

# Paula A. Kiely

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## Library Experience

### **Milwaukee Public Library**

Manager of Central Services / Deputy City Librarian

May 2000 – Present

Responsible for the planning, development and implementation of library service at the Central Library, the largest public library in Wisconsin. Oversee collections in 3 major subject areas and the Betty Brinn Children's Room; public services including reference, programming, collection development; and staffing. Manage volunteer activities including the BookSeller and Docent groups. Serve as deputy in the absence of the city librarian.

Major Achievements:

- Established system wide library training plan for reference staff.
- Developed a flexible staffing formula for budget allocation.
- Increased security of library buildings through establishment of a Key Committee.
- Facilitated online sale of used books by Friends of the Library.
- Helped attract North American Serials Interest Group conference to Milwaukee.
- Coordinated service operations during renovation of the grand staircase, the Wells Street entrance and new Children's Room entrance.
- Implemented NEH funded program: Branching Out Poetry in the 21<sup>st</sup> Century
- Established the COMPASS Guide initiative (2001–04), including the successful Life After High School workshops.

### **Milwaukee Public Library**

Coordinator of Children's Services

October 1998 – May 2000

Responsible for directing and managing services to Milwaukee's children through services, programs and collections. Provided leadership and direction to professional staff at Central and neighborhood libraries. Managed newly opened Betty Brinn Central Children Room. Worked with Foundation to raise money for programs and materials.

Major Achievements:

- Revitalized services to pre-school children.
- Increased visits to children's room, programming, and circulation.
- Created and developed the award winning Books2Go program, which develops reading readiness skills in preschool children through outreach to child care facilities and training of child care providers.

### Professional Activities

Wisconsin Library Association Annual Conference (Program Co-chair)  
Library Services and Technology Act Committee (2005-08)  
Wisconsin Heritage Online Planning Committee (Founding Member, Marketing Chair)  
Library Council of Southeastern Wisconsin (Executive Board, Past President)  
Library Legislative Day (Annual)

### Community Activities

Westown Transportation Committee (Creators of ParkMilwaukee.com)  
Westown Community Economic Development Committee

### Memberships

Beta Phi Mu  
American Library Association  
Public Library Association  
Wisconsin Library Association  
Wisconsin Historic Marine Society  
Professional Dimensions (VP Strategic Planning)

### Group Awards

City Innovation Award – Central Library Children’s Room  
Innovation Award – Public Policy Forum – Books2Go

### Individual Honors & Awards

Graduate of the Decade – UWM/School of Information Studies – 2002