

**Department of Administration
Purchasing Division**

**Waiver of Finance & Personnel Committee Approval
For Single Source Contract
Contract #E0000021126**

Background:

User Department:	Common Council – City Clerk
Purchasing Agent:	Michael Siler
Contract Description:	Vendor Service Contract for Coordinating and Overseeing Volunteers for The Big Clean Initiative
Vendor Name and Location:	WestCare Wisconsin, Inc.
Contract Term:	03/01/2025 through 02/28/2027 with options to extend annually upon mutual agreement
Requisition # and Date Received:	Req 0000021938 & Rec'd 06/02/2026
Original Contract Amount:	\$100,000.00
Expenditures to Date:	\$100,000.00
Current Contract Amount:	\$100,000.00

History of Contract Amendments:

Date	Item	Term	Cost
07/09/2025	Original Contract: Vendor Service Contract for Coordinating and Overseeing Volunteers for The Big Clean Initiative. F&P Committee Presentation Date: 07/09/2025	03/01/2025 through 02/28/2027	\$100,000.00
Pending	Amendment #1: Increase the contract total by \$100,000.00, from \$100,000.00 to \$200,000.00.	N/A	\$100,000.00
Total (including the pending amendment)			\$200,000.00

Purpose of Amendment:

The purpose of this amendment is to amend the Common Council – City Clerk’s existing Vendor Service Contract for Coordinating and Overseeing Volunteers for The Big Clean Initiative with WestCare Wisconsin, Inc. (WestCare) by increasing the contract total by \$100,000.00, from \$100,000.00 to \$200,000.00.

Justification for Waiver:

The Big Clean Initiative has utilized local organizations like WestCare in the recent past and with this contract to initiate and organize community volunteers to clean up trash and litter in specific areas and neighborhoods across Milwaukee. Westcare has successfully provided services related to The Big Clean under this contract and is in need of more funds to continue their work.

For this reason and in accordance with City Charter 16-05-4a, Finance and Personnel Committee approval is waived for services authorized by the Common Council.

DocuSigned by:

Rhonda U. Kelsey

City of Providence, RI

6/27/2026

Date

F&P Waiver Presentation Date: 07/08/2026

**Department of Administration
Purchasing Division**

**Waiver of Finance & Personnel Committee Approval
For Sole Source Contract
Contract #E0000015299**

Background:

User Department:	City-Wide
Purchasing Agent:	Ann Patz
Contract Description:	Vendor Service Contract for Avaya Equipment and Service Assistance
Vendor Name and Location:	ConvergeOne, Inc. (Bloomington, MN)
Contract Term:	07/01/2017 - 06/30/2020
Requisition # and Date Received:	#0000021931 & Rec'd 05/27/2026
Original Contract Amount:	\$100,000.00
Expenditures to Date:	\$1,867,269.45
Current Contract Amount:	\$2,026,061.82

History of Contract Amendments:

Date	Item	Term	Cost
09/27/2017	Original Contract – VSC for Avaya Equipment and Service Assistance Approval Waived by F&P Committee on: 10/11/2017	07/01/2017 through 06/30/2020	\$100,000.00
02/05/2020	Amendment #1 – Increased the estimated contract total by \$800,000.00 from \$100,000.00 to \$900,000.00 and extended the contract for one (1) year from 07/01/2020 through 06/30/2021. Approval Waived by F&P Committee on: 02/05/2020	07/01/2020 through 06/30/2021	\$800,000.00
01/13/2021	Amendment #2 – Increased the estimated contract total by \$706,881.82 from \$900,000.00 to \$1,606,881.82. Added the option to extend annually upon mutual consent. Approval Waived by F&P Committee on: 01/13/2021	n/a	\$706,881.82
06/09/2021	Amendment #3 – Increased the estimated contract total by \$167,950.00 from \$1,606,881.82 to \$1,774,831.82 and extended the contract for one (1) year from 07/01/2021 through 06/30/2022. Approval Waived by F&P Committee on: 06/09/2021	07/01/2021 through 06/30/2022	\$167,950.00
09/15/2021	Amendment #4 – Increased the estimated contract total by \$29,730.00 from \$1,774,831.82 to \$1,804,561.82 and extended the contract for four (4) years from 07/01/2022 through 06/30/2026 to coincide with Vendor's five (5) year subscription renewal No. OP-000620214/SO-000688128. Approval Waived by F&P Committee on: 09/15/2021	07/01/2022 through 06/30/2026	\$29,730.00
09/18/2024	Amendment #5 – Increased the estimated contract total by \$221,500.00 from \$1,804,561.82 to \$2,026,061.82. Approval Waived by F&P Committee on: 09/18/2024	n/a	\$221,500.00
N/A	Amendment #6 – Extended the contract term for one (1) year from 07/01/2026 through 06/30/2027, exercising the annual option to extend. Approval Waived by F&P Committee on: Not Required	07/01/2026 through 06/30/2027	n/a

Pending	Amendment #7 – Extend the contract term for two (2) years from 07/01/2027 through 06/30/2029, exercising the annual option to extend to be in accordance with the three (3) year subscription renewal from 07/1/2026 through 06/30/2029. Increase the contract total by \$1,305,483.16 from \$2,026,061.82 to \$3,331,544.98 to cover the costs of the three (3) year subscription renewal.	07/01/2027 through 06/30/2029	1,305,483.16
Total (including the pending amendment)			\$3,331,544.98

Purpose of Amendment:

The purpose of this amendment is to extend the contract term for two (2) years from 07/01/2027 through 06/30/2029 for Vendor Service Contract for Avaya Equipment and Service Assistance with ConvergeOne, Inc. The additional two (2) years will cover the three (3) year subscription renewal from 07/01/2027 through 06/30/2029. In addition, increase the contract total by \$1,305,483.16 from \$2,026,061.82 to \$3,331,544.98 to cover the three (3) year subscription renewal. Invoice will be submitted to Information and Technology Management Division (TIMD) on an annual basis.

Avaya: 3-Year Renewal-Annual Billing

Dates of Coverage: 07/01/2026-06/30/2029

3-year Cost for City Environment: \$799,811.28 (Exhibit 1)

3-year Cost for Police Environment: \$475,820.64 (Exhibit 2)

3-Year Renewal Pricing			
City		Police	
Year 1	\$266,603.76	Year 1	\$159,659.28
Year 2	\$266,603.76	Year 2	\$158,080.68
Year 3	\$266,603.76	Year 3	\$158,080.68
Total	\$799,811.28	Total	\$475,820.64
Combined Total			\$1,275,631.92

READSPEAK: 1-year Renewal (Exhibit 3)

Dates of Coverage: 07/01/2026-06/30/2027

Cost: \$376.00 (One-time charge in 2026)

LUMENVOX: 3-Year Renewal (Exhibit 4)

Dates of Coverage: 07/01/2026-06/30/2029

Cost: \$15,675.24 (One-time charge in 2026)

CIAS: Support for Water Department’s Custom IVR (Exhibit 5)

Dates of Coverage: 07/01/2026-06/30/2027

Cost: \$13,800.00 (One-time charge in 2026)

Justification for Waiver:

This amendment will allow continued operation of telephone services for City and Public Safety phone systems (not including 911) for three (3) additional years. During these three (3) years, and pending budget approval, ITMD intends to issue an RFP for a new telephone system to be implemented by 06/30/2029.

The City of Milwaukee utilizes Avaya branded telephones and manages them through Information and Technology Management Division's Aura Communications Manager Voice System. Avaya branded equipment and the associated service assistance is proprietary, and it must be purchased and serviced through a licensed secondary partner – ConvergeOne, Inc. ConvergeOne, Inc. is the current vendor and is knowledgeable and familiar with Milwaukee Police Department's telephone systems. In addition, due to the proprietary nature of the software, ConvergeOne Inc. also provides upgrades and maintenance.

For this reason and in accordance with City Charter 16-05-4a, Finance and Personnel Committee approval is waived for services authorized by the Common Council.

DocuSigned by:

Rhonda Kelsey

City of Milwaukee Police Department

6/23/2026

Date

F&P Waiver Presentation Date: 07/08/2026

**Department of Administration
Purchasing Division**

**Waiver of Finance & Personnel Committee Approval
For Sole Source Contract
Contract #E0000017074**

Background:

User Department:	Milwaukee Health Department
Purchasing Agent:	Don Glover
Contract Description:	Vendor Service Contract for Preventative Maintenance for Laboratory Equipment
Vendor Name and Location:	Life Technologies Corporation (Carlsbad, CA)
Contract Term:	01/01/2020 through 12/31/2020 with two (2) options to extend for one (1) year
Requisition # and Date Received	0000021912 & 05/19/2026
Original Contract Amount:	\$29,227.52 (GRANT-FUNDED: COVID ELC)
Expenditures to Date:	\$328,540.56
Current Contract Amount:	\$598,018.73

History of Contract Amendments:

Date	Item	Term	Cost
12/30/2019	Vendor Service Contract for Preventative Maintenance for Laboratory Equipment F&P Waiver not required Original Contract	01/01/2020 Through 12/31/2020	\$29,227.52
04/06/2020	Amendment #1: Increased the contract total by \$9,499.04 from \$29,227.52 to \$38,726.56. F&P Waiver not required.	N/A	\$9,499.04
01/13/2021	Amendment #2: Increased the contract total by \$40,596.00 from \$38,726.56 to \$79,322.56 and added the option to extend for two (2) additional one (1) year terms, upon mutual consent. Exercised the first (1 st) of two (2) options to extend the contract term for one (1) year from 01/01/2021 through 12/31/2021. F&P Waiver Presented on: 01/13/2021	01/01/2021 through 12/31/2021	\$40,596.00
10/27/2021	Amendment #3: Increased the contract total by \$29,940.00 from \$79,322.56 to \$109,262.56 and exercised the second (2 nd) of two (2) options to extend the contract term for one (1) year from 01/01/2022 to 12/31/2022. In addition, added the option to extend annually upon mutual consent. F&P Waiver Presented on: 10/27/2021	01/01/2022 through 12/31/2022	\$29,940.00
03/16/2022	Amendment #4: Increased the contract total by \$38,820.60 from \$109,262.56 to \$148,083.16 and extended the contract term for two (2) years, from 01/01/2023 to 12/31/2024, exercising the option to extend annually upon mutual consent. F&P Waiver Presented on: 03/16/2022	01/01/2023 through 12/31/2024	\$38,820.60
03/15/2023	Amendment #5: Increased the contract total by \$32,605.56 from \$148,083.16 to \$180,688.72. F&P Waiver Presented on: 03/15/2023	N/A	\$32,605.56

12/06/2023	Amendment #6: Increased the contract total by \$217,330.01 from \$180,688.72 to \$398,018.73. Added and immediately exercised the option to extend the contract term for four (4) years, from 01/01/2025 through 12/31/2028 upon mutual consent. F&P Waiver Presented on: 12/06/2023	01/01/2025 through 12/31/2028	\$217,330.01
02/19/2026	Amendment #7: Increased the contract total by \$200,000.00 from \$398,018.73 to \$598,018.73. Added and immediately exercised the option to extend the contract term for one (1) year, from 01/01/2029 through 12/31/2029 upon mutual consent. F&P Waiver Presented on: 02/19/2026	01/01/2029 through 12/31/2029	\$200,000.00
Pending	Amendment #8: Increase the contract total by \$58,232.17 from \$598,018.73 to \$656,250.90.	N/A	\$58,232.17
Total (including the pending amendment)			\$656,250.90

Purpose of Amendment:

The purpose of this amendment is to amend the City’s Vendor Service Contract for Preventative Maintenance for Laboratory Equipment with Life Technologies Corporation by increasing the contract total by \$58,232.17, from \$598,018.73 to \$656,250.90. The requisition from the previous amendment had failed to include unaccounted for costs on the contract through 2029. The department intends to add \$58,232.17 to the remaining current balance on the contract of \$269,478.17 to total \$327,710.34. This will cover the total amount of two (2) Life Technologies quotes. Life Technologies quote #40765507, dated 08/26/2025 in the amount of \$322,650.30 and quote #40797821, dated 06/08/2026, in the amount of \$5060.04. This amendment is grant funded from the Center of Disease Control’s COVID Epidemiology and Laboratory Capacity (ELC) Grant expiring on 07/31/2026.

Justification for Waiver:

The original contract was put in place with Life Technologies Corporation in 2020 for service plan coverage for four (4) pieces of lab equipment. The equipment is utilized in testing patient samples for virus testing/diagnosis of communicable diseases including supporting COVID-19 testing. Services have successfully supported the laboratory in maintaining Clinic Laboratory Improvement Amendments (CLIA) compliance and transitioning testing from older technology. Maintenance of the equipment is essential in ensuring that the Milwaukee Health Department (MHD) Lab is operating in accordance with regulatory guidelines. Life Technologies Corporation has met MHD’s expectations and there have been no service interruptions. This service is required to be able to test clinical patient samples and is mandatory if the instruments are in use.

For this reason and in accordance with City Charter 16-05-4a, Finance and Personnel Committee approval is waived for services authorized by the Common Council.

DocuSigned by:

Rhonda U. Kelsey

 City Purchasing Director

6/29/2026

 Date

F&P Waiver Presentation Date: 07/08/2026

**Department of Administration
Purchasing Division**

**Waiver of Finance & Personnel Committee Approval
For Single Source Contract
Contract #E0000021907**

Background:

User Department:	Department of Employee Relations
Purchasing Agent:	Diana Herrejon
Contract Description:	Vendor Service Contract for KultureCity Sensory Inclusive Certification Program Services
Vendor Name and Location:	KultureCity (Vestavia Hills, AL)
Contract Term:	Three (3) years from the date of award with two (2) options to extend for one (1) year
Requisition # and Date Received:	Req. #0000021907 & Rec'd 05/15/2026
Original Contract Amount:	\$75,000.00
Expenditures to Date:	\$0.00
Current Contract Amount:	\$75,000.00

Purpose of Contract:

The purpose of this contract is to allow the Department of Employee Relations (DER) to enter into a Single Source Vendor Service Contract for KultureCity Sensory Inclusive Certification Program Services with KultureCity in the amount of \$75,000.00 and a contract term of three (3) years from the date of award with two (2) options to extend for one (1) year, in accordance with KultureCity Sensory Inclusive Certification Agreement.

Background:

The City seeks to enhance accessibility and inclusion across City facilities through implementation of the KultureCity Sensory Inclusive Certification Program, which supports individuals with sensory processing needs, including autism, PTSD, ADHD, OCD, Parkinson's disease, and other neurological conditions. The program provides staff training and certification, sensory-inclusive signage standards, support tools and equipment, optional sensory room components, recertification services, and optional digital integration.

KultureCity offers a proprietary, nationally recognized certification program that provides a fully integrated system combining training, implementation tools, accessibility standards, and ongoing support. Market research indicates that KultureCity is uniquely positioned in the marketplace as a provider offering a comprehensive end-to-end certification model that aligns with the City's operational and accessibility requirements.

Given the proprietary nature of the program and the lack of comparable integrated certification systems identified in the marketplace, KultureCity is selected to ensure consistent implementation of the Sensory Inclusive initiative. The initiative was presented to the Common Council and received full sponsorship. All members of the steering committee approved moving forward and authorized the City to work with KultureCity to execute a contract and implement the program.

For this reason and in accordance with City Charter 16-05-4a, Finance and Personnel Committee approval is waived for services authorized by the Common Council.

DocuSigned by:

Rhonda U. Kelsey

6/22/2026

Date

City Purchasing Director
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F&P Waiver Presentation Date: 07/08/2026