

Case #:C2503310164

OtherEvent #: 25-LP-1311

Licensee was cooperative: (If not explain in narrative): Yes

Licensee or Manager was on premises at time of violation/incident:: No

Narrative (1)

LICENSED PREMISE REPORT

Labensky, Kyle D 029802

03/31/2025

This report is written by PO Kyle LABENSKY, assigned to District 5, Late Power, Squad 5468, Tavern Squad, along with PO Danyatta BROWN.

On Monday, March 31st, 2025 at approximately 9:22 PM, we conducted a License Premise Check at the address of 408 W North Ave. (City and County of Milwaukee) (Citgo Gas Station).

Upon entry of the business we were met by a worker identified as Honey SINGH. SINGH stated he is just an employee at the location, but spoke to me regarding the business.

Interview of Honey SINGH (Employee):

SINGH stated they are open 7 days a week, 24 hours a day. SINGH stated they have 3 employees. SINGH stated the security cameras work and only the manager has access to view them. SINGH stated the manager currently has something going on and it is hard to get ahold of him. SINGH stated they do not currently have any type of security at the business. SINGH stated they do not have any major problems.

PO BROWN and I walked around the store and noticed it was clean. I only noticed a few items that were expired (from 2023 and 2024). I notified SINGH of the expired items.

SINGH was cooperative with us.

Milwaukee Police Department

749 W. State Street Milwaukee, WI 53233

414-933-4444

Case #:C2503310164

OtherEvent #: 25-LP-1311

I observed all licenses posted on the wall and valid.

I issued a Milwaukee Police Department Community Contact Card.

End of Report.

Officer (2)

Reporting Officer:	Labensky, Kyle D (029802)	03/31/2025 23:31:00
Section: (Work Location):	54	
Approving Officer:	Knapinski II, James N (017097)	04/01/2025 00:35:34
Section: (Work Location):	41	

Milwaukee Police Department

749 W. State Street Milwaukee, WI 53233

414-933-4444

Case #:C2504290027

OtherEvent #: 25-LP-1866

Incident

408 W NORTH AV Milwaukee, WI 53212

Incident Date/Time:: 04/29/2025 04:54:00
CAD Number:: P2504290203
District:: 5
Beat:: 540
Reporting Area:: 3503

Business Agent (1)

NAGRA, GURINDER L

Person Involvement: (Must choose Agent
AGENT from drop down):
DOB:: 07/30/1970
Sex:: MALE
Race:: UNKNOWN
Phone 1 Number:: (414)-467-2795
Phone 1 Type:: Phone
Address:: 6980 S 35TH STREET
City:: FR
State:: WISCONSIN
Zip Code:: 53132

Licensed Premise Data (1)

Citgo Gas Station

Phone 1 Number:: (414)-265-6100
Phone 1 Type:: Main
Address:: 408 W NORTH AV
City:: Milwaukee
State:: WI
Zip Code:: 53212
License Type:: Filling Station
Licensee Notification Was Made:: No
Business Was Cited For Violation:: No
Licensee was cooperative: (If not
explain in narrative): No
Licensee or Manager was on
premises at time of
violation/incident:: No

Narrative (1)

Milwaukee Police Department

749 W. State Street Milwaukee, WI 53233

414-933-4444

Case #:C2504290027

OtherEvent #: 25-LP-1866

LICENSED PREMISE REPORT

Burch, Max 038282

04/29/2025

On Tuesday, April 29th, 2025, at 4:58 AM (while in full duty uniform, in a marked squad and equipped with an axon body warn camera) I was dispatched to an overdose at the Citgo Gas Station on N Vel R. Phillips and W. North Ave. The address was updated to 408 W North Ave (which is located in the City and County of Milwaukee).

Upon arrival, I observed a black female, approximately 50-60 years old laying along the south wall of the Citgo. MFD arrived on scene at the same time (MFD Med 6, Red shift, Cpt. Hille). The victim was foaming and spitting up and was unable to speak and identify herself, no identification card was found on her. The victim was conveyed in the back of MFD Med 6 to Aurora Sinai Medical Center, admitted at 5:26 AM and treated by Dr. Lynn Maxa.

End of report.

Officer (2)

Reporting Officer:	Burch, Max (038282)	04/29/2025 06:03:00
Section: (Work Location):	53	
Approving Officer:	Magee, Eric T (014765)	04/29/2025 07:46:28
Section: (Work Location):	52	

Milwaukee Police Department

749 W. State Street Milwaukee, WI 53233

414-933-4444

Case #:C2505220008

OtherEvent #: 25-LP-2330

Incident

408 W NORTH AV MILWAUKEE, WI 53212

Incident Date/Time:: 05/21/2025 20:05:00
CAD Number:: P2505211371
District:: 5
Beat:: 540
Reporting Area:: 3503

Business Agent (1)

NAGRA, GURINDER S

Person Involvement: (Must choose Agent
AGENT from drop down):
DOB:: 07/30/1970
Sex:: MALE
Race:: WHITE
Phone 1 Number:: (414)-467-2795
Phone 1 Type:: Phone
Address:: 4295 N TEUTONIA AV
City:: MILWAUKEE
State:: WISCONSIN
Zip Code:: 53209

Licensed Persons Involved (1)

SINGH, RAMANDEEP

Person Involvement:: Employee
DOB:: 08/10/1993
Sex:: MALE
Race:: WHITE
Phone 1 Number:: 414-265-6100
Phone 1 Type:: WORK
Address:: 408 W NORTH AV
City:: MILWAUKEE
State:: WI
Zip Code:: 53212

Licensed Premise Data (1)

US GAS & FOOD MART

Phone 1 Number:: (414)-467-2795
Phone 1 Type:: Phone
Address:: 408 W NORTH AV
City:: MILWAUKEE
State:: WISCONSIN
Zip Code:: 53212

Milwaukee Police Department

749 W. State Street Milwaukee, WI 53233

414-933-4444

Case #:C2505220008

OtherEvent #: 25-LP-2330

License Type::	Filling Station
Licensee Notification Was Made::	Yes
Licensee Notified Date/Time::	05/22/2025 00:49:00
Business Was Cited For Violation::	No
Licensee was cooperative: (If not explain in narrative):	Yes
Licensee or Manager was on premises at time of violation/incident::	Yes

Narrative (1)

LICENSED PREMISE REPORT

Brockman, Erick 038281

05/22/2025

This report is written by P.O. Erick BROCKMAN, assigned to District 5, Late Power, with partner P.O. Tyler SEELOW, Squad 5428, equipped with an activated AXON body worn camera, in full duty uniform, and operating a fully marked MPD Squad.

On May 21st, 2025, at approximately 8:16PM, P.O. SEELOW and I were dispatched to the location of 324 W NORTH AVE in the City and County of Milwaukee for a SHOOTING (IP) complaint. Multiple casings were recovered at 2345 N Vel R Phillips. On arrival a victim was pronounced PNB. A witness stated a white vehicle seen leaving the gas station at 408 W. North was involved. The white vehicle is believed to be the suspect's vehicle per witness statements.

I spoke with Employee, identified as Ramandeep SINGH (i/m 08/10/1993), who stated his vehicle was involved in the shooting that occurred at approximately 8PM on today's date, May 21st, 2025. SINGH was cooperative throughout this investigation and provided all necessary information, including the location and information relative to the OCCUPANCY LICENSE. The OCCUPANCY LICENSE, categorized as the CITGO Business as a FILLING STATION and identified the Business Agent as Gurinder S. NAGRA (i/m 07/30/1970).

SINGH's vehicle, parked facing EAST at the SOUTH front entrance to the business, was struck by approximately 4 rounds from the shots fired related to this incident. SINGH stated the incident began inside of the business. There were 2 casings retrieved near the SOUTH entrance to the business.

Milwaukee Police Department

749 W. State Street Milwaukee, WI 53233

414-933-4444

Case #: C2505220008

OtherEvent #: 25-LP-2330

Business Agent, NAGRA, was contacted via phone on May 22nd, 2025 at approximately 12:49AM. There was no answer, but a callback number was left.

SINGH was cooperative in helping CIB with potential surveillance footage and providing all necessary information requested from law enforcement. CIB viewed and has access to this footage.

There was no security present within the establishment. During my investigation, I did not observe any violations in the licensed premise.

End of Report

Officer (2)		
Reporting Officer:	Brockman, Erick (038281)	05/22/2025 00:31:00
Section: (Work Location):	54	
Approving Officer:	Kirk, Monte L (017580)	05/22/2025 03:42:35
Section: (Work Location):	54	

Milwaukee Police Department

749 W. State Street Milwaukee, WI 53233

414-933-4444

Case #:C2505220008

OtherEvent #: 25-LP-2330.001

Incident

408 W NORTH AV MILWAUKEE, WI 53212

Reported to Police Date/Time:: 05/23/2025 11:50:00
Incident Start Date/Time:(From): 05/21/2025 20:05:00
CAD Number:: P2505211371
District:: 5
Beat:: 540
Reporting Area:: 3503

Person (1)

NAGRA, GURINDER L

Event Involvement Type:: Licensed Premise
DOB:: 07/30/1970
Age:: 54
Sex:: MALE
Race:: UNKNOWN
Drivers License/ID Number::
Address:: 6980 S 35TH STREET
City:: FR
State:: WISCONSIN
Zip Code:: 53132
Phone 1 Number:: (414)-467-2795
Phone 1 Type:: Phone

Narrative (1)

LICENSED PREMISE REPORT

05/23/2025

This report is written by PO Penny Monreal, assigned to the License Investigation Unit. On 05/23/25 I conducted a phone interview with the Agent of US Food & Gas, located at 408 W. North Ave. This was necessary to obtain additional information related to a Shooting that occurred on 05/21/25.

The Agent (Gurinder Nagra) stated the victim and suspect were inside the business prior to the shooting, and were involved in a verbal argument. Both subjects were told to leave by the employee. The suspect left, however, the victim remained in the store. When the victim was again told to leave, the suspect began firing shots at the victim, then fled the scene. The victim was later found deceased at 324 W.

Milwaukee Police Department

749 W. State Street Milwaukee, WI 53233

414-933-4444

Case #:C2505220008

OtherEvent #: 25-LP-2330.001

North Ave. An employee's vehicle was struck by the gunfire and casings were recovered at the scene.

Officer (2)

Reporting Officer:	Monreal, Penny A (014805)	05/23/2025 11:56:00
Section: (Work Location):	27	
Approving Officer:	Velasquez, Guadalupe (018673)	05/23/2025 12:25:28
Section: (Work Location):	04	



Monday, June 16, 2025



Notice of Public Hearing

Blank Notice

NAGRA, Gurinder S, Agent

US Gas & Food Mart at 408 W North Av

Extended Hours Establishments, Filling Station, Food Dealer and Weights & Measures Licenses
Renewal Application

Tuesday, July 01, 2025 at 10:20 AM

To whom it may concern:

The above application has been made by the above named applicant(s). This requires approval from the Licenses Committee and the Common Council of the City of Milwaukee. The hearing before the Licenses Committee will take place on 7/1/2025 at 10:20 AM in Room 301-B, Third Floor, City Hall. This is a public hearing. Those wishing to view the proceeding are able to do so via the City Channel – Channel 25 on Spectrum Cable – or on the Internet at <http://city.milwaukee.gov/citychannel>. Those wishing to provide oral testimony via internet are asked to contact the staff assistant, Yadira Melendez at (414) 286-2775 or stasst5@milwaukee.gov for necessary information. Please make such requests no later than one business day prior to the start of the meeting. You are not required to attend the hearing, but please see the information below if you would like to provide testimony. Once the Licenses Committee makes its recommendation, this recommendation is forwarded to the full Common Council for approval at its next regularly scheduled hearing.

Important details for those wishing to provide information for the Licenses Committee to consider when making its recommendation:

1. The license application is scheduled to be heard at the above time. Due to other hearings running longer than scheduled, you may have to wait some time to provide your testimony.
2. You must appear in person and testify as to matters that you have personally experienced or seen. (You cannot provide testimony for your neighbor, parent or anyone else; this is considered hearsay and cannot be considered by the committee.)
3. No letters or petitions can be accepted by the committee (unless the person who wrote the letter or the persons who signed the petition are present at the committee hearing and willing to testify).
4. Persons opposed to the license application are given the opportunity to testify first; supporters may testify after the opponents have finished.
5. When you are called to testify, you will be sworn in and asked to give your name, and address. (If your first and/or last names are uncommon please spell them.)
6. You may then provide testimony.
 - a. Include only information relating to the above license application.
 - b. Include only information you have personally witnessed or seen.
 - c. Provide concise and relevant information detailing how this business has affected or may affect the peaceful enjoyment of your neighborhood.
 - d. If by the time you have the opportunity to testify, the information you wish to share has already been provided to the committee, you may state that you agree with the previous testimony. Redundant or repetitive testimony will not assist the committee in making its recommendation.
7. After giving your testimony, the members of the Licenses Committee and the licensee may ask questions regarding the testimony you have given or other factors relating to the license application.
8. Business Competition is not a valid basis for denial or non-renewal of a license.
Please Note: If you have submitted an objection to the above application your objection cannot be considered by the committee unless you personally testify at the hearing.

[illegible]

[illegible]

Total Records: 92
Radius 250 feet and Center of the Circle: 408 W North Av



BUSINESS LICENSE RENEWAL PLAN OF OPERATION

Office of the City Clerk License Division

200 E. Wells St. Room 105, Milwaukee, WI 53202

Licenses to be Renewed	Renewal Fee(s)	Expiration Date: 7/29/2025 File By Date: 5/15/2025 Date Late Fee Begins: 5/16/2025 Late Fee Amount: \$75.00
Food Dealer - FOOD 15276	\$575.00	
Extended Hours - 24HRS 200547	\$225.00	
Filling Station - FILL 2349	\$250.00	
Cigarette & Tobacco - CIG 1032984	\$100.00	
Weights & Measures - W&M 8906	\$600.00	
Sidewalk Dining -		
TOTAL DUE	\$1750	

Legal Entity Name: **408 W North Ave, INC.**

Premises Address: **408 W NORTH AV**

Changes Since Last Application?

Are there any changes in your plans to address litter, noise, and/or security? ☒ No ☐ Yes If yes, describe: _____

Are there any changes to the hours of operation (as listed on your current license)? ☒ No ☐ Yes If yes, describe: _____

Are there any changes to your current plan of operation or floor plan*? ☒ No ☐ Yes If yes, describe: _____

*If there are changes to the floor plan, a new floor plan must be submitted with this renewal application. A sample plan can be found online at www.milwaukee.gov/licenses under License Forms and Related Information.

Weights & Measures Licensees Only

Number/Type of Devices: **Retail Petroleum Meters= 10**

Are there any changes to the number or types of devices?

☒ No ☐ Yes If yes, contact our office for further instructions.

Sidewalk Dining

Are there any changes to the sidewalk dining site plan?

☒ No ☐ Yes If yes, submit an updated site plan with this application.

Food Dealer Licensees Only

Your current food license includes the following business operations: **Processing, Hazardous Foods, Sales \$20,001 - \$200,000, Convenience - Gas Station**

Are there any changes to your plan of operation (for example, adding processing, changing sales amount or complexity, etc.)? ☒ No ☐ Yes

If yes, you must complete a "Request to Modify Food Establishment/Food Operation Plan" which can be obtained at www.milwaukee.gov/licenses under "Forms and Related Information" or by contacting our office.

All Applicants: Signature

Signature of Sole Proprietor; a Partner; or if a Corporation or LLC, the Agent must sign