



# MILWAUKEE POLICE DEPARTMENT

## STANDARD OPERATING PROCEDURE

### 453 – OFFICER-INVOLVED DEATHS AND OTHER CRITICAL INCIDENTS

**GENERAL ORDER:** 2025-11  
**ISSUED:** February 24, 2025

**EFFECTIVE:** February 24, 2025

**REVIEWED/APPROVED BY:**  
Assistant Chief Nicole Waldner  
**DATE:** January 21, 2025

**ACTION:** Amends General Order 2024-15 (April 29, 2024)

**WILEAG STANDARD(S):** 2.4.2, 6.1.3, 6.3.3, 6.3.8, 13.1.1

#### ROLL CALL VERSION

Contains only changes to current policy.  
For complete version of SOP, see SharePoint.

#### 453.15 TECHNICAL COMMUNICATIONS DIVISION NOTIFICATIONS, ROLES, AND RESPONSIBILITIES (WILEAG 6.1.3)

A. ~~When the Technical Communications Division (TCD) receives notification of an officer-involved death or other critical incident in the City of Milwaukee, the supervisor shall immediately make the following notifications to ensure a timely response for command and control:~~ When an officer-involved death or other critical incident occurs in the City of Milwaukee the following areas will undertake the listed notifications to ensure a timely response for command and control:

#### B. DEPARTMENT OF EMERGENCY COMMUNICATIONS (DEC)

Designated personnel will immediately make the following notifications:

- Chief of Police and Executive Command Staff
- Homicide Division Commander of the Criminal Investigation Bureau
- ~~Executive Command Officer~~ Shift Commander of the Criminal Investigation Bureau
- ~~District commander where incident occurred~~
- ~~Chief investigator from the Milwaukee County District Attorney's (DA's) Office~~
- Fire and Police Commission (FPC)
- Mayor's Office Designee
- Manager of Public Relations
- Training Division Range Master (only when a firearm is involved)
- The Milwaukee Police Association President (primary: president 414-305-3513, alternate: vice president 414-852-5267 notification list provided to DEC)
- The Milwaukee Police Supervisor's Organization President only if the involved member is a supervisor (notification list provided to ~~TCD~~ DEC).

B. **Note:** After the initial notifications above are made, the DEC will ensure a City Watch email shall be created pertaining to the incident as a secondary notification.

**C. CRIMINAL INVESTIGATION BUREAU (CIB)**

The Inspector of Police of the CIB, or designee, shall ensure the following notifications are made as soon as practicable:

- Milwaukee Area Investigative Team (MAIT)
- Milwaukee County District Attorney's Office

**D. PATROL BUREAU**

The Inspector of Police of the Patrol Bureau, or designee, shall ensure the following notifications are made as soon as practicable:

- District commander where incident occurred

**E. Administration Bureau**

The Inspector of Police of the Administration Bureau, or designee, shall ensure the following notifications are made as soon as practicable:

- Wellness Team

**453.20 EXECUTIVE LEVEL OFFICER-INVOLVED DEATH NOTIFICATIONS**

The Chief of Police, or designee, shall ~~notify~~ ensure the ~~district attorney's office~~ and the executive director of the Fire and Police Commission and the Common Council are notified in the event of an officer-involved death or other critical incident ~~the death of an individual while in contact with the police or while the individual is in police custody~~. Such notifications shall be made as soon as practicable.



JEFFREY B. NORMAN  
CHIEF OF POLICE