

..Number  
210845  
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ORIGINAL  
..Reference

..Sponsor  
ALD. MURPHY

..Title  
An ordinance relating to the creation of a department of emergency communications.

..Sections

390 cr

..Analysis

This ordinance creates a department of emergency communications, which shall be responsible for the administration, coordination and implementation of the city's unified emergency communications services. The department shall be administered by a director of emergency communications who shall be appointed by the fire and police commission.

..Body

The Mayor and Common Council of the City of Milwaukee do ordain as follows:

Part 1. Chapter 390 of the code is created to read:

## **CHAPTER 390 DEPARTMENT OF EMERGENCY COMMUNICATIONS**

### TABLE

390-1	Department Created
390-3	Purpose
390-5	Administration
390-7	Director of Emergency Communications
390-11	Annual Report

**390-1. Department Created.** There is created a department of emergency communications, which shall be responsible for the administration, coordination and implementation of the city's unified emergency communications services.

**390-3. Purpose.** The department of emergency communications shall:

1. Implement and manage the city's unified emergency communications center.
2. Maintain and improve the quality of 9-1-1 services.
3. Assure equity in emergency communications responses.

4. Incorporate nationally accepted public safety standards, best practices and guidelines into department policies and procedures.
5. Establish metrics for assessing 9-1-1 and emergency communications center operations based on public safety industry standards.
6. Implement rules and policies as directed by the fire and police commission.
7. Implement operational response guidelines and protocols for the fire department as directed by the fire chief and for the police department as directed by the chief of police.

**390-5. Administration.** Under the direction fire and police commission, the department of emergency communications shall be administered by a director of emergency communications.

**390-7. Director of Emergency Communications.**

1. APPOINTMENT. The director of the department of emergency communications shall be appointed by the fire and police commission.
2. DUTIES. Under the direction of the fire and police commission, the director shall:
  - a. Manage and supervise department operations.
  - b. Prepare the department's budget.
  - c. Research and develop department goals based on nationally accepted public safety standards and guidelines.
  - d. Facilitate communication and collaboration between the executive director of the fire and police commission, chief of police, fire chief, director of the department of administration, director of the department of employee relations, chief information officer, budget and management director and city purchasing director.
  - e. Prepare and issue an annual report on the department's activities.

**390-11 Annual Report.** The director of the department of emergency communications shall submit an annual written report of the department's activities under this section to the fire & police commission, the common council and the mayor.

..LRB

APPROVED AS TO FORM

\_\_\_\_\_  
Legislative Reference Bureau

Date:\_\_\_\_\_

..Attorney  
IT IS OUR OPINION THAT THE ORDINANCE  
IS LEGAL AND ENFOCEABLE

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Office of the City Attorney  
Date:\_\_\_\_\_

..Requestor  
..Drafter  
LRB 176954-1  
Christopher H. Hillard  
9/30/2021