

May 16, 2015

Ms. Blanche Austin  
2555 n. 13<sup>th</sup> St.  
Milwaukee, WI 53206

RE: C.I. File No. 1032-2014-3273

Dear Investigator Adjuster

I would like to request a hearing regarding your decision denying my claim. I feel the police didn't need to kick in my doors to try and get my grandson out. I would like to have a meeting just to explain my side in person. Thank you for your attention to this matter and I look forward to hearing from you.

Sincerely,

Ms. Blanche Austin

*Our denial letter was  
mailed on 4-27-15  
(INCLUDE)*

CITY OF MILWAUKEE  
2015 MAY 18 A 8:48  
CITY CLERK'S OFFICE

OFFICE OF  
CITY ATTORNEY  
2015 MAY 18 AM 8:52  
CITY OF MILWAUKEE  
RECEIVED

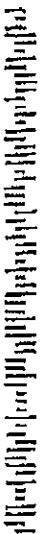


**CITY OF MILWAUKEE**  
Office of the City Attorney  
OFFICE OF THE CITY ATTORNEY  
800 City Hall  
200 East Wells Street  
Milwaukee, Wisconsin 53202-3551



Ms. Blanche Austin  
2555 N. 13th Street  
Milwaukee, WI 53206

C2D-85B 53206



December 15, 2014

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CITY OF MILWAUKEE

DEC 18 2014

2014 DEC 17 P 2:50

OFFICE OF  
CITY ATTORNEY

CITY CLERK'S OFFICE

Blanche Austin  
2555 N. 13<sup>th</sup> St  
Milwaukee, WI 53206  
Cell (414) 305-0731  
Home (414) 455-8679

City Clerk  
Attn: CLAIMS  
200 E. Wells St, Room 205  
Milwaukee, WI 53202-3567

To whom it may concern:

On September 01, 2014, 4 doors on my home at 2555 n. 13<sup>th</sup> St., Milw, WI 53206 at approximately 10:55 am were destroyed by MPD. They kicked in my doors looking for a suspect. I was out of town and my granddaughter called me on the phone, I spoke with Sgt. W. Finkley dist 31 day shift employee # 007348. I asked him to please not break in my doors and he informed me they were going in because they claimed to have seen someone breaking in. The person they claimed to have seen breaking in was my grandson and he eventually opened the door and came out.

There were 4 doors damaged on my home before they gained entry totaling \$1888.40. I have estimates which I have included to show which doors were damaged and the price of each. I would like to be reimbursed the amount of the doors.

Sincerely,



Blanche Austin



**LISBON STORM, SCREEN & DOOR**  
**5006 W. LISBON AVENUE**  
**Ph: 414-445-8899 Fax: 414-445-8608**  
**MILWAUKEE, WI 53210-2853**  
**Hours: M-F 8:00 AM - 5:30 PM**  
**Sat 8:00 AM 4:00 PM**

**RECEIVED**  
**DEC 18 2014**  
**OFFICE OF**  
**CITY ATTORNEY**

www.lisbonstorm.com

**SOLD TO**  
**BLANCANT AUSTIN**  
**2555 N. 13TH STREET**  
  
**MILWAUKEE, WI 53206**  
**414-350-0731**

**SHIP TO**  
**BLANCANT AUSTIN**  
**2555 N. 13TH STREET**  
  
**MILWAUKEE, WI 53206**  
**414-350-0731**



Shipment #: 1

ACCOUNT #	CUSTOMER P.O.#	TERMS	ORDER #	ORDER DATE	SLSM#	INVOICE #	INVOICE DATE
43050731		CASH SALE	344429	09/05/14	LJE		
ORDERED	BACKORDERED	SHIPPED	U/M	DESCRIPTION	PRICE	AMOUNT	
1	0	1	EA	ED TO CONFIRM MEASUREMENTS OF FRONT & BACK EXTERIOR DOORS & SEC- DOORS  FRONT ENTRY: 36 X 80 5 1/2 JAMB FRONT SEC. DOOR 36 X 80  REAR ENTRY 32 X 80 5 1/2 JAMB REAR SEC. DOOR 32 X 80 CUST TO COME AND PICK OUT DOORS  B-5 GUARDIAN ALMOND 36 X 80 W/LONG LIFE FINISH HOMEGUARD PREP FOR UNIVERSAL LOCKS WITH BREAK-IN WARRANTY COLOR: ALMOND AS DOOR IS PULLING TOWARD YOU FROM OUTSIDE HL	678.550	678.55*	
1	0	1	EA	A-1 SENTINEL 32 X 80 W/LONG LIFE FINISH HOMEGUARD PREP FOR UNIVERSAL LOCKS WITH BREAK-IN WARRANTY COLOR: ALMOND AS DOOR IS PULLING TOWARD YOU FROM OUTSIDE HL	560.750	560.75*	
1	0	1	EA	#24 FIBERGLASS SMOOTH DOOR	338.320	338.32*	
September 5, 2014 17:01:46 OT:LJE					3 / 0		MERCHANDISE
***** * REPRINT PICK TICKET * *****				SHIP VIA	OTHER		
					TAX		
					FREIGHT		
					TOTAL		
PAGE 1 OF 2							



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Shipment #: 1

ACCOUNT #	CUSTOMER P.O.#	TERMS	ORDER #	ORDER DATE	SLSM#	INVOICE #	INVOICE DATE
43050731		CASH SALE	344429	09/05/14	LJE		
ORDERED	BACKORDERED	SHIPPED	U/M	DESCRIPTION	PRICE	AMOUNT	
				UNIT 36 X 80 MILLIKEN FRAME SIZE:37 1/2 X 81 5/8 PRE-HUNG ON A 5 1/2 PRIMED JAMB PREP FOR LOCK AND DEADBOLT WITH PRIMED BRICKMOULD STANDARD SILL 3 BRASS LIKE HINGES  LEFT HAND INSWING			
1	0	1	EA	32X80 1 3/4" SOLID LAUAN DOOR 28684SCL	66.220	66.22*	
1	0	1	EA	DOOR LITE 10X10 1 3/4"	22.450	22.45*	
1	0	1	EA	10X10DRLT INSTALL DOOR LITE IN DOOR	10.000	10.00*	
2	0	2	EA	LDL KWIKSET DEL+ENTRY CLEAR PACK 95124	31.990	63.98*	
1	0	1	EA	DOORSET SING. CYL. + ENTRY 95119	27.990	27.99*	
4	0	4	EA	KEY CYLINDER W/CUST. KEY KEY QUOTE ONLY	5.000	20.00*	
September 5, 2014 17:01:46 OT:LJE					3 / 0	MERCHANDISE	1788.26
***** * REPRINT PICK TICKET * *****					SHIP VIA	OTHER	0.00
PAGE 2 OF 2					TAX 5.600%		100.14
SIGNED _____ NO RETURNS ON SPECIAL ORDERS					FREIGHT		0.00
					TOTAL		1888.40



**QUOTE**

Store 4912 NORTH SHORE  
4155 N PORT WASHINGTON  
MILWAUKEE, WI 53212

Phone: (414) 263-1291  
Salesperson: PAK0294  
Reviewer:

Home Phone  
**(414) 305-0731**

Page 1 of 1 **No. 4912-347528**

**RECEIVED**

**QUOTE DEC 18 2014**

OFFICE OF  
CITY ATTORNEY

2014-12-09 17:32

Prices Valid Thru: 12/16/2014

**SOLD TO**

Name: **AUSTIN BLANCHE** Home Phone: (414) 305-0731

Address: 2555 N 13TH ST Work Phone:

City: MILWAUKEE Job Description: DOORS Company Name:

State: WI Zip: 53206 County: MILWAUKEE

**CARRY OUT MERCHANDISE**

**MERCHANDISE AND SERVICE SUMMARY**

REF # W03 SKU # 0000-515-664 The items listed in this section will be carried out of the store by the customer at time of sale.

We reserve the right to limit the quantities of merchandise sold to customers

**STOCK MERCHANDISE CARRIED OUT:**

REF #	SKU	QTY	UM	DESCRIPTION	PI	TAX	PRICE EACH	EXTENSION
R01	0000-975-544	1.00	EA	36" 3000 45FAST EZ SELFSTORE WHT LH /	A	Y	\$259.00	\$259.00
R02	1000-010-902	1.00	EA	36X80 LH SVD Z 34 OVAL MHCH FG PH BM /	A	Y	\$497.00	\$497.00
<b>MERCHANDISE TOTAL:</b>								\$756.00
<b>END OF CARRY OUT MERCHANDISE - REF #W03</b>								

**TOTAL CHARGES OF ALL MERCHANDISE & SERVICES**

<b>ORDER TOTAL</b>	\$756.00
<b>SALES TAX</b>	\$42.34
<b>TOTAL</b>	\$798.34
<b>BALANCE DUE</b>	\$798.34

The Home Depot reserves the right to limit / deny returns. Please see the return policy sign in stores for details.

**END OF ORDER: No. 4912-347528.**

Policy Id (P1):  
A: 90 DAYS DEFAULT POLICY.....;

Blanche Austin  
2555 N. 13th St  
Milw, WI 53206

MILWAUKEE WI 532

15 DEC 2014 PM 6 L



City Clerk  
Attn: Claims Room 205  
200 E. Wells St.  
Milw, WI 53202 - 3567

59202357099